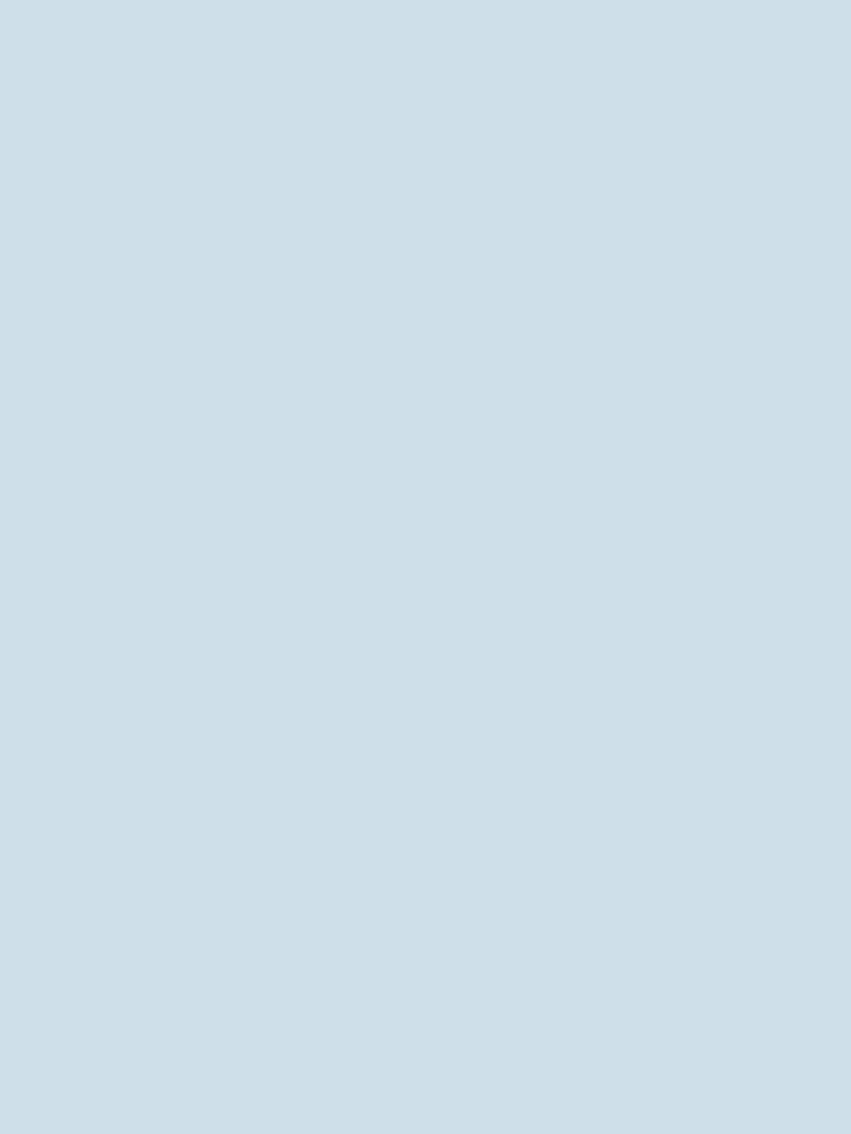
# PARTICIPATION BANKS 2013



## PARTICIPATION BANKS 2013



PARTICIPATION BANKS ASSOCIATION OF TURKEY



UFUK UYAN
Turkey has been taking steps towards being regional center of interest free finance



Developing countries are again supporting the global economy



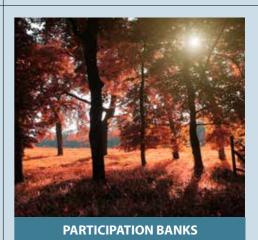
Turkey is one of world's fastest growing economies



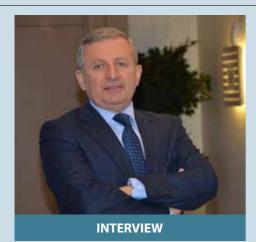
Banking sector maintains its growth



Global interest free finance continues to grow



The share of participation banks is on the rise



OSMAN AKYÜZ
"Diversification is necessary in interest-free banking"



FAHRETTİN YAHŞİ
We grow
in line with our targets



AHMET BEYAZ

More support to be provided to SME's



UFUK UYAN
We are planning to establish a participation bank in Germany



V. DERYA GÜRERK
The most profitable
participation bank



and open a branch in Qatar

Key Financial Data and Graphs



Financial Statements of Participation Banks (Aggregate and on a Bank Basis)



Branches of Participation Banks





### PARTICIPATION BANKS ASSOCIATION OF TURKEY

**ESTABLISHED IN** 2002

**MEMBERS**PARTICIPATION BANKS OPERATING IN
TURKEY

**CHAIRMAN**Ufuk UYAN
Kuveyt Türk Katılım Bankası A.Ş.

BOARD MEMBERS
Albaraka Türk Katılım Bankası A.Ş.
Asya Katılım Bankası A.Ş.
Kuveyt Türk Katılım Bankası A.Ş.
Türkiye Finans Katılım Bankası A.Ş.

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### Turkey has been taking steps towards being regional center of interest free finance



**Ufuk UYAN** 

Chairman, Participation Banks Association of Turkey

Work launched in 2009 for Istanbul to be a regional and global financial center continue at full steam. The responsibilities for this purpose are being fulfilled and are sought to be completed with great tenacity and determination through working groups. At the end of September 2013, the progress of action for Istanbul to be financial center was as follows: 36 projects were completed, 21 had progressed significantly and 11 were at the intermediate stage.

While projects have been continuing to this end, a working committee was established between the Banking Regulation and Supervision Agency (BRSA) and the Participation Banks Association of Turkey (PBAT) in July 2013 to improve interest free finance and participation banking. This working committee held 10 meetings. A workshop was organized on December 21-22, 2013 to transform this work into a strategy and action plan. Representatives of both public and private institutions and many academics both from Turkey and other countries participated in this workshop. As a result of the work-

shop, it was decided to add a 7th component to the Istanbul International Finance Center Program Action Plan Draft. This component will concern making Istanbul a center of Interest Free Finance, in addition to a Financial Center. By doing so, interest free finance and participation banking was included in both the Development Plan and the IFM project. In the following period, working groups including representative of related institutions will be established to realize the actions mentioned in the plan.

As a result of the workshop, approximately 50 actions which had been absent in participation banking and other areas of interest free finance and which are necessary for the development of interest free finance were declared in the Action Plan which was prepared by the BRSA, which is the responsible for the 7th component of the IFM, by taking the views of related institutions into consideration. Some of the key actions are mentioned below:

 Preparing a document setting out ethical principles and corporate govern-

- ance principles, pursuant to interest free finance principles,
- Establishing a systematic communication channel between PBAT and High Board of Religious Affairs and therefore explaining the issue in a clearer manner.
- Conducting a comprehensive promotion campaign which explains the philosophy and applications of the system
- Developing alternative solutions, and revising the perception-destructive component of the current application,
- Enabling elective/mandatory courses of Islamic economics and finance in the faculty of economics and administrative sciences, and economicsfinance in the faculty of theology by taking an initiative to involve interest free finance in the Council of Higher Education Program,
- Establishing an institute/research center active in interest free finance,
- Forming a Supreme Advisory Board for interest free finance institutions,
- Forming a corporate structure for Advisory Boards and Supreme Advisory Boards,



- Determining standards that are specific to Turkey in interest free finance,
- Conducting work for the use of funding sources that are not available in Turkey,
- Developing methods for procuring resources for participation banks,
- Taking steps towards a new law for the development of participation insurance,
- Developing an ideal reserve application regarding the fluctuations in profit shares offered by participation banks to their customers,
- Stepping up activities to promote interest free finance- literacy,

When it comes to the development of the sector, participation banking grew at a rate in excess of the sector growth rate in 2013, as it has for a significant period of time. In 2013 funds collected grew by 27.9% compared to 2012, which is 5.4 percentage points ahead of the sector's growth rate. In the same period, the volume of funds extended increased by 34.4%, a rate 2.5 percentage points higher the sector; assets grew by 36.7%, a rate 10.3 percentage points in excess of the sector growth rate; shareholders' equity increased by 19.7%, some 13.2 points higher than the sector rate; and net income rose by 14.8%, which was 9.9 percentage points in excess of the sector rate. The tradition that participation banks grow more rapidly than the sector continued this year as well. The share that participation banks receive from the sector increased to 6.5% for fund collected, to 6.2% for funds extended, to 5.5% for assets, to 4.6% for shareholders' equity, and to 4.3% for net income. These figures imply an increase in all items and the share of these items in the sector.

The products developed by participation banks in 2013 are generally directed to the capital markets. The sukuk issues, that our banks started in 2010, continued in 2013. An important development in this regard was the Treasury's sukuk issuances. Four participation banks issued TL 125 million and US\$ 450 million in sukuk while the Treasury have so far issued TL 4,956 million and US\$ 2,750 million (exceeding TL 10 billion in total). Thanks to the sukuk issues, our banks have gained the opportunity to find new resources while also gaining an opportunity to procure short term Central Bank of The Republic of Turkey (CBRT) liquidity at first hand and to perform second hand transactions in the Borsa Istanbul.

Lease certificate (sukuk) Communiqué dated April 1, 2010 was renewed after it published in Official Gazette dated June 7, 2013 and numbered 28670. 4 new sukuk were added into the certificates which can be issued only through asset leasing. This enables both the public and private sectors to issue more sukuk. According to the renewed Communiqué, in addition to

sukuk based on an asset and lease principle, murabaha, musharaka, mudaraba and istisna types of sukuk may also be issued

Another important resource and business opportunity for participation banks is to utilize Eximbank resources. As a result of meetings between banks and Eximbank representatives, progress has been achieved towards transforming the issue pursuant to interest free banking principles. It will be possible to utilize this resource in the near future.

Work has started on activating a new portfolio which consists of 50 equities including the Participation Index, which comprises of 30 equities and operates on the Borsa Istanbul.

Another important development regarding participation banking is that a publicly owned participation bank will start operations this year. This enterprise, which aims at the growth of the system, is aimed to ensure an enhanced capital base and to improve the competition by creating synergy.

I would like to the thank all of the employees of participation banks who have demonstrated effort and self-devotion in the development of the sector, to our loyal customers, and to our shareholders who always support us.

### Developing countries are again supporting the global economy



- The global economy, which was shaken by the global economic crisis, continued its sluggish growth as a whole. According to the IMF's data, the global economy grew by 3% in 2013, down slightly on the 3.2% growth recorded in 2012.
- While European economies, that were affected most by the global crisis, recorded a 0.5% contraction in 2013, this was slightly milder than the 0.7% contraction in 2012. This figure signals that Eurozone economies are in the process of a tentative recovery.

he global economy, which was badly ravaged following the global crisis, remained sluggish despite offering some signs of recovery in certain areas. The global economy grew by 3% in 2013, down slightly on the 3.2% rate of growth recorded in 2012. The differentiation in growth rates between different regions of the world also continued. Developing Asian countries enjoyed a remarkable performance in this sense. It is argued that developing countries, which suffered a host of problems after the 2008 global crisis, now offer a brighter outlook in 2013 and the coming years. Nevertheless, the contribution from developing countries - especially China - to the global economy is remarkable. The share of developing countries

(mainly China) in the world economy has been increasing thanks to their differentiated performance in terms of economic growth. The USA commanded a 19.3% share of global GDP, while China's share increased to 15.4% in 2013. Considering the size of its economy, China's economy has already outgrown the Eurozone economies and is snapping on the heels of the USA to be the leading economy. In addition, the share other developing countries, including India, Russia, Brazil and Turkey has been increasing more rapidly than developed countries. This macroeconomic trend is set to continue for a long time, while developing countries are considered to be the future of the world economy.



China again led the world in terms of economic growth on a country basis in 2013. The Chinese economy grew by 7.7% in 2013, as in 2012; and is on course to notch up a similar performance in the 2014-2015 period. The outlook is less optimistic for developed countries, but they have started to recover recently. Expectations have been building that the growth trend, especially in the USA, Canada and the UK, will gain pace in 2014 and the coming years.

It should be emphasized that the adverse impacts of crisis in the European Union have not yet come to an end. In addition to Germany and France, which struggled with the effects of recession during 2013, Italy and Spain suffered a deep recession. These countries are expected to overcome the recession with large European economies on course to grow slightly faster in the coming period.

The growth performance of developing countries that have undergone far-reaching structural transformation processes such as China and India has slowed down relatively. Although they have achieved growth rates which are the envy of European countries, they fall behind the high trend growth rates which would form the basis of naming these countries as "emerging markets".

Table-1: Growth in the World Economy (2012-2015)								
Realizat	tion	Projection						
2012	2013	2014	2015					
3.2	3.0	3.6	3.9					
1.4	1.3	2.2	2.3					
-0.7	-0.5	1.2	1.5					
5.0	4.7	4.9	5.3					
1.4	2.8	2.4	2.9					
4.2	2.4	3.2	4.4					
3.1	2.7	2.5	3.0					
6.7	6.5	6.7	6.8					
	Realizate 2012 3.2 1.4 -0.7 5.0 1.4 4.2 3.1	Realization       2012     2013       3.2     3.0       1.4     1.3       -0.7     -0.5       5.0     4.7       1.4     2.8       4.2     2.4       3.1     2.7	Realization         Project           2012         2013         2014           3.2         3.0         3.6           1.4         1.3         2.2           -0.7         -0.5         1.2           5.0         4.7         4.9           1.4         2.8         2.4           4.2         2.4         3.2           3.1         2.7         2.5					

Source: IMF World Economic Outlook

Chart 1: Distribution of Global GDP by Countries (% World GDP, 2013) **USA** Other Developing %19,3 Countries **%23,5** Brazil Euro Zone %2,8 Russia %13,1 %2,9 India Other Developed China %15,4 Source: IMF World Economic Outlook

Considering the global growth outlook, the differentiation between developing and developed countries is plainly visible. While developed countries were exhibited a relatively mild average growth rate of 1.3%, developing countries grew by 4.7% in 2013. It is widely accepted that this differentiation will continue in the coming years, as well.

#### Global unemployment...

The rate of economic growth has an important bearing on unemployment. The USA, in particular, marked a remarkable improvement in this area of late. The USA recorded an unemployment rate of 7.4% in 2013, and this rate is expected to decline to 6.4% in 2014. When developing countries are considered in this sense, the fact that all developing countries with the exception of South Africa maintained relatively low levels of unemployment is remarkable. This tendency is accepted as part and parcel of high growth rates. However, unemployment has reached very high levels, especially in European Union countries. The rate of unemployment in the Eurozone, which stood at 12.1% in 2013, is expected to decline in the 2014-2015 period - but is set to remain at very high levels. Greece and Spain are particularly badly affected by the scourge of unemployment, with rates in excess of 20%. Countries that had applied financial policies to tackle this problem are required to apply a more expansionary monetary policy in 2013 and beyond.

### Sound fiscal policies to tackle budget deficits...

Budget deficits, which are deemed as a rule in world economies' public finance, were frequently observed in 2013. Fiscal policy which is one of two elements in economics policy which can be applied in an expansionary manner. As such, budget deficits have become important structural problems in some countries. According to 2013 data, developed countries recorded an average budget deficit to GDP ratio of 4.9% in developed countries. Fortunately, for these countries, this ratio is forecasted to decrease to 4.3% in 2014 and to 3.6% in 2015. In this context, devel-



Table-2: Selected Countries: Economic Growth (2012-2015)									
	Realiz	zation	Proje	ction					
(Real GDP %Change)	2012	2013	2014	2015					
USA	2.8	1.9	2.8	3.0					
Germany	0.9	0.5	1.7	1.6					
France	0.0	0.3	1.0	1.5					
Italy	-2.4	-1.9	0.6	1.1					
Spain	-1.6	-1.2	0.9	1.0					
UK	0.3	1.8	2.9	2.5					
Japan	1.4	1.5	1.4	1.0					
Canada	1.7	2.0	2.3	2.4					
China	7.7	7.7	7.5	7.3					
India	4.7	4.4	5.4	6.4					
Russia	3.4	1.3	1.3	2.3					
Brazil	1.0	2.3	1.8	2.7					
Mexico	3.9	1.1	3.0	3.5					
South Africa	2.5	1.9	2.3	2.7					
Source: IMF World Economic Outlook									

Table-3: Selected Countries: Unemployment Rates (%, 2013-2015) Realization **Projection** 2014 2015 2013 **USA** 7,4 6,4 6,2 **Japan** 4,0 3,9 **Euro Zone** 12.1 11.9

3,9 11,6 UK 7,6 6,9 6,6 Germany 5,3 5,2 5,2 **France** 10,8 11,0 10,7 Italy 12,2 12,4 11,9 Spain 26.4 25.5 24.9 Greece 27,3 26,3 24,4 China 4,1 4,1 4,1 **South Korea** 3.1 3.1 3,1 Brazil 5,4 5,6 5,8 Mexico 4,9 4.5 4.3 Russia 5,5 6,2 6,2 **South Africa** 24,7 24,7 24,7

Source: IMF World Economic Outlook

oped countries could be claimed to be approaching sustainability in their public finance. However, when analyzed on a country-by-country basis, there is an important differentiation between developed countries. While European Union countries have relatively low budget deficits, the USA and Japan are burdened by high budget deficits.

Developing countries are in a more comfortable position when compared to developed countries with regard to public finance. The average budget deficit to GDP ratio in developing countries stood at 2.4% in 2013. India and South Africa had high budget deficits, but many others, including Turkey, have sustainable budget deficits.

### The debt burden of developed countries remains the biggest problem facing economies...

The public sector debt burden - another indicator of discipline and stability, or sustainability - presents an interesting picture. According to 2013 data, while the public sector debt burden for the global economy as a whole stood at 78.6%, this ratio stood at 107.1% for developed countries and 34.9% for developing countries. The differentiation between these two important groups in the global economy is also apparent for the public sector debt burden. This differentiation is very clear in indicators such as growth rates, inflation rates and unemployment rates.

When considered on a countryby-country basis, the public sector debt burden in the USA, which is currently the world's largest economy, stands at 104.5%. This ratio determines the size of the capital markets in the USA and the direction of global capital flows. Among developed countries, Japan's situation is especially interesting. As of 2013, Japan's public sector debt burden reached 243.2% of its GDP. As most of Japan's Public sector debt burden consists of internal debt, and given the era of low interest rates for many years in Japan, the Public sector debt burden has not turned into a crisis.

Table-4: Selected Countries: Pub	lic Sector De	bt Burden (20	012-2015)	
(% GDP)	2012	2013	Projection 2014	Projection 2015
World Economy	80,6	78,6	78,2	77,5
<b>Developed Countries</b>	108,3	107,1	107,1	106,9
USA	102,4	104,5	105,7	105,7
Europe (Euro Zone)	92,8	95,2	95,6	94,5
Germany	81,0	78,1	74,6	70,8
France	90,2	93,9	95,8	96,1
Italy	127,0	132,5	134,5	133,1
Spain	85,9	93,9	98,8	102,0
Portugal	124,1	128,8	126,7	124,8
Greece	157,2	173,8	174,7	171,3
UK	88,6	90,1	91,5	92,7
Japan	237,3	243,2	243,5	245,1
<b>Developing Countries</b>	36,5	34,9	33,7	33,0
China	26,1	22,4	20,2	18,7
India	66,6	66,7	65,3	64,0
Russia	12,7	13,4	13,0	12,8
Brazil	68,2	66,3	66,7	66,4
Mexico	43,3	46,5	48,1	48,4
South Africa	42,1	45,2	47,3	49,6
Turkey	36,2	35,8	35,9	36,0

Source: IMF Fiscal Monitor



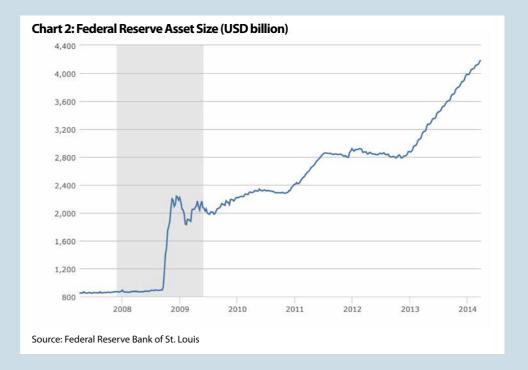
A similar situation, albeit to a lesser extent, was seen in European Union countries. The fact that Public sector debt burdens in Greece, Portugal, Italy and Spain will remain above 100% until 2015 signals the fragility of public finance in these countries.

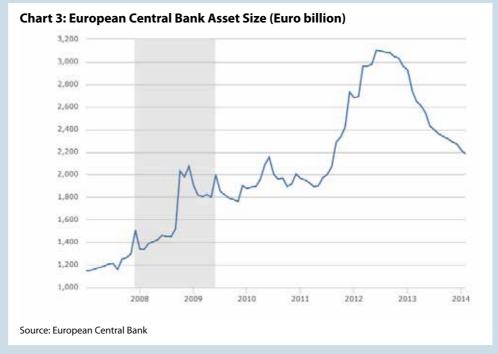
The high growth rates in developing countries and their structure, which is open to international capital flows, will help them maintain a sustainable level of public debt.

In the conjunction with the point of sustainability of public finance and financial stability, there is also the public sector debt requirement. High levels of public sector debt requirement can threaten the sustainability of financial stability and discipline in public finance. The most remarkable example of this can be seen in Japan. Despite its very high public sector debt requirement, Japan enjoys financial stability. What is important here is that public debt is based on domestic resources and interest rates are kept low, as mentioned above. However it should be emphasized that the debt dynamics in Europe and the USA are much more dependent on low interest rates. When the rise in interest rates as a result of tightening in monetary policy in the coming periods is considered together with the high public sector debt requirement, this situation could raise concerns regarding financial stability in these countries.

Another area which sets developing countries apart from developed countries is the public sector debt requirement. The public sector debt requirement/GDP ratio is less than 10% in developing countries with the exception of Brazil, India and South Africa, and this is a factor which supports the financial stability of developing countries.

It is observed that developing countries have relatively low public sector debt requirements. Many developing countries, with the notable exceptions of India and Brazil, are comfortable with respect to public sector debt.









### Global liquidity conditions have started to shift...

Having taken quick and early action to tackle the 2008 global financial crisis, the Federal Reserve, which is the central bank of the USA, announced in May 2013 that it could terminate its expansionary monetary policies. The Federal Reserve mainly decided to reduce the liquidity which it provides the market each month within the scope of its bond purchase program, which is known as quantitative easing. The Federal Reserve may bring interest rate hikes to the agenda in the coming periods. The most important developments in this context would be to increase debt interest rates and change the direction of capital flows. The Federal Reserve's balance sheet, which exceeded US\$ 4 trillion towards the end of 2013. should now be on course to decline. The increase in growth rates and the decrease in unemployment rates in the USA will be considered as important macroeconomic indicators.

The European Central Bank was a late mover when compared to the fast and substantial macroeconomic precautions taken in the USA. The European Central Bank also applied expansionary monetary policies starting from mid-2011, while

Table-5: Selected Countries: Inflation (%, 2013-2015)									
	Realization	Pro	jection						
	2013	2014	2015						
USA	1,5	1,4	1,6						
Japan	0,4	2,8	1,7						
UK	2,6	1,9	1,9						
Euro Zone	1,3	0,9	1,2						
Germany	1,6	1,4	1,4						
France	1,0	1,0	1,2						
Italy	1,3	0,7	1,0						
Spain	1,5	0,3	0,8						
China	2,6	3,0	3,0						
India	9,5	8,0	7,5						
South Korea	1,3	1,8	3,0						
Brazil	6,2	5,9	5,5						
Mexico	3,8	4,0	3,5						
Russia	6,8	5,8	5,3						
South Africa	5,8	6,0	5,6						
Source: IMF World Economic Outlook									

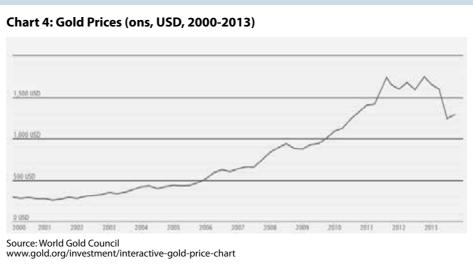
this policy lost pace in 2013 and that European Central Bank's balance sheet contracted. However, it should be borne in mind that the European Central Bank may again turn to expansionary policies in view of the economic problems on the continent, especially the high unemployment rates. At the very

least, it should be expected that debt interest rates will remain low for a prolonged period of time, in contrast with the USA, and it should be emphasized that European Central Bank will not risk slowing the Eurozone economy before achieving sound economic growth rates.



Policy rates decreased to all-time low levels in developed countries amid the sluggish growth performance following the global crisis and the application of extreme expansionary monetary policies. The USA, Eurozone, the UK and Canada all lowered their policy rates to join Japan, which has insistently been applying a similar policy since the 1990s. In developing countries, policy rates are high in order to sustain the attraction for capital flows from developed countries, as well as the relatively high growth - high inflation balance. Although it is claimed that the Federal Reserve will be the first institution to increase interest rates among developed countries, developing countries have already started to increase interest rates. It should be expected that the decoupling between developed and developing countries as far as interest rates is concerned will remain for some time to come.

One of the most important results of the expansionary monetary policies being applied in developed countries, along with the liquidity injections and unprecedented bond purchase programs, concerns the influence on decisions regarding financial investments. Institutions and



investors who deem capital market instruments to be safe havens have started to seek alternative investments. In this context, gold attracted interest; it should be emphasized that interest in gold increased further as a result of increase in gold prices, itself fed by increasing interest in the precious metal. However, there has been some reversal in this interest recently. The reliance on the continuity of monetary expansion has been broken since the FED's announcement with the building view that interest rates will rise; and this led to a significant decline in gold prices.

### Inflation started to decline in developed countries

The answer to the question of whether inflation is one of the key problems in the global economy is that it is not among the most important issues. Inflation was on the back burner in 2013, a time instead when the spotlight was turned on economic contraction, unemployment and financial stability. In developed countries, inflation rates were below 2%, as targeted by their central banks. Although there are no very high inflation rates in developing countries, it is remarkable that inflation rates in these countries are relatively high when

■ Eurozone countries, which were severely affected by the crisis, will start to grow in 2014. Accordingly, a 1.2% rate of economic growth is expected in 2014, continuing at 1.15% in 2015. Developing Asian economies will maintain their rapid growth, at a rate of 6.7% in 2014 and 6.8% in 2015 according to projections.

compared to developed countries. It could be claimed that more buoyant economies accept higher inflation and differentiate themselves from developed countries in this sense.

### World trade starts growing...

One of the important issues regarding the world economy is the direction of world trade. The volume of world trade growth, which was relatively low in 2012 and 2013, is expected to increase in 2014 and in the years to follow.

### An improving current account deficit...

The most important effects of developments in world trade are seen in current accounts on a country basis. The USA is the first country to be remarkable within this context. The USA has had wide current account deficits for many years; the current account deficit to GDP ratio came in at 2.3% in 2013 in the USA. This tendency is expected to continue in the coming years. It should be emphasized that the current account deficit - which is a problem for the USA and the UK - creates some advantage for some developed countries and more importantly for developing countries. Germany, China and South Korea have current account surpluses thanks to their success in exports. The current account deficits deterio-

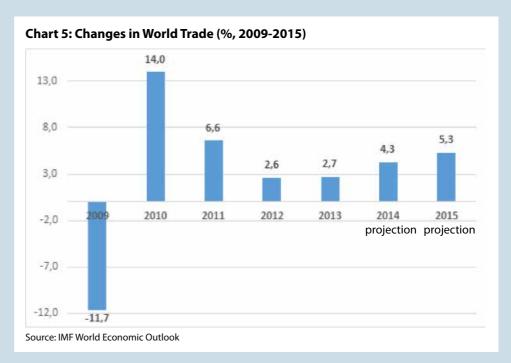


Table-6: Selected Countries: Current	t Deficit (% GDP, 2	(013-2015)	
(% GDP)	Realization	Pro	jection
	2013	2014	2015
USA	-2,3	-2,2	-2,6
Japan	0,7	1,2	1,3
Germany	7,5	7,3	7,1
France	-1,6	-1,7	-1,0
Italy	0,8	1,1	1,1
UK	-3,3	-2,7	-2,2
Spain	0,7	0,8	1,4
Greece	0,7	0,9	0,3
China	2,1	2,2	2,4
India	-2,0	-2,4	-2,5
South Korea	5,8	4,4	3,5
Brazil	-3,6	-3,6	-3,7
Mexico	-1,8	-1,9	-2,0
Russia	1,6	2,1	1,6
South Africa	-5,8	-5,4	-5,3

Source: IMF World Economic Outlook

rated in some developing countries, such as India, Brazil and South Africa; and this led to problems in determining economic policies.

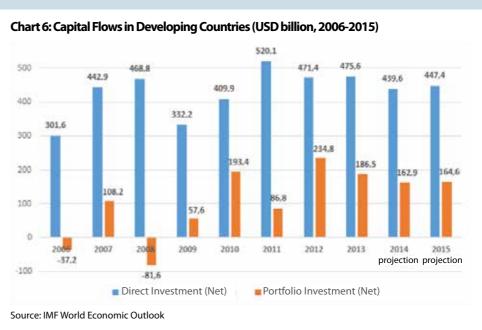
One of the most significant economic realities of the globalization process has been the massive increase in international capital flows. Capital flows, especially to developing countries, not only affect countries that they flow from

but also those they flow to with direct and portfolio investments. It is well known that the loose monetary policies applied in developed countries after the 2008 financial crisis contributed to this process. However it should be emphasized that long term direct investments are a result of the growth performance of developing countries. Within this context, direct and portfolio investments in developing



countries stood at US\$ 475.6 billion and US\$ 186.5 billion, respectively. Portfolio investments are expected to decrease in 2014 and 2015 given that developed countries have lowered their level of liquidity and will start to increase interest rates. However, direct investments are expected to be near their 2013 levels with the expectation of sound growth performance.

We see a well-known concept behind high growth rates of developing countries which is deemed as an indisputable economic fact. In these countries, investment rates and saving rates - which are the source of finance for investments are at high levels. The ratio of saving to GDP stood at 32.9% in 2013, while investment accounted for 32.2% of GDP. These ratios are much higher than the corresponding figures in developed countries; for example, the saving rate was 17.2% of GDP and investment rate 19.5% of GDP in the USA. According to this data, it is not surprising that the USA has a lower rate of growth and is burdened by a current account deficit. A similar case is seen in the Eurozone and Japan. While the sav-



ings rate in the Eurozone stands at 20.6%, this ratio was 21.7% in Japan. Growth rates in these countries are expected to be low, as in the USA. These countries have lower investment rates compared to the USA, resulting in wider capital account deficits.

The structural economic realities mentioned above will remain in 2014 and 2015 and developing countries

continue to grow rapidly. It should be emphasized that saving rates are one of structural characteristics in countries, and these rates should not change significantly in short-medium term. It would not come as a surprise if developing countries, especially China, sustain this advantage in the coming periods; and it is these countries that have a more important place in the world economy.





### Middle East and North Africa economies remain buoyant...

The figures for economies of the Middle East and North Africa, which Turkey has entered important economic relations with, for the year 2013 include some remarkable results. The most remarkable striking point is that macroeconomic growth gained pace in 2013 and may grow more rapidly from 2014. Iraq and Iran, in particular, are expected to have increased their growth rates in 2014. A similar trend is likely for Gulf countries and North Africa. It would not be surprising if these countries sustain their essential position for both the global economy and Turkey in the near future, with growth rates generally exceeding 4%.

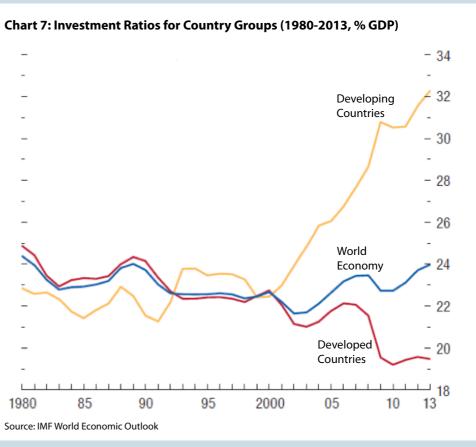
Table-7: Economic Indicators of Middle East and Northern Africa (%, 2013-2015)											
	Grov	vth Projecti	ons	Infla	tion Project	ions					
	2013	2014	2015	2013	2014	2015					
Iran	-1,7	1,5	2,3	35,2	23,0	22,0					
Iraq	4,2	5,9	6,7	1,9	1,9	3,0					
Kuwait	0,8	2,6	3,0	2,7	3,4	4,0					
S. Arabia	3,8	4,1	4,2	3,5	3,0	3,2					
UAE	4,8	4,4	4,2	1,1	2,2	2,5					
Yemen	4,4	5,1	4,4	11,1	10,4	9,8					
Egypt	2,1	2,3	4,1	6,9	10,7	11,2					
Libya	-9,4	-7,8	29,8	2,6	4,8	6,3					
Tunisia	2,7	3,0	4,5	6,1	5,5	5,1					
Algeria	2,7	4,3	4,1	3,3	4,0	4,0					
Morocco	4,5	3,9	4,9	1,9	2,5	2,5					

Source: IMF World Economic Outlook



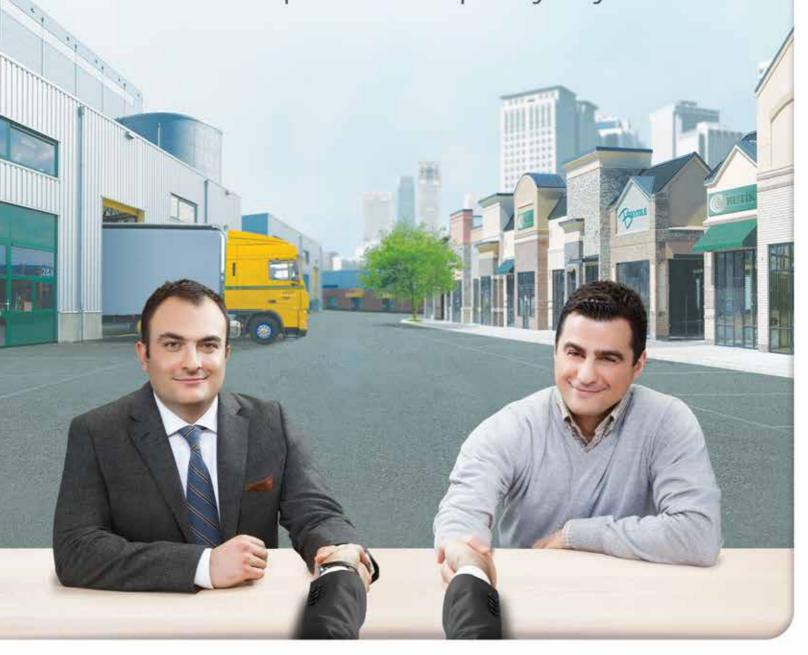
#### **Result and Evaluations...**

In summary, the global economy continued to contract in 2013. Developing countries, especially Asian countries, supported the world economy as in recent years. Public sector debt, the current account deficit, unemployment and inflation are still world's most important problems and all countries are striving to resolve these problems. We should, however, be optimistic for the future. International institutions, primarily the IMF, expect an increase in growth rates in 2014 and in the following years. Likewise, they also expect Eurozone countries, which had been hit hardest by the global crisis, to start to recover. These developments would thus be considered positive for world trade. Turkey is one of the most fortunate countries in this sense and we should use this opportunity wisely.



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### Turkey is one of world's fastest growing economies



- Turkey won wide acclaim in 2010 and 2011 with its growth rate approaching to 10%, but its economy faced a slowdown in 2012 with 2.2% growth, before recovering again in 2013 with a 4% rate of growth.
- Although the rate of growth fell short of the 5% set out in the Medium Term Program, this picture confirms that the Turkish economy is resistant to volatility.

fastest growing countries in the last 10 years and notched up a remarkable performance in 2013, too. According to Turkstat data, the Turkish economy grew by 4% in 2013. On a quarterly basis, Turkey's economy grew by 2.9% in 1Q, 4.5% in 2Q, 4.3% in 3Q and 4.4% in 4Q. With growth rates in excess of 4% after the second quarter, the year-end growth rate came in at 4%.

2013 can be considered a successful year when compared to 2012, when the rate of growth was a more modest 2.2%. Moreover, considering the change in the global economic conjuncture, political volatility in Turkey and the mounting uncertainties over exchange rates in the second half of the year, the growth performance in 2013

could be deemed as a successful one. The increase in domestic loan growth, exceeding 30% in the banking system, was especially significant in contributing to growth.

The size of the Turkish economy reached to US\$ 820 billion in 2013, approaching the US\$ 1 trillion level. Per capita GDP reached US\$ 10,782; the increase in population and changes in exchange rates have restrained the increase in GDP per capita.

The growth performance, which fell behind of Medium Term Program's target of 5%, is expected to remain relatively low in 2014, as well. There is some discussion over whether the low growth rate will remain, considering the slowdown in domestic loan volume, weakness in the local currency

and the central bank's tightening in monetary policy in a bid to control increased inflation.

### Consumers supported growth

When expenditure based GDP data another important approach in analyzing economy - is considered, the most important development in 2013 was recovery in domestic demand. While household consumption expenditure contracted by 0.5% in 2012, it grew by 4.6% in 2013. This remarkable change in consumption expenditure is known to be affected by the loan growth of the banking sector. Government consumption expenditures, on the other hand, increased by 5.9%, similar to the rate of growth in 2012. Therefore it could be claimed that its contribution to growth is limited. Another important change was that gross fixed capital - in other words, investment expenditures - grew by 4.3% in 2013 after having contracted by 2.7% in 2012. In parallel with household consumption expenditures, loan growth has an effect on investment expenditures, too. While growth in export of goods and services, which is an indicator of foreign demand, ground to a halt, the import of goods and services which meets domestic demand increased significantly. In this regard, it is seen that foreign trade - which contributed to growth in 2012, had a negative impact on growth in 2013. It could be claimed that with the slowdown in domestic demand in 2014, the growth performance will be similar to the 2012 performance, and that foreign trade will have a positive impact on growth.

### Fall in unemployment comes to a halt

The year 2013 saw some important developments in the labor market, which economic growth has the most significant impact on. Unemployment stood at 9.7% as of the year-end. This rate signals a rise compared to 2012 and it is seen that the number of unemployed surpassed 2.7 million. Another important issue was that while employment was rising, the number of unemployed also increased. While 700,000 new jobs were created, the number of unemployed increased by 200,000. This can be explained by the increase

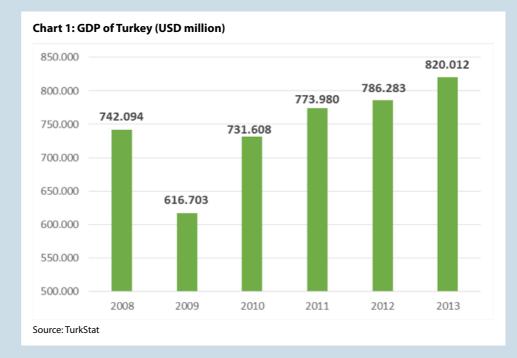
in labor force participation. In this sense, this ratio - which was at 50% in 2012 - increased to 50.8% in 2013. Bearing in mind that the labor force participation rate has been steadily increasing since 2008, this increase is not surprising. Therefore it should be emphasized that there is a structural

phenomenon to decrease unemployment.

The rate of non-agricultural unemployment is watched in the world regarding the unemployment problem. The Turkish economy completed 2013 with a 12% rate of non-agricul-

Table-1: Real GDP Growth Rate (%, 2008-2013, Annual) and GDP per Capita (USD)										
2008 2009 2010 2011 2012 2013										
<b>Growth Rate</b>	0,7	-4,8	9,2	8,8	2,2	4,0				
GDP per Capita	10.438	8.559	10.022	10.466	10.459	10.782				

Source: TurkStat



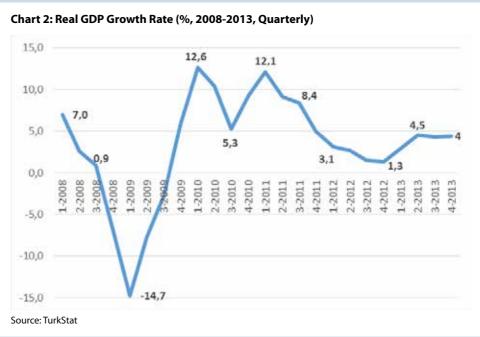




Table-2: Selected Countries: GDP Growth Rates (2013)							
Country	%						
China	7,7						
India	4,4						
Turkey	4,0						
Brazil	2,3						
Canada	2,0						
USA	1,9						
South Africa	1,9						
UK	1,8						
Japan	1,5						
Russia	1,3						
Mexico	1,1						
Germany	0,5						
France	0,3						
Spain	-1,2						
Italy	-1,9						

Source: IMF World Economic Outlook, TurkStat

tural unemployment indicating a half point increase compared to 2012. Another important statistic which reflects the social dimension of unemployment is youth unemployment. This rate increased to 18.7% in 2013. These ratios could deteriorate in case of a slow macroeconomic performance in 2014.

### Inflation driven higher by a weaker currency

It should be emphasized that 2013 was a pessimistic year from the inflation point of view. The rate of CPI inflation came in at 7.4% - well in excess of the central bank's targets. The global economic developments and depreciation in the currency in the second half of the year pushed up inflation. In addition, there were negative developments in the Turkish economy regarding its structural characteristics, which threaten price stability. As stated by the central bank, price rigidity in unprocessed food prices and similar areas, along with steep price increases were instrumental in pushing inflation to above the targets.

The H and I indices - which are among the CPI indicators and which

Chart 3: Unemployment Rates (%, 3-month Moving Averages, Seasonally adjusted) 15,0 15,0 14.0 13,0 12,0 11,0 10.2 10,3 10,0 10.1 9,0 2014 2008 2009 2010 2011 2012 2013 Source: TurkStat

are a key indicator of the trend in inflation in the medium-long term - exhibited a clearer increasing trend. These developments, triggered by transitivity of exchange rate movements to price hikes, forced the Central Bank to apply tightening in its monetary policy and to place the greatest importance on price stability.

It is seen that the Turkish economy differentiates itself from the world economy in the sense of inflation.

While inflation rates in excess of the global average are considered to be normal in developing countries, it is seen that inflation in Turkey has started to rise of its own accord in the recent period. It is thought that the tightening in monetary policy in the second half of 2013 could halt this differentiation in 2014, and that inflation may converge with the medium term targets.

An analysis of research studies published by the Central Bank re-



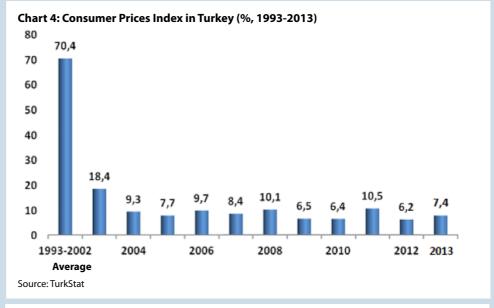
garding inflation expectations finds that inflation expectations for the coming 12- and 24- month periods have increased in line with the realized increases in inflation. Inflation expectations, which have been approximately 1 point above the Central Bank's medium term target, increased further. The most important reason is the uncertainty over exchange rate movements. A decline in inflation expectations to their previous levels can now be expected within the scope of the tightening in monetary policy, which will continue in 2014.

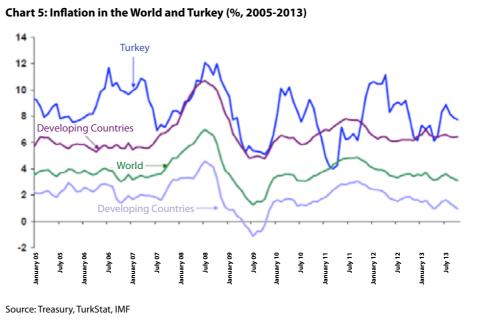
### **Exports stagnant while** imports keep increasing

According to Turkstat data, Turkey's exports came in at US\$ 151.8 billion in 2013. It is accepted that 2013 was not a successful year, when compared with the 2012 exports figure of US\$ 152.5 billion. In fact, it can be claimed that this was a result of the structural characteristics of the Turkish economy. With domestic demand being the biggest component of macroeconomic growth, the increase in household consumption expenditures in 2013 led

Table-3: Employment Indicators (2008-2013)										
	Dece	mber								
	2008	2009	2010	2011	2012	2013	2012	2013		
Labor force participation rate (%)	46,9	47,9	48,8	49,9	50,0	50,8	50,0	50,1		
Civil employment (thousand people)	21.194	21.277	22.594	24.110	24.821	25.524	24.766	25.262		
Unemployed (thousand people)	2.611	3.471	3.046	2.615	2.518	2.747	2.790	2.809		
Unemployment rate (%)	11,0	14,0	11,9	9,8	9,2	9,7	10,1	10,0		
Non-agricultural employment rate (%)	13,6	17,4	14,8	12,4	11,5	12,0	12,4	12,1		
Unemployment rate in young population (%)	20,5	25,3	21,7	18,4	17,5	18,7	19,8	18,7		

Source: TurkStat





manufacturers to direct their products to Turkey, sacrificing exports. Another important indicator on this issue can be seen in the import data.

Imports increased from US\$ 236.5 billion in 2012 to US\$ 251.7 billion in 2013. Imports increased as expected in a period in which domestic demand and household consumption expenditures increased. Some improvement can be expected in the foreign trade data considering the slowdown in growth in 2014.

The fact that imports increased while exports remained unchanged caused an increase in the foreign trade deficit, which rose from US\$ 84 billion to US\$ 100 billion. As mentioned above, the slowdown in macroeconomic growth should be expected to have a positive impact on the trade deficit. Similarly the exports coverage ratio, which declined in



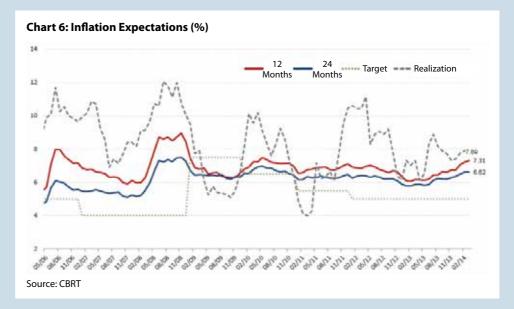
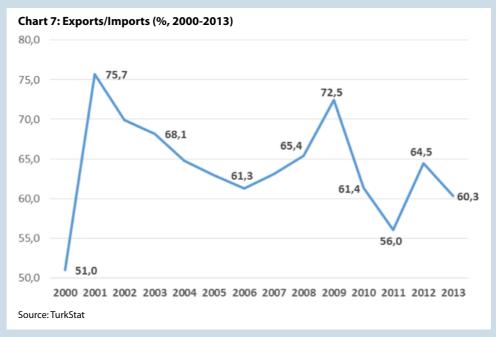


Table-4: Annual Exports (USD billion)											
2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
36,1	47,3	63,2	73,5	85,5	107,3	132,0	102,1	113,9	134,9	152,5	151,8
Source: Tu	rkStat										

Table-5: Annual Imports (USD billion)											
2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
51,6	69,3	97,5	116,8	139,6	170,1	202,0	140,9	185,5	240,8	236,5	251,7
Source: Tu	ırkStat										



2013, may increase in 2014.

Germany was ranked 1st among Turkey's top 10 export markets in 2013, as it has in the past. Another important point here is that exports to Iraq were ranked 2nd. The share of exports to the top 10 countries in to-

tal exports stood at 48%. In terms of imports, the Russian Federation, China and Germany were top 3 countries. The weight of energy imports from the Russian Federation is remarkable. The share of the top 10 import markets in total imports exceeded 55%.



### Energy imports represent one of Turkey's most important structural problems

According foreign trade statistics published by Turkstat based on the classification of broad economic types, more than half of exports are intermediate goods. There is a similar trend in import data, too. While the second important item in exports is consumption goods, for imports, it is capital goods. There is an important finding when the exportimport balance is considered based on this classification; the Turkish economy has a trade surplus in consumption goods but a deficit in capital goods and intermediate goods. The deficit in intermediate goods, which surpassed US\$ 92 billion, should be considered as the main reason for the Turkish economy's trade deficit, which amounts to approximately US\$ 100 billion and almost half of this deficit stems from energy imports. This structural problem is expected to remain in the coming years.

Tabl	e-6: Top 10 Countries in Exports i	n 2013 (USD n	nillion)	
	Country	Amount	Share (%)	Change (%)
1	Germany	13.707	9,0	4,4
2	Iraq	11.959	7,9	10,5
3	UK	8.777	5,8	1,0
4	Russian Federation	6.967	4,6	4,3
5	Italy	6.721	4,4	5,5
6	France	6.379	4,2	2,9
7	USA	5.623	3,7	0,3
8	BAE	4.968	3,3	-39,2
9	Spain	4.338	2,9	16,7
10	China	3.602	2,4	27,1
	Total Exports	151.869	100,0	-0,4

Source: TurkStat

Tabl	Table-7: Top 10 Countries in Imports in 2013 (USD million)						
	Country	Amount	Share (%)	Change (%)			
1	Russian Federation	25.064	10,0	-5,9			
2	China	24.687	9,8	15,9			
3	Germany	24.185	9,6	13,0			
4	Italy	12.885	5,1	-3,4			
5	USA	12.596	5,0	-10,9			
6	Iran	10.383	4,1	-13,2			
7	Switzerland	9.647	3,8	124,1			
8	France	8.080	3,2	-5,9			
9	Spain	6.417	2,5	6,5			
10	India	6.368	2,5	9,0			
	Total Imports	251.651	100,0	6,4			

Source: TurkStat

Table-8: International Investment Position (quarterly, USD million)								
	2012 Q1	2012 Q2	2012 Q3	2012 Q4	2013 Q1	2013 Q2	2013 Q3	2013 Q4
International Investment Position, net	-373.342	-368.596	-382.445	-420.693	-442.464	-422.528	-404.104	-390.424
Assets	185.746	186.342	203.401	212.845	217.991	216.319	222.782	225.068
Direct investment abroad	29.968	30.180	30.813	29.668	30.356	31.093	31.560	32.782
Portfolio investment	1.368	1.196	973	1.320	888	918	846	854
Other investment	63.064	59.479	59.527	62.694	60.059	61.742	59.606	60.428
Reserve assets	91.346	95.487	112.088	119.163	126.688	122.566	130.770	131.004
Liabilities	559.088	554.938	585.846	633.538	660.455	638.848	626.886	615.493
Direct investment in reporting economy	174.323	163.593	172.153	187.382	192.680	169.719	160.346	145.470
Portfolio investment	127.530	130.731	150.898	178.996	189.526	180.742	173.409	167.715
Other investment	257.235	260.614	262.795	267.160	278.249	288.387	293.131	302.308

Source: Central Bank of Turkey

### The current account deficit and Investment-saving imbalance continues

The current account deficit started to rise in 2013 again. The most important reason for the current account deficit was the deterioration in the foreign trade balance as a result of stagnant exports and increased imports. In addition, the shift in the gold trade, to one based heavily on imports, also played an important role in increasing the current account deficit.

When the structural characteristics of the Turkish economy are considered, the biggest problem is the investment-saving imbalance. In fact, investment rates are not actually especially low when compared to developing countries. However as a result of the rapid decline in saving rates of late, the problem of the savings deficit remains. It is positive that this has started to be discussed in recent years. However, we would need to wait for the longer term to see the results of the measures that have been taken.

Financing the current account deficit, which has arisen as a result of economy's long term structural characteristics, is also a crucial issue. It is seen that the use of foreign resources decreased in the second half of 2013. The use of reserves is inevitable considering high level of the current account deficit and

Chart 8: Current Deficit in Turkey (USD billion, 12-month cumulative)

Current Deficit
Current Deficit
(excluding gold)

Source: CBRT

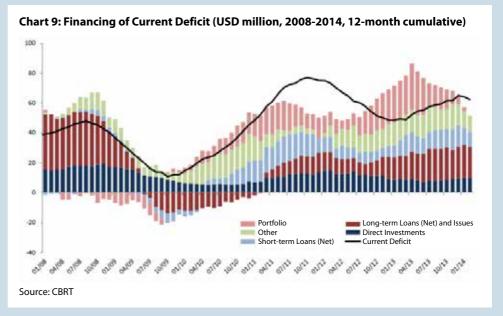


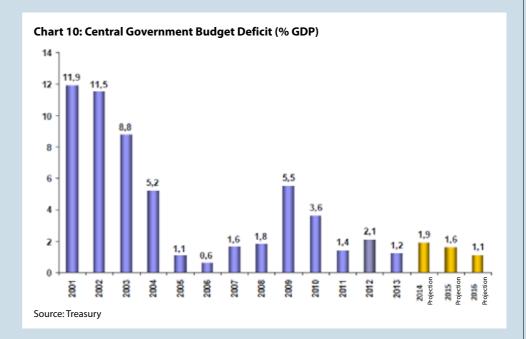
Table-9: Central Government Budget Realizations, 2008-2013 (TL million)							
	2008	2009	2010	2011	2012	2013	
Expenditures	227.031	268.219	294.359	314.607	361.887	407.890	
1- Non-Interest Payments	176.370	215.018	246.060	272.375	313.471	357.904	
Personnel Expenditures	48.856	55.947	62.315	72.914	86.463	96.237	
<b>Purchase of Goods and Services</b>	24.412	29.799	29.185	32.797	32.894	36.268	
Current Transfers	70.360	91.976	101.857	110.499	129.477	148.735	
Capital Expenditures	18.516	20.072	26.010	30.905	36.365	43.609	
2- Interest Payments	50.661	53.201	48.299	42.232	48.416	49.986	
Revenues	209.598	215.458	254.277	296.824	332.475	389.441	
1- General Budget Revenues	203.027	208.610	246.051	286.554	320.536	376.105	
Tax Revenues	168.109	172.440	210.560	253.809	278.781	326.126	
2- Special Budget Revenues	4.825	5.037	6.333	8.174	9.622	10.662	
3- Revenues of Regulation and Supervision Agencies.	1.747	1.811	1.893	2.095	2.318	2.673	
Budget Balance	-17.432	-52.761	-40.081	-17.783	-29.412	-18.449	
Primary Balance	33.229	440	8.217	24.448	19.004	31.537	

Source: Ministry of Finance

the decreased availability of foreign resources. However, the adverse impact of the decline in foreign financing will be offset by the decrease in the current account deficit in 2014.

The data on International Investment Positions, which is published by the CBRT and which indicates the level and trend of resources that Turkey has used from abroad, produces some interesting results. We find that liabilities increased significantly from 2010. In contrast, liabilities decreased by US\$ 18 billion. The use of foreign resources is vital in boosting growth rates, considering the insufficient saving rates. The decline in resources from abroad sounds a warning that that growth rate in 2014 could also decrease.

The performance of the public finance balances was positive in 2013. The most remarkable development was that the budget deficit decreased from US\$ 29.4 billion to US\$ 18.4 billion, and the primary surplus increased from US\$ 19 billion to US\$ 31.5 billion. This positive development came on the back of a 17.1% increase in budget receipts, but only a 12.7% increase in government spending. In addition, the primary surplus rose significantly as a result of the 3.2% rise in interest expenditures.



Moreover, the fact that budget revenues increased by 17% - well above the rate of inflation - strengthens this positive outlook.

### Successful performance in public finance continues

The budget deficit as a share of national income declined as a result of the government's budget performance. The ratio of the budget deficit in GDP declined from 2.1% in 2012 to

1.2% in 2013. It should be emphasized that this ratio will increase slightly in 2014 following the slowdown in the economy - but policies regarding fiscal discipline will continue. As the primary surplus improves and the budget deficit declines, the public sector debt requirement also decreases. The possibility of fiscal instability in the public sector or unsustainable debt dynamics is very unlikely in Turkey, which has a public sector debt requirement of less than 1%.



Privatization activities, which were an important tool in achieving fiscal discipline and structural reforms after the 2001 crisis, were successfully carried out in 2013, as well. Privatizations reached unprecedented levels, totaling US\$ 12.5 billion in 2013 and supporting the public sector debt requirement. The privatization of electricity distribution companies, in particular, played a significant role in the success of privatizations in 2013. The state retreated from the electricity distribution sector with these tenders, which were finalized with substantial amounts.

### A low level of public sector debt

Indebtedness, which is serious problem facing the world's leading developing countries, is not a major issue for Turkey thanks to the measures that were taken after the 2001 crisis. This strict fiscal discipline also impacted the 2013 data. The rate of public sector debt stock to GDP stood at just 36.3% in 2013; the public sector can therefore

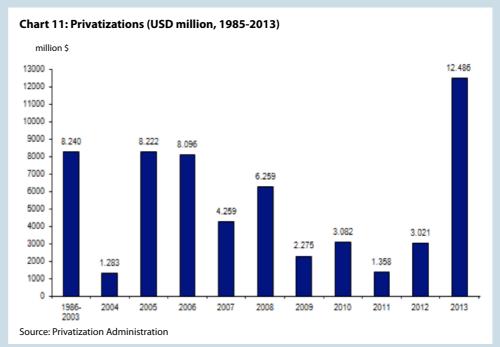


Table-10: Privatizations (USD million, 1985-2013)						
	1985-2011	2012	2013	TOPLAM		
Block Sales	20.257	187	1.307	20.444		
Premises/Assets Sales	13.782	312	11.160	14.094		
<b>Public Offerings</b>	7.053	2.520	0	9.573		
Sales at the Exchange	1.261	0	0	1.261		
Unfinished Premises Sales	4	0	0	4		
Rights Transfer	721	2	19	723		
Total	43.077	3.021	12.485	46.098		
Source: Privatization Administration						

Chart 12: Public Sector Net Debt Stock (2008-2013, TL billion) 700 623,9 600 562,8 546,4 500 497,1 465,7 400 408,2 290.0 300 317,8 240,6 309,9 268,0 200 198,3

2010

2011

2012

Public Sector Net Debt Stock

2013

Source: Treasury

2008

100

2009

Public Sector Gross Debt Stock

Table-11: Turkey's Gross International Debt Stock (USD billion, 2008-2013)							
	2008	2009	2010	2011	2012	2013	
Public Sector	78,3	83,5	89,1	94,3	104,0	116,0	
Short-Term	3,2	3,6	4,3	7,0	11,0	17,6	
Long-Term	75,1	79,9	84,8	87,3	93,0	98,4	
Central Bank of Turkey	14,1	13,2	11,6	9,3	7,1	5,2	
Short-Term	1,9	1,8	1,6	1,2	1,0	0,8	
Long-Term	12,2	11,4	10,0	8,1	6,1	4,4	
Private Sector	188,7	172,4	191,2	200,7	227,6	267,0	
Short-Term	47,4	43,6	71,5	73,6	88,5	110,7	
Long-Term	141,3	128,8	119,7	127,0	139,1	156,4	
Total	281,1	269,1	291,8	304,3	338,8	388,2	
Short-Term	52,5	49,0	77,3	81,9	100,6	129,1	
Long-Term	228,6	220,1	214,6	222,4	238,2	259,1	

Source: Undersecretariat of Treasury

be considered fiscally strong, considering the Maastricht criteria of 60%.

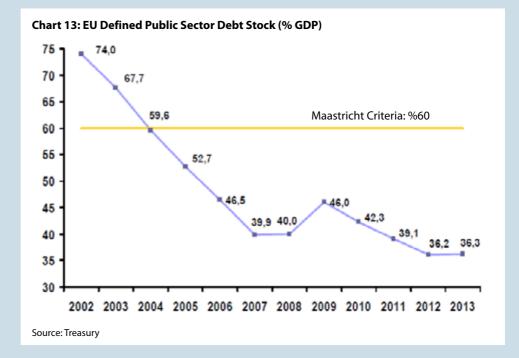
Public sector debt stock data is another area in which the improvement in public finance data is important. Based on data for the third quarter of 2013, the public sector debt stock stood at TL 623.9 billion, while the net debt stock was TL198.3 billion. What is remarkable here is that while public sector debt stock increases, net debt stock declines; this is a result of the change in net debt stock calculation method. Increases in Central Bank reserves reversed the increases in net debt stock after 2011.

### Rising external debt in the private sector

Turkey's external debt stock reached US\$ 388.2 billion in 2013, with the increase stemming from the use of additional external debt by the private sector. The private sector's external debt increased from US\$ 227.6 billion to US\$ 267 billion; with a remarkable 29% growth in the volume of short term debt. This is in contrast with the lack of any significant change in the amount of long term debt. This raises the probability of trouble in external financing for Turkey. If global capital movements are directed to developed countries, countries in need of external debt, like Turkey, will be in a more vulnerable position.

#### **Conclusion**

Turkey, which applied a different eco-





nomic policy in the 2011-2012 period which involved an increased current account deficit, increased its growth rates in 2013. The Turkish economy started to recover when compared to the previous year. Turkey was affected by cyclical changes in the world, especially in the second half of the year. Exchange rate volatility and increased inflation caused the Central Bank to change its policy. The macroeconomic outlook will change in 2014 as the economy cools down. The current account deficit is expected to decrease, while inflation comes under control, the loan volume of the banking sector slows down, growth declines and unemployment rises.

### **Banking sector maintains its growth**



- The Turkish banking sector enjoyed a successful performance in 2013. The asset size of the sector reached TL 1,732 billion, growing by 26.4%.
- While the banking sector maintained its growth in online banking, the number of branches also increased and the service network expanded quite rapidly, providing new employment in 2013.

he Turkish banking sector had 49 banks as of the end of 2013, of which 32 were deposit banks, 13 were development and investment banks and four were participation banks, which provided services pursuant with interest free banking.

Three of the deposit banks were stateowned banks, while 12 of them were private and 16 were foreign owned banks. One bank is under the Savings Deposit Insurance Fund (SDIF)'s responsibility. These banks had 11,986 branches (including branches abroad) at the end of 2013, with a YoY increase of 8%, and a total number of employees of 214,263, an increase of 6% YoY. These figures indicate that the banking sector, with its number of branches and number of employees, contributes significantly to the Turkish economy. From another point of view, we could claim that the banking sector's strong performance under political crises and volatility in exchange rates, interest rates and capital markets is an indicator of how sound

the financial system is.

The Turkish economy was significantly affected by developments in the world economy, especially in the second half of 2013. The speech by the Fed Chairman, Ben Bernanke, signaling an end to its expansionary monetary policy led to the change in perception towards developing countries. As a result, there were movements in capital flows and fluctuations in the value of the Turkish Lira. These developments caused problems in financing the current account deficit. Amid changing growth and opportunities for profitability, the banking sector adapted itself to these developments. The performance of the banking sector, with a growth rate in excess of 26%, can be considered a major success story against the backdrop of reduced capital flows, increased interest rates, a weaker currency and a number of economic developments which had a negative impact on growth.

#### Continued growth in the Turkish banking sector

The asset size of the Turkish banking system reached TL 1,732 billion, marking growth of 26.4% in domestic currency terms as of December 2013. This growth was supported by rapid growth in loans. Total loans in the banking sector grew by more than 30% to reach TL 1,470 billion as of December 2013, with the share of loans in total assets surpassing 60%.

Considering the breakdown in the Turkish banking sector, deposit banking continued to dominate the market in 2013, too. According to BRSA data, 90.4% of sector's asset volume was comprised of deposit banks' assets. While participation banks accounted for a 5.5% share in the sector, development and investment banks had a 4% share. What is remarkable here is that participation banks posted a better growth rate in 2013. Participation banks had expanded their balance sheets by 36.7% as of the end of the year. Deposit banks, on the other hand, witnessed 28.3% growth. In terms of the breakdown of this growth, foreign banks increased their asset size by 34.4% while private banks and public banks recorded growth of 21.8% and 28.3%, respectively. The banking sector continued to find funding resources through deposits. However, the sector is concentrated on security issues and sources of funding from abroad to finance the rapid growth in its assets. The volume of securities issued exceeded TL 60 billion, improving by 60%, while sources of finance from abroad reached US\$ 138.2 billion, growing by 48.6%.

### Profitability continues to grow, but at a slower pace

There were important developments in banks' balance sheet structures in addition to issues that can be regarded as part of the physical growth of the banking sector. One of most remarkable points in 2013 was the limited change in profitability despite the fast growth in assets. Net income reached TL 24.7 billion in 2013, a 5.1% increase when compared to the 2012 figure of TL 23.5 billion. It should be borne in mind that the increase in net profitability stood at 18.8% in 2012.

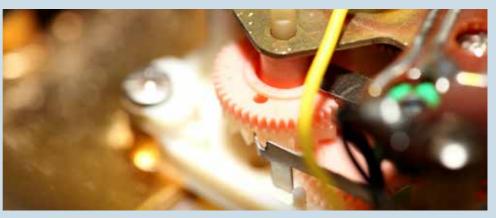
Table-1: Turkish Banking Sector:-Branches and Personnel (2013)						
	Number of Banks	Number of Branches	Number of Employees			
Savings Banks	32	10.981	192.219			
Public Banks	3	3.397	54.466			
Private Banks	11	5.411	94.747			
Banks under the control of BRSA	1	2	260			
Foreign Banks	17	2.171	42.746			
<b>Development and Investment Banks</b>	13	40	5.244			
Participation Banks	4	965	16.763			
Banking Sector	49	11.986	214.226			

Source: Banking Regulation and Supervision Agency



Table-2: Turkish Banking Sector: Selected Indicators (2012-2013)					
TL million	2012	2013	Change (%)		
Number of Branches	11.061	11.986	8,4		
Number of Employees	201.453	214.263	6,4		
<b>Total Equities</b>	181.940	193.724	6,5		
Total Deposits	772.217	945.770	22,5		
<b>Total Loans</b>	794.757	1.047.410	31,8		
Net Profit	23.523	24.664	5,1		
Total Assets	1.370.690	1.732.400	26,4		

Source: Banking Regulation and Supervision Agency





### Banks' step up their support for the economy

The volume of funds extended by banks increased by 31.8% in 2013. The problem of the current account deficit, which worsened rapidly in 2010 and 2011, caused a change in the monetary policy in 2012. Loan growth, which had eased back within this context, started to gain pace again, contributing importantly to economic growth. The rate of loan growth exceeded the Central Bank's reference level. Although the Central Bank turned towards monetary tightening due to various economic developments in 2013, the banking sector's loan stock continued to grow.

On the basis of sector breakdown, private banks - which had the biggest share - recorded 28.1% growth in their loans. Public banks - which have the second biggest share - increased their performance with a significant 37.9% growth in their loans. Foreign banks, which still have a relatively low share in the sector, expanded their loans by 30.1% while participation banks increased their weight in the sector with growth of 29.4%.

Table-3: Turkish Banking Sector: Selected Ratios (%)					
	2011	2012	2013		
Total Assets / GDP	93,8	96,8	114,1		
Loans/Deposits	101,0	106,1	114,1		
NPL Ratio	2,7	2,9	2,7		
RoAE (Net Profit/Average Shareholders' Equity)	15,5	15,7	14,2		
RoAA (Net Profit/Average Total Assets)	1,7	1,8	1,6		
CAR	16,6	17,9	15,3		

Source: Banking Regulation and Supervision Agency

Table-4: Turkish Banking Sector: Assets (2012-2013)						
	Total Assets (TL million)		Change (%)	Sectoral Share (%)		
(TL million)	2012	2013	2012- 2013	2012	2013	
<b>Public Banks</b>	376.716	483.378	28,3	27,5	27,9	
Private Banks	691.522	842.002	21,8	50,5	48,6	
Foreign Banks	178,551	239,948	34,4	13,0	13,9	
Participation Banks	70.279	96.086	36,7	5,1	5,5	
Development and Investment Banks	52.758	70.137	32,9	3,8	4,0	
Banks under the control of BRSA	864	869	0,6	0,1	0,1	
Banking Sector	1.370.690	1.732.420	26,4	100	100	

Source: Banking Regulation and Supervision Agency

■ The continued ability to obtain funding from abroad, despite political crises and volatility in exchange rates, interest rates and the capital markets is a sign of the solid base of the Turkish banking system.

### Attracting finance by using sources of finance from abroad

The most important defining characteristic in 2013 could be that banks concentrated on using sources of finance from abroad. According to BRSA data, the share of funds from abroad in liabilities increased to 17%, amounting to TL 292.2 billion in 2013 from the 2012 level of 14.4%. International funds, which increased by 48.6% YoY or by TL 96.3 billion in absolute terms, was the second most important source after deposits, which grew by TL 173.5 billion in 2013. The fact that Turkey's credit rating was upgraded to investment grade was the most important factor affecting the banking sector's improvement in this area.

While the amount of funds collected from abroad reached US\$ 138.2 billion, there were remarkable developments in its breakdown. This amount was comprised of loans (US\$60.1 billion), repo (US\$23.4 billion), syndication loans (US\$19.7 billion) and deposits (US\$17.6 billion). The banking sector's success in this area can be deemed as a success despite the slowing capital flows within the framework of global economic developments.

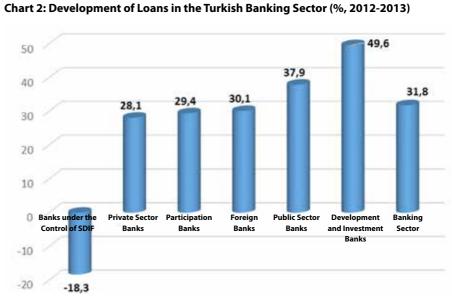
### The position of shareholders' equity...

While the share of shareholders' equity had a 13.27% share of the balance sheet in 2012, this ratio declined to 11.19% in 2013. The shareholders' equity of participation banks increased by 20%, from TL 7.4 billion TL 8.9 billion; the biggest growth rate among all bank groups. The shareholder's equity of private banks increased by 3.4%, with a 9.2% growth rate in public banks. It is seen that in general, the banking sector is inevitably concentrated on the use of liabilities to finance growth in assets.



Source: Banking Regulation and Supervision Agency





Sources: Banking Regulation and Supervision Agency, CBRT

■ The banking sector's net income ratio came in at a lower level than the previous year. The banking sector increased its net income by 5.1% YoY from TL 23.5 billion in 2012 to TL 24.7 billion in 2013.

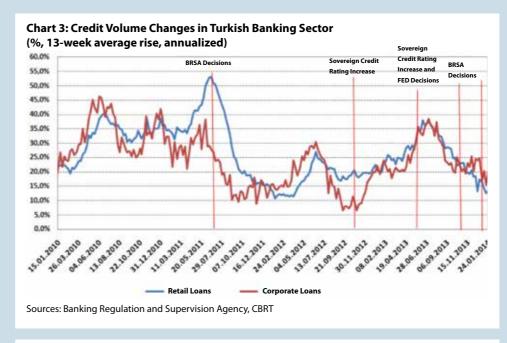
### Banking sector growing with loans...

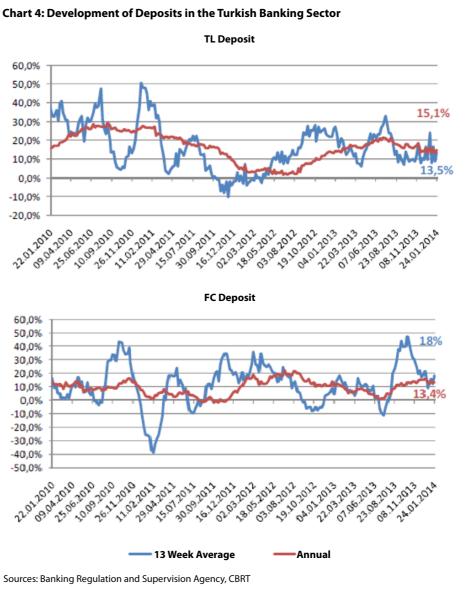
The banking sector's total loans continued to increase in 2013, with a growth rate of more than 30%. The ratio of total assets to GDP, which grew on the back of loan growth, exceeded 100% for the first time in 2013. This ratio came in at 111% in 2013. Another indicator signaling the rapid loan growth was the increase in loans/deposits to over 114%. This growth trend naturally precipitated some deterioration in some other indicators in the banking sector. The return on assets decreased to 1.6% and the return on equity declined to 14.2%, as a result of the rapid growth in assets and furthermore, the capital adequacy ratio of the banking sector declined to 15.3%.

Within the context of economic developments in the second half of 2013, it would be rational to expect a slowdown in the banking sector's growth. More limited opportunities for financing from abroad, as a result of global economic developments and the tightening of monetary policy in Turkey, could be deemed as important developments to be followed. Nevertheless, it could easily be claimed that banks will continue to increase their balance sheet sizes and support the growth of Turkish economy for many years to come.

### The continuing importance of deposits...

Deposits, which have the biggest share in the Turkish banking sector's



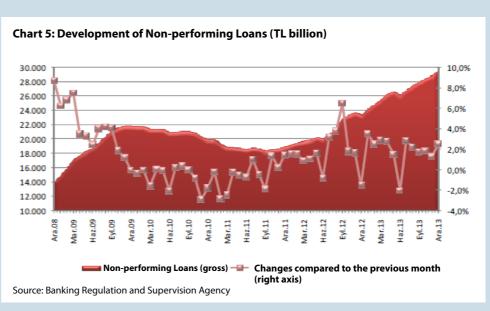


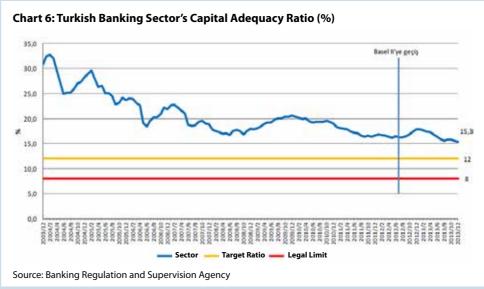


liabilities with a share of 61.5%, stood at TL 945.8 billion - approaching the TL 1 trillion level. While total deposits grew by 22.5% in 2013, TL denominated deposits rose by 14.1%. FX adjusted foreign currency deposits were up by 13.5% with total deposits growing by 15.5%. The share of deposits in the Turkish banking sector's liabilities has been decreasing due to the opportunities for higher returns on alternative investment instruments, such as real estate and foreign exchange, as well as banks continued issue of securities.

### No serious risk in non-performing loans

The rate of non-performing loans, which is an indicator of the soundness of the banking sector's balance sheet and an important factor in profitability, remained low. The Banking sector's volume of non-performing loans increased by TL 6.2 billion to TL 29.6 billion when compared to 2012. The banking sector continues to set aside provisions for non-performing loans due to its policy of prudence and legal regulations. It should be emphasized that although this policy has a negative effect on profitability, it is necessary to sustain it as an indispensible element in protecting the sound balance sheet structure.







#### A solid structure in the Turkish banking sector

The banking sector's capital adequacy ratio, which is a clear signal of whether the sector has a strong balance sheet structure in the broadest sense, stands at 15.3%. The soundness of the banking sector's capital structure is remarkable, considering the legal limit of 8% and the BRSA's target of 12%. It should be emphasized that banking system has not abandoned preserving strong capital structure while extending significant support and funding to the Turkish economy. It is seen that the leverage ratios are hovering around high levels. These ratios are seen as an important indicator in this sense and are known to be on the agenda within the context of Basel III standards, which is of tremendous importance for the banking sector. Although there has been reduction in capital adequacy due to the rapid loan growth in 2013, the related ratios are well above the global average. It is seen that the banking sector's total assets increasingly support its financing, with a total assets/GDP ratio of over 100%. A similar trend is also expected in 2014.

### Banks continuing to collect gold

The banking sector collects gold deposits through precious metal deposit accounts. As of December 2013, the sum of precious metal deposit accounts in the sector had reached US\$ 10.3 billion, with 2.2% of the sector's deposits being com-

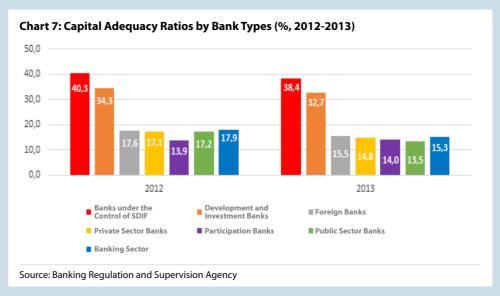
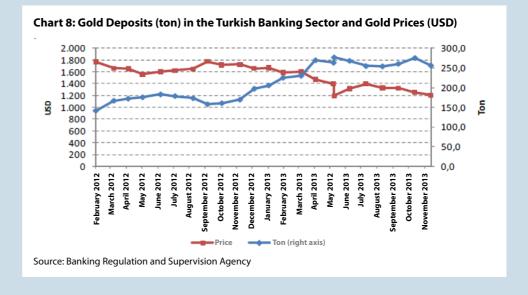


Table-5: Precious Metal Deposit Accounts (2011-2013)						
Precious Metal Deposit Accounts (USD million)	Share in FC Deposits (%)					
7.823	6,3					
9.389	6,8					
10.656	7,5					
10.830	7,6					
10.348	6,3					
	Precious Metal Deposit Accounts (USD million) 7.823 9.389 10.656 10.830					

Banking Regulation and Supervision Agency, Central Bank of Turkey



prised of precious metal deposit accounts. Precious metal deposits decreased in US\$ denominations in 2013 as a result of the reduced attention devoted to such deposits, and the fall in gold prices in 2012.

#### Results and evaluations...

The Turkish banking attracts attention both among developing countries and across the globe thanks to the structural change that it underwent following the 2001 crisis and its successful performance during the 2008 global financial crisis. It should be emphasized that the banking sector plays a crucial role for Turkey to be a financial center in the region. In addition, the following characteristics will support the banking sector's continued successful performance in the coming years: the BRSA's strict discipline, the CBRT's focus on financial stability, and the stabilized macroeconomic policies.

# The right Bank to guide you through...

Moving forward without deviating from our goal in order to meet our customers' needs and expectations by promoting modern banking services within the framework of participation banking principles.



## Global interest free finance continues to grow



- The last 10 years saw a number of important changes in the world. While developing countries have been supporting the world economy, another important development was seen in the interest free finance system.
- Interest free banking has the biggest share in the asset size of interest free finance (at 81%), followed by sukuk transactions (14% share), interest free investment funds (3.9% share) and the interest free insurance business (1.1% share).

he interest free finance system, which recorded rapid growth in last 10 years, continued to perform well in 2013, as well. Developments indicate that interest free finance activities will become more popular in the world economy. The dynamism aroused, especially in banking and in developing countries, has supplementary characteristics for traditional banking activities and they are perceived as an important innovation. Many developed countries have also started to offer similar financial services. Another important transformation in this context is the entry of some of the world's leading finance institutions into interest free finance.

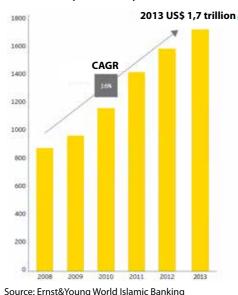
Interest free banking, as could be inferred, has the biggest volume, accounting for 81% of the asset size of interest free finance. It is followed by sukuk transactions

(with a 14% share), interest free investment funds (3.9% share) and the interest free insurance business (1.1% share). The incredible growth trend of sukuk financing over the last 10 years among these areas is well known. It should be emphasized that the attention attracted by sukuk issuances will increase in the coming years, considering the share of the capital markets share in the global economy. This attention devoted to sukuk issuances is remarkable given that this method is a newly explored one in economies such as North America and the UK, which have well developed capital markets.

## Now starting to shine in Turkey, too...

As mentioned above, interest free banking dominates Islamic finance. According to the World Islamic Banking

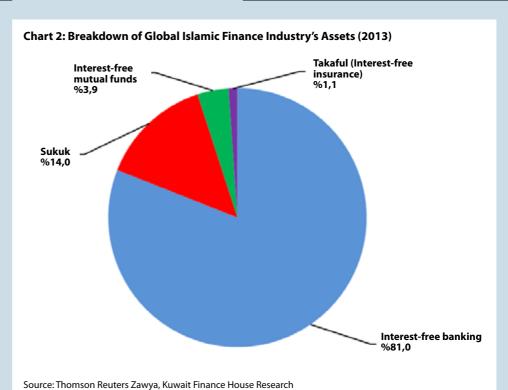
Chart 1: Global Islamic Finance Industry's Total Assets (2008-2013)

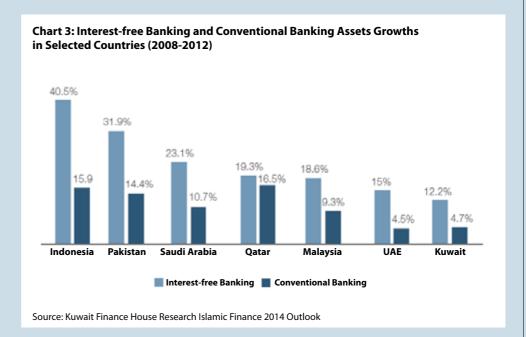


Competitiveness Report 2013

Competitiveness Report prepared by Ernst&Young, interest free banking surpassed a level of US\$ 1.7 trillion, growing by 17.6% in 2013. This growth rate actually exceeded the average growth rate of 16% seen since 2008. With this dynamism, it would not come as a surprise to see interest free banking activities exceed a level of US\$ 2 trillion in the near future. The countries emphasized in the report (Qatar, Indonesia, Malaysia, UAE and Turkey) are in a position to offer much more attractive opportunities in the sense of growth.

The number of research studies concerning the potential of interest free banking has been increasing in the period as Islamic economies gain importance globally. According to the State of the Global Islamic Economy 2013 Report, published by Thomson Reuters, the asset size of interest free banking system in the world exceeded US\$ 120 trillion. Moreover, current potential of interest free banking is anticipated to be US\$ 4 trillion. It should be emphasized that interest free banking sector is pursuing a target to double its current total assets, which currently stands at just under US\$ 2 trillion. Institutions such as the Economist, Bloomberg, Ernst&Young that are based in developed countries also mention that realization of Thomson Reuters' expectations is very likely in the coming years.





Looking at the world's leading interest free banking institutions, institutions based in Iran and Saudi Arabia stand out. According to the report on Top Islamic Financial Institutions prepared in November 2013, based on 2012 balance sheets by the magazine The Banker - which is deemed to be one of world's leading banking magazines, five of the top banks are in Iran, with two in Saudi Arabia and one in each of Kuwait, Malaysia and the UAE.

#### Saudi Arabia is the leader in interest free banking...

When country breakdown of global interest free banking system's assets are analyzed, Iran has the biggest size, accounting for 37% of the total, followed by Saudi Arabia (18%) and Malaysia (13%). Among Gulf countries, Kuwait has a 6% share, Qatar a 4% share and Bahrain a 2% share. Turkey has a 3% share of the system. Participation banking in Turkey is positively affected by the macroeconom-



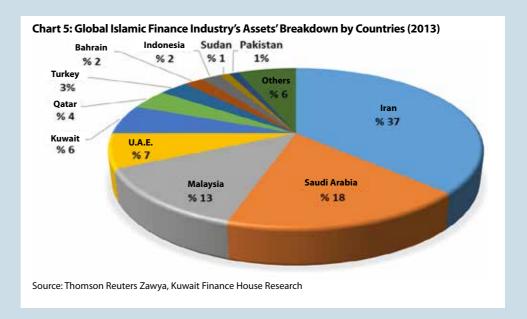
ic improvement and its trend to financialized. Turkey has the potential to increase its market share as an alternative to traditional banking activities.

The growth trend is the most important element considering the change that may arise in interest free banking in the coming years. The Islamic Finance 2014 Outlook report prepared by Kuwait Finance House Research refers to Turkey, Kuwait, the UAE, Saudi Arabia, Malaysia and Indonesia as the countries that have recently stood out. Among these countries, Indonesia has recorded the highest growth rate of 40.5% between 2008-2012, followed by Turkey in which interest-free banking grew by 28.5%. In addition to this research report, Saudi Arabia, Malaysia, UAE, Qatar, Turkey and Indonesia have the most growth potential according to the World Islamic Banking Competitiveness Report prepared by Ernst&Young as mentioned before. While the asset size of interest free banking in these countries stood at US\$ 662 billion in 2013, this figure is expected to reach US\$ 1.6 trillion in 2018. Total assets could reach US\$ 632 billion in Saudi Arabia, which currently has the biggest asset size of US\$ 285 billion. When Turkey is considered, it is likely that asset size will increase from US\$ 48 billion to US\$ 121 billion.

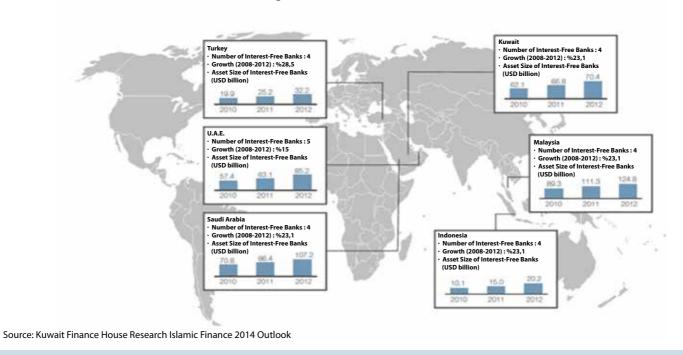
The sustainability of this growth trend is important as well as its soundness. The penetration rate of the banking sector

Table-1: World's Top Islamic Financial Institutions (2012 - USD million)					
Ranking	Institution	Country	Total Assets	RoA (%)	
1	Bank Melli Iran	Iran	76.613	0,47	
2	Mellat Bank	Iran	72.557	1,26	
3	Al Rajhi Bank	S.Arabia	71.302	3,23	
4	Bank Maskan	Iran	54.528	0,44	
5	Kuwait Finance House	Kuwait	52.324	0,88	
6	Bank Sederat Iran	Iran	50.706	0,95	
7	Tejarat Bank	Iran	41.871	1,40	
8	Malayan Banking Berhad (Maybank)	Malaysia	30.381	1,73	
9	National Commercial Bank	S.Arabia	27.794	2,05	
10	Dubai Islamic Bank	UAE	25.967	1,30	
11	Bank Rakyat	Malaysia	25.902	2,84	
12	Sepah Bank	Iran	25.834	0,10	
13	Parsian Bank	Iran	25.501	2,40	
14	Bank Keshavarzi (Agri Bank)	Iran	25.370	-	
15	Abu Dhabi Islamic Bank	UAE	23.325	1,50	
16	Qatar Islamic Bank	Qatar	20.107	1,71	
17	CIMB Group Holdings	Malaysia	19.264	1,80	
18	Pasargad Bank	Iran	19.102	4,35	
19	Al Baraka Banking Group	Bahrain	19.055	1,78	
20	Saudi British Bank (Sabb)	S.Arabia	17.203	2,19	
21	Masraf Al Rayan/Al Rayan Bank	Qatar	16.930	2,60	
22	Riyad Bank	S.Arabia	15.152	1,87	
23	Alinma Bank	S.Arabia	14.403	1,61	
24	Eghtesad Novin Bank (EN Bank)	Iran	14.366	2,97	
25	BIMB Holdings	Malaysia	14.358	1,75	

Source: The Banker Top Islamic Financial Institutions 2013







(total assets/GDP) and the share of interest free banking in the total banking sector are especially important in this sense. Additionally, the sustainability of macroeconomic growth should also be taken into consideration. Looking at the countries which are important in the interest free banking system, we find significant differences between them. For example, while the penetration rate of the banking sector is low in Saudi Arabia, the share of interest free banking in total banking is also low. On the other hand, the reverse is true in Malaysia; while the penetration rate surpassed 200% in Malaysia, interest free banking has a high level share of total banking. These ratios are generally lower in Indonesia, the UAE and Turkey. Therefore, it could be claimed that the growth potential of interest free banking is higher in these countries. It could even be claimed that these countries may even approach Saudi Arabia and Malaysia from a longer perspective.

The Islamic Finance Development Indicator, prepared by Thomson Reuters Zawya, should be seen as an important work in following the developments and potential in this area. In the ranking, which is compiled by considering five different areas, Malaysia is the leader in the sector followed by Bahrain and the UAE. These five different areas are quantitative development, information, social responsibility, governance and awareness. It is seen that Malaysia is ahead of other countries

Chart 7: Global Sukuk Issuance (%, 2013)

Qatar %2 Bahrain %2 Other %1

Indonesia %5

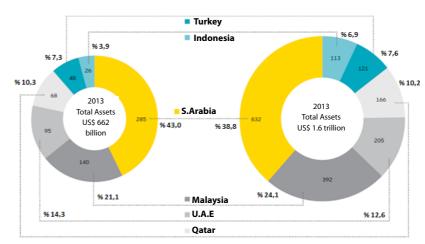
U.A.E. %6

S. Arabia %69

Malaysia %69

Source: Kuwait Finance House Research Islamic Finance 2014 Outlook





Source: Ernst&Young World Islamic Banking Competitiveness Report 2013

■ Based on the data published by the Ernst & Young research corporation, the volume of the interest-free banking system reached to US\$ 1.7 trillion in 2013. Having averaged a 16% annual rate of growth over the last 5 years, interest-free banking transactions are expected to achieve a greater pace of growth in the coming years.

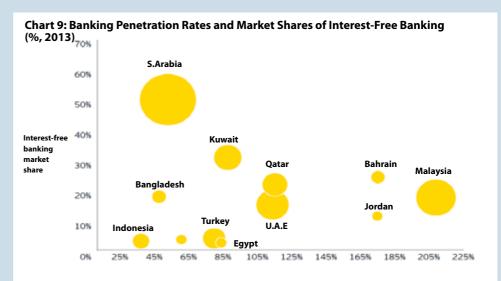
in terms of its quantitative development with its success in banking and sukuk. Notably, Turkey falls behind its potential, but could achieve significant development in the coming years.

## The rise of financial instruments in the world: Sukuk

Sukuk which is one of the most innovative products in the interest free banking system, has grown incrementally in the last 10 years. However, sukuk issues declined in 2013 when compared to 2012. sukuk issues contracted by 8.8% YoY to US\$ 119.7 billion in 2013. Although this could be seen as a negative change, it should be borne in mind that the US\$ 131.2 billion of sukuk issues in 2012 represented 54.2% growth over its 2011 figure. Therefore, the decline in 2013 can be interpreted as a consolidation of the 2012 surge. A similar decline, but of course with a more dramatic rate, was also seen in 2008. However, global sukuk issuances performed well in the years to follow. From this perspective, a new growth trend starting from 2014 would not be surprising.

## Malaysia leads the way in sukuk issues...

When the countries that issue sukuk globally are considered, Malaysia stands out, as in previous years. According to 2013 data, sukuk issues in Malaysia composed 69% of the total world transactions. This ratio stands at 12% in Saudi Arabia, which follows Malaysia. Sukuk issues demonstrated great development in Turkey, where the sukuk is a brand new instrument. It is also seen that Turkey's share in the world has already increased to 3%.



Source: Ernst&Young World Islamic Banking Competitiveness Report 2013

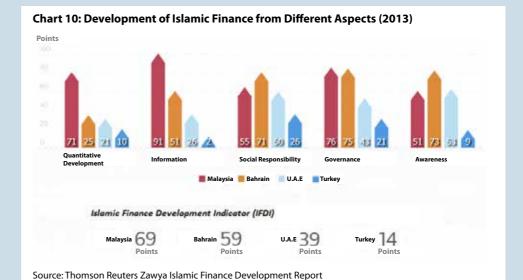


Table-2: The Biggest State Sukuk Issues in 2013 (million) Country Date Amount Currency **Tenor (Years)** Saudi Arabia SAR October 2013 10 4.057 Indonesia **IDR** February 2013 3 1.548 Indonesia USD September 2013 5,5 1.500 10,5 Malaysia MYR April 2013 1.318 Malaysia MYR May 2013 5.5 1.299 3 Malaysia MYR July 2013 1.250 Turkey USD October 2013 5 1.250 Malaysia MYR November 2013 5,5 1.248 Malavsia September 2013 MYR 7.5 1.105 Saudi Arabia **USD** May 2013 5 1.000 Malaysia MYR February 2013 5.5 969 **Turkey** TRY August 2013 1 942 TRY February 2013 2 856 Turkey

Source: Kuwait Finance House Research Islamic Finance 2014 Outlook, Rasameel Annual Global Sukuk Report 2013



One of the important variables for sukuk issues is the demand for sukuk. Alternatively, when sukuk or similar capital market instruments are mentioned as attracting great interest, the sukuk issues of governments and private sector institutions come to mind.

However continuity of the growth and institutionalization depend on demand for these instruments. The Islamic Finance Outlook 2014 report, prepared by the Standard&Poor's credit rating agency, mentions this issue. It also emphasizes that the current account surpluses of Gulf countries may present an important component of demand for sukuk issuances. It is very likely that a substantial portion of the funds arising from oil exports, and which offer sustainability, will be directed towards developing countries - especially the Middle East and North Africa - to finance their public deficits. Companies in this region may use sukuk issuances to finance their investments.

## A growing interest-free insurance ...

The importance of insurance is widely acknowledged as a key area within the context of traditional financial practice. Globally, the assurance of the risk is the common practice in insurance business whereas risk sharing is the practice in the interest-free insurance business, or in other words 'Takaful', the Islamic insurance system.

Table-3: The Biggest Private Sector Sukuk Issues in 2013 (million)					
Institution	Country	Currency	Date	Tenor (Years)	Amount
Sadara Basic Services Co.	S.Arabia	SAR	April 2013	16	2.000
Ooredoo Tamweel Ltd.	Qatar	USD	December 2013	5	1.250
Riyad Bank	S.Arabia	SAR	November 2013	7	1.067
DIB Tier 1 Sukuk Ltd.	UAE	USD	March 2013	6	1.000
Sukuk Funding Ltd.	UAE	USD	December 2013	5	750
Power%Water Utility Co.	S.Arabia	SAR	May 2013	20	667
Saudi Hollandi Bank	S.Arabia	SAR	December 2013	10	666
Segari Energy Ventures	Malaysia	MYR	January 2013	15	559
Bank Islam Malaysia	Malaysia	MYR	December 2013	10	510
SIB Sukuk Co.	UAE	USD	April 2013	5	500
TF Varlık Kiralama	Turkey	USD	May 2013	5	500
AHB Sukuk Co. Ltd.	UAE	USD	October 2013	5	500
Asya Sukuk	Turkey	USD	March 2013	10	250
ABT Sukuk	Turkey	USD	May 2013	10	200

Source: Kuwait Finance House Research Islamic Finance 2014 Outlook, Rasameel Annual Global Sukuk Report

As a growing market on global basis, the rising trend in interest-free insurance continued in 2013. According to the Global Takaful Insights 2013 report - a comprehensive report published by Ersnt&Young - Takaful executions increased to US\$ 12.7 billion in 2013 from almost US\$ 11 billion in 2012. As the annual rate of growth exceeded 15%, it should be emphasized that Takaful will present more serious competition to traditional insurance practices. This said, the size of the global takaful market is expected to reach US\$ 17.1 bil-

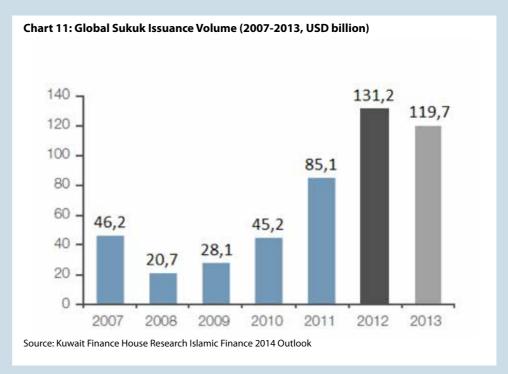
lion by 2015, based on the Ersnt&Young report. It is well known that the funds collected in takaful, the interest-free insurance market, seek investment in interest-free banking products and sukuk instead of traditional capital markets and banking instruments. To this end, it could be considered that the takaful practices will attract more interest in the coming years as a supporting sector for the sukuk market. A more extensive and larger sukuk and takaful system can be expected, considering the potential synergies.

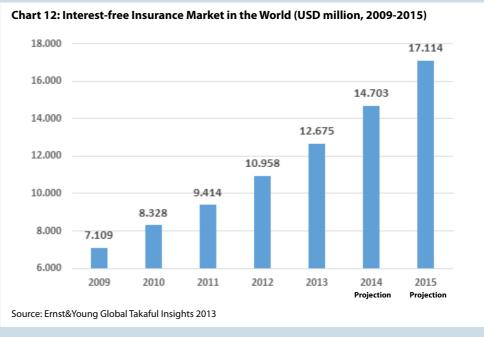


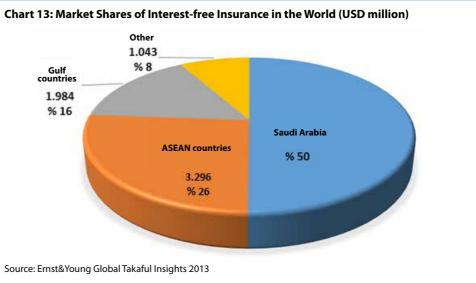
In 2013, Saudi Arabia was distinguished in terms of interest-free insurance business with a 50% share. ASEAN (Association of Southeast Asian Nations) countries are expected to command a 26% share with a 16% share for Gulf countries. Analysis of the breakdown highlights the fact that the penetration of the takaful practices is very low on a global basis. This instrument is still very rarely recognized in many countries, where interest-free banking and sukuk instruments draw more attention. Although this current picture may be deemed negative, it is also possible to define it as an opportunity for growth. Taking into account the potential that interest-free insurance practices may offer in Iran, Malaysia and Turkey, there is a strong probability that the takaful market will grow on a global basis.

## Interest-free finance products drawing attention in many regions of the world

Legislation that regulates interest-free financial services entered effect in Malaysia in 2013. Together with this, a stronger infrastructure has been established to promote further progress in Malaysia. As a matter of fact, the asset size of interest-free banking is projected to increase to US\$ 390 billion by 2018. The interest shown by Malaysian people in financial products, coupled with the experience of Malaysian based banks in intermediating international financial transactions, indicates that the interest-free finance system in Malaysia will progress much further going forward.









Preparations have been carried out in Hong Kong, the Philippines, Singapore and the UK for similar legislative regulations as those already in place in Malaysia. Such developments will complete the missing dimension of the banking and capital markets in these countries. In 2013, the S&P BSE 500 Shari'a Index was established with the cooperation of the India Mumbai Stock Exchange and Standard & Poors. This development in India indicates a major step forward, since India is not one of the leading markets in terms of interest-free finance business. India is well known as one of the most attractive emerging markets following China, and it is expected to become the world's second largest economy in the future.

Pakistan is planning to make its first ever sukuk issue in 2014. This issue, which will be undertaken by Meezan Bank, will not only help the interest-free financial system become more extensive in Pakistan but also a new player will join the global sukuk market once it is completed. As one of the leading countries in terms of sukuk issuances, Malaysia's new initiatives also attract attention. Through an issue to be held by the second largest French bank Société Générale in 2014, new financial connections will be available. Another interesting initiation on this matter is the potential sukuk issue by the German based FWU AG Group. This will be the first ever sukuk issue by a German firm and will be the largest sukuk issue

to be undertaken by a European firm. sukuk is identified as an appropriate instrument within the context of Basel III which will be gradually come into effect to be applied by the world banking system, and this will also help sukuk become more extensive on a global basis. The US\$ 2 billion sukuk issue by the Abu Dhabi Islamic Bank in 2012 was undertaken within the framework of capital adequacy. This indicates that the instruments of the interest-free financial system are in harmony with the global banking regulations.

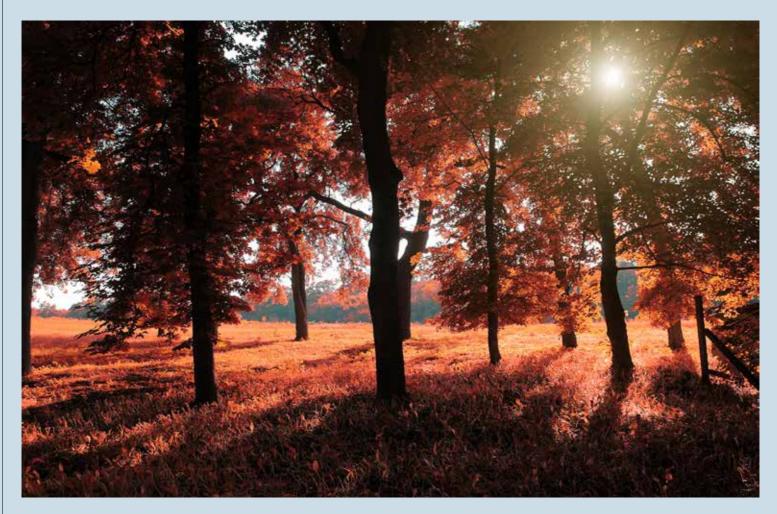
Another strong example may come from the UK as far as the interest-free finance products are concerned. According to a statement by the British Prime Minister, David Cameron, a £200 million sukuk issue is being planned. The London Stock Exchange is working on a new index which will provide a more suitable rating for sukuk products, and this will also be supportive. Australia is another example of an Anglo Saxon country with highly developed capital markets. It was announced that two Australian based firms would be willing to undertake sukuk issues by developing cooperation with Malaysia.

There are studies underway to establish interest-free banking operations in Africa, including markets in Nigeria, Kenya, Uganda, Tanzania, Zimbabwe and Malawi. In North Africa, there are initiations in Morocco, Algeria and Tunisia to expand the interest-free financial systems, which recently embarked on a growing trend. For instance, Tunisia plans a 1 billion dinar sukuk issue in 2014. The widening of the efforts throughout the continent will also create greater opportunities for synergy.

#### **Conclusion**

2013 has been a year of success on the global platform in terms of the Islamic financial practices. The interest-free finance system has especially attracted attention in emerging markets, while Western countries also pay attention as they materialize the system directly or through additional practices. It is estimated that such practices will have a much larger slice of the pie in the world finance system in the future, by attracting attention through its superior characteristics compared to traditional financial practices.

## The share of participation banks is on the rise.



- Participations banks, whose place in the Turkish financial system has been reinforced, enjoyed a successful performance in 2013.
- Four active participation banks in the system continued their sustained organic growth strategies in 2013, reaching an aggregate 966 branches and 16,763 employees.
- The growth achieved by participation banks in various areas also led to an increase in sector's share in the overall Turkish financial system to 5.5% in 2013.

ith over a quarter a century of experience in Turkey, participation banking continued to contribute to the dynamism of the Turkish economy in 2013. There are four active participation banks in Turkey; Albaraka, Bank Asya, Kuveyt Türk and Türkiye Finans. Participation banks constitute one of the major three elements of the banking sector together with deposit banks and development & investment banks. Meanwhile, it can be seen that the role of participation banking in the Turkish financial system has been reinforced. This said, participation banking outperformed the overall banking sector by entering a period of rapid growth in recent years, a remarkable achievement with respect to both the banking system and participation banking. In other words, being able to generate the financial products that the real economy needs and spreading throughout the country with their service network, participation banks support the improvement of the financial system and also strengthen their position within the financial system. In light of these figures, it would only be right to emphasize that participation banks will provide solid contribution to the growth of the banking sector in the coming years.

## Participation banks achieving success in organic growth

The role of organic growth in the development of the Turkish financial system is well known. Participation banks have also started to reach a widespread branch network, similar to that of deposit banks. In addition, participation banks are known for their success in offering different financial products and services to savings holders and firms. Since all financial transactions are materialized in

return of receipts, participation banks have been helping the state tackle the unregistered economy.

The performance of participation banks is remarkable in terms of opening new branches in all regions of Turkey in spreading their service network. As a matter of fact, the total number of branches of participation banks increased by 17% in 2013, from 828 to 966. In line with this, the number of employees has also increased. The total number of personnel employed by participation banks increased by 9% from 15,356 in 2012 to 16,763 in 2013. All of these improvements suggest that participation banking is gradually assuming a more solid place in the Turkish economy and has succeeded in developing alternative products that are required by the Turkish economy.

## The actors of the economy are leaning towards participation banking

When the balance sheets of the participation banks are analyzed carefully, it is seen that the collected funds has grown significantly as funds collected increased from TL 49.2 billion in 2012 to TL 63.2 billion in 2013, implying 29% YoY growth. Taking into account the 22.5% growth in deposits in the banking sector, it can be seen that participation banks have also enjoyed a successful performance in that front as well. The share of participation banks in total funds collected in the banking system improved from 6.2% in 2012 to 6.5% in 2013. These improvements are indicative of the solid interest shown by savers in participation banks.

## More than TL96 billion in assets held by participation banks

The banking sector has maintains its success, in parallel with the consistent performance of Turkey's macroeconomy. As a matter of fact, the total asset size of the banking sector increased by 26.4% from TL 1.37 trillion in 2012 to TL 1.73 trillion in 2013. The asset growth of the participation banking sector was even stronger, increasing by 37% from TL 70.2 billion in 2012 to TL 96.0 billion in 2013. Meanwhile, the aggregate shareholders' equity of the sector rose by 20% YoY from TL 7.4 billion in 2012 to TL 8.8 billion in 2013. All of these figures indicate that the growth trend in participation ban-

Table-1: Participation Banks in Turkey: Branches and Employees (2003-2013)

	<u> </u>			<u> </u>
Years	Number of Branches	Change (%)	Number of Employees	Change (%)
2003	188	71	3.520	61
2004	255	36	4.789	36
2005	290	14	5.740	20
2006	355	22	7.114	24
2007	422	19	9.215	30
2008	530	26	11.022	20
2009	569	7	11.802	7
2010	607	7	12.677	7
2011	685	13	13.851	9
2012	828	21	15.356	11
2013	966	17	16.763	9

Source: TKBB (Participation Banks Association of Turkey), Banking Regulation and Supervision Agency

Table-2: Participation Banks in Turkey: Key Indicators (TL million)				
	2012	2013	Change %	
Funds Collected TL	28.990	36.984	28	
Funds Collected FC (including precious metals)	20.161	26.226	30	
Total	49.151	63.210	29	
Funds Allocated	49.980	67.416	35	
Total Assets	70.244	96.022	37	
Shareholders' Equity	7.377	8.833	20	
Net Profit	916	1.052	15	
RoA (%)	1,5	1,3	-	
RoE (%)	14,7	14,0	-	

Source: TKBB (Participation Banks Association of Turkey), Banking Regulation and Supervision Agency, Central Bank of Turkey

Banking Sector (TL million, 2011-2013)				
	Total Assets	Change %	Share %	
2011	56.077	29,4	4,6	
2012	70.245	25,3	5,1	

96.022

Source: TKBB (Participation Banks Association of Turkey), Banking Regulation and Supervision Agency

king continued, despite the economic volatility.

2013

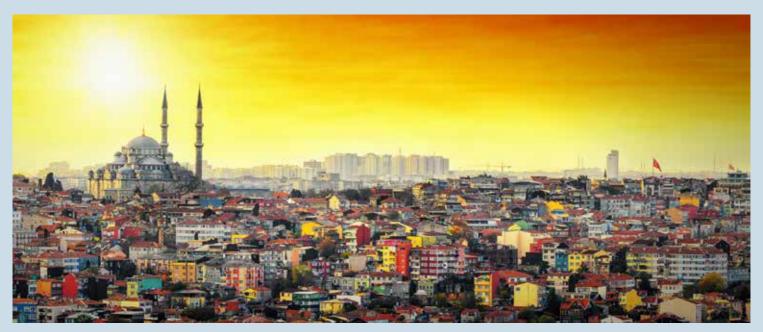
## Net earnings in participation banking exceeded the TL 1 billion threshold

The relatively weakness of the ban-

king sector in 2013 in terms of net earnings was not observed in the participation banking segment. Participation banks outperformed the banking sector as a whole in terms of net earnings growth, increasing their funds collected thanks to the rapid expansion of the branch network and strengthening in their equity

36.7

5,5



and total assets. The combined net earnings of participation banks increased by 15% from TL 916 million in 2012 to TL 1,052 million in 2013. As a result, the net earnings of the participation banking sector exceeded the TL 1 billion threshold. Overcoming this psychological threshold was also important for the participation banking sector.

The negative impact of the rapid growth in the sector could be seen in the profitability ratios; the return on assets of participation banks dropped from 1.5% in 2012 to 1.3% in 2013, and the return on equity from 14.7% to 14%. The relatively weak profitability ratios, however, were far from surprising considering the higher pace of growth. Considering that the return on assets and equity are on course to recover, given that they are prone to decline in times of rapid growth, it is foreseen that the profitability of participation banking will improve in the coming years.

## A continued rise in the share of participation banks

One of the major indicators reflecting the importance of participation banks within the Turkish banking sector is their relative share in the financial system. Responding quickly and strongly to the interest from the economic actors thanks to their organic growth strategy, participation banks have achieved a remarkable growth performance in every field of financial services. Through these developments, the share of participation banks in the finance sector has increased consistently. Within this context, the weight of

Chart 1: Participation Banks' Share in the Banking Sector (%, 2009-2013)

Funds Collected

Funds Allocated

Total Assets

Share Holders Equity

Net Profit

3,0

3,5

4,0

4,5

5,0

5,5

6,0

6,5

Source: TKBB (Participation Banks Association of Turkey), Banking Regulation and Supervision Agency

Chart 2: Participation Banks' Assets Development and Market Share (%, 2000-2013) 6,0% 5,0% 5,1% 4.6% 4,0% 4.0% 3,4% 3,0% 2,0% 2,4% 2,0% 1,0% 1,1% 0,0% 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 Source: TKBB (Participation Banks Association of Turkey), Banking Regulation and Supervision Agency

participation banks in the banking sector increased from 5.1% to 5.5% in terms of total assets. Looking at other indicators, the weight of participation banks in the banking sector increased from 4.1% to 4.6% in terms of total shareholders' equity. Likewise, participation banks accounted for 4.3% of the sector's net earnings, up from 3.9% previously. In light of these figures, it can be seen that participation banks have not sacrificed efficiency in achieving their rapid growth rates.

When these indicators are evaluated carefully, it can be seen that the participation banks completed 2013 successfully both on a micro and macro basis. These figures are remarkable indicators suggesting that participation banks operate with an effective and modern management understanding. In a nutshell, it appears that participation banks have achieved success against the competition when compared to other banking types, which have dominated the sector for many years.

## Collecting from savers, and investing in the real economy

The most prominent function of participation banking is to bring savers, which have interest rate sensitivity, and funds from outside the sector into the economy. Participation banks directly inject the funds that are collected from savers and secured from international markets into the real economy. Hence, participation banks appear to be the institutions that fund production, investment, employment and exports. This also continued in 2013, which differed from 2012 as 2013 was a more vivid year in terms of credit demand. Despite the economic fluctuations and uncertainties due to political tensions, funding increased significantly in 2013. As a matter of fact, funds transferred by participation banks increased by 35% from TL 50.0 billion in 2012 to TL 67.4 billion in 2013. Hence, the weight of participation banks within the banking system materialized at 6.2%.

Retail lending increased by an overall rate of 24.9% in the banking sector, and by 37.2% for participation banks. Although participation banks were slightly slower than the wider sector in terms of SME lending and corporate lending, the growth rates were far from weak; as a result, it is noted that participation banks



Table-4: Comparison by Loan Types (TL million, 2012-2013)*						
	Participation Banks		Banking Sector		r	
Credit Type	2012	2013	Change %	2012	2013	Change %
Corporate	16.439	21.066	28,1	329.103	443.842	34,9
SME	22.644	28.794	27,2	199.743	271.422	35,9
Retail	8.878	12.182	37,2	265.911	332.164	24,9
Total	47.961	62.042	29,4	794.756	1.047.428	31,8

Source: TKBB (Participation Banks Association of Turkey), Banking Regulation and Supervision Agency, Central Bank of Turkey

aim to contribute more strongly to the development of the Turkish economy, and have succeeded in doing so to a significant extent. While participation banks continue to offer solutions for the funding needs of the real economy, they also pay greater attention to retail lending. This is far from surprising, taking into account the widespread branch network throughout Turkey. Participation banks reinforce their positioning in the banking system through this strategy.

\*Excluding financial leasing and rediscounts.

## Sukuk has been welcomed by the market

The financial instrument, which is widely defined as sukuk in the world and

defined as lease certificates in Turkish legislation, continued to grow in 2013. As in 2012, the banking sector undertook a higher number of securities issues in 2013, while participation banks used sukuk as a major financial instrument for fund resources. Likewise, the customers paid higherthan-expected attention to this new product. The lease certificate communique was renewed in June 2013, allowing the issue of 5 types of sukuk. As with bills and bonds, banks and joint-stock companies have the opportunity to issue sukuk as a capital market instrument within the framework of the relevant communique. Following these regulations, the participation banks and one investment bank have initiated sukuk issues. In the coming

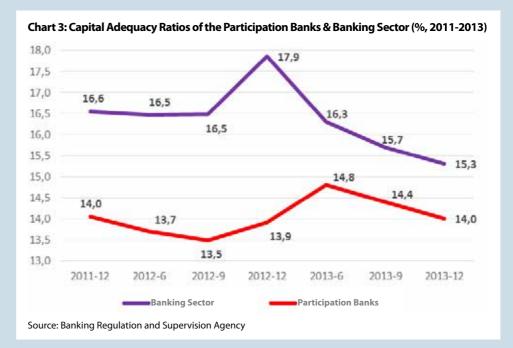
period, participation banks are expected to secure liquidity by offering interest-free instruments in the market and pension funds to form interest-free mutual funds; and in addition, large scale infrastructure projects, in particular are expected to be financed through sukuk. On the other hand, the Turkish Treasury started to issue TL denominated sukuk in the domestic market and US\$ denominated sukuk in international markets following the legislation that entered effect in 2012. A total of US\$ 1.5 billion of issues were undertaken in 2012 and US\$ 1.25 billion of issues were undertaken in 2013, all of which attracted significant demand. In the domestic market. the total amount of issues reached TL 4.96 billion, held twice in the year.

Sukuk has rapidly become widespread and has grown in the world. It would not be surprising to witness extensive interest in sukuk in Turkey, sukuk from both participation banks and private sector banks in 2014 and beyond. Within this context, it may be considered that participation banks will make use of sukuk as effective tools in order to offer different alternatives for savers and to offer solutions which meet the financing needs of the real sector.

## Worldwide success in terms of capital adequacy

In the post 2008 global financial crisis era, the financial stability has become one of the leading macroeconomic aims that has gained importance. In line with this, the importance of financial stability has also gained pace in economy politics. On the other hand, the strength of the balance sheet structure is another matter that is paid close attention to. The consistent regulatory policies applied by the BRSA following the 2001 crisis have clearly contributed greatly to the stability of the banking sector in Turkey. As a matter of fact, while many countries have undergone instability in the banking sector, the Turkish banking sector has taken an important step towards overcoming the crisis.

To this end, participation banks recorded a 14% capital adequacy ratio in 2013. Although this is below the 15.3% average for the banking sector as a whole, it is above the 2012 level. Hence, an improvement in the capital adequacy ratio, even in a year of rapid growth, should be considered a major success.





#### Conclusion...

Coming under the spotlight not only in its region but also in the world thanks to its young population and dynamic economy, Turkey underwent political volatility in 2013. In spite of this, banking sector in general and participation banking in particular have continued to grow and realized a successful performance. Transferring the funds collected to the real economy, participation banks contributed significantly to the growth of

the Turkish economy and foreign trade balance by supporting investment, production, employment and exports. Meeting the needs of fund holders as well as individual and corporate clients through new products and services, participation banks have been rewarded by these efforts in the form of growth in a steadily increasing manner. The entry of the state to the interest-free banking sector, in particular, will accelerate the rapid growth of the system.

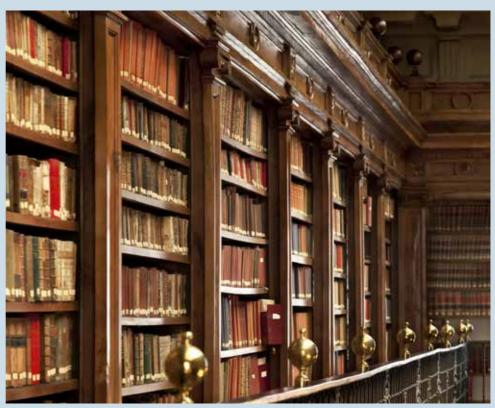
## Opening of the World Bank's Global Islamic Finance Development Center

■ The Global Islamic Finance
Development Center was launched
on the Borsa Istanbul premises,
the result of the cooperation
between the World Bank and the
Undersecretariat of the Treasury
and with the contribution of the
Participation Banks Association of
Turkey.

## ■ Global Islamic Finance Development Center is the first and only representation office in its field in terms of its functions.

There are four major finance centers in the world: New York, London, Frankfurt and Tokyo. Turkey has long been engaged in efforts to make Istanbul a regional finance center and eventually an international finance center. A major step was recently taken towards to this target with the launch of the World Bank Global Islamic Finance Development Center, a research institution, in Istanbul with the support of World Bank. The Center is the first and only representative office located in the Borsa Istanbul premises, and is the result of the cooperation between the World Bank and the Undersecretariat of Treasury, with the contribution of the Participation Banks Association of Turkey, both financially and in terms of human resources. The Center will follow developments with respect to interestfree finance in Turkey and in the world, carry out research, prepare reports and collect all data related to the system in one pool. The Center will serve as a significant point of reference on interest-free finance statistics.

The Center reflects the great importance of Turkey and Istanbul, as it suggests that Istanbul as a city and Turkey as a country are regarded as among the major financial centers by the international finance markets. As a matter of fact, the Deputy Prime Minister Ali Babacan emphasized this during his speech at the opening ceremony of the Center in October last year: 'The work to launch this Center goes back to two years ago. We came to a consensus with the World Bank that locating the Research Center in Istanbul would have



a special meaning. After agreeing on that, the decision was taken to establish the Center under the roof of Borsa Istanbul. We decided to form this institution under the roof of Borsa Istanbul to emphasize the regional power of Borsa Istanbul. We established the necessary infrastructure. The Center will be beneficial for sharing information about the development of Islamic finance, providing services on technical help and consultancy, assuring harmonization between practices, and encouraging the sharing of information.'

The World Bank is an international and reputable institution with its 188 members. The support of such an important institution to the Islamic Finance Development Center is essential in two ways. First of all, the World Bank's preference was Turkey and Istanbul. This implies that World Bank regards Istanbul as one of the world's major financial centers in terms of financial diversification and functionality. Secondly, it shows that the interestfree finance system, which is characterized as Islamic finance, is registered as a major channel, a major market by all international institutions including the highest financial institution, the World Bank. As a matter of fact, the Head of the World Bank, Dr. Jim Yong Kim

stated during his speech at the opening ceremony of the Global Islamic Finance Development Center: 'This Center is a major symbol of our common aim to develop Islamic Finance on a global basis. Turkey will provide a contribution to neighboring countries and even to the world with these developments. The Center, which will provide global access, was shaped by the cooperation between the World Bank and the Turkish Government, the Turkish public and the private sector. The recent rapid growth and globalization of Islamic finance increased the total value of Islamic financial assets to US\$ 1.5 trillion worldwide. While many countries, led by Bahrain, Saudi Arabia, Kuwait and Malaysia, already have a large scale Islamic finance sector, some other countries like Luxembourg and the UK have taken important steps to develop these financial instruments.

The establishment of the World Bank Global Islamic Finance Development Center in Istanbul will bring in new perspectives to Turkey and Istanbul regarding interest-free finance going forward. It will further strengthen the position and role of Turkey and Istanbul in the international financial markets.

#### Secretary General of the Participation Banks Association of Turkey, Osman Akyüz:

## "Diversification is necessary in interest-free banking"



**Osman AKYÜZ**Secretary General of the Participation Banks Association of Turkey

- The weight of participation banks reached 5.5% in the banking sector. Participation banks have been growing more rapidly than conventional banks, and the developments suggest that the growth will continue.
- On the other hand, the growth requires product diversification. Only four of out of the 50 banks in Turkey are participation banks. Hence, we need to increase the number of banks and branches.

he interest-free banking system in Turkey has attained strong infrast-ructure. Hence, it shows resilience against fluctuations and continues to grow despite all the difficulties. Turkey went through a turbulent period in 2013 with political tensions on one hand and the volatility in the economy rising from such tensions on the other. This affected many sectors negatively. Despite this, the interest-free banking sector continued to exhibit a growing trend in terms of shareholders' equity, assets and branch network as well as profitability.

Mr. Akyüz, Turkey underwent quite a stressful period in 2013 in terms of politics. Such developments affected the economy and led to volatility in exchange rates, interest rates and the stock market. How did participation banks manage to realize a remarkable growth despite these factors. How would you elaborate on that?

The manufacturing industry realized 7.4% YoY growth in 2013, exceeding the rate of GDP growth, while total industrial production saw 7.1% growth. Mainly financing the real sector with their financing activities, participation banks were supported by such an environment, backed by the high growth figures. In other words, the dynamism in the economy provided dynamism in finance. Apart from that, such a banking model is based on the sharing of trading gains rather than being interest based, and the fact that the expansion of the branch network was twice as rapid as the sector also had a positive impact on this success.

To gain a better idea of the performance of the sector, where did interestfree banking stand in terms of numbers at the beginning of 2013, and how did it close the year?

Looking at the 2013-end figures, the funds collected totaled TL 63.2 billion. The

fund volume increased by 29% in 2013 compared to 2012. The funds placed by the participation banks increased by 35% to TL 67.4 billion. Thus, the funds placed exceeded the funds collected by TL 4.2 billion. The volume of assets held by participation banks increased by 37% to TL 96 billion, whereas the aggregate shareholders' equity of the participation banks increased by 20% from TL 7.4 billion to TL 8.8 billion.

## What was the position of the sector in terms of branch network and new employment?

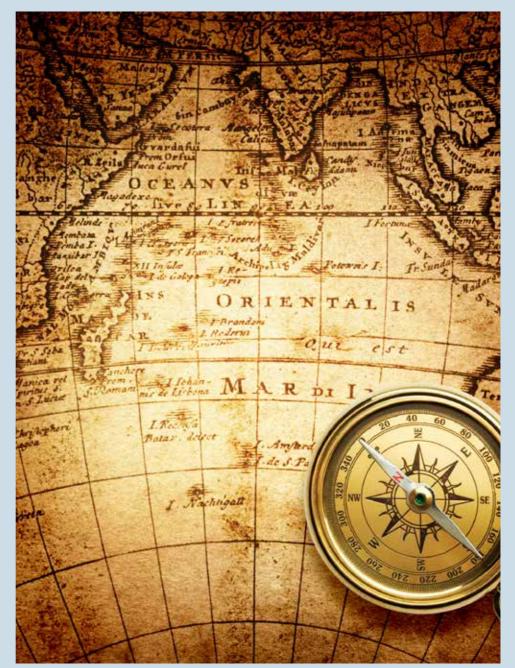
By the end of 2013, there were a total of 966 participation banking branches, recording 17% growth. The number of employees grew in parallel with the expansion in the branch network, approaching 17,000. The growth trend in 2012, in terms of branch expansion, continued in 2013. Today there are participation banks in service almost everywhere in Turkey.

### How did the sector perform in 2013 in terms of profitability?

The total net earnings of the participation banks stood at TL 916 million in 2012. This figure reached TL 1,052 million in 2013, with a 15% increase. What is remarkable here is that that while the growth in participation banks was 4 pp slower than the overall banking system in 2012, in 2013 the growth in net earnings was 10 pp higher than the sector, reaching 15%.

The growth in net earnings of the overall banking sector remained below 5%, in what was a significant slowdown in growth compared to the previous year. However, earnings growth among participation banks was considerably higher than the banking sector average. What would you attribute this to?

The net earnings growth of the banking sector remained below 5% as the interest expenses of the deposit banks increased at a rate greater than the increase in interest income. Interest rates declined continuously in Turkey until the end of May 2013; rates fell to below 5% for T-Bills, and bank deposit rates were around 6-7%. Banks purchased long term bills from these levels and extended long term consumer loans, particularly housing loans with low rates. Interest rates started to increase after the Gezi Park incidents. Following the December 17th investigation and the FED's decision to lower global liquidity, interest rates bounced back to 11-12%. Hence, banks' funding costs started to exceed bond yi-



elds and consumer loan rates prior to the Gezi Park incidents. In other words, banks became exposed to interest rate risks and earnings declined. Since the maturity of the funding - deposits - is much lower than the maturity of the bills and bonds, banks started to suffer losses from bills & bonds and consumer loans. Banks will continue to incur such losses until the end of their maturities as long as deposit rates remain high; the higher the funding costs, the higher the losses, because the rates on loans and bills & bonds will be fixed until their maturity. As a result, to express in terms of banking terminology, banks were in a position to finance long term, low return loans with short term, high cost funding due to the rise in interest rates. As participation banks do not undertake any commitments concerning the dividends for the funds

they collect, they are not exposed to such losses, or, in other words, interest rate risk. We collect the funds, we place them, and we share the earnings we generate with the customers. The customers do not have the right to demand a stable increase in dividends, thus separating them from interest rates - because the issue here is a sharing of profit and loss. When interest rates decline, we pay higher dividends than the banks' interest rates. In such cases, deposit banks generate greater earnings than we do, since their interest expenses decline. As a matter of fact, deposit banks recorded higher earnings growth than we did last year. Due to the reasons we set out above, deposit banks may face a decline in earnings in 2014. Some analysts expect a decline of around 5%; others forecast a 10-15% decline. This would partially depend on political and

economic stability.

The interest-free banking sector also approached psychologically important thresholds. For instance, the asset size of the sector reached TL 96 billion, close to the TL 100 billion point. Likewise, profits in the sector reached TL 1.1 billion. Do you think these should be evaluated as major milestones as far as the future of the interest-free banking is concerned?

The interest-free banking is followed with increasing interest in Turkey, as is the case in the world. Exceeding the psychologically important thresholds is surely a motivation, but is also indicative of the real trend. We do not just do business in Turkey: we have representative offices, participations and branches outside the country, working particularly with intermediate foreign trade transactions. Our service network expands and we become integrated in the world through these points, and most notably we have connections in neighboring countries with Muslim populations. To be present in places such as Northern Iraq, Dubai and Germany is a matter of importance, in my opinion.

## The performance of the participation banks has certainly increased their share in the sector. What is your evaluation in that sense?

Looking at the weights in the banking sector, participation banks increased their share from 6.2% to 6.5% in funds collected, from 6.0% to 6.2% in fund placements, from 5.1% to 5.5% in total assets, from 4.1% to 4.6% in shareholders' equity, and from 3.9% to 4.3% in net earnings in 2013 when compared to 2012. These figures indicate that the share of participation banks continues to grow in the overall banking system.

The increase in the funding volume of the sector is remarkable. This of course is derived from the participating funds collected from the domestic savings holders and also through international resources. How would you comment on the funds brought to Turkey from foreign countries?

A growing and developing national economy requires more capital inflows. In his respect, participation banks allocate the majority of their fund collections to the financing of the real economy. In doing so, they also secure funding, particularly from the Gulf region through murabahah syndications. The volume of funds brought to the national economy through this channel amounted to US\$



■ We expect at least one stateowned participation bank to join the sector in 2014. We expect this move to create synergies in the sector through the additional opportunities it will offer the market.

4,315 million over the course of the last four years; 41% of this amount, totaling US\$ 1,759 million, was secured in 2013 alone.

Although relatively new, sukuk has proven very popular and seen extensive interest in the market. How would your comment on sukuk? What do you expect going forward?

As you know, we had great efforts to invigorate sukuk instrument in Turkey. And this

has been the case also thanks to the regulations by the State paving the way. The State set out necessary regulations to develop such a product which will be used in the financing of infrastructure investments and large scale projects, and which will smooth the flow of Gulf petro-dollars to the country. In addition to 'icara' (Islamic leasing), the issuance of 'musharaka', 'mudaraba', 'murabaha' and 'istisna' based sukuk also came under regulation. As there was intense interest in the Treasury issue both from domestic and international investors, we may see the Treasury issuing sukuk in different currencies with different models in the future. By the end of 2013, the Treasury sukuk issues amounted to TL 4.9 billion and US\$ 2.8 billion; a TL 1.5 billion and US\$ 1.6 billion portion of this was materialized in 2012. Participation banks also paid necessary attention to this instrument with US\$



450 million of issues in 2010 and 2011, and TL 125 million in 2013. Two participation banks undertook sukuk issues while the other two are in the process of carry out preparations in the issue when the timing and conditions are appropriate. In 2014, we expect both the Treasury and the participation banks to continue to issue such products.

For the first time in a long period, we witnessed an increase in FX denominated deposit accounts in 2013. Why did savers pull away from TL and head to FX? Is it because they considered the a possibility of a crisis? How would you comment on that?

The environment of declining interest rates, particularly in the first half of 2013, directed savers to alternative fields. Investing in FX was one of these. The political incidents

had a negative effect on the economy, and the financial markets, triggering demand for FX, both from savers and corporations.

Participation banking continues to grow in Turkey at an increasing pace. However, interest-free banking has also grown at an average rate of 20% in the world in every year. The interest-free banking system is followed closely, not just in Islamic countries but also in almost every region of the world, and efforts continue to be undertaken for its implementation. What would you attribute this to?

As a new model in the world, participation banking attracts demand from western countries as well as Islamic countries. The UK has undertaken necessary adjustments for the development of interest-free banking in order to increase its financial capacity. The

British government wants interest-free banking to be effective in London, which is one of the major financial centers of the world, and is seeking to establish the necessary infrastructure system and increase their share from the pie. In this field, there are five active banks in the UK. The conventional banks already offer interest-free financial services. The UK views this as a new opportunity to promote economic growth. Malaysia is well developed in interest-free finance, where the system has grown under the protection and incentive of the state. The incentives and support from the state matter in this field. An establishment of a state-owned participation bank is expected in Turkey, and together with this a new chapter was added - namely 'The Development of Interest-free Finance and Participation Banking' - as a sub-component to the 2023 Istanbul Finance Center Project, and actions will be taken accordingly. What is important here is that the economic crisis highlighted the importance of sustainability as a concept; and the interest-free banking model, where profit and loss are shared with investors appears to be the most suitable model for sustainability. That is the major reason behind the attention.

There have long been expectations that the state will enter the interest-free banking sector, and there are ongoing preparations to this end. At this point, what is your expectation from the state?

We expect to see a new participation bank in Turkey. The state publicly stated its intention to enter the sector with one or more state-owned participation banks. Necessary arrangements are being taken to this end. We expect at least one state-owned participation bank to have joined the sector in 2014, and believe this move will create synergies in the sector by offering additional opportunities in the market.

### How would you comment on the overall state of the banking sector?

The Turkish banking sector will continue to grow in the coming years in terms of its proportion in GDP, and there will new products in the sector in the form of capital market and securitization instruments. There is a wide array of different instruments in the world in the participation banking sector, and we are working to bring these products to Turkish banking as well.

### What do you want to say about the performance of the Turkish economy in 2013?

The Turkish economy achieved 4% growth in 2013, and the dynamics of the



economy were on track in the year. The reel sector secured cheap financing, and it was a dynamic year in that sense.

## Both the business world and banking sector executives are warning that 2014 will be a tough year. How would you elaborate on that? What are your expectations for 2014?

2014 will be a difficult year, and it would be hard to make forecasts. There are local elections and the presidential elections this year. There are issues observed about the political stability. On the other hand, there will be negative impacts of FED's changing monetary policy on the international front; it is well known that Turkey and its emerging peers will be affected. Despite all of this, I expect Turkey to achieve its growth target. The Turkish baking sector is sound. The capital adequacy ratio of the sector stands at around 15%. A 4% growth rate is targeted for the economy in 2014, with a 5% rate of inflation. We expect participation banks to record 20-25% growth. The banking sector outperforms the economy in times of growth.

## ■ Unless there is significant political instability, we will not face difficulties in terms of the economy. I have trust in Turkey's future.

#### Do you expect a new crisis?

Turkey has been well managed in terms of the economy over the last 10 years. Our vulnerabilities have been removed to a large extent. As a growing country, Turkey's national and household levels of indebtedness are below the EU rates; the budget deficit is within manageable limits and inflation is under 10%. There are no serious macroeconomic problems apart from the current account deficit. Unfortunately, our current account deficit continues to widen. Those managing the economy are paying attention to keeping the current account deficit within sustainable limits. Thanks to the precautionary measures, the ship of the economy proceeds on its course without any accidents despite storms. Measures were taken to cool down the economy when the current account deficit increased

sharply. I believe Turkey's fiscal discipline will not be put at risk, even in a year of two important elections. I think we will go through the coming period without crisis. Unless there is significant political instability, we will not face difficulties in terms of economics. I have trust in Turkey's future.

### What is sector's projection in 2014? How would you comment on your targets?

Banking and finance are serious businesses. Hence, we think the 'higher than we can absorb' rapid growth could bring additional problems and risks to the sector in the long run. There are negative sides of this high growth as well. Therefore, we think the current growth rates are reasonable. However the growth rate may increase if there is an increase in the number of banks. In this respect, we aim to expand the branch network of the participation banks. Participation banks have grown at a faster rate when compared to conventional banks. In addition, the growth requires product diversification. Only 4 of Turkey's 50 banks are participation banks. Hence, we need to increase the number of banks and branches.

The past and the future of Europe and Asia together is connecting us with the Malle

Turkey's Participation Bank: Kuveyt Türk



## We grow in line with our targets



**Fahrettin YAHŞİ**General Manager of Albaraka

- The SİMURG Conversion Program, which we initiated in 2012 to bring the vision of becoming 'World's Best Participation Bank' to reality, continues at full pace.
- Albaraka broke new ground in the participation banking sector by signing a joint venture with Kuveyt Türk to operate in the pension system (BES). Our new company Katılım Emeklilik ve Hayat A.Ş. aims to enter operation in April 2014.

he year 2013 was marked by a tightening in the CBRT's monetary policy and an increasing cost of funding along with a narrowing of profit margins in the banking sector. Nevertheless, the banking sector succeeded in sustaining its growth in terms of assets, loans, deposits and international funding, despite the difficult market conditions.

Albaraka Türk met its targets on its road to growth with a focus on SME and retail banking, achieved growth in assets and funds collected in excess of the sector average rate, and managed to improve its profitability despite contracting margins in the sector.

By the end of 2013, Albaraka Türk expanded the volume of its assets by 40% to TRY 17.2 billion. The volume of funds collected reached TRY 12.5 billion with 36% growth, whereas funded cash credits stood at TRY 12 billion, marking a 33% increase. The ratio of funded cash credits to total assets, at around 70%, is

an indication of the balanced lending and liquidity policy being executed by the banks. When compared to the 5% average rate of growth in the banking sector's net profit, Albaraka Türk recorded 26% net earnings growth, resulting in a 17.7% Return on Average Equity one of the highest rates in the sector.

Albaraka Türk's strategy of sustaining asset quality is based on diversifying risk factors and minimizing sector, customer and regional risks in the portfolio. This is supported by regular monitoring of the lending process and a methodology which provides a minimum deviation in risk measurements. Our non-performing loan (NPL) ratio stood at 2.27% at the end of 2013, remaining below the sector average.

#### The transformation continues

The SiMURG Transformation Program, which was initiated in 2012, continues to press ahead at full pace, in line with the Bank's vision of "Becoming the Best Participation Bank of the World".

Continuous progress in the provision of organization and infrastructure service, and gaining the ability of self-renewal form the basis of the SiMURG project, the underlying concept of which is to adopt a cultural transformation through the mobilization of the Bank's inherent dynamics.

The major developments regarding the transformation project in 2013 were;

- The separation of the sales and marketing organization on a corporate, mercantile and retail basis to improve the customer-focused approach,
- The formation of a new and detailed customer segmentation structure,
- Initiation of work to develop an appropriate product mix in accordance with this segmentation,
- The opening of 30 branches exceeding the initial annual target of 14 within the context of improving the service platform,
- The activation of alternative distribution channels.

We continue to work on this project ambitiously and with enthusiasm of achieve our strong vision step by step in coordinated stages. The project is expected to be complete by the end of 2015.

## Breaking new ground in the sector in international funding

Despite the changing conjuncture in the second half of the year with the Fed signaling an impending move towards a tight monetary policy, the funds collected from the international markets by the Turkish banking sector increased by 20% in 2013, and there were no difficulties in finding funding.

In addition to a 47% increase in international funding in USD terms, Albaraka Türk also realized its 2 strategic targets - obtaining a new murabaha syndicated loan and issuing a murabaha sukuk as a subordinated loan.

Albaraka Türk successfully completed the issue of a USD 200 million subordinated loan with a 10-year maturity through a murabaha sukuk method which was executed for the first time in Turkey.

We are proud of our first international capital market issue, which was 100% oversubscribed by investors with a majority formed by high level banks and investment funds, with interest from various investors from diverse geographical

Albaraka Türk Katılım Bankası	A.Ş
Establishment Date	1985
Main Shareholders	Foreign Ownership 66.10%
	Albaraka Banking Group 54.06%
	Islamic Development Bank 7.84%
	Alharthy Family 3.46%
	Others 0.74%
Domestic shareholders	10.82%
Publicly-held	23.08%
Chairman	Adnan Ahmed
	Yusuf ABDULMALEK
General Manager	Fahrettin YAHŞİ
Headquarters	Saray Mahallesi Dr.Adnan Büyükdeniz
	Caddesi No: 6 (Bereket Camii Karşısı) 34768
	Ümraniye/ İSTANBUL
Phone/Fax	+90 216 666 01 01
	+90 216 666 16 00
Website	www.albarakaturk.com.tr
SWIFT Code	BTFH TR IS
EFT Code	203
Number of Domestic Branches	166
Number of Branches Abroad	1
Number of Representative Offices	-
Financial Subsidiaries Abroad	-
Number of Employees	3139

regions. This subordinated loan, which was obtained in accordance with participation banking principles, increased the Bank's capital adequacy ratio by 3 percentage points to 15.56%.

At the same time, the roll-over of the murabaha syndicated loan, secured in 2012, to an amount of USD 430 million with an extension in the maturity to 2-years and with better terms, also reinforced Albaraka Türk's credibility on the international stage.

## An alliance to break new ground in the sector

In another new milestone in the Turkish participation banking sector, Albaraka Türk signed a partnership agreement with Kuveyt Türk to jointly operate in the Pension System (BES). The new company -Katılım Emeklilik ve Hayat A.Ş. - aims to enter operation by April 2014. The pension system, which is supported by the state in a bid to stimulate savings, has gained pace in terms of growth since the state initiated an additional 25% contribution to participants' monthly contributions. We expect this step to bear fruit in enhancing the potential of the pension system and in raising market share among the customer base seeking interest-free products.

#### In 2014...

Expectations for 2014 suggest that the pace of growth will slow due to retreat in private sector investments and private consumption spending on the back of political and economic uncertainty. This, naturally, will take its toll on credit growth as well.

Increasing costs in retail and consumer loans, particularly as a result of BRSA measures on retail and consumer loans and the CBRT's tight monetary policy, are expected to attract more interest in SME loans.

Albaraka Türk will continue to implement its balanced growth strategy in line with its strategic goals, and will strive wholeheartedly to prepare a better future backed by its determination to provide financial support to the SMEs - which form the bones of the economy - and to its other customers.

We look confidently to the future, supported by our strong shareholder and financial structure, our qualified professional team, our ability to reflect the latest technology to our applications, and the trust and loyalty of our customers.

I would like to extend my sincerest gratitude to all of our stakeholders for having contributed to our success and for accompanying us on our journey into the future.

## **Albaraka Senior Management**

#### Fahrettin YAHŞİ Board Member and General Manager

Fahrettin Yahşi was born in Fatsa (Ordu) in 1965. He received his degree from the Department of Management of the Faculty of Political Sciences in Ankara University (1987) and completed his Masters Degree in Banking Department of Social Sciences Institute at Marmara University (Istanbul, 2006). He started his professional career as a sworn auditor for banks in 1987. After working for Egebank as an Assistant General Manager between 1996 and 1998, he was appointed as Assistant General Manager to Albaraka Türk in the same year. Between the years of 2005 and 2009, Yahşi held the position of Deputy Assistant General Manager at Albaraka Türk. He has been the General Manager of Albaraka Türk since November 2009.

#### Mehmet Ali VERÇİN Assistant General Manager

Mehmet Ali Vercin was born in Kurtalan (Siirt) in 1962. He received his degree from the Department of Economics of the Faculty of Political Sciences in Ankara University. He worked for several private companies between 1984 and 1993 as manager of exporting affairs as well as marketing manager. He began working as a Specialist in Marketing Projects in Albaraka Türk in 1993. He was promoted as Chief, Second Manager, Assistant Manager and then onto Executive in the Project and Marketing Department (1993-2000) at Albaraka Türk. Verçin has been Assistant General Manager since 2005 responsible for Corporate Marketing, Treasury Marketing and Investment Projects departments.

#### Bülent TABAN Assistant General Manager

Bülent Taban was born in Ordu in 1966. He received his degree from the Faculty of Management in Istanbul University (1987). He completed his postgraduate study at the Department of Management, Social Sciences Institute in Istanbul Technical University (1990). He began his banking career as an inspector in the board of inspectors for Türk Ticaret Bank. He transferred to Kentbank in 1995 where he was appointed as Manager of Retail Banking in 1997. He began working as the Manager of Retail Banking Department for Albaraka Türk in 2002. Since 2003, he has been in the office as the Assistant General Manager primarily responsible for Commercial Marketing, Commercial Products and Regional Office Departments.

#### Ayhan KESER Assistant General Manager

Ayhan Keser was born in 1970, Kalecik-Ankara. Keser graduated from the Department of Economics at the Middle East Technical University (Ankara, 1991). After briefly working at Ziraat Bank, Keser worked successively as Banks' Sworn Assistant Auditor and Banks' Sworn Auditor at the Undersecretariat of Treasury: Prime Ministry of Republic of Turkey. He joined Bank Asya in 1997 later resigning as Assistant General Manager in 2011. Keser joined Albaraka Türk in March 2011 as Assistant General Manager. He is responsible for the Retail Products, Financial Institutions, Alternative Distribution Channel and Retail Marketing Departments.

#### Temel HAZIROĞLU Assistant General Manager

Temel Hazıroğlu was born in Trabzon in 1955. He received his degree from the Department of Mathematical Engineering in Istanbul Technical University (1980). He worked as Programmer, System Analyst and Assistant Manager of IT for Emlak Bank. He worked as the IT Manager at Albaraka Türk between the years of 1986 and 1991. Between 1992 and 1995, he worked in the trading sector as an independent consultant. In 1996, he was again appointed to Albaraka Türk where he worked as Manager of IT department and Deputy Manager of Human Resources and Administrative Affairs Department. Hazıroğlu has been Assistant General Manager since 2003 primarily responsible for the Human Values, Training and Organization, Performance and Career Management, Administration Services and Financial Affairs Departments.

#### Mahmut Esfa EMEK Assistant General Manager

Mahmut Esfa Emek was born in 1965 in Erzurum. He graduated from the faculty of Management at Atatürk University (Erzurum, 1985). He joined İmar Bank in 1988 as Assistant Inspector. He joined Albaraka Türk in 1990 working as Assistant Inspector, Inspector, Assistant Head of the Inspection Board and Head of the Inspection Board between 1990 and 2003. In 2003, Emek was appointed as the Manager of Operations Department later becoming Senior Manager in the same department in 2010. In March 2011, he was promoted as the Assistant General Manager responsible for Corporate Credits, Commercial Credits, Retail Credits and Credit Administration and Monitoring Departments.

#### Turgut SİMİTÇİOĞLU Assistant General Manager

Turgut Simitcioğlu was born in Erzurum in 1961. He received his degree from Education Faculty in King Suud University (Saudi Arabia, 1989). He had master degree on business administration from Fatih University in 2012. He started his professional career as an officer in the central branch of Albaraka Türk (1990) later advancing to Assistant Chief and Chief (1993-1997), Second Manager and Assistant Manager (1997-2001) positions within the same branch. Between 2001 and 2003, he became Vice Manager within the branch and then in the Corporate Banking Department. Simitcioğlu then became Manager of central branch in 2003 until 2009. In 2009, he was appointed as Assistant General Manager primarily responsible for Credit Operations, International Banking Operations, Payment Systems Operations, Risk Follow-Up and Banking Services Operations Departments.

#### Melikşah UTKU Assistant General Manager

Melikşah Utku was born in Ankara in 1968. He graduated from Mechanical Engineering Department of Boğaziçi University (Istanbul, 1990). He completed his graduate studies in London School of Economics (1990-1992) and Masters Degree on economic development in Marmara University (Istanbul, 1998). In 2004, he served as consultant to General Manager of Albaraka Türk. In 2006 - 2007, he was head economist in Albaraka Türk. He later worked as Investor Relations Manager from 2007-2009. He was appointed as Assistant General Manager in December 2009 primarily responsible for Budget and Financial Reporting, IT Support, Software Development, Project Management and Governance and Strategy of IT Departments. In addition, he was an economics columnist for Yeni Şafak newspaper for over 10 years (1995-2009).

#### Nihat BOZ Assistant General Manager

Nihat Boz was born in Kars in 1963. He graduated from the Faculty of Law of Istanbul University (1985). After being a self-employed lawyer (1985-1987), he was appointed as lawyer to the Legal Affairs Department at Albaraka Türk in 1987. He later became Assistant Manager and Manager within the same department (1995-1996). Between 2002 and 2009, Boz was head legal consultant at Albaraka Türk. He has served as Assistant General Manager responsible for Legal Advisory and Legal Follow-Up Departments of Albaraka Türk since December 2009.

## **Special Products and Services**

his heading includes all units and products related to retail banking (.) The initiation of the Private Marketing Directorate's work on a new vision under 3 different directorates - the Private Marketing Directorate, the Private Product Management Directorate and the Alternative Distribution Channels Directorate - was one of the most important developments in 2013.

With the establishment of Private Product Management Directorate, the Bank will be able to serve its customers with a range of private products and in a structure where the needs of its customers will be followed more closely. Therefore, the bank will be enriched to a level where it provides a wide range of products and services.

2013 was an important year in terms of banking regulations. Within this framework various legal regulations concerning retail banking customers have been introduced (put into force?). This can be considered as an advantage as the new regulations are suitable for Participation Banking and appropriate to its working principles. The new regulations helped reshape the transparency - one of the main principles of Participation Banking - and committed transactions, which are based on contracts, customers' specific statement, acceptance and confirmation.

The first of these regulations is the regulation set out for requisition and information forms. Banks have prepared "Requisition and Information Forms" for retail customers which include product and services commission amounts and collection periods, and has been effective since 1st September 2013 with the instruction of BRSA and engagement notification of the Banks Association of Turkey and the Participation Banks of Turkey. In this framework, our Bank easily settled to these regulations and urgently put them into practice.

These forms specify the reciprocal obligations of the Bank and its customers, necessitate the obligation of informing customers of any increase in product and service fees in an effective way (SMS, e-mail, etc.) and affirm that the customers are fully informed regarding commissions/fees taking place in forms and that mutual agreement has been entered into regarding the amount of commissions/ fees.



The second of these regulations concerns the changes in consumer regulations. Measures to limit the tendency to borrow on credit cards and on consumer and vehicle financing have been applied. Our Bank easily adopted these changes and immediately started to provide services in this framework. The recent reduction in vehicle loan financing rates, along with the maturity limits on consumer and vehicle financing has become a serious issue. On the other hand, the maturity limitations on credit cards will compel the establishment of processes which diversify individual financing products, and thus help to fill a gap in the credit cards market.

As a result of the legal regulations prepared by Ministry of Finance regarding the sale of 2B land, our Bank introduced a 2B financing product for customers who are willing to take advantage of the sale of 2B land.

In the scope of "urban transformation" managed by the Ministry of Environment and Urban Planning, the opportunity for financing support will be provided to our customers.

As the Central Bank enabled the use of gold instruments as required reserves, our

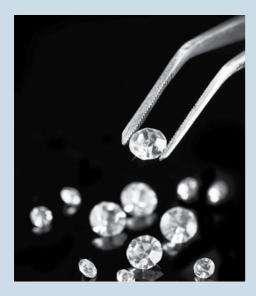
Bank paid greater attention to "physical gold collection days" in order to meet our customers demand for Gold Banking.

On insurance and Private Pension System front, we provided variety for our fund structure by establishing gold fund with our current pension company business partner within the principles of Islamic Banking.

One of the most important developments in our Bank in 2013 was the decision to establish the Private Pension Company. Under the name of Katılım Emeklilik ve Hayat A.Ş. and with the partnership of Kuveyt Turk Participation Bank, the establishment of the company was realized with the permission of the Undersecreteriat to the Treasury on 27th November, 2013. Our new company is planned to be operational in April and is planned to provide a new spirit of Participation Banking to the Private Pension market in 2014 with new products and fund structure.

In 2013, we increased the number of online products that we are working on in the Insurance Management System to 15, therefore providing faster and more suitable conditions for our customers.

# Projects Completed by the Alternative Delivery Channels (ADC) Directorate in 2013



#### **Strategy Service**

In the last quarter of 2013, ADC datamart - which stores ADC product and data - was established by the ADC strategy service in order to analyze customers' demand and requirements and create more appropriate solutions. Through Datamart ADC, static reports have started to be prepared more rapidly and monitored in the Rota Bilgi Ports.

In addition, through the Dashboard that has been prepared for ADC, monthly product and channel performances can be traced on a single monitor.

Data in the datamart became accessible through the SQL module that was established for the ADK strategy service. Accordingly, besides static reports, dynamic reports have also been produced, improving the strategies for ADC. As a result of this analysis in December 2013, the Bank developed an Off-Site ATM growth strategy and new work flows were determined. Additionally, some projects have been carried out in order to increase product activity on other channels.

#### **Payment Systems Service**

In parallel with the developments in the sector, the ADC Directorate, which provides various solutions to various expectations of the customers, authorized a number of new projects in 2013.



Figure: ADK Dashboard

These projects include the SGK Payment Gateway, were SGK payments can be completed over the internet (in a 3D secured, fast and userfriendly environment) with Albaraka Worldcard as single payment or through installments.

Platinum Card: A credit card carrying limits of TL10,000 or higher, targeting the special and high income segment, has been offered to customers, which enables shopping both domestically and abroad at all sales points carrying the Mastercard logo, as well as shopping and paying by installments in businesses carrying the Yapı Kredi World logo, which have the card acceptor agreement. Customers using this product have been given the right to use road, residential, travel, medical assistance services, 24/7 assistance services (education, seminars, language courses, cultural activities, hajj and umrah organizations, tourist information both in Turkey and abroad) as well as Primeclass Lounge services at Atatürk Airport's domestic and international terminals.

**Cash register POS:** Our customers have been provided the opportunity to use the POS machine and cash registry in one terminal.

**World POS:** A product offering loyalty programs and the chance to pay by installments at sales points carrying the Albaraka and Yap Kredi World logos.

#### **Digital Channels Service 1**

The projects realized within the scope of digital channel products in 2013:

- Albaraka POS Web Page,
- Albaraka Türk Map System,
- Albaraka Bereket Varlık Web Page,
- Investor Relations Online Annual Report,
- ABG Symptom Report,
- Albaraka Türk Web Page Footer Design,
- Yellow Media Geo Code and Map location updates,
- Albaraka Türk Web Page Tip Line

#### **Digital Channels Service 2**

- In 2013, as the Private Banking Line engaged into IVR, we have started providing special services to our platinum card customers.
- In 2013, our product "Fatura Ödeyen Hesap" (that pays bills automatically on payment for a small fee) has been put into practice for those who have insufficient credit in their accounts but have automatic payment orders.
- Efforts to transfer bill payments from offline to online platforms continued.
- By adding new vendor on ATM machines, Diebold ATM machines have been established.
- In the scope of Offsite ATM establishment efforts, three new ATM became operational.



#### Our success today is the foundation of our services tomorrow.

The greatest objective we have as a bank is to gain strength through value added services we provide. This perspective allows us to remain a pioneering participation bank with continuous achievements.

With our exceptional innovative structure, increased customer experience and professional teams, Turkiye Finans was the recipient of a number of significant awards and quality certificates in 2013.

- World Finance Islamic Finance Awards Best Islamic Bank Turkey
- Islamic Finance News Awards Best Islamic Bank Turkey
- Global Banking and Finance Review Best Co-Branded Credit Card Turkey, Fastest Growing Retail Bank Turkey, Fastest Growing Commercial Bank Turkey, Fastest Growing SME Bank Turkey
- Ekovitrin Stars of the Year The Participation Bank of the Year
- Türkiye Finans Mobile Banking Application The Best Mobile Banking Service in Turkey
- IMI Conferences 8th Turkey Call Center Awards The Best Call Center in Turkey with less than 500 seats
- Internal Auditing Institute of Turkey Internal Auditing Awareness Award
- Kariyer.net Respect for People Award

- Call Centers Association EN 15838:2009 Customer Contact Centers Service Certificate
- ISO 10002:2004 Customer Satisfaction Quality Management System Certification
- BSI British Standards The first, and only, Turkish financial institution to have received the ISO 22301 Business Continuity Certificate
- Türkiye Finans Data Center The first, and only, Turkish bank to have received the Tier III Design and Tier III Constructed Facility operation certificates
- · International credit rating agencies raised our rating to BBB Fitch



## More support to be provided to SME's



Ahmet BEYAZ
Chief Executive of Bank Asya

- At Bank Asya, we maintained our superior position among participation banks in 2013 and cemented our position as the 13th largest bank and 10th largest private bank in the sector.
- We undersigned a number of preliminary ground breaking projects in the sector in 2013. For the first time we issued a domestic sukuk worth TL 125mn, as well as a subordinated loan, in sukuk format, worth USD 250mn with a maturity of 10 years.

conomic crises that affected the whole world since 2008, resulted in challenging conditions for developed countries but favorable conditions especially in developing countries thanks to financial flows. In the first half of 2013, global economies experienced some moderate progress and recovery. The US economy notched up limited growth - below its capacity - and the Euro-zone posted a limited recovery after a long recession. On the other hand, the economic outlook in developing countries turned negative. In 2013, the rate of growth in developing countries, including Turkey, slowed down. As a result of the uncertainty surrounding the FED's expansionary monetary policy exit strategy, global capital flows became more volatile and financial vulnerability worsened.

## Positive sentiment in the global economy early in the year reversed in the second half

The sound pace of capital flows in the first five months of the year, the Central Bank's policies and the upgrade of Turkey's credit rating all supported the positive outlook. A positive decoupling of Turkey from its peers was observed on the back of stable exchange

rates and gains in the stock market as interest rates decreased in the first quarter. However, starting from the second half of 2013, expectations surrounding the FED's tapering strategy and increased volatility in the global markets on top of domestic developments led to depreciation of the TL and a rise in interest rates. The moderate progress experienced in the first half of the year turned negative in developing countries, including Turkey.

In the first quarter of 2013, Turkey posted 3.7% growth thanks to domestic consumption demand; however, as a result of developments towards the end of the year the growth was affected negatively. Despite the difficult conditions, Turkey managed to end the year 2013 with a 4% rate of growth.

## A successful performance in the Banking Sector

The banking sector managed to maintain its asset quality as in the previous years, thanks to its sound liquidity and capital structure in 2013, which was marked by increased financial volatility and vulnerability. With adequate equity, the funding structure, profitability, growth, wealth and sound status of the banking sector was maintained. In 2013, the sector's total loans grew by 34% while deposits increased by 22%. Loan volume supplied

by the sector totaled TL 1,074,933mn and deposits totaled TL 945,770mn. The sector's Return on Equity of was realized at 14.2% with a capital adequacy ratio of 15.28%, significantly higher than the legal requirement. As participation banking expanded in 2013, Bank Asya reached its goals and maintained its growth and profitability. Bank Asya's asset size posted 30% growth to reach TL 27,785 mn and total deposits and loans rose by 18% and 30% respectively. Bank Asya was again the leader in participation banking in terms of asset size in 2013, and maintained its sound operations, holding onto 13th place in the whole banking sector.

## A year full of successes for Bank Asya

Bank Asya successfully continued to apply its rigorous and prudent loan policy in 2013 that entered effect in 2011. Taking stable steps towards the goal of creating a wide base portfolio in the framework of its strategy to use its capital more efficiently, Bank Asya attracted a great deal of attention in loans and deposits, which have been adopted as the core business line with Bank Asya recording an eye-catching 44% growth in retail banking and 73% growth in SME banking segments., In order to create a wide base loan portfolio and introduce more customers to the bank, Bank Asya maintained its organic growth. In 2013 Bank Asya met the financial needs of SME customers with its financing packages tailored for SME's, while also helping SME's grow and take the right decisions by providing consultancy services. By providing loan support to SME's - the main dynamic of the economy - the Bank succeeded in raising the share of SME loans to 16% of total loans.

Working to the principles of high quality, speed and customer satisfaction in the services that it provides throughout Turkey, Bank Asya expanded its total branch network to 281, opening 30 new branches in 2013. Besides, the Bank increased the number of its region directorates to 12, opening an East Anatolian Region Directorate in Diyarbakır.

Besides branching, Bank Asya continued ATM investments by increasing the number of ATM's from 671 in 2012 to 963 in 2013. It was a year that the Bank increased its efficiency along with achieving continued organic and fiscal growth. Its number of staff stood at 5,064 at the start of 2013, and despite opening 30 new branches and one regional directorate, the number of staff was maintained at 5,074 by the year end. Accordingly, the Bank raised its branch and employee efficiency.

Asya Katılım Bankası A.Ş.	
Establishment Date:	1996
Main Shareholders:	There are no shareholders with an interest of
	more than 10% in the bank. 53.47% shares of
	the bank are publicly-held.
Chairman:	Prof. Dr. Erhan BİRGİLİ
General Manager:	Ahmet BEYAZ
Headquarters:	Saray Mah. Dr. Adnan Büyükdeniz Cad. No:10
	34768 Ümraniye/İstanbul
Phone/Fax:	+90 216 633 50 00 - +90 216 633 69 89
Website	www.bankasya.com.tr
SWIFT Code:	ASYATRISXXX
EFT Code:	208
Number of Domestic Branches:	280
Number of Branches Abroad:	1
Number of Representative Offices Abroad:	1
Financial Subsidiaries Abroad:	1
Number of Employees:	5070

#### Still the first-comer

At Bank Asya we continued to undersign ground breaking projects in the sector in 2013. For the first time, we issued a domestic sukuk amounting to TL 125 mn, as well as a subordinated loan in the sukuk format, at an amount of USD 250 mn and a maturity of 10 years.

In 2013 we strengthened our technological infrastructure in order to provide a wider array of quality services to our customers in addition to developing programs that will ease customers' banking transactions. Furthermore, we rolled out our Bank's ATM software with our own staff. New software enabled our customers to monitor various details about their accounts instantly and the new application, AsyaMesaj, was the most downloaded application in the mobile banking arena for a sustained period of time. Last but not least, we have provided applications, such as AsyaCard, for our customers that provide information regarding credit card campaigns and support our customers. In the coming period we will continue providing similar applications to our customers.

#### Asya Emeklilik -The Shining star of the sector

In early 2013, we underlined that Bank Asya would be a substantial financial market meeting all of its customers financial needs and that we were devoting all of our effort in this respect with the greatest determination. In 2013, the Bank continued its infrastructure efforts in a target to be a financial market by adding Asya Yatırım, Asya Potföy and Asya Girişim to its subsidiaries such as Işık Sigorta, Asya Emeklilik and Tuna GYO.

Our subsidiary, Işık Sigorta, enjoyed a successful and profitable year in 2013 with the support provided by our Bank. In 2013, Asya Emeklilik achieved a phenomenal performance by growing five-fold over the end of 2012 reaching 174,000 subscribers (34,000 in 2012) and rose to 7th position (14th in 2012) in the sector, out of 18 companies. Asya Emeklilik, which realized a success story which was the envy of other firms in the sector, is expected to be one of the five largest firms of the sector in the coming years given its current potential.

Our gold banking activities, which started in 2012 and helped bring resources into the economy, attracted attention from our customers in 2013 as well. We injected 2.5 tonnes of gold to the economy in 2013 by providing the chance to utilize their gold savings safely.

#### We continued to attract awards

Bank Asya's corporate management received the award of Turkey's best Participation Bank prize by the Global Banking and Finance Review in terms of its asset size and position in the sector. Additionally, the Bank received the perfection prize by Citibank for its flawless transactions in the international arena. 2013 has been a year which our successes have been appreciated and one where we continued to work on our social responsibility projects. Furthermore, our support provided to TUSKON's global scaled projects and the Turkish Olympics - worldwide organizations - continued in 2013.

Even though Bank Asya does not have a long history, the Bank undersigned various innovations in participation banking in Turkey, followed up on global principles in participation banking and therefore realized its first applications. With a widening service network, Bank Asya provided quality and rapid service to its customers at every point of Turkey - adhering to the principles of participation banking - and succeeded in steadily expanding its branch network.

## **Bank Asya Senior Management**

## Ahmet BEYAZ Member of the Board of Directors Chief Executive Officer

Ahmet Beyaz holds a Bachelor's Degree in Finance from the Ankara University Faculty of Political Science and in Financial Law from the Yeditepe University as well as a Master's Degree in Business Administration from the University of Illinois. He started his career in 2001. He has previously served as the Bank Examiner and as the Chief Bank Examiner. Beyaz joined Bank Asya in 2011 as the Deputy Chief Executive Officer in charge of Accounting, Budget-Financial Reporting, and Subsidiaries. He has been serving as the Chief Executive Officer and Board Member since January 2013 after holding the positions as the Acting Chairman of the Board of Directors and Managing Member. Beyaz also serves as a Board Member at Asya Emeklilik ve Hayat A.Ş., Işık Sigorta A.Ş., Tamweel Holding S.A., Nil Yönetim Hizm. Em. Tur. San ve Tic. A.Ş., Tuna GYO A.Ş. and Asya Menkul Değerler A.Ş

## Murat DEMİR Deputy Chief Executive Officer

Murat Demir received a Bachelor's Degree in Economics and Administrative Sciences from Hacettepe University in 2000. He began his professional career the same year at İşbank. Demir held a number of positions at the bank until 2005. He then joined Garanti Bank as the Portfolio Manager in charge of SMEs in 2005. Demir served as the Branch Manager at Garanti Bank between 2008 and 2011, and took up the sample position at Albaraka Türk Participation Bank in 2011. He joined Bank Asya as Bursa Branch Manager on August 2011 and has served as the SME Banking Department Manager since 2012. Demir was appointed as the Deputy Chief Executive Officer in charge of Commercial and SME Marketing on December 2012.

#### Feyzullah EĞRİBOYUN Deputy Chief Executive Officer

Feyzullah Eğriboyun holds a Bachelor's Degree in Electrical and Electronic Engineering as well as in Mathematics from the Boğaziçi University, a Master's Degree in Applied Mathematics from the Carnegie



Mellon University, and a Doctorate Degree in Mathematical Finance from the same university. He began his professional career in 1997. With the start of his professional career, he performed as a Financial Engineer, Strategist and Trader in various international participation banks in New York and London between 1997 and 2011. He lectured finance at the Sabancı University in 2009. Since joining Bank Asya in 2011, Eğriboyun has been performing his duties as the Deputy Chief Executive Officer in charge of the Treasury, Resource Develop-

ment, Investor Relations and Financial Institutions.

#### Ahmet AKAR Deputy Chief Executive Officer

Ahmet Akar holds a Bachelor's Degree in Public Administration from the Ankara University Faculty of Political Science. He began his professional career in 1995, serving as an Examiner, Manager and Branch Manager. Akar joined Bank Asya in 2011 as the Deputy Chief Executive Officer in charge of Credit Allocations.

### Fahrettin SOYLU Deputy Chief Executive Officer

Fahrettin Soylu holds a Bachelor's Degree in Business Administration from the Ankara University Faculty of Political Science, a Master's Degree in Business Administration from the University of Illinois and a Doctorate Degree in Banking and Insurance from the Marmara University School of Banking and Insurance. He began his professional career in the Undersecretariat of Treasury in 1994. He has then served in positions as a Bank Examiner, the Sworn Chief Bank Examiner in the BRSA, the Acting Director of the Sworn Bank Examiners' Board, Group President of Auditors, the Director of the Audit Board-III, the Director of the Risk Management Bureau, the Director of the Audit Board-II and a member of the Standards Implementation Group at the Basel Committee on Banking Supervision. He joined Bank Asya in 2010. He is currently performing his duties at Bank Asya as the Deputy Chief Executive Officer in charge of Banking Operations.

### Mahmut YALÇIN Deputy Chief Executive Officer

Mahmut Yalçın holds a Bachelor's Degree in Business Administration from the Ankara University Faculty of Political Science and a Master's Degree in Human Resources Management from Yıldız Technical University. He began his professional career in 1999. He has served in positions in the banking industry as an Examiner, Auditor and Manager before joining Bank Asya in 2007. Yalçın worked as the Director of the Internal Control Center in the bank. He is currently performing his duties as the Deputy Chief Executive Officer in charge of Financial Affairs.

### Talha Salih YAYLA Deputy Chief Executive Officer

Talha Salih Yayla holds a Bachelor's Degree in Law from the Ankara University and a Master's Degree in Business Law from the Bilgi University. He began his professional career in the Non-Performing Loans Department at İşbank in 2000. Yayla served at different capacities at the Legal Consultancy Department of the same bank as well as taking an active role in internal training processes. He joined Bank Asya as a Legal Consultant in charge of international affairs in 2011. Yayla is also a Board Member at Tamweel Africa Holding SA, Bank of Moritania and United Bank of Albania, in addition to performing his duties as the Deputy Chief Executive Officer in charge of Corporate Credit Monitoring, Commercial Credit Monitoring,



Retail Credit Monitoring and Legal Consultancy Department.

#### Hakan Fatih BÜYÜKADALI Deputy Chief Executive Officer

Hakan Fatih Büyükadalı received a Bachelor's Degree in Business Administration from the İstanbul University in 1997. He began his professional career as an assistant specialist at the Treasury Department at İşbank in 1998. He served as an Examiner at the Inspection Committee Directorate of the same bank between 1998 and 2007; as an Assistant Manager at the Human Resources Department between 2007 and 2012 before joining Bank Asya as the Head of the Inspection Committee in 2012. Büyükadalı has been performing his duties as the Deputy Chief Executive Officer in charge of

Human Resource since December 2012.

### Ali TUĞLU Deputy Chief Executive Officer

Ali Tuğlu holds a Bachelor's Degree in Computer Engineering from the İstanbul Technical University and a Master's Degree in Computer Science from the Virginia Tech University. After beginning his professional career in 1993, he served as a Consultant and a Manager in various international organizations in the US, Turkey, Middle East and Africa. After working as a Segment Management Consultant for the Middle East, Africa and the Mediterranean regions at Hewlett-Packard, he joined Bank Asya as the Deputy Chief Executive Officer in charge of Information Technologies in 2008.

## Innovative Products and Services in Participation Banking

n every field of banking, Bank Asya has developed its products and services that meet the ever changing needs and expectations of corporate and retail customers in a rapid and high quality manner. Additionally Bank Asya was the first participation bank to be awarded the ISO 9001 Quality Management System Certificate. Focusing on developing technology and running its operations with a mentality of innovative banking, the Bank develops participation banking oriented new instruments. Bank Asya pursues its efforts to adopt all of the products and services provided to customers in the banking sector to participation banking. Accordingly, the Bank continues to leverage its innovative position in the market.

#### **Information Technologies**

Through ongoing R&D efforts and the projects it realized, the Bank developed pioneering and innovative applications in the field of information technology in the banking sector. Additionally with the investments made in new technologies and infrastructure, the bank continued to improve its operational efficiency and the sustainability of its services.

With the organizational transformation undertaken during the year, BT teams restructured the convenient to agile project management methodology, yielding a significant increase in efficiency in project productivity. A competitive advantage is targeted by ensuring that technology is used at a maximum level, thus ensuring a fast and flawless service. In order to reach this goal, investments in infrastructure, improvements in processes, strengthening of alternative delivery channels and the introduction of innovative products in card payment systems have been carried out.

#### **Foreign Trade**

The Bank developed the "ihracat murabahasi" product - which is appropriate for



participation banking regulations - and is based upon the principle of cash in advance on customers' export receivables (with maturity). In addition, the "Dis Ticaret Doviz Karzi" (Foreign Trade FX loan) product was developed to provide a faster service for importers.

#### **Cards**

The introduction of new products and services to make life easier for customers continued in 2013. These products and services included the Tuskon credit card, the Duzenli PAKSIT, the gold buying order by credit card and the credit card defined HGS tag. In addition, within the scope of transportation projects in 2013, the AsyaCard DIT and Pratik card can be used in six public transport projects and for TURYOL sea transportation in Istanbul. Finally, the implementation of Kampus Kart in 10 universities continued in 2013.

#### **Gold Banking**

From April 2013, a new product was ad-

ded to the product range, where customers were given the opportunity to place automatic gold buying orders from credit cards. With this service, our customers are able to buy gold on a regular basis and the amount is debited from their credit cards.

#### **Insurance Activities**

In order to meet our customers' demand more rapidly, along with systemic infrastructure developing efforts, the service network was also extended in 2013 by adding Kasko and Konut Paket insurance products to the already existing online product range.

#### **Mobile Banking**

Two new applications - AsyaMesaj and AsyaCard - were put into practice in the mobile banking arena in April. AsyaMesaj was the ground breaking application in the sector where Android and Iphone users were provided with the opportunity to access their accounts and card information as well as receiving reminders and private notices. Also with the AsyaCard application, Iphone



users had the opportunity to reach information regarding the sector, brand and distance of the businesses where credit card campaigns are ongoing.

#### **Call Center**

The decision to incorporate the Call Center was taken in 2013 and Dialog Musteri Hizmetleri A.S. was formally established on 3rd September, 2013. The main reason to establish Dialog Musteri Hizmetleri A.S. was to train qualified staff. For this reason, the rate of number of customer representatives in the Trabzon region increased by 100%. Furthermore, the decision to open a 3rd location in Konya was taken, and efforts started in this direction.

#### A pioneer in International Financing

For the first time in Turkey, Bank Asya realized capital equivalent borrowing in 2013 by issuing an international sukuk with an

amount of USD 250 million with a maturity of 10 years and an early payback option after 5 years.

#### **Treasury**

In 2013, the private customer portfoliothat directs services - was expanded by adding an FX transaction platform which included services such as limited maturity FX transactions. Backed by new products, more competitive pricing services were offered, paving the way for a significant increase in customer satisfaction and FX transaction profitability.

#### Musharaka

Two new profit-loss participation investment agreements were signed in 2013. Already, the two existing profit-loss participation investments were concluded by taking profits. It is foreseen that a new participation investment will generate financial value in the upcoming period.

#### **Quick Loan**

Intended for raising the competitive power and being aware of the importance of increasing the speed of the loan execution decision process and diversifying the risk to the base play a crucial role in efficient and fast loan processes, the Bank executed the "Hizli Kredi Basvuru" project. The project is tailored for the Micro and SME segments, and allows branches to reach the right loan decisions rapidly.

#### **HR and Technology**

As the Bank's new practice, candidates who are applying for positions in the Bank are subjected to a video interview over a digital platform, not dependent on time or location, before advancing to a one-on-one interview. At this stage, candidates are expected to answer the directed questions in a specific time period, therefore determining the ability of candidates to express and represent themselves.

# We are planning to establish a participation bank in Germany and open a branch in Qatar



**Ufuk UYAN** Chief Executive of Kuveyt Türk

- In 2013 we continued to provide new products such as sukuk and gold for our customers. In this framework, we introduced a range of various new innovations for our customers.
- Our efforts to establish a private pension company together with Albaraka Turk represented the first base in the sector. This attempt by Kuveyt Turk will be introduce an important product for those interested in undertaking long term investments.

As a bank operating with a mission of participation banking in a dynamic country and with its values and principles built upon this, we are very pleased to see the strong interest in participation banking, both domestically and internationally, and the intense focus derived from this interest. Our sector, which is a sample model for financial markets which have become more fragile in the face of global vulnerabilities, offers us more hope for the future.

At Kuveyt Turk, we are keeping our stable growth in the participation banking sector. As end of 2013 we reached our goal of profitable growth and we have made a successful start to 2014, which corresponds to the 25th anniversary year of our establishment. In this framework it can be underlined that in 2013 we increased our profitability by 20% to TL 300 million. Our

assets increased by 37% to TL 25.894 billion while total loans increased by 32% to TL TRY 16.641 bn. The capital adequacy ratio was realized at 14.24% at the end of 2013 and the volume of collected funds jumped by 34% to TL 17.031 billion. A total of 47 new branches entered operation in 2013, raising the total number of domestic and international branches to 267.

As we managed to maintain the sustainability of the sector and emerge as one of the fastest growing banks, we continued to provide services to our customers in 2013 through a range of innovative products such as sukuk and gold. In this framework, we introduced various innovations to our customers. The most outstanding innovation of all was our sukuk issue, the largest-ever TL-denominated issue in Turkey. Kuveyt Turk's TL-denominated issue, worth TL 100 million with a 364 day maturity, attrac-

ted a very strong TL 216 million in demand from investors. Kuveyt Turk raised the value of the issue to TL 150 million, practicing its right to sell additional shares. With this TL denominated sukuk issue, Kuveyt Turk gained access to a new funding source in capital markets and was able to offer investors an alternative investment instrument that generates steady income.

Another important development in this period was that participation banks began to borrow from the Central Bank after the Treasury's TL-denominated sukuk issuance. Private pension companies may also purchase this product to add to their portfolios; they have been able to diversify their product portfolios and complete the integration.

Our efforts to establish a private pension company in partnership with Albaraka Turk will be the first of its kind in the sector and will provide a significant opportunity for those who wish to enter long-term investments. We believe we will contribute to the Turkish economy, where the ratio of national savings to national income is low.

In line with its principle of operating in the light of customer needs and expectations, Kuveyt Turk offers its clients a large number of retail banking products and services. As the first participation bank to venture into the Retail Banking segment, Kuveyt Turk is consistently expanding its client portfolio and has introduced groundbreaking practices to the banking industry with its ability to develop high quality products.

After carrying out research, we are planning to increase the number of XTM to 50. XTM is an innovation in branch free banking, offering ATM and branch services. We will continue to improve these XTM's, which operate as digital branches. The "Seyyah Kart" execution developed for Hajj and Umrah financing in 2013 are among several products and services that will shape the direction of the sector. We rank in top three in the Gold bourse in terms of transactions. As a result of these intensive efforts, Kuveyt Turk undertook the first gold swap through Takasbank.

Considering if economic growth will be export driven in 2013, with a strong belief that it will not have a negative impact on the current account deficit, so we continue to develop financial products tailored for export operations. To that end, we launc-

Kuveyt Türk Katılın	n Bankası A.Ş.
Establishment Date	1989
Main Shareholders	Kuwait Finance House ( %62,24)
	General Directorate Foundation, Turkey ( %18,72)
	The Public Institutien for Social Security (%9,00)
	Islamic Development Bank (%9,00)
	Others (%1,04)
Chairman	Mohammed S.A.I.AL OMAR
General Manager	Ufuk UYAN
Headquarters	Büyükdere Cad. No: 129/1 Esentepe/ Şişli ISTANBUL
Phone/Fax	+90 212 354 11 11
	+90 212 354 12 12
Website	http://www.kuveytturk.com.tr
SWIFT Code	KTEFTRIS
EFT Code	205
Number of Domestic Brand	ches 269
Number of Representative	Offic.1
Financial Subsidiaries Abro	oad 1 (Dubai), 2 branches abroad
Number of Employees	4,758



hed the Fixed-Term Export Financing, the first and only product of its kind in the interest-free banking sector. Additionally, we have undertaken efforts in collaboration with the Participation Banks Association of Turkey to allow participation banks to access Eximbank loans. The goal is to provide customers of participation banks with direct access to Eximbank loan facilities.

Serving SMEs with a solution-partnership approach, Kuveyt Turk continued to visit craftsmen and small businesses in Anatolia in order to share its knowledge and experience under the "As a Matter of Fact" concept.

In 2014 we will celebrate our 25th anniversary and continue to launch groundbreaking products and services, including the launch of sukuk issues denominated in the

Malaysian ringgit or US dollars. These are new products that will further expand our business with SMEs and, in particular, products tailored to young people and women. We strongly believe that these new products will move us one step closer to achieving our goal of reaching an asset size of TL 80 billion by the year 2018. With our sound organization, our organic growth is foreseen to grow and we plan to establish a participation bank in Germany as well as opening a branch in Qatar. We also aim to reach a network of 320 branches domestically.

With our organization, which grows day by day, I believe 2014 will be a year marked by ever more successes. I would like to extend my thanks to our main shareholder, Kuwait Finance House, our other stakeholders, our customers and all our colleagues.

## **Kuveyt Türk Senior Management**

#### Ufuk UYAN Board Member and Chief Executive Officer

Born in Eskişehir in 1958, Ufuk Uyan graduated from Boğaziçi University, Department of Economics in 1981 and received a Master's degree from the Department of Business Administration at the same university in 1983. After beginning his professional career as a Research Assistant at the Boğaziçi University, Department of Economics in 1979, he served as a Research Economist at the Turkish Industrial Development Bank's Directorate of Special Research in 1982. Uyan became a Deputy Project Manager at Albaraka Türk in 1985 and joined Kuveyt Türk as the Director of Projects and Investments in 1989. He was appointed as Executive Vice President in 1993 and later Executive Assistant to the CEO. Ufuk Uyan has been the Bank's CEO since 1999 and also serves as Member of the Board of Directors, Executive Committee, Remuneration Committee, Credit Committee, and Assets and Liabilities Committee.

## Ahmet KARACA Executive Vice President, Financial Control (Chief Financial Officer)

Born in Konya in 1970, Ahmet Karaca graduated from Ankara University, Faculty of Political Sciences, Department of Public Administration in 1990. Starting his career as Assistant Sworn Bank Auditor at the Undersecretariat of the Treasury in 1992, Karaca was promoted to Sworn Bank Auditor in 1995. Joining the Banking Regulation and Supervision Agency of Turkey with the same title and function in 2000, he became the Deputy Chief Sworn Bank Auditor at the Banking Regulation and Supervision Agency of Turkey between 2002 and 2003, and was appointed Chief Sworn Bank Auditor in 2004. Between 2004 and 2006, Karaca received a master's degree in Economics from the State University of New York at Albany, with a master's thesis on International Banking and Capital Markets. Karaca joined Kuveyt Türk in July 2006 as Executive Vice President of Financial Control (Chief Financial Officer), a position he continues to hold.

#### A. Süleyman KARAKAYA Executive Vice President – Commercial Banking

Born in Istanbul in 1953, A. Süleyman Karakaya graduated from Istanbul University, Faculty of Economics, Department of Business Administration and Finance in 1979. Karakaya started his banking career as an Auditor at Garanti Bank and later worked in the Internal Audit Board, Risk Management Department and Credits Department of the same bank bet-

ween 1981 and 2003. He was appointed as Executive Vice President of Corporate and Commercial Banking of Kuveyt Türk in 2003. Since the Corporate Banking segment was transferred to the Corporate and International Banking Department in September 2012 due to the restructuring of Kuveyt, Karakaya now serves as Executive Vice President of Commercial Banking.

#### Bilal SAYIN Executive Vice President, Credits (Chief Credit Officer)

Born in Sakarya in 1966, Bilal Sayın graduated from Middle East Technical University, Department of Public Administration in 1990. Beginning his banking career at Albaraka Türk in 1990, Sayın joined Kuveyt Türk's Projects and Investments Department in 1995. Appointed as Manager of the Corporate and Commercial Credits Department in 1999, Sayın has been serving as the Executive Vice President of Credits (Chief Credit Officer) since 2003.

#### Hüseyin Cevdet YILMAZ Risk, Control and Compliance Group President

Born in Istanbul in 1966, Hüseyin Cevdet Yılmaz graduated from Boğaziçi University, Department of Business Administration in 1989. Yılmaz began his banking career as an Assistant Auditor at Esbank's Internal Audit Board. After serving as Auditor and Branch Manager within this organization, he joined Kuveyt Türk in September 2000 as the Head of the Internal Audit Department. He was appointed as Head of the Audit and Risk Group in 2003. Yılmaz has been serving as the Head of Risk, Control and Compliance since 2012.

#### irfan YILMAZ Executive Vice President, Banking Services

Born in Hakkari in 1970, İrfan Yılmaz graduated from Istanbul Technical University, Department of Management Engineering in 1989. Beginning his banking career at the Financial Affairs Department of Kuveyt Türk in 1990, Yılmaz was assigned to the Internal Audit Department in 1996 and later served as the Head of the Internal Audit Department between 1998



and 2000. Appointed as Manager of Retail Banking in 2000, İrfan Yılmaz was promoted to Executive Vice President of Retail Banking and Business Banking in 2005 after serving in the Retail Banking Department for five years. Since October 2012, he has been serving as Executive Vice President - Banking Services.

# Dr. R. Ahmet ALBAYRAK Executive Vice President, Corporate and International Banking

Born in Istanbul in 1966, Dr. R. Ahmet Albayrak graduated from Istanbul Technical University, Department of Industrial Engineering in 1988 and received his Master's degree in Organizational Leadership and Business from North Carolina State University in the United States in 1993. Dr. Albayrak earned his PhD from Istanbul Technical University in 2007 for his research on Technology Management. Beginning his banking career as a Specialist at Albaraka Türk in 1988, Dr. Albayrak joined Kuveyt Türk in 1994 and served in the Financial Analysis and Marketing departments until 1996. Serving in senior management posts in the private sector between 1996 and 2001, he rejoined Kuveyt Türk as acting Executive Vice President of Branch Operations in 2002. Dr. Albayrak was appointed as Executive Vice President of Operations, Technology, and Administrative Services in 2005. After the

reorganization undertaken in 2008, the Human Resources, Training and Development, Quality, and Strategy Monitoring Departments also reported to Dr. Ahmet Albayrak, who became Executive Vice President - Banking Services Group. Since October 2012, Dr. Albayrak has been serving as Executive Vice President, Corporate and International Banking.

# Nurettin KOLAÇ Executive Vice President, Legal Affairs and Collection

Born in Elazığ in 1966, Nurettin Kolaç is a graduate of Marmara University, Faculty of Law. He worked as freelance attorney and legal advisor in the banking, leasing and insurance industries. Kolaç served as Assistant Head of Department and Department Head (Legal) at the Banking Regulation and Supervision Agency of Turkey from 2004 until April 2010. Boasting 21 years of experience in law and banking, Kolaç joined the Kuveyt Türk family as Executive Vice President of Legal Affairs and Collection in April 2010.

# Aslan DEMİR Executive Vice President, Strategy

A graduate of Marmara University, Department of International Relations, Demir is currently a student in the MBA program at the University of Sheffield. Having started his banking career as Officer at the Kuveyt Türk Treasury Department in 1995, Demir worked for six years in the department before serving at the Project Management and Quality Department from 2001 till 2004. In 2005, he was appointed Director of Project Management and Quality. After the restructuring in 2007, he continued his career as Head of Information Technologies. Since October 2012, Demir has been serving as Executive Vice President - Strategy.

# Mehmet ORAL Executive Vice President, Retail Banking

A graduate of Uludağ University, Department of Business Administration, Mehmet Oral started his career at Kuveyt Türk as Central Branch Officer in 1992. After working for eight years at the Central Branch, he was appointed as Director of the İMES Branch in 2000, and went on to serve as Director of Bursa Branch from 2001 till 2004 and Director of Merter Branch from 2004 till 2005. After the Bank's transition to region offices, he became Regional Director of the Istanbul European Side Region Office in 2005. After serving in this position for four years, Oral took office as Director of HR, Training and Quality Group in 2009. Since October 2012, he has been serving as Executive Vice President - Retail and Business Bankina.



# Special Products, Technology and Innovations

## Innovation

Pyhsical gold collection campaign: In the gold collection campaigns, which are held at specific time periods in Kuveyt Turk branches, our customers' gold jewelry is taken and entered into their account as 24-carat gold, without any fee.

The account statement integration with the Luca Muhasebe Yazilim firm has been established: In a social responsibility project provided by Chamber of certified public accountants, TURMOB, which has 20,000 members, this integration provides a sharing service in the MT940 format between banks and Luca public accountants.

The sale and purchase of 1.5 grams of gold from all branches and ATM's has been enabled: systematic development of all branches and ATM's that enables the purchase and sale of 24-carat, 1.5 gram pieces of gold, which is equivalent to quarter-gold (22-carat) has been completed.

The Moneygram-TL transition was completed with a systematic development which enables TL transfers through Moneygram.

**Sale and Lease Back:** In the framework of new Financial Lease Law, Sale and Lease

Back transactions can also be executed in Turkey as well. In this transaction, the assets of our consumers that are subject to leasing may be purchased and leased to other customers. The assets of Legal entities, and the properties and homes of a person that are subject to lease can be subject to sale and lease back.

Sale and Lease Back is an application that is used in many countries and was recently enabled in Turkey under the new Financial Leasing Law (Law number 6361). Sale and Lease Back is performed on the sale of a person or corporation to a financial institution and leased back. In this way, the financial institution provides funding to the market through assets that are subject to leasing.

**Urban Transformation:** In accordance with the Law on Urban Transformation enacted in 2012, owners who have real properties that are at risk, either by structure or location, may transform their properties by financing or acquiring a new property through state subsidized housing programs. In this context Kuveyt Turk signed a protocol with the Turkish Ministry of Environment and Urban Planning to provide state subsidized housing finance to its customers.

**2B Financing:** The purchase of land that falls under the 2B category by right holders became legal in 2012 and Kuveyt Turk undertook the first sales transaction in June 2013

Financing of Electricity, Water, Natural Gas and Telecommunication Bills: With this product, Kuveyt Turk provides funds to allow companies to finance their monthly utility bills, such as electricity, water, natural Gas and telecommunications, in accordance with the principles of interest-free banking.

Agricultural Banking: Kuveyt Turk ventured into agricultural banking to gain a market share in the growing agricultural industry and to offer better services to customers engaged in agriculture. In this segment, the Bank aims to provide producers with the funds to finance products they may need until harvest time and/or investments to expand their business. Pilot implementation began in Western Anatolia, which has a high market share in the agricultural industry. Pilot implementation in the agriculture sector started to be pioneered in Western Anatolia.

**Dealer Application System:** The Bank began to accept loan applications through motor vehicle dealers and estate agents as well as universities, other educational institutions and travel agencies from which customers purchase goods and services.

# **Ministry of Economy Transactions:**

The Turkish Ministry of Economy grants investment incentive certificates to subsidize companies' investments in the 3rd, 4th, 5th and 6th Districts or to support strategic and R&D investments. In order to take advantage of this offer, Kuveyt Turk signed a protocol with the Ministry of the Economy to support its customers who have been granted Investment Incentives and subsides.

**Business Plus:** We have introduced the "Business Plus" enterprise card for our SME customers. The Business plus enterprise card is a brand new card that helps SME's finance their daily buying needs and compose their own payment plans depending on their cash flows.

Tarim Kart: Designed as a commer-





cial card, producers can carry out interestfree transactions with member businesses through the card.

**Seyyah Kart:** (Pilgrim Card) is a credit card tailored for Hajj and Umrah pilgrimages. Customers of Kuveyt Turk may use this card for up to 50% of the limit while in Saudi Arabia. Further, the Seyyah Kart offers installment payments of up to 12 months at all POSs, both in Turkey and abroad.

Card Printing at the Branches: The pilot implementation of this system began in 2012 and was expanded to include all branches in 2013. With this system, ATM cards and İhtiyac Cards may be printed immediately at the branches and delivered to customers. Sale Plus cards will also be printed in this manner during 2014.

Fast Pass System: The General Directorate of Highways launched the Fast Pass System in early 2013 and Kuveyt Turk was one of the few banks to adapt to this system. Our customers are able pay all of their tolls with the HGS tags, attached to the inside of their cars, which are available from our branches.

**BKM Express:** BKM Express is a new system implemented by the Interbank Card Center (BKM). Once card users sign up for

the system, they may shop from member merchants by entering their user names and passwords without having to share any card information.

**BKM Express Mobil:** A mobile payment system enabling BKM express transactions to be carried out. This system is used when shopping over mobile phones.

**Tohum (Seed) Kart:** Launched to meet the daily needs of agricultural enterprises and customers engaged in farming and carry out banking transactions, the Tohum Card is synchronized with production and collection times; it offers customers installment payments of up to 12 months.

**EMV ATM Cardi:** An EMV system was set up to improve security in ATM card transactions and stimulate customer shopping. The Bank plans to offer these opportunities to customers in the coming period.

**Foreign Exchange POS:** Foreign Exchange POS enables foreign tourists and merchants visiting Turkey to carry out their transactions in US dollars and in euros, instead of Turkish lira. With this system aimed at increasing customer satisfaction, foreign cardholders can perform their transactions in foreign currency while shopping at member merchants.

**Virtual POS:** The Virtual POS, aimed at attracting an increasing share of the growing e-commerce market and offering better service to customers, was developed and commissioned by Kuveyt Turk's own resources. This service provides customers with a cost-free platform, thus further improving customer satisfaction.

**Cash Register POS:** Pursuant to the communiqué issued by the Turkish Ministry of Finance, the use of new-generation mobile cash register POS devices became mandatory for merchants as of October 1, 2013. Kuveyt Turk made this system available to its customers on time.

**Digital Branch (XTM):** Kuveyt Turk has successfully completed the first phase of the unmanned branch project that will allow the comprehensive execution of banking transactions on a self-service basis through an XTM customer representative.

**Mobile Branch:** In 2013, the application of Windows 8 and Windows Phone 8 was added to the Windows application store.

**Send Gold Application:** This is an application (available for both non-customers and customers of the bank) that enables the sending of physical gold over smart phones by making payment by credit card.

# The most profitable participation bank



**V. Derya GÜRERK**General Manager of Türkiye Finans

- At the end of 2013, Turkiye Finans managed to increase its market share in every area, posting a 26% increase in total assets, a 27% increase in expendable funds and a 25% increase in collected funds.
- The project of customer experience and multiple channel strategy kicked-off in 2013. This project aims for perfected customer experience and includes fundamental amendments in Türkiye Finans's working principles.

of achievements in which the Bank reached its targets in primary financial indicators, raised its market share and grew stronger than the sector. By the end of 2013, Türkiye Finans's total assets had increased by 43% YoY to exceed TL 25 billion in value. The total size of funds collected by the Bank grew by 32% and reached TL 15.1 billion, while the total volume of funds, including financial leasing transactions, which were supplied to customers, increased by 40% YoY to reach TL 18.3 billion. The Bank's shareholders' equity amounted to TL 2.5 billion, with an average return on equity of 14.2.

As of the end of 2013, Türkiye Finans had increased its market shares among participation banks in every category with a 26% market share in total assets, a 27% market share in funds supplied and a 25% market share in collected funds. Maintaining its title as the most profitable participation bank for the last 3 years in a row, the Bank raised its net profit by 16% to TL 329 million in 2013, while also demonstrating a better performance in terms of net profit margin than

the average of participation banks. By the end of 2013, Türkiye Finans had significantly extended its domestic services network by reaching 250 branches and 415 ATM's. Supporting its organic growth with qualified human resources, the Bank today has a large team of nearly 4,000 employees.

# Working to a target of continuous improvement in customer experience

The Customer Experience and Multichannel Strategy Project was launched in 2013. This project, which is aimed at achieving a perfected customer experience, envisages deeply rooted changes in Türkiye Finans's style of conducting business. Within the framework of this project, we set up the elements of customer experience and our related strategy based on our customers' needs and the principle of efficiency. Also drawing our Customer Constitution which lies at the heart of this strategy, we once again stressed that our raison d'être is to generate added value for our customers, our shareholders and our employees.



Our innovative product and service approach supported by information technologies allows our Bank to differentiate itself in the industry while continuing to grow. Our high capability and determination in reflecting the latest technology to our processes and product/service cycle in the most effective manner provide us with the opportunity to offer a whole range of "firsts" to the market. As the interest in our Finansor product, tailored for retail customers increases, our "Taksitle" (by installments) service, that allows cardholders to pay for their Shopping in installments, the Haremeyn Sua credit card one and only card that shows the direction of Mecca, the Happy Mother credit card tailored for mothers and future mothers and the Happy Zero credit card that provides opportunities for installment shopping without an annual card payment free are among the innovative products offered to our customers. As part of our card finance solutions, we offered the Siftah (First Sale of the Day) Card to our SME customers and the Faal (Active) Card to our customers in enterprise banking. As we added sukuk to our product range, enterprises offered long term funding and individual investors provided the opportunity of high-yield return.

Significant progress in the Mobile banking sector has been achieved and our banking services have been shifted to smart phones through Mobile branches. Our mobile branch - available on IOS and Android

Türkiye Finans Katılım	Bankası A.Ş.
Establishment Date	1991 (formerly Anadolu Finans); 2005 Türkiye Finans
Main Shareholders	The National Commercial Bank: 66.27%
	NCB 66,27%
	Boydak Group %22,09,
	Gözde Girişim Sermayesi Yatırım Ortaklığı A.Ş. 11,57%
Chairman	Mustafa BOYDAK
General Manager	V. Derya GÜRERK
Headquarters	Yakacık Mevkii Adnan Kahveci Cad.
	No:139 34876 Kartal/İstanbul
Phone/Fax	+90 216 586 70 00 (Pbx) / +90 216 586 63 26
Website	http://www.turkiyefinans.com.tr
SWIFT Code	AFKBTRIS
EFT Code	206
Number of Domestic Branches	259 (as of 31.03.2014)
Number of Representative Office	es-
Financial Subsidiaries Abroad	
Number of Employees	4,263 (as of 31.03.2014)

platforms - offers multiple characteristics along with banking transactions.

# Showing our difference in participation banking with an array of awards

As well as the new products and services which it has introduced to the participation banking sector, Türkiye Finans maintains its leadership in the sector, as proven by the awards it has received, both from within Turkey and abroad. Our bank received various prizes and quality certificates in 2013 such including the "Turkey's Best Call Center", "Turkey's Best Participation Bank" and "Respect for People" awards. Turkiye Finans was the first establishment from Turkey that gained the Tier III business certificate, for its modern data center.

Türkiye Finans managed to undersign the most murabaha (usury) syndications in

the last 2 years in the sector. The Bank's US\$ 500mn syndication was the largest in one batch payment in the participation banking sector. In addition, the largest sukuk issue, apart from those undertaken by the Undersecretariat of Treasury, was undertaken by the Bank. This transaction, amounting to US\$ 500mn attracted sound demand (9 times oversubscribed) from 105 different investors from Asia, Europe and the Middle East.

Our human resources and capability to use the latest technology, especially in new products and applications tailored for retail customers and SME's, are our focal point that direct us correctly on the road map towards growth. The strength derived from our shareholders and our financial structure, together with our belief in success will help us reach our ever increasing goals in the coming period, as it has before, in parallel with our vision.



# **Türkiye Finans Senior Management**

# V. Derya GÜRERK Member of Board of Directors and General Manager

Born in 1963, Ankara, V. Derya Gürerk graduated from Gazi University and completed a Master's degree from the Manchester Business School and University of Wales. He started his professional life in Etibank between 1983-1985 before taking office at Citibank Turkey between 1986-1996 and Citibank New York, USA between 1996-1998. He worked as Assistant General Manager in Kentbank between 1998-2000, before joining İşbank between 2000-2008, where he assumed a number of responsibilities, mainly in the management of business development and corporate transition projects. In the same period (between 2003-2005) he took office at the bank's subsidiary, AVEA, as the Assistant General Manager and then continued his work as a Director, directly reporting to the Chairman of Board of Directors. He served as a Deputy Chairman of Executive Committee / CFO in Dedeman Holding between 2008-2009. Gürerk has been the General Manager and a Board Member at Türkiye Finans since June 2011.

# Osman ÇELİK Assistant General Manager

Born in Erzincan in 1964, Osman Celik graduated from the Middle-east Technical University, Faculty of Economics and Administrative Sciences, Department of Economics. He served as an Economist in the State Institute of Statistics between 1986-1987. He took office as Specialist and Chief Specialist in Faisal Finans Kurumu in Project Assessment and Preparation Department between 1988-1995. He continued his work at Ihlas Finans Kurumu as a Project and Marketing Manager between 1995-1999. Between 1995-2005, Çelik assumed the role of Assistant General Manager in Anadolu Finans Kurumu. He was the Assistant General Manager in charge of Credits in Türkiye Finans (Participation Bank) between 2006-2013. Since October 2013 Celik has been the Assistant General Manager in charge of Commercial Banking at Türkiye Finans.

# Ali GÜNEY Assistant General Manager

Born in Rize in 1964, Ali Güney graduated



from the Faculty of Economics and Administrative Sciences at Marmara University. He worked in the Fund Management Department at Faisal Finans Kurumu between 1990-1993 before going on to serve as an Assistant Manager at the Fund Management and Treasury Department of the İhlas Finans Kurumu between 1995-1999. Working as Fund Management and Treasury Manager in Anadolu Finans Kurumu (1999-2005), Güney worked as a Treasury Manager in Türkiye Finans between 2006-2009. He currently works as an Assistant General Manager in charge of Treasury in Türkiye Finans and has served in this position since 2009.

# İkram GÖKTAŞ Assistant General Manager

Born in Bitlis, Mutki in 1969, İkram Göktaş graduated from the Department of Business Administration in the Faculty of Political Sciences at Ankara University. Between 1992-1997 he worked as an Auditor in the Head of Internal Audit at Garanti Bank. Serving as Assistant Manager in the Istanbul Corporate Branch of Garanti Bank between 1997-1999,

Göktaş assumed the duty of Çorum Branch Manager between 1999-2000. He worked as Banking Services Manager in Anadolu Finans Kurumu between 2001-2005 and as Banking Services Manager in Türkiye Finans between 2006-2009. He now works as the Assistant General Manager in charge of Distribution, Service and Operation at Türkiye Finans, and has held this position since 2009.

# Fahri ÖBEK Assistant General Manager

Born in 1969, Fahri Öbek graduated from Ege University with a degree in Computer Sciences Engineering, before going on to complete an MBA from Koç University. He started his Professional life in Bilpa. Öbek assumed several positions in Egebank and then in Koçbank. Following the merger of Koçbank and Yapı Kredi Bank in 2006, he worked as the Group Chairman of System Development. He worked as Assistant General Manager in charge of IT Management in Yapı Kredi Bank between 2008-2010 before working in Vodafone Turkey as the Head of the Department in charge of Information

Technologies in 2010-2011. Öbek has been working as the Assistant General Manager in charge of Information Systems in Türkiye Finans since June 2011.

# Semih ALŞAR Assistant General Manager

Born in Istanbul in 1969, Semih Alşar graduated from the Department of Economics, Faculty of Economics at Istanbul University. Starting his Professional career in Birleşik Yatırım Bankası, Alşar took several positions in Marmara Bank, Bank Ekspres, Finansbank, Egebank and Global Menkul Değerler. In 2002, he started to work in Asya before serving as the Head of the Retail Marketing Product and Management division in the same bank between 2004/2011. Alşar has been working as an Assistant General Manager in charge of Retail Banking in Türkiye Finans since July 2011.

# Abdüllatif ÖZKAYNAK Assistant General Manager

Born Antalya in 1960, Özkaynak graduated from the Faculty of Economics and Administrative Sciences at Gazi University. Starting his professional life in Egebank, Özkaynak held several positions in the Accounting, Budgeting and Financial Control Department at Egebank between 1985-1998. In 1998 he took office at Anadolu Finans Kurumu as the Senior Manager in charge of Financial Affairs. He played an active role during the merger of Family Finance and Anadolu Finans as well as during the sales of the Bank's majority share to NCB. Serving as a Manager at Accounting and Budget Financial Control Department in Türkiye Finans, Özkaynak has been working as Assistant General Manager in charge of Finance in Türkiye Finans since 2011.

# Zuhal ULUTÜRK Assistant General Manager

Zuhal Ulutürk was born in 1971. She graduated from the Department of Economics at the Faculty of Political Sciences, Ankara University before going on complete an E-MBA at Boğaziçi University. She started her career in 1993 as Assistant Auditor in Akbank. Three year later, she attained the title of Auditor and worked at Kentbank between 1996-1998. She was appointed as Human Resources Manager in 1998 and maintained her duty until 2002. Starting work at Denizbank as a Human Resources Manager in May 2002, Ulutürk became Senior Manager in 2006. She worked for three years in Şekerbank as an Assistant General Manager in charge of Human Resources, Training and



Organization from September 2007. Finally, she served as a Department Head in Vodafone Human Resources Business Partners. She has been working in Türkiye Finans as the Assistant General Manager in charge of Human Resources, Training and Performance Management since August 2011.

# Menduh KARA Assistant General Manager

Born Izmir in 1975, Menduh Kara graduated from the Department of International Relations at the Faculty of Economics, Istanbul University. Starting his career in Lale Ajans, Kara worked in Dışbank between 1998-2002, in the Corporate Marketing Department at the Anadolu Finans Kurumu between 2002-2005, and as the Assistant Manager in charge of Corporate Marketing, Merter Branch Manager, SME Banking Manager and Commercial Banking Manager at Türkiye Finans between 2006-2011. He has been serving as the Assistant General Manager in charge of SME Banking in Türkiye Finans since January 2012.

# Dursun ARSLAN Assistant General Manager

Dursun Arslan was born in 1974 in Germany. He graduated from the Department of International Relations (English) at the Faculty of Political Sciences in Marmara University, before completing a Master's degree from the Political Sciences Faculty at Fatih University. He served as a Fund Management Manager at the Anadolu Finans Institution between 200-2005. Between 2006-2011 he worked as Fund Management Manager, Treasury Operations Manager, Program Management Manager and, between 2011-2013, as a Strategy and

Business Development Director in Türkiye Finans . He has been working as the Assistant General Manager in charge of Operation, Strategy and Business Development at Türkiye Finans since March 2013.

# Erol GÖRGÜN Assistant General Manager

Born Emirdağ, Afyon in 1968, Erol Görgün graduated from the from the Department of Public Management, Faculty of Economics and Administrative Sciences, Marmara University. He completed an MBA at the Money-Bank Department, Institute of Social Sciences, Istanbul University. After serving for a short period as Data Origination and Verification Operator at the Ministry of Finance, he worked as Assistant Specialist and then Specialist, at the Department of Project Evaluation and Origination, Faisal Finans Kurumu between 1989-1995. He was the Head, Deputy Manager and then Manager, Department of Project Origination and Marketing at İhlas Finans Kurumu between 1995-2000. Following his post as General Coordinator at the Nakpa Plastik Group of Companies between 2001-2003, he served as Güneşli Branch Manager and Head of Financial Analysis and Intelligence Department at the Anadolu Finans Kurumu between 2003-2005. Joined Türkiye Finans in 2006, his positions included Head of Corporate Loans Allocation Department, Head of Credit Follow-up and Settlement Department, Head of Enterprise Banking Loan Allocation Department and then Head of Commercial Loans and Leasing Allocation Department where he became Assistant General Manager in 2013.

# Türkiye Finans directs the sector with its innovative products and services

# Financing variety for different customer groups

Türkiye Finans widened its individual financing product variety in 2012 and was the first bank in the participation banking sector to provide financing to paid military service. Additionally, the Bank met the various expectations of its customers and extended support for heat insulation, energy efficiency and health spending.

# Türkiye Finans: A pioneering participation bank in product development

Türkiye Finans works unstintingly to introduce banking industry products and services of high added value that are in compliance with the principles of participation banking, maintaining its leadership in product development. A new product, Finansör, which we developed for our individual customers, has continued to attract a great deal of attention. The "Taksitle" (by installments) service that has been introduced to the credit card segment, has enabled customers to pay for the shopping by in installments. As we added sukuk to our product range, enterprises were offered long term funding and individual investors were offered the opportunity for high-yield returns.

# A wide ranging Mobile Branch

The mobile branch execution of Türkiye Finans started to provide services from Iphone and Android smart phones as of April 2013 and, within a very short space of time, became the most popular mobile banking application in the Iphone category.

Türkiye Finans, which has the widest range of credit card products, maintained its reputation in the payment systems field with new and innovative products in 2013.

# Turkey's first credit card just for mothers - 'Happy Mother'

Designed specifically for mothers and mothers-to-be, the 'Happy Mother' offers customers a general concept that combines



discount opportunities, assistance services, free subscriptions and surprise gifts. Holders of the 'Happy Mother' card may invest in the future of their children, access privileges that help make life easier while also donating while shopping, to offer a touch of glamor to the lives of people in need.

# The most effective zero fee card from Türkiye Finans: Happy Zero Card

Happy Zero cardholders can carry out shopping through installments without paying any card fee, can earn points, can obtain cash advances free-of-charge and without commissions, can complete their bill payments and BKM Express payments and perform HGS loading. Advance transactions may later be split into installments and customers may donate their points. Moreover,

Happy Zero cardholders may also benefit from assistance services.

# A first in Turkey: A credit card that shows the direction of Mecca - Haremeyn ŞUA

In 2013 Türkiye Finans offered its customers Haremeyn ŞUA, the first and only credit card in Turkey to show the direction of Mecca. For transactions to be made with contracted Hajj and Umrah travel agencies and for shopping to be carried out in stores that sell materials for Hajj and Umrah pilgrimages, the card offers a whole range of advantages, such as splitting some advance payments into installments, emergency healthcare services in return for an additional fee, emergency cover in the event that the card is lost or stolen and translation services for those unable to speak the lan-

guage of their country of travel, along with many more comprehensive assistance services. Haremeyn \$UA cardholders may donate the bonus points that they earn during credit card spending to contracted associations and/or foundations.

# Speeding up trade with the Faal Card

The Faal Card is a debit card developed with the motto, "Speeding up Trade". The Bank issued the Faal Card in 2013 to meet the financing needs of enterprises on a 24/7 basis. The Faal Card allows tradesmen and micro enterprises to instantly split the payments of purchased products and services related to their trade activities into the agreed number of installments and over the agreed profit share. The Bank instantly concludes Faal Card applications submitted through branches. Customers can begin using their cards immediately at all POS devices in Turkey with the approved limits.

# Another first in participation banking: The Siftah Card

KOBİ'lere çek ve senet kullanmadan, peşin aldıkları mal ve hizmetleri taksitle ödeme imkanı sunarak nakit akışlarını daha düzenli ve güvenilir bir yapıya kavuşturabilmelerini sağlayan Siftah Kart, kurumsal finansman desteğinin kart üzerinden sunulması özelliğiyle katılım bankacılığında bir ilktir. Müşterilere yüksek esneklik sağlayan Siftah Kart, peşin fiyatına alınan tüm mal ve hizmetleri anlaşılan taksit sayısına göre otomatik olarak taksitlendirerek, müşterinin nakit akışına göre dilediği zaman taksit sayısını değiştirebilmesine ve ek kart sahiplerinin limitlerini ayrı ayrı belirleyebilmesine imkan tanımaktadır.

Paratik Ticari Kart, Kobi Kart Koruma Planı, KOBİ'lere özel güvence sigortaları da 2013 yılı içerisinde KOBİ ve işletmelerin kullanımına sunulan yeni ürünlerdendir.

# An array of awards highlighting Türkiye Finans's difference in participation banking

As well as the new products and services which it has introduced to the participation banking sector, Türkiye Finans maintains its leadership in the sector, as proven by the awards it has received, both from within Turkey and abroad. Thanks to its approach based on customer and employee satisfaction, the Bank received a total of 15 awards in 2013.



Turkiye Finans has been rewarded the prizes of Turkey's Best Joint branded credit Card, Turkey's fastest growing retail bank, Turkey's fastest growing commercial bank and Turkey's fastest growing SME bank by the Global Banking and Finans Review magazine.

In Turkey's Call Center Awards, held for the 8th time in 2013, the Türkiye Finans communication center received prizes for being the best call center (in the category of call centers with less than 500 staff) and the most praiseworthy team leader. In addition to its successful performance, Türkiye Finans received the "respect for people" award from Kariyer.net for a third consecutive year thanks to its social citizenship awareness and the importance attached to human values.

With the Green IT featured data center, Türkiye Finans has taken the Tier III Design Certificate (the world's most important certificate in its field) and Tier III Constructed Facility Operating Certificate in the same year. The Bank was the one and only bank to hold these certificates in Turkey.

The other awards gained by Türkiye Finans in 2013 are listed below:

 World Finance Islamic Finance Awards-2013 Turkey's Best Participation Bank

- Islamic Finance News Awards- 2013 Turkey's Best Participation Bank
- Ekovitrin Stars of the Year Awards- Participation Bank of the year
- 2013 Sikayetendex Participation Banks report - The year's participation bank to have responded best to complaints.
- Turkiye Finans Mobil Branch Pozitron

   The best mobile banking service, according to mobile banking applications report in Turkey.
- One of the four banks to have managed to receive Call Center Association's EN15838:2009 Customer Communication Center Service Certificate.
- ISO 10002:2004 Customer Satisfaction Quality Management System Certificate
- Turkey Internal Audit Institute's Internal Audit Awareness Award
- The highest tax payer for the list of most corporate tax payers, announced by revenue administration
- BSI British Standard's ISO 22301 business continuity certificate. The one and only financial institution of Turkey to hold the certificate.
- Financial Crimes Research Association (MASAK) – 2011, 2012, 2013 Top of the list for providing the most notices of suspicious transactions, and in its quality evaluation.

# Key Financial Data and Graphs



Turkish Banking Sector's Indicators by Segments											
Segment	Number of Institutions		Assets Deposits						Loans		
		2013-TL million	2013-share (%)	2012-share (%)	2013-TL million	2013-share (%)	2012-share (%)	2013-TL million	2013-share (%)	2012-share (%)	
Participation Banks	4	96,075	5.5%	5.1%	61,495	6.5%	6.1%	67,219	6.2%	6.0%	
Savings Banks	32	1,566,190	90.5%	91.0%	887,824	93.5%	93.9%	963,701	89.5%	90.2%	
Development and Investment Banks	13	70,136	4.0%	3.9%	0	0.0%	0.0%	46,575	4.3%	3.8%	
Total	48	1,732,401	100%	100%	949,319	100%	100%	1,077,495	100%	100%	
Source: BRSA											

Participation Banks and Banking Sector: Key Financial Indicators (TL million)*									
		I	PARTICIPATION BANKS		BANKING SECTOR				
Financial H	lighlights	December-13	December-12	2013 - 2012 (change %)	December-13	December-12	2013 - 2012 (change %)		
	TL	36,696	28,528	28.6%	596,694	522,654	14.2%		
DEDOCITE **	FC	20,267	15,280	32.6%	331,635	230,040	44.2%		
DEPOSITS **	FC-METAL	4,532	4,274	6.0%	20,989	22,432	-6.4%		
	TOTAL		48,082	27.9%	949,318	775,126	22.5%		
LOANS ***		67,219	50,031	34.4%	1,094,132	829,597	31.9%		
NON-PERFORMING LOANS (NET)		832	377	120.7%	6,986	5,808	20.3%		
TOTAL ASSETS		96,075	70,279	36.7%	1,732,413	1,370,614	26.4%		
SHAREHOLDERS' EQUITY		8,883	7,377	19.7%	193,745	181,882	6.5%		
NET PROFIT		1,052	916	14.8%	24,686	23,523	4.9%		
NUMBER OF EMPLOYEES		16,763	15,356	9.2%	214,226	201,474	6.3%		
	BRANCHES DOMESTIC	961	825	16.5%	11,903	10,986	8.3%		
NUMBER OF BRANCHES	BRANCHES ABROAD	4	4	0.0%	83	80	3.8%		
	TOTAL	965	829	16.4%	11,986	11,066	8.3%		

	Participation Banks: Key Financial Indicators (TL thousand, %) (December 2013)											
FİNANSAL BA	FİNANSAL BAŞLIKLAR		A TÜRK	İRK BANK ASYA		KUVEYT TÜRK		TÜRKİYE FİNANS		GRAND TOTAL	GRAND TOTAL	2013-2012
THANSAE DAŞEMENI		2013	2013-2012	2013	2013-2012	2013	2013-2012	2013	2013-2012	2013	2012	Change
	TL	7,518,851	36%	10,496,222	14%	9,327,032	38%	9,641,978	30%	36,984,083	28,990,265	28%
FUNDS COLLECTED	FC	5,007,361	36%	8,015,341	23%	7,703,670	29%	5,499,740	38%	26,226,112	20,161,190	30%
	TOTAL	12,526,212	36%	18,511,563	18%	17,030,702	34%	15,141,718	32%	63,210,195	49,151,455	29%
FUNDS ALLOCATED		12,033,661	33%	20,614,105	28%	16,595,845	40%	18,172,359	40%	67,415,970	49,979,828	35%
NON-PERFORMING LOANS	S (NET)	26,240	5%	643,061	189%	45,493	37%	132,325	37%	847,119	376,994	125%
NON-PERFORMING LOAN LOANS	NS (GROSS) /	2.3%	-	5.6%	-	2.3%	-	2.4%	-	3.4%	3.0%	-
TOTAL ASSETS		17,216,553	40%	27,784,947	30%	25,893,542	37%	25,126,629	43%	96,021,671	70,244,695	37%
SHAREHOLDERS' EQUI	TY	1,497,268	23%	2,510,946	7%	2,302,049	37%	2,522,381	19%	8,832,644	7,376,805	20%
NET PROFIT		241,409	26%	180,604	-5%	300,343	20%	329,277	16%	1,051,633	915,956	15%
NUMBER OF EMPLOYE	ES	3,057	11%	5,074	0%	4,642	18%	3,990	11%	16,763	15,356	9%
NUMBER OF BRANCHI	ES	167	22%	281	12%	268	21%	250	14%	966	828	17%

<sup>\*</sup> Based on BRSA reports.

\*\* Bank deposits are excluded. Rediscounts are included.

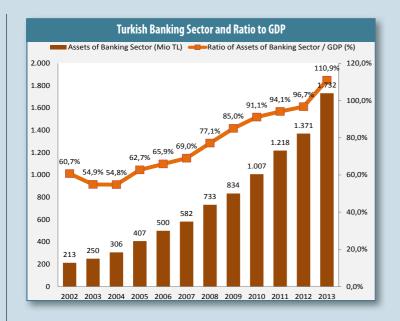
\*\*\* Loans under follow-up are excluded. Rediscounts are included.

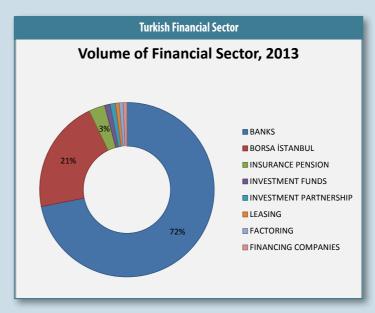
Participation	Banks:	Asset Stru	cture and (	Changes in	Selected I	tems (TL n	nillion, %)	
Assets		Amount (TL Millio	n)	Chang	je (%)		Share in Total (%)	
Assets	2013	2012	2011	2013-2012	2012-2011	2013	2012	2011
Liquid Assets	9,569	8,154	7,426	17%	10%	10%	12%	13%
Securities Portfolio	4,815	2,445	1,963	97%	25%	5%	3%	3%
Available-for-Sale Assets(Net)	4,086	2,086	1,469	96%	42%	4%	3%	3%
Held-To-Maturity Assets (Net)	729	359	494	103%	-27%	1%	1%	1%
Loans	62,029	47,961	38,538	29%	24%	65%	68%	69%
Non-Performing Loans (Gross)	2,261	1,515	1,243	49%	22%	2%	2%	2%
(-)Special Reserves	1,429	1,138	813	26%	40%	1%	2%	1%
Leasing Receivables(Net)	1,875	812	509	131%	60%	2%	1%	1%
Non-Current Assets	1,671	1,512	1,166	11%	30%	2%	2%	2%
Affiliates and Subsidiaries	459	363	341	26%	6%	0%	1%	1%
Fixed Assets	1,212	1,149	825	5%	39%	1%	2%	1%
Rediscounts	3,506	1,321	2,192	165%	-40%	4%	2%	4%
Other Assets	1,149	1,035	648	11%	60%	1%	1%	1%
Total Assets	96,075	70,279	56,148	37%	25%	100%	100%	100%

Participation B	anks: Lia	bilities St	ructure an	d Changes	in Selecte	d Items (TL	_ million, %	5)	
Liabilities	Amount (TL Million)			Chang	je (%)	Share in Total (%)			
Liabilities	2013	2012	2011	2013-2012	2012-2011	2013	2012	2011	
Deposits	61,314	47,921	39,220	28%	22%	64%	68%	70%	
TL	36,567	28,408	23,896	29%	19%	38%	40%	43%	
FC	24,747	19,513	15,324	27%	27%	26%	28%	27%	
Loans To Banks	15,255	9,236	6,170	65%	50%	16%	13%	11%	
Rediscounts	446	277	303	61%	-9%	0%	0%	1%	
Shareholders' Equity	8,833	7,377	6,194	20%	19%	9%	10%	11%	
Paid-in Capital	5,275	4,550	3,189	16%	43%	5%	6%	6%	
Capital Reserves	2,335	1,728	2,156	35%	-20%	2%	2%	4%	
Prior Years' Profits	1	1	1	0%	-	0%	0%	0%	
Period Profit	1,052	916	803	15%	14%	1%	1%	1%	
Others	170	182	45	-7%	304%	0%	0%	0%	
Other Liabilities	5,289	5,468	2,379	-3%	130%	6%	8%	4%	
Total	96,075	70,279	56,148	37%	25%	100%	100%	100%	

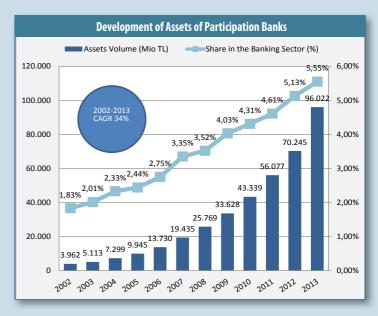
Participation Ba	Participation Banks: Income/Loss Structure and Changes in Selected Items (TL million, %)								
Income/Loss		Amount (TL Millio	n)	Chang	ge (%)	Share in N	et Income/Loss Befo	re Tax (%)	
Income/Loss	2013	2012	2011	2013-2012	2012-2011	2013	2012	2011	
Profit Share Income	5,527	4,976	3,740	11%	33%	427%	430%	370%	
Profit Share Expense	2,644	2,502	1,918	6%	30%	204%	216%	190%	
Net Profit Share Income	2,883	2,474	1,822	17%	36%	223%	214%	180%	
Income Other Than Profit Share	2,010	1,685	1,372	19%	23%	155%	146%	136%	
Net Fees and Commissions Income.	801	815	639	-2%	28%	62%	70%	63%	
Banking Services Income	578	499	381	16%	31%	45%	43%	38%	
Other Income Other Than Profit Share	631	371	296	70%	25%	49%	32%	29%	
Expenses Other Than Profit Share	2,963	2,472	2,011	20%	23%	229%	213%	199%	
Personnel	1,186	992	795	20%	25%	92%	86%	79%	
Fees and Commissions Expenses	247	214	166	15%	29%	19%	18%	16%	
Other Expenses Other Than Profit Share	1,530	1,266	1,050	21%	21%	118%	109%	104%	
Income/Expenses Other Than Profit Share	310	207	226	50%	-8%	24%	18%	22%	
P/L From Capital Market Transactions	114	291	138	-61%	111%	9%	25%	14%	
Profit/Loss From FX Transactions	195	-85	89	-329%	-196%	15%	-7%	9%	
Others	1	0	0	-	-	0%	0%	0%	
Profit/Loss Before Tax	1,294	1,158	1,010	12%	15%	100%	100%	100%	
Tax Provisions	243	242	207	0%	17%	19%	21%	20%	
Net Profit/Loss	1,052	916	803	15%	14%	81%	79%	80%	

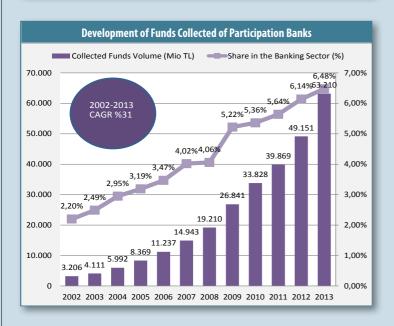
	Participation Banks vs Banking Sector: Comparison between Selected Ratios								
No	Description	Pa	articipation Bank	(S		Banking Sector			
		2013	2012	2011	2013	2012	2011		
1	Non-Performing Loans (Gross)/Total Cash Loans (%)	3.4%	3.0%	3.1%	2.8%	2.9%	2.7%		
2	Provisions for Non-Performing Loans/ Non-Performing Loans (Gross) (%)	63.2%	75.1%	65.4%	76.3%	75.2%	79.4%		
3	Large Deposits (TL 1 Million and Above)/Total Deposits (%)	35.5%	32.5%	28.3%	51.3%	48.3%	47.4%		
4	Profit/Loss Before Tax/Average Total Assets (ROAA) (%)	1.6%	1.9%	2.0%	2.0%	2.4%	2.2%		
5	Net Profit/Loss/Average Shareholders' Equity (ROAE) (%)	13.8%	14.7%	14.8%	14.2%	15.7%	15.5%		
6	Net Profit Share Income/Loss/Average Total Assets (%)	3.5%	4.0%	3.7%	3.7%	4.1%	3.5%		
7	Fees, Commissions and Banking Services Income /Average Total Assets (%)	2.0%	2.0%	2.1%	1.5%	1.5%	1.5%		
8	Fees, Commission and Banking Services Income/Total Income (%)	17.5%	17.5%	19.0%	14.6%	13.5%	14.5%		
9	Operational Expenses/Average Total Assets (%)	2.7%	3.0%	3.0%	2.3%	2.3%	2.3%		
10	Income Other Than Profit Share/Expenses Other Than Profit Share (%)	95.2%	92.0%	95.8%	96.4%	95.9%	97.7%		
11	Fees and Commissions Income/ Operational Expenses (%)	61.2%	66.7%	68.0%	63.9%	64.0%	65.0%		
12	Average Total Assets/Average Number of Employees (TL thousand)	5,144	4,253	3,754	7,396	6,483	5,868		
13	Deposits/ Average Number of Employees (TL thousand)	3,775	3,278	2,972	4,537	3,901	3,588		
14	Profit/Loss Before Tax/ Average Number of Employees (TL thousand)	80	79	77	149	153	130		
15	Deposits/ Number of Branches (TL thousand)	68,660	64,066	60,432	82,112	71,743	67,302		
16	Loans/Number of Branches (TL thousand)	74,093	67,230	62,080	93,676	76,123	67,970		
17	Number of Employees / Number of Branches (Person)	17	19	20	18	18	19		
18	Total Cash Loans/Deposits (%)	107.9%	104.9%	102.7%	114.1%	106.1%	101.0%		
19	Total Securities Portfolio/Deposits (%)	7.9%	5.1%	5.1%	30.3%	35.0%	41.0%		
20	Demand Deposits/Total Deposits (%)	24.5%	21.9%	25.4%	18.7%	17.9%	17.4%		
21	Shareholders' Equity /Total Risk-Weighted Items (Capital Adequacy Standard Ratio) (%)	14.0%	13.9%	14.0%	15.3%	17.9%	16.6%		
22	Liabilities / Shareholders' Equity (%)	973.5%	839.6%	792.8%	778.4%	637.3%	728.0%		

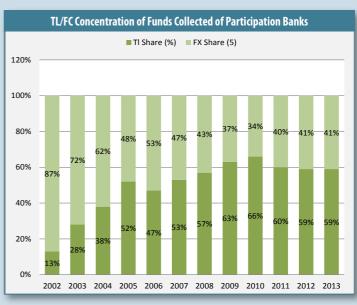


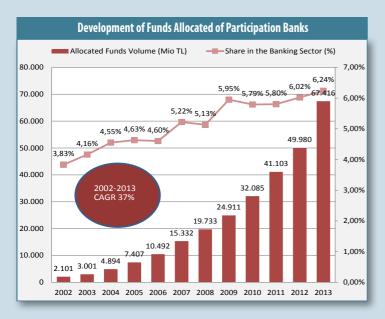


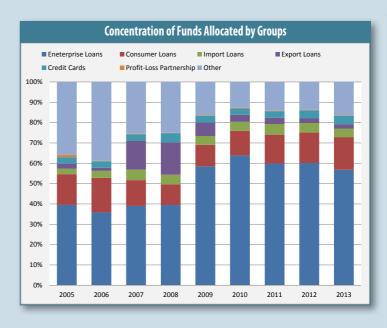


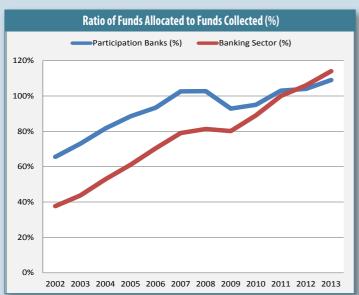


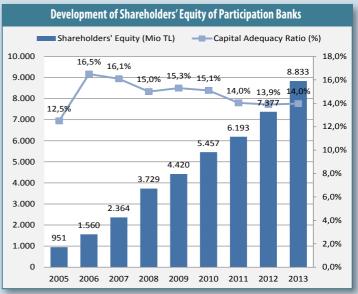


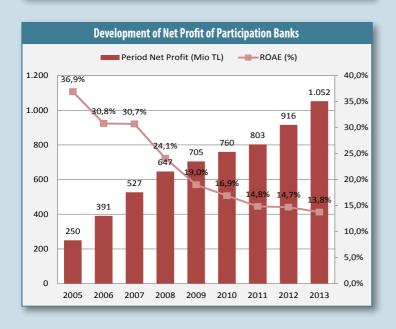


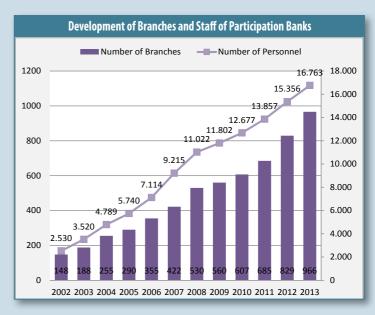












	Participation Banks: Aggregated Summary Balance Sheet - Assets (TL thousand)									
Assets		Current	Period (31/12)	/2013)	Prio	Period (31/12)	/2012)			
		TL	FC	Total	TL	FC	Total			
l.	CASH AND BALANCES WITH THE CENTRAL BANK	2,188,748	12,223,891	14,412,639	1,308,966	9,487,019	10,795,985			
II.	FINANCIAL ASSETS AT FAIR VALUE THROUGH PROFIT AND LOSS (net)	138,016	63,954	201,970	37,830	39,148	76,978			
III.	BANKS	1,149,782	3,919,583	5,069,365	837,502	1,996,057	2,833,559			
IV.	MONEY MARKET PLACEMENTS	-	-	-	-	-	-			
V.	FINANCIAL ASSETS-AVAILABLE FOR SALE (NET)	3,476,818	678,293	4,155,111	1,777,280	382,225	2,159,505			
VI.	LOANS AND RECEIVABLES	60,231,602	6,141,858	66,373,460	45,133,517	5,101,171	50,234,688			
VII.	INVESTMENTS HELD TO MATURITY (NET)	745,390	-	745,390	356,879	8,936	365,815			
VIII.	INVESTMENTS IN ASSOCIATES (NET)	17,128	46,408	63,536	117,389	-	117,389			
IX.	SUBSIDIARIES (NET)	337,460	-	337,460	245,353	-	245,353			
X.	JOINT VENTURES (NET)	11,000	-	11,000	-	-	-			
XI.	LEASE RECEIVABLES (NET)	1,842,437	32,118	1,874,555	801,547	10,092	811,639			
XII.	DERIVATIVE FINANCIAL ASSETS FOR HEDGING PURPOSES	-	-	-	-	-	-			
XIII.	TANGIBLE ASSETS (NET)	1,212,571	2,300	1,214,871	1,021,234	2,255	1,023,489			
XIV.	INTANGIBLE ASSETS (NET)	121,445	634	122,079	82,809	555	83,364			
XV.	INVESTMENT PROPERTY (NET)	-	-	-	-	-	-			
XVI.	TAX ASSET	96,831	-	96,831	58,667	-	58,667			
XVII.	ASSETS HELD FOR SALE AND ASSETS OF DISCONTINUED OPERATIONS (NET)	114,771	154	114,925	192,587	-	192,587			
XVIII.	OTHER ASSETS	1,157,098	71,381	1,228,479	1,201,999	43,678	1,245,677			
	TOTAL ASSETS	72,841,097	23,180,574	96,021,671	53,173,559	17,071,136	70,244,695			

	Participation Banks: Aggregated Summary - Liabilities (TL thousand)								
LIABILITI	ES	CURRENT	F PERIOD (31/1	2/2013)	PRIOR PERIOD (31/12/2012)				
		TL	FC	Total	TL	FC	Total		
l.	FUNDS COLLECTED	36,984,083	26,226,112	63,210,195	28,990,265	20,161,190	49,151,455		
II.	DERIVATIVE FINANCIAL LIABILITIES HELD FOR TRADING	68,114	57,492	125,606	9,369	13,080	22,449		
III.	FUNDS BORROWED	678,784	14,982,535	15,661,319	5,440	8,620,707	8,626,147		
IV.	BORROWINGS FROM MONEY MARKETS	1,854,860	-	1,854,860	-	-	-		
V.	SECURITIES ISSUED (NET)	-	-	-	-	-	-		
VI.	MISCELLANEOUS PAYABLES	1,703,467	145,187	1,848,654	1,534,479	85,980	1,620,459		
VII.	OTHER LIABILITIES	1,381,519	72,562	1,454,081	1,693,041	127,166	1,820,207		
VIII.	LEASE PAYABLES	12,438	297,207	309,645	-	246,481	246,481		
IX.	DERIVATIVE FINANCIAL LIABILITIES FOR HEDGING PURPOSES	-	-	-	-	-	-		
X.	PROVISIONS	902,457	260,329	1,162,786	707,018	161,284	868,302		
XI.	TAX LIABILITY	151,529	36	151,565	150,726	3	150,729		
XII.	LIABILITIES FOR ASSETS HELD FOR SALE AND ASSETS OF DISCONTINUED OPERATIONS (NET)	-	-	-	-	-	-		
XIII.	SUBORDINATED LOANS	-	1,410,316	1,410,316	-	361,661	361,661		
XIV.	SHAREHOLDERS' EQUITY	8,857,847	(25,203)	8,832,644	7,375,822	983	7,376,805		
	TOTAL LIABILITIES	52,595,098	43,426,573	96,021,671	40,466,160	29,778,535	70,244,695		

Participation Banks: Aggregated Summary Off-Balance Sheet Commitments (TL thousand)										
Off-Balance Sheet Commitments	CURR	ENT PERIOD (31/12/20	013)	PRIOR PERIOD (31/12/2012)						
	TL	FC	Total	TL	FC	Total				
A. OFF- BALANCE SHEET COMMITMENTS (I+II+III)	54,838,865	34,323,741	89,162,606	43,504,268	22,800,618	66,304,886				
I. GUARANTEES AND SURETIES	16,732,885	16,345,271	33,078,156	14,246,910	12,352,372	26,599,282				
II. COMMITMENTS	30,735,802	3,405,962	34,141,764	26,214,428	1,668,234	27,882,662				
III. DERIVATIVE FINANCIAL INSTRUMENTS	7,370,178	14,572,508	21,942,686	3,042,930	8,780,012	11,822,942				
B. CUSTODY AND PLEDGED ITEMS (IV+V+VI)	478,306,762	150,481,285	628,788,047	341,641,525	121,860,333	463,501,858				
IV. ITEMS HELD IN CUSTODY	8,647,676	4,605,219	13,252,895	6,854,358	2,654,226	9,508,584				
V. PLEDGED ITEMS	469,647,410	145,825,979	615,473,389	334,775,491	119,155,205	453,930,696				
VI. ACCEPTED INDEPENDENT GUARANTEES AND WARRANTIES	11,676	50,087	61,763	11,676	50,902	62,578				
TOTAL OFF- BALANCE SHEET ACCOUNTS (A+B)	533,145,627	184,805,026	717,950,653	385,145,793	144,660,951	529,806,744				

	Participation Banks: Aggregated Summary Statement of Income (TL thousand)									
INCOME A	ND EXPENSE ITEMS	CURRENT PERIOD	PRIOR PERIOD							
	DOOR!T CLUMPS INCOME	(01/01/2013 - 31/12/2013)	(01/01/2012 - 31/12/2012)							
	PROFIT SHARE INCOME	5,975,653	5,375,559							
	PROFIT SHARE EXPENSE	2,668,867	2,520,677							
	NET PROFIT SHARE INCOME/LOSS (I — II)[ I - II ]	3,306,786	2,854,882							
IV.	NET FEES AND COMMISSIONS INCOME/EXPENSES	646,964	584,074							
V.	DIVIDEND INCOME	3,835	4,164							
VI.	TRADING INCOME/LOSS(NET)	309,610	206,550							
VII.	OTHER OPERATING INCOME	627,884	446,441							
VIII.	TOTAL OPERATING INCOME (III+IV+V+VI+VII)	4,895,079	4,096,111							
IX.	PROVISION FOR LOAN LOSSES AND OTHER RECEIVABLES (-)	1,188,751	960,645							
Х.	OTHER OPERATING EXPENSES (-)	2,411,959	1,977,718							
XI.	NET OPERATING INCOME/(LOSS) (VIII-IX-X)	1,294,369	1,157,748							
XII.	EXCESS AMOUNT RECORDED AS GAIN AFTER MERGER	-	-							
XIII.	INCOME / (LOSS) ON EQUITY METHOD	-	-							
XIV.	INCOME / (LOSS) ON NET MONETARY POSITION	-	-							
XV.	INCOME / (LOSS) FROM CONTINUED OPERATIONS BEFORE TAXES (XI++XIV)	1,294,369	1,157,748							
XVI.	TAX PROVISION FOR CONTINUED OPERATIONS (±)	(242,736)	(241,792)							
XVII.	NET INCOME / (LOSS) FROM CONTINUED OPERATIONS (XV±XVI)	1,051,633	915,956							
XVIII.	INCOME FROM DISCONTINUED OPERATIONS	-	-							
XIX.	LOSS FROM DISCONTINUED OPERATIONS (-)	-	-							
XX.	INCOME / (LOSS) ON DISCONTINUED OPERATIONS BEFORE TAXES (XVIII-XIX)	-	-							
XXI.	TAX PROVISION FOR DISCONTINUED OPERATIONS (±)	-	-							
XXII.	NET INCOME / LOSS FROM DISCONTINUED OPERATIONS (XX±XXI)	-	-							
XXIII.	NET INCOME / LOSS (XVII+XXII)	1,051,633	915,956							

	Albaraka: Summary Balan	ce Sheet - <i>i</i>	Assets (T	L thousar	nd)			
ASSETS		CURRENT	PERIOD (31/1	2/2013)	PRIOR	PRIOR PERIOD (31/12/2012)		
		TL FC Total		Total	TL	FC	Total	
l.	CASH AND BALANCES WITH THE CENTRAL BANK	246,414	2,036,267	2,282,681	122,743	1,177,900	1,300,643	
II.	FINANCIAL ASSETS AT FAIR VALUE THROUGH PROFIT AND LOSS (NET) (NET)	4,769	22	4,791	6,192	-	6,192	
III.	BANKS	625,878	752,830	1,378,708	643,330	393,782	1,037,112	
IV.	MONEY MARKET PLACEMENTS	-	-	-	-	-	-	
V.	FINANCIAL ASSETS-AVAILABLE FOR SALE (NET)	127,575	113,315	240,890	104,749	47,820	152,569	
VI.	LOANS AND RECEIVABLES	10,403,976	1,583,604	11,987,580	7,907,609	1,150,795	9,058,404	
VII.	INVESTMENTS HELD TO MATURITY (NET)	745,390	-	745,390	356,879	8,936	365,815	
VIII.	INVESTMENTS IN ASSOCIATES (NET)	4,211	-	4,211	4,211	-	4,211	
X.	JOINT VENTURES (NET)	5,500	-	5,500	-	-	-	
XI.	LEASE RECEIVABLES (NET)	72,321	-	72,321	41,659	-	41,659	
XII.	DERIVATIVE FINANCIAL ASSETS FOR HEDGING PURPOSES	-	-	-	-	-	-	
XIII.	TANGIBLE ASSETS (NET)	378,689	1,925	380,614	292,493	1,844	294,337	
XIV.	INTANGIBLE ASSETS (NET)	15,335	594	15,929	6,497	555	7,052	
XV.	INVESTMENT PROPERTY (NET)	-	-	-	-	-	-	
XVI.	TAX ASSET	10,914	-	10,914	10,400	-	10,400	
XVII.	ASSETS HELD FOR SALE AND ASSETS OF DISCONTINUED OPERATIONS (NET)	28,253	154	28,407	10,714	-	10,714	
XVIII.	OTHER ASSETS	56,113	2,254	58,367	37,859	637	38,496	
	TOTAL ASSETS	12,725,588	4,490,965	17,216,553	9,545,385	2,782,269	12,327,654	

	Albaraka: Summary Balance Sheet - Liabilities (TL thousand)								
LIABILITII	ES	CURRENT PERIOD (31/12/2013)			PRIOR PERIOD (31/12/2012)				
		TL	FC	Total	TL	FC	Total		
I.	FUNDS COLLECTED	7,518,851	5,007,361	12,526,212	5,535,572	3,689,446	9,225,018		
II.	DERIVATIVE FINANCIAL LIABILITIES HELD FOR TRADING	2,804	-	2,804	-	-	-		
III.	FUNDS BORROWED	-	2,035,816	2,035,816	-	1,393,830	1,393,830		
IV.	BORROWINGS FROM MONEY MARKETS	144,775	-	144,775	-	-	-		
V.	SECURITIES ISSUED (NET)	-	-	-	-	-	-		
VI.	MISCELLANEOUS PAYABLES	307,767	21,407	329,174	304,153	12,245	316,398		
VII.	OTHER LIABILITIES	-	-	-	-	-	-		
VIII.	LEASE PAYABLES	-	-	-	-	-	-		
IX.	DERIVATIVE FINANCIAL LIABILITIES FOR HEDGING PURPOSES	-	-	-	-	-	-		
X.	PROVISIONS	146,944	54,519	201,463	111,101	24,717	135,818		
XI.	TAX LIABILITY	46,033	35	46,068	38,256	1	38,257		
XII.	LIABILITIES FOR ASSETS HELD FOR SALE AND ASSETS OF DISCONTINUED OPERATIONS (NET)	-	-	-	-	-	-		
XIII.	SUBORDINATED LOANS	-	432,973	432,973	-	-	-		
XIV.	SHAREHOLDERS' EQUITY	1,501,799	(4,531)	1,497,268	1,218,406	(73)	1,218,333		
	TOTAL LIABILITIES	9,668,973	7,547,580	17,216,553	7,207,488	5,120,166	12,327,654		

Albaraka: Summary Off-Balance Sheet Commitments (TL thousand)								
Off-Balance	Sheet Commitments	CURRENT	PERIOD (31/12	2/2013)	PRIOR PERIOD (31/12/2012)			
		TL FC Total			TL	FC	Total	
A. 0	OFF- BALANCE SHEET COMMITMENTS (I+II+III)	4,064,280	3,567,122	7,631,402	3,737,941	2,617,485	6,355,426	
I. G	GUARANTEES AND SURETIES	2,956,853	3,207,014	6,163,867	2,859,471	2,353,810	5,213,281	
II. C	COMMITMENTS	813,111	63,108	876,219	878,470	263,675	1,142,145	
III. D	DERIVATIVE FINANCIAL INSTRUMENTS	294,316	297,000	591,316	-	-	-	
B. C	CUSTODY AND PLEDGED ITEMS (IV+V+VI)	22,641,233	3,855,845	26,497,078	18,914,892	2,365,084	21,279,976	
IV. 17	TEMS HELD IN CUSTODY	1,660,275	1,293,437	2,953,712	1,313,127	662,365	1,975,492	
V. P	PLEDGED ITEMS	20,980,958	2,562,408	23,543,366	17,601,765	1,702,719	19,304,484	
VI. A	ACCEPTED INDEPENDENT GUARANTEES AND WARRANTIES	-	-	-	-	-	-	
T	TOTAL OFF- BALANCE SHEET ACCOUNTS (A+B)	26,705,513	7,422,967	34,128,480	22,652,833	4,982,569	27,635,402	

Albaraka: Summary Statement of Income (TL thousand)							
INCOME AN	D EXPENSE ITEMS	CURRENT PERIOD	PRIOR PERIOD				
		(01/01/2013 - 31/12/2013)	(01/01/2012 - 31/12/2012)				
l.	PROFIT SHARE INCOME	1.153.336	996.828				
II.	PROFIT SHARE EXPENSE	528,160	510,930				
III.	NET PROFIT SHARE INCOME/LOSS (I — II)[ I - II ]	625,176	485,898				
IV.	NET FEES AND COMMISSIONS INCOME/EXPENSES	113,197	113,353				
V.	DIVIDEND INCOME	459	788				
VI.	TRADING INCOME/LOSS(NET)	37,181	20,397				
VII.	OTHER OPERATING INCOME	118,814	85,122				
VIII.	TOTAL OPERATING INCOME (III+IV+V+VI+VII)	894,827	705,558				
IX.	PROVISION FOR LOAN LOSSES AND OTHER RECEIVABLES (-)	190,883	122,412				
X.	OTHER OPERATING EXPENSES (-)	404,401	341,921				
XI.	NET OPERATING INCOME/(LOSS) (VIII-IX-X)	299,543	241,225				
XII.	EXCESS AMOUNT RECORDED AS GAIN AFTER MERGER	-	-				
XIII.	INCOME / (LOSS) ON EQUITY METHOD	-	-				
XIV.	INCOME / (LOSS) ON NET MONETARY POSITION	-	-				
XV.	INCOME / (LOSS) FROM CONTINUED OPERATIONS BEFORE TAXES (XI $+\ldots+$ XIV)	299,543	241,225				
XVI.	TAX PROVISION FOR CONTINUED OPERATIONS $(\pm)$	(58,134)	(49,390)				
XVII.	NET INCOME / (LOSS) FROM CONTINUED OPERATIONS (XV±XVI)	241,409	191,835				
XVIII.	INCOME FROM DISCONTINUED OPERATIONS	-	-				
XIX.	LOSS FROM DISCONTINUED OPERATIONS (-)	-	-				
XX.	INCOME / (LOSS) ON DISCONTINUED OPERATIONS BEFORE TAXES (XVIII-XIX)	-	-				
XXI.	TAX PROVISION FOR DISCONTINUED OPERATIONS $(\pm)$	-	-				
XXII.	NET INCOME / LOSS FROM DISCONTINUED OPERATIONS (XX±XXI)	-	-				
XXIII.	NET INCOME / LOSS (XVII+XXII)	241,409	191,835				

	Bank Asya: Summary Balance Sheet - Assets (TL thousand)								
ASSETS		CURRENT	PERIOD (31/1	2/2013)	PRIOR	PERIOD (31/12	2/2012)		
		TL	FC	Total	TL	FC	Total		
I.	CASH AND BALANCES WITH THE CENTRAL BANK	985,542	2,994,555	3,980,097	363,214	2,326,382	2,689,596		
II.	FINANCIAL ASSETS AT FAIR VALUE THROUGH PROFIT AND LOSS (NET) (Net)	-	35,718	35,718	-	7,895	7,895		
III.	BANKS	8,189	254,386	262,575	24,961	380,497	405,458		
IV.	MONEY MARKET PLACEMENTS	-	-	-	-	-	-		
V.	FINANCIAL ASSETS-AVAILABLE FOR SALE (net)	1,177,499	-	1,177,499	792,325	-	792,325		
VI.	LOANS AND RECEIVABLES	18,494,975	2,210,038	20,705,013	14,204,785	1,820,735	16,025,520		
VII.	INVESTMENTS HELD TO MATURITY (net)	-	-	-	-	-	-		
VIII.	INVESTMENTS IN ASSOCIATES (net)	12,917	46,408	59,325	108,967	-	108,967		
IX.	SUBSIDIARIES (net)	213,906	-	213,906	169,473	-	169,473		
X.	JOINT VENTURES (net)	-	-	-	-	-	-		
XI.	LEASE RECEIVABLES	549,328	2,825	552,153	271,778	10,092	281,870		
XII.	DERIVATIVE FINANCIAL ASSETS FOR HEDGING PURPOSES	-	-	-	-	-	-		
XIII.	TANGIBLE ASSETS (net)	150,807	-	150,807	128,099	-	128,099		
XIV.	INTANGIBLE ASSETS (net)	13,303	-	13,303	13,779	-	13,779		
XV.	INVESTMENT PROPERTY (net)	-	-	-	-	-	-		
XVI.	TAX ASSET	32,315	-	32,315	16,348	-	16,348		
XVII.	ASSETS HELD FOR SALE AND ASSETS OF DISCONTINUED OPERATIONS (net)	57,452	-	57,452	151,869	-	151,869		
XVIII.	OTHER ASSETS	537,742	7,042	544,784	587,938	10,887	598,825		
	TOTAL ASSETS	22,233,975	5,550,972	27,784,947	16,833,536	4,556,488	21,390,024		

	Bank Asya: Summary Balance Sheet - Liabilities (TL thousand)								
LIABILITI	ES	CURRENT	<b>CURRENT PERIOD (31/12/2013)</b>			PRIOR PERIOD (31/12/2012)			
		TP	YP	Toplam	TP	YP	Toplam		
l.	FUNDS COLLECTED	10,496,222	8,015,341	18,511,563	9,241,391	6,500,467	15,741,858		
II.	DERIVATIVE FINANCIAL LIABILITIES HELD FOR TRADING	-	25,548	25,548	-	6,581	6,581		
III.	FUNDS BORROWED	360,282	3,447,781	3,808,063	-	1,815,403	1,815,403		
IV.	BORROWINGS FROM MONEY MARKETS	767,097	-	767,097	-	-	-		
V.	SECURITIES ISSUED (net)	-	-	-	-	-	-		
VI.	MISCELLANEOUS PAYABLES	761,357	4,789	766,146	631,557	1,557	633,114		
VII.	OTHER LIABILITIES	425,890	28,412	454,302	507,235	25,620	532,855		
VIII.	LEASE PAYABLES	12,438	392	12,830	-	-	-		
IX.	DERIVATIVE FINANCIAL LIABILITIES FOR HEDGING PURPOSES	-	-	-	-	-	-		
X.	PROVISIONS	239,105	101,798	340,903	177,495	79,631	257,126		
XI.	TAX LIABILITY	43,285	1	43,286	53,812	2	53,814		
XII.	LIABILITIES FOR ASSETS HELD FOR SALE AND ASSETS OF DISCONTINUED OPERATIONS (net)	-	-	-	-	-	-		
XIII.	SUBORDINATED LOANS	-	544,263	544,263	-	-	-		
XIV.	SHAREHOLDERS' EQUITY	2,510,946	-	2,510,946	2,349,273	-	2,349,273		
	TOTAL LIABILITIES	15,616,622	12,168,325	27,784,947	12,960,763	8,429,261	21,390,024		

Bank Asya: Summary Off-Balance Sheet Commitments (TL thousand)								
Off-Balance Sheet Commitments	α	JRRENT PERIOD	)	PF	RIOR PERIOD			
		(31/12/2013)			31/12/2012)			
	TL	FC	Total	TL	FC	Total		
A. OFF- BALANCE SHEET COMMITMENTS (I+II+III)	9,853,101	10,637,253	20,490,354	8,217,435	7,670,579	15,888,014		
I. GUARANTEES AND SURETIES	4,316,049	5,021,754	9,337,803	3,769,272	4,207,580	7,976,852		
II. COMMITMENTS	4,232,248	2,225,343	6,457,591	3,789,987	878,379	4,668,366		
III. DERIVATIVE FINANCIAL INSTRUMENTS	1,304,804	3,390,156	4,694,960	658,176	2,584,620	3,242,796		
B. CUSTODY AND PLEDGED ITEMS (IV+V+VI)	140,904,925	56,240,558	197,145,483	105,644,718	43,709,015	149,353,733		
IV. ITEMS HELD IN CUSTODY	1,185,578	1,077,593	2,263,171	1,076,443	859,592	1,936,035		
V. PLEDGED ITEMS	139,719,347	55,162,965	194,882,312	104,568,275	42,849,423	147,417,698		
VI. ACCEPTED INDEPENDENT GUARANTEES AND WARRANTIES	-	-	-	-	-	-		
TOTAL OFF-BALANCE SHEET ACCOUNTS (A+B)	150,758,026	66,877,811	217,635,837	113,862,153	51,379,594	165,241,747		

	Bank Asya: Summary Statement of Income (TL thousand)							
INCOME A	ND EXPENSE ITEMS	CURRENT PERIOD (01/01/2013 - 31/12/2013)	PRIOR PERIOD (01/01/2012 - 31/12/2012)					
I.	PROFIT SHARE INCOME	1,816,158	1,672,257					
II.	PROFIT SHARE EXPENSE	(838,902)	(791,932)					
III.	NET PROFIT SHARE INCOME/LOSS (I — II) (I - II)	977,256	880,325					
IV.	NET FEES AND COMMISSIONS INCOME/EXPENSES	320,524	287,256					
V.	DIVIDEND INCOME	3,376	3,376					
VI.	TRADING INCOME/LOSS(net)	28,356	25,808					
VII.	OTHER OPERATING INCOME	233,271	136,030					
VIII.	TOTAL OPERATING INCOME (III+IV+V+VI+VII)	1,562,783	1,332,795					
IX.	PROVISION FOR LOAN LOSSES AND OTHER RECEIVABLES (-)	(550,265)	(413,776)					
X.	OTHER OPERATING EXPENSES (-)	(799,414)	(673,578)					
XI.	NET OPERATING INCOME/(LOSS) (VIII-IX-X)	213,104	245,441					
XII.	EXCESS AMOUNT RECORDED AS GAIN AFTER MERGER	-	-					
XIII.	INCOME / (LOSS) ON EQUITY METHOD	-	-					
XIV.	INCOME / (LOSS) ON NET MONETARY POSITION	-	-					
XV.	INCOME / (LOSS) FROM CONTINUED OPERATIONS BEFORE TAXES (XI+ $\ldots$ +XIV)	213,104	245,441					
XVI.	TAX PROVISION FOR CONTINUED OPERATIONS (±)	(32,500)	(55,049)					
XVII.	NET INCOME / (LOSS) FROM CONTINUED OPERATIONS (XV±XVI)	180,604	190,392					
XVIII.	INCOME FROM DISCONTINUED OPERATIONS	-	-					
XIX.	LOSS FROM DISCONTINUED OPERATIONS (-)	-	-					
XX.	INCOME / (LOSS) ON DISCONTINUED OPERATIONS BEFORE TAXES (XVIII-XIX)	-	-					
XXI.	TAX PROVISION FOR DISCONTINUED OPERATIONS $(\pm)$	-	-					
XXII.	NET INCOME / LOSS FROM DISCONTINUED OPERATIONS (XX±XXI)	-	-					
XXIII.	NET INCOME / LOSS (XVII+XXII)	180,604	190,392					

	Kuveyt Türk: Summary Balance Sheet - Assets (TL thousand)								
ASSETS		CURRENT	PERIOD (31/1	2/2013)	PRIOF	PERIOD (31/12	2/2012)		
		TL	FC	Total	TL	FC	Total		
I.	CASH AND BALANCES WITH THE CENTRAL BANK	398,486	3,915,121	4,313,607	349,343	3,638,235	3,987,578		
II.	FINANCIAL ASSETS AT FAIR VALUE THROUGH PROFIT AND LOSS (NET)	99,320	15,472	114,792	25,162	23,456	48,618		
III.	BANKS	31,267	2,442,612	2,473,879	62,663	831,298	893,961		
IV.	MONEY MARKET PLACEMENTS	=	-	-	-	-	-		
V.	FINANCIAL ASSETS-AVAILABLE FOR SALE (net)	1,104,437	219,260	1,323,697	413,421	136,075	549,496		
VI.	LOANS AND RECEIVABLES	14,803,658	1,429,248	16,232,906	10,949,545	1,437,819	12,387,364		
VII.	INVESTMENTS HELD TO MATURITY (net)	-	-	-	-	-	-		
VIII.	INVESTMENTS IN ASSOCIATES (net)	-	-	-	-	-	-		
IX.	SUBSIDIARIES (net)	123,254	-	123,254	75,830	-	75,830		
X.	JOINT VENTURES (net)	5,500	-	5,500	-	-	-		
XI.	LEASE RECEIVABLES (NET)	379,139	29,293	408,432	183,741	-	183,741		
XII.	DERIVATIVE FINANCIAL ASSETS FOR HEDGING PURPOSES	-	-	-	-	-	-		
XIII.	TANGIBLE ASSETS (net)	471,386	375	471,761	404,025	411	404,436		
XIV.	INTANGIBLE ASSETS (net)	55,658	40	55,698	43,652	-	43,652		
XV.	INVESTMENT PROPERTY (net)	-	-	-	-	-	-		
XVI.	TAX ASSET	30,953	-	30,953	20,804	-	20,804		
XVII.	ASSETS HELD FOR SALE AND ASSETS OF DISCONTINUED OPERATIONS (net)	28,999	-	28,999	30,004	-	30,004		
XVIII	OTHER ASSETS	251,895	58,169	310,064	267,648	17,381	285,029		
	TOTAL ASSETS	17,783,952	8,109,590	25,893,542	12,825,838	6,084,675	18,910,513		

	Kuveyt Türk: Summary Balan	ce Sheet - I	_iabilitie	s (TL thou	sand)			
LIABILITI	ES	CURRENT	CURRENT PERIOD (31/12/2013)			PRIOR PERIOD (31/12/2012)		
		TL	FC	Total	TL	FC	Total	
I.	FUNDS COLLECTED	9,327,032	7,703,670	17,030,702	6,768,530	5,986,513	12,755,043	
II.	DERIVATIVE FINANCIAL LIABILITIES HELD FOR TRADING	43,664	15,284	58,948	3,252	4,141	7,393	
III.	FUNDS BORROWED	157,355	4,494,076	4,651,431	5,440	2,907,531	2,912,971	
IV.	BORROWINGS FROM MONEY MARKETS	221,428	-	221,428	-	-	-	
V.	SECURITIES ISSUED (net)	-	-	-	-	-	-	
VI.	MISCELLANEOUS PAYABLES	110,396	7,960	118,356	75,982	16,225	92,207	
VII.	OTHER LIABILITIES	426,108	24,398	450,506	545,706	68,549	614,255	
VIII.	LEASE PAYABLES	-	296,815	296,815	-	246,481	246,481	
IX.	DERIVATIVE FINANCIAL LIABILITIES FOR HEDGING PURPOSES	-	-	-	-	-	-	
X.	PROVISIONS	241,124	69,007	310,131	181,942	38,829	220,771	
XI.	TAX LIABILITY	20,096	-	20,096	15,694	-	15,694	
XII.	LIABILITIES FOR ASSETS HELD FOR SALE AND ASSETS OF DISCONTINUED OPERATIONS (net)	-	-	-	-	-	-	
XIII.	SUBORDINATED LOANS	-	433,080	433,080	-	361,661	361,661	
XIV.	SHAREHOLDERS' EQUITY	2,306,762	-4,713	2,302,049	1,682,966	1,071	1,684,037	
	TOTAL LIABILITIES	12,853,965	13,039,577	25,893,542	9,279,512	9,631,001	18,910,513	

Kuveyt Türk: Summary Off-Balance Sheet Commitments (TL thousand)							
Off-Balar	nce Sheet Commitments	CURREN'	T PERIOD (31/1	2/2013)	PRIOR P	ERIOD (31/12/2012)	
		TL FC Total		TL	FC	Total	
A.	OFF- BALANCE SHEET COMMITMENTS (I+II+III)	31,894,094	10,745,004	42,639,098	24,820,146	7,131,112	31,951,258
l.	GUARANTEES AND SURETIES	4,093,800	4,578,547	8,672,347	3,438,273	2,862,179	6,300,452
II.	COMMITMENTS	23,651,192	794,002	24,445,194	19,945,034	263,544	20,208,578
III.	DERIVATIVE FINANCIAL INSTRUMENTS	4,149,102	5,372,455	9,521,557	1,436,839	4,005,389	5,442,228
В.	CUSTODY AND PLEDGED ITEMS (IV+V+VI)	87,086,723	68,887,686	155,974,409	50,807,912	59,481,049	110,288,961
IV.	ITEMS HELD IN CUSTODY	3,785,834	673,347	4,459,181	2,708,303	426,985	3,135,288
V.	PLEDGED ITEMS	83,289,213	68,188,947	151,478,160	48,087,933	59,032,926	107,120,859
VI.	ACCEPTED INDEPENDENT GUARANTEES AND WARRANTIES	11,676	25,392	37,068	11,676	21,138	32,814
	TOTAL OFF- BALANCE SHEET ACCOUNTS (A+B)	118,980,817	79,632,690	198,613,507	75,628,058	66,612,161	142,240,219

	Kuveyt Türk: Summary Statement of Income (TL thousand)							
INCOME AI	ND EXPENSE ITEMS	CURRENT PERIOD (01/01/2013 - 31/12/2013)	PRIOR PERIOD (01/01/2012 - 31/12/2012)					
l.	PROFIT SHARE INCOME	1,439,926	1,296,118					
II.	PROFIT SHARE EXPENSE	609,655	599,570					
III.	NET PROFIT SHARE INCOME/LOSS (I — II) (I - II)	830,271	696,548					
IV.	NET FEES AND COMMISSIONS INCOME/EXPENSES	84,971	75,234					
V.	DIVIDEND INCOME	-	-					
VI.	TRADING INCOME/LOSS(net)	172,396	103,645					
VII.	OTHER OPERATING INCOME	167,565	133,481					
VIII.	TOTAL OPERATING INCOME (III+IV+V+VI+VII)	1,255,203	1,008,908					
IX.	PROVISION FOR LOAN LOSSES AND OTHER RECEIVABLES (-)	244,853	198,078					
X.	OTHER OPERATING EXPENSES (-)	641,140	501,574					
XI.	NET OPERATING INCOME/(LOSS) (VIII-IX-X)	369,210	309,256					
XII.	EXCESS AMOUNT RECORDED AS GAIN AFTER MERGER	-	-					
XIII.	INCOME / (LOSS) ON EQUITY METHOD	-	-					
XIV.	INCOME / (LOSS) ON NET MONETARY POSITION	-	-					
XV.	INCOME / (LOSS) FROM CONTINUED OPERATIONS BEFORE TAXES (XI $+\ldots+$ XIV)	369,210	309,256					
XVI.	TAX PROVISION FOR CONTINUED OPERATIONS $(\pm)$	-68,867	-59,100					
XVII.	NET INCOME / (LOSS) FROM CONTINUED OPERATIONS (XV±XVI)	300,343	250,156					
XVIII.	INCOME FROM DISCONTINUED OPERATIONS	-	-					
XIX.	LOSS FROM DISCONTINUED OPERATIONS (-)	-	-					
XX.	INCOME / (LOSS) ON DISCONTINUED OPERATIONS BEFORE TAXES (XVIII-XIX)	-	-					
XXI.	TAX PROVISION FOR DISCONTINUED OPERATIONS $(\pm)$	-	-					
XXII.	NET INCOME / LOSS FROM DISCONTINUED OPERATIONS (XX±XXI)	-	-					
XXIII.	NET INCOME / LOSS (XVII+XXII)	300,343	250,156					

Türkiye Finans: Summary Balance Sheet - Assets (TL thousand)							
ASSETS		CURRENT PERIOD (31/12/2013)			PRIOR PERIOD (31/12/2012)		
		TL	FC	Total	TL	FC	Total
I.	CASH AND BALANCES WITH THE CENTRAL BANK	558,306	3,277,948	3,836,254	473,666	2,344,502	2,818,168
II.	FINANCIAL ASSETS AT FAIR VALUE THROUGH PROFIT AND LOSS (net)	33,927	12,742	46,669	6,476	7,797	14,273
III.	BANKS	484,448	469,755	954,203	106,548	390,480	497,028
IV.	MONEY MARKET PLACEMENTS	-	-	-	-	-	-
VI.	LOANS AND RECEIVABLES	16,528,993	918,968	17,447,961	12,071,578	691,822	12,763,400
VII.	INVESTMENTS HELD TO MATURITY (net)	-	-	-	-	-	-
VIII.	INVESTMENTS IN ASSOCIATES (net)	-	-	-	4,211	-	4,211
IX.	SUBSIDIARIES (net)	50	-	50	-	-	-
X.	JOINT VENTURES (net)	-	-	-	-	-	-
XI.	LEASE RECEIVABLES	841,649	-	841,649	304,369	-	304,369
XII.	DERIVATIVE FINANCIAL ASSETS FOR HEDGING PURPOSES	-	-	-	-	-	-
XIII.	TANGIBLE ASSETS (net)	211,689	-	211,689	196,617	-	196,617
XIV.	INTANGIBLE ASSETS (net)	37,149	-	37,149	18,881	-	18,881
XV.	INVESTMENT PROPERTY (net)	-	-	-	-	-	-
XVI.	TAX ASSET	22,649	-	22,649	11,115	-	11,115
XVII.	ASSETS HELD FOR SALE AND ASSETS OF DISCONTINUED OPERATIONS (net)	67	-	67	-	-	-
XVIII.	OTHER ASSETS	311,348	3,916	315,264	308,554	14,773	323,327
	TOTAL ASSETS	20,097,582	5,029,047	25,126,629	13,968,800	3,647,704	17,616,504

Türkiye Finans: Summary Balance Sheet - Liabilities (TL thousand)							
LIABILITIES		CURRENT PERIOD (31/12/2013)			PRIOR PERIOD (31/12/2012)		
		TL	FC	Total	TL	FC	Total
I.	FUNDS COLLECTED	9,641,978	5,499,740	15,141,718	7,444,772	3,984,764	11,429,536
II.	DERIVATIVE FINANCIAL LIABILITIES HELD FOR TRADING	21,646	16,660	38,306	6,117	2,358	8,475
III.	FUNDS BORROWED	161,147	5,004,862	5,166,009	-	2,503,943	2,503,943
IV.	BORROWINGS FROM MONEY MARKETS	721,560	-	721,560	-	-	-
V.	SECURITIES ISSUED (net)	-	-	-	-	-	-
VI.	MISCELLANEOUS PAYABLES	523,947	111,031	634,978	522,787	55,953	578,740
VII.	OTHER LIABILITIES	529,521	19,752	549,273	640,100	32,997	673,097
VIII.	LEASE PAYABLES	-	-	-	-	-	-
IX.	DERIVATIVE FINANCIAL LIABILITIES FOR HEDGING PURPOSES	-	-	-	-	-	-
X.	PROVISIONS	275,284	35,005	310,289	236,480	18,107	254,587
XI.	TAX LIABILITY	42,115	-	42,115	42,964	-	42,964
XII.	LIABILITIES FOR ASSETS HELD FOR SALE AND ASSETS OF DISCONTINUED OPERATIONS (net)	-	-	-	-	-	-
XIII.	SUBORDINATED LOANS	-	-	-	-	-	-
XIV.	SHAREHOLDERS' EQUITY	2,538,340	(15,959)	2,522,381	2,125,177	(15)	2,125,162
	TOTAL LIABILITIES	14,455,538	10,671,091	25,126,629	11,018,397	6,598,107	17,616,504

Türkiye Finans: Summary Off-Balance Sheet Commitments (TL thousand)							
Off-Balance Sheet Commitments		<b>CURRENT PERIOD (31/12/2013)</b>			PRIOR PERIOD (31/12/2012)		
		TL	FC	Total	TL	FC	Total
A. OFF- BALANCE SHEET COMMITMENTS (I+II+III)		9,027,390	9,374,362	18,401,752	6,728,746	5,381,442	12,110,188
I. GUARANTEES AND SURETIES	(1)	5,366,183	3,537,956	8,904,139	4,179,894	2,928,803	7,108,697
II. COMMITMENTS	(1),(3)	2,039,251	323,509	2,362,760	1,600,937	262,636	1,863,573
III. DERIVATIVE FINANCIAL INSTRUMENTS	(2)	1,621,956	5,512,897	7,134,853	947,915	2,190,003	3,137,918
B. CUSTODY AND PLEDGED ITEMS (IV+V+VI)		227,673,881	21,497,196	249,171,077	166,274,003	16,305,185	182,579,188
IV. ITEMS HELD IN CUSTODY		2,015,989	1,560,842	3,576,831	1,756,485	705,284	2,461,769
V. PLEDGED ITEMS		225,657,892	19,911,659	245,569,551	164,517,518	15,570,137	180,087,655
VI. ACCEPTED INDEPENDENT GUARANTEES AND WARRANTIES		-	24,695	24,695	-	29,764	29,764
TOTAL OFF- BALANCE SHEET ACCOUNTS (A+B)		236,701,271	30,871,558	267,572,829	173,002,749	21,686,627	194,689,376

Türkiye Finans: Summary Statement of Income (TL thousand)							
INCOME AN	D EXPENSE ITEMS	CURRENT PERIOD	PRIOR PERIOD				
		(01/01/2013 - 31/12/2013)	(01/01/2012 - 31/12/2012)				
	PROFIT SHARE INCOME	1,566,233	1,410,356				
	PROFIT SHARE EXPENSE	692,150	618,245				
III.	NET PROFIT SHARE INCOME/LOSS (I — II)	874,083	792,111				
IV.	NET FEES AND COMMISSIONS INCOME/EXPENSES	128,272	108,231				
V.	DIVIDEND INCOME	-	-				
VI.	TRADING INCOME/LOSS(net)	71,677	56,700				
VII.	OTHER OPERATING INCOME	108,234	91,808				
VIII.	TOTAL OPERATING INCOME (III+IV+V+VI+VII)	1,182,266	1,048,850				
IX.	PROVISION FOR LOAN LOSSES AND OTHER RECEIVABLES (-)	(202,750)	(226,379)				
Х.	OTHER OPERATING EXPENSES (-)	(567,004)	(460,645)				
XI.	NET OPERATING INCOME/(LOSS) (VIII-IX-X)	412,512	361,826				
XII.	EXCESS AMOUNT RECORDED AS GAIN AFTER MERGER	-	-				
XIII.	INCOME / (LOSS) ON EQUITY METHOD	-	-				
XIV.	INCOME / (LOSS) ON NET MONETARY POSITION	-	-				
XV.	INCOME / (LOSS) FROM CONTINUED OPERATIONS BEFORE TAXES (XI++XIV)	412,512	361,826				
XVI.	TAX PROVISION FOR CONTINUED OPERATIONS $(\pm)$	(83,235)	(78,253)				
XVII.	NET INCOME / (LOSS) FROM CONTINUED OPERATIONS (XV±XVI)	329,277	283,573				
XVIII.	INCOME FROM DISCONTINUED OPERATIONS	-	-				
XIX.	LOSS FROM DISCONTINUED OPERATIONS (-)	-	-				
XX.	INCOME / (LOSS) ON DISCONTINUED OPERATIONS BEFORE TAXES (XVIII-XIX)	-	-				
XXI.	TAX PROVISION FOR DISCONTINUED OPERATIONS (±)	-	-				
XXII.	NET INCOME / LOSS FROM DISCONTINUED OPERATIONS (XX±XXI)	-	-				
XXIII.	NET INCOME / LOSS (XVII+XXII)	329,277	283,573				

# ALBARAKA TÜRK KATILIM BANKASI A.Ş.

#### **MERKEZ BRANCH**

Dr. Adnan Büyükdeniz Cad. No:6 34768 Ümraniye / İSTANBUL Tel: (216) 666 02 02 Fax: (216) 666 17 01

# **ANKARA BRANCH**

Atatürk Bulvarı No:57/A 06410 Sıhhiye /ANKARA Tel: (312) 430 53 20 Fax: (216) 666 17 02

# IZMİR BRANCH

Fevzipaşa Bulvarı No:51 35210 Konak / İZMİR Tel: (232) 441 21 61 Fax: (216) 666 17 03

# **BURSA BRANCH**

İnönü Cad. No:27 16010 BURSA Tel: (224) 220 97 60 Fax: (216) 666 17 04

# KARAKÖY BRANCH

Haraççı Ali Sokak No:2 Karaköy Meydanı 34420 Beyoğlu / İSTANBUL Tel: (212) 252 56 87 Fax: (216) 666 17 05

#### **KONYA BRANCH**

Mevlana Cad. No:5 42030 Karatay / KONYA Tel: (332) 350 19 77 Fax: (216) 666 17 06

#### **KAYSERİ BRANCH**

Vatan Cad. No:26 38040 Melikgazi / KAYSERİ Tel: (352) 222 67 91 Fax: (216) 666 17 07

# ADANA BRANCH

İnönü Cad. No:85 01060 Seyhan / ADANA Tel: (322) 363 11 00 Fax: (216) 666 17 08

# **GAZÍANTEP BRANCH**

Suburcu Cad. No:4 27400 Şahinbey / GAZİANTEP Tel: (342) 230 91 68 Fax: (216) 666 17 09

# **SAMSUN BRANCH**

Kaptanağa Cad. No:12 55030 İlkadım / SAMSUN Tel: (362) 435 10 92 Fax: (216) 666 17 10

# KADIKÖY BRANCH

Rihtim Cad. No:44 34716 Kadıköy / İSTANBUL Tel: (216) 414 31 63 Fax: (216) 666 17 11

# **INCIRLI BRANCH**

İncirli Cad. No:106 34740 Bakırköy / İSTANBUL Tel: (212) 542 02 22 Fax: (216) 666 17 12

# BAYRAMPAŞA BRANCH

Yenidoğan Mah. Abdi İpekçi Cad. No: 67 Bayrampaşa / İSTANBUL Tel: (212) 612 52 21 Fax: (216) 666 17 13

# SITELER BRANCH

Karacakaya Cad. No:73/1 06160 Siteler / ANKARA Tel: (312) 353 49 50 Fax: (216) 666 17 14

# FATIH BRANCH

Macarkardeşler Cad. No:30

34080 Fatih / İSTANBUL Tel: (212) 635 48 96 Fax: (216) 666 17 15

#### MALATYA BRANCH

İnönü Cad. No:14 44100 MALATYA Tel: (422) 326 04 20 Fax: (216) 666 17 16

# K.MARAŞ BRANCH

Yusuflar Mah. Hacı Arifoğlu Cad. No: 28/A KAHRAMANMARAŞ Tel: (344) 225 49 26 Fax: (216) 666 17 17

#### ÜMRANİYE BRANCH

Alemdağ Cad. No:10-12 Ümraniye 34764 Ümraniye / İSTANBUL Tel: (216) 443 66 35 Fax: (216) 666 17 18

# **IZMIT BRANCH**

Alemdar Cad. No:17 41100 KOCAELİ Tel: (262) 323 37 72 Fax: (216) 666 17 19

#### **ADAPAZARI BRANCH**

Atatürk Bulvarı No:39 ADAPAZARI Tel: (264) 277 91 41 Fax: (216) 666 17 20

#### **ANTALYA BRANCH**

Milli Egemenlik Cad. No:36/5-6 07100 Muratpaşa / ANTALYA Tel: (242) 247 46 12 Fax: (216) 666 17 21

# **BALIKESİR BRANCH**

Anafartalar Cad. No:15 10100 BALIKESİR Tel: (266) 243 73 33 Fax: (216) 666 17 22

# **SULTANHAMAM BRANCH**

Marpuççular Sk. No:26 34110 Eminönü/İSTANBUL Tel: (212) 519 64 30 Fax: (216) 666 17 23

# **İKİTELLİ BRANCH**

İkitelli Organize Sanayi Bölgesi Atatürk Cad. No:72/C 34306 Başakşehir/İSTANBUL Tel: (212) 671 28 10 Fax: (216) 666 17 24

# PENDİK BRANCH

23 Nisan Cad. No:16/A 34890 Pendik/İSTANBUL Tel: (216) 483 65 05 Fax: (216) 666 17 25

# **MERTER BRANCH**

Keresteciler Sitesi Fatih Cad. No:24 34169 Merter, Güngören / İSTANBUL Tel: (212) 637 84 10 Fax: (216) 666 17 26

# **BEŞYÜZEVLER BRANCH**

Eski Edirne Asfaltı No:349-351 34045 Bayrampaşa / İSTANBUL Tel: (212) 477 61 90 Fax: (216) 666 17 27

# **BAĞCILAR BRANCH**

Osmangazi Cad. No:23/B 34560 Bağcılar / İSTANBUL Tel: (212) 434 23 28 Fax: (216) 666 17 28

# KONYA SANAYİ BRANCH

Musalla Bağları Mah. Ankara Cad. No: 101 Selçuklu / KONYA Tel: (332) 238 21 25 Fax: (216) 666 17 29

## **BEYLİKDÜZÜ BRANCH**

Yavuz Sultan Selim Bulvarı Perla Vista AVM No: C-73 34520 Beykent - Beylikdüzü / İST. Tel: (212) 871 00 45

# **OSTIM BRANCH**

100. Yıl Bulvarı No:1 06370 Ostim, Yenimahalle / ANKARA Tel: (312) 385 79 01 Fax: (216) 666 17 31

## **DİYARBAKIR BRANCH**

İnönü Cad. No:19 21300 Sur / DİYARBAKIR Tel: (412) 224 75 30 Fax: (216) 666 17 32

# **DENIZLI BRANCH**

2. Ticari Yol No:43 20100 DENİZLİ Tel: (258) 242 00 25 Fax: (216) 666 17 33

# **GEBZE BRANCH**

Hacı Halil Mah. Körfez Cad. No:18 Gebze / KOCAELİ Tel: (262) 641 15 82 Fax: (216) 666 17 34

# ÜSKÜDAR BRANCH

Mimar Sinan Mah. Hakimiyet-i Milliye Cad. Molla Eşref Sok. No: 17 - 17 / A Üsküdar / İSTANBUL Tel: (216) 532 89 39 Fax: (216) 666 17 35

# **SAHRAYICEDİT BRANCH**

Şemsettin Günaltay Cd. No:250/A 34735 Kadıköy / İSTANBUL Tel: (216) 302 16 32 Fax: (216) 666 17 36

# **IMES BRANCH**

İmes Sanayi Sitesi, A-Blok 104.Sk. No:2 34776 Y.Dudullu, Ümraniye / İSTANBUL Tel: (216) 590 09 90 Fax: (216) 666 17 37

# **ULUDAĞ BRANCH**

Ankarayolu Cad. No:73 Yıldırım / BURSA Tel: (224) 272 59 00 Fax: (216) 666 17 38

# **ZEYTİNBURNU BRANCH**

Semiha Şakir Cad. No:15 34025 Zeytinburnu / İSTANBUL Tel: (212) 510 10 22 Fax: (216) 666 17 39

# GÜNEŞLİ BRANCH

Güneşli Mah. Koçman Cad. No: 4 Güneşli / Bağcılar / İSTANBUL Tel: (212) 474 03 03 Fax: (216) 666 17 40

# **SULTANBEYLİ BRANCH**

Abdurrahman Gazi Mah. Bosna Bulvarı No: 4 Sultanbeyli / İSTANBUL Tel: (216) 419 37 00 Fax: (216) 666 17 41

# **BALGAT BRANCH**

Ceyhun Atıf Kansu Cad. No:100/Ü 06520 Balgat, Çankaya / ANKARA Tel: (312) 472 40 30 Fax: (216) 666 17 42

# MALTEPE BRANCH

Bağlarbaşı Mah. Bağdat Cad. No: 418A Maltepe / İSTANBUL Tel: (216) 370 1470 Fax: (216) 666 17 43

## **CAĞLAYAN BRANCH**

Vatan Cad. No:15/C 34403 Çağlayan, Kağıthane / İSTANBUL Tel: (212) 246 06 11 Fax: (216) 666 17 44

# KAYSERİ SANAYİ BRANCH

Osman Kavuncu Cad. No:112/A 38010 KAYSERİ Tel: (352) 336 63 66 Fax: (216) 666 17 45

#### **ŞANLIURFA BRANCH**

Kadri Eroğan Cad. No:22 63100 ŞANLIURFA Tel: (414) 313 01 58 Fax: (216) 666 17 46

#### KARABAĞLAR BRANCH

Aşık Veysel Mah. Yeşillik Cad. No: 437-441 A Karabağlar / İZMİR Tel: (232) 237 27 81 Fax: (216) 666 17 47

# ŞİRİNEVLER BRANCH

Mahmutbey Cad. No:15 34191 Şirinevler, Bahçelievler / İSTANBUL Tel: (212) 551 81 51 Fax: (216) 666 17 48

# LEVENT SANAYİ BRANCH

Eski Büyükdere Cad. No:49/A 34416 4.Levent, Kağıthane / İSTANBUL Tel: (212) 278 25 00 Fax: (216) 666 17 49

# ESKİŞEHİR BRANCH

Sakarya Cad. No:45/A 26130 Tepebaşı / ESKİŞEHİR Tel: (222) 231 36 66 Fax: (216) 666 17 50

# **BÜSAN KONYA BRANCH**

Kosgeb Caddesi No:1/F Büsan Özel Organize Sanayi Bölgesi 42050 Karatay / KONYA Tel: (332) 345 40 40 Fax: (216) 666 17 51

# SIVAS BRANCH

Sirer Cad. No:22/A 58070 SIVAS Tel: (346) 224 00 90 Fax: (216) 666 17 52

# AVCILAR BRANCH

Namık Kemal Cad. No:37/A 34310 Avcılar / İSTANBUL Tel: (212) 509 05 24 Fax: (216) 666 17 53

# **ERZURUM BRANCH**

Orhan Şerifsoy Cad. Özlem İş Merkezi A-Blok No:2 25100 ERZURUM Tel: (442) 213 24 76 Fax: (216) 666 17 54

# TRABZON BRANCH

Kahramanmaraş Cad. No:35/B TRABZON Tel: (462) 321 66 06 Fax: (216) 666 17 55

# KARTAL BRANCH

Ankara Cad. No:92 34860 Kartal / İSTANBUL Tel: (216) 473 60 05 Fax: (216) 666 17 56

# KAVACIK BRANCH

Fatih Sultan Mehmet Cad. Beşler Plaza, B-Blok No:38/1 34810 Kavacık / İSTANBUL Tel: (216) 680 27 33 Fax: (216) 666 17 57

# **SEFAKÖY BRANCH**

Ahmet Kocabıyık Sk. No:13/A 34295 Sefaköy / İSTANBUL Tel: (212) 580 32 00 Fax: (216) 666 17 58

#### **ETLİK BRANCH**

Yunus Emre Cad. No:5/A-B 06010 Etlik / ANKARA Tel: (312) 325 91 91 Fax: (216) 666 17 59

# **ELAZIĞ BRANCH**

Hürriyet Cad. No:35/B 23100 ELAZIĞ Tel: (424) 212 47 24 Fax: (216) 666 17 60

#### **DÜZCE BRANCH**

İstanbul Cad. No:3/A 81010 DÜZCE Tel: (380) 512 08 51 Fax: (216) 666 17 61

# **AFYON BRANCH**

Milli Egemenlik Cad. No:14/A 03100 AFYONKARAHİSAR Tel: (272) 214 10 14 Fax: (216) 666 17 62

## **CORUM BRANCH**

Inönü Cad. No:23 19000 ÇORUM Tel: (364) 224 19 11 Fax: (216) 666 17 63

#### SINCAN BRANCH

Ankara Cad. No:23/2 06930 Sincan / ANKARA Tel: (312) 270 99 88 Fax: (216) 666 17 64

#### VAN BRANCH

Cumhuriyet Cad. No:124 65100 VAN Tel: (432) 212 17 12 Fax: (216) 666 17 65

# **AYDIN BRANCH**

Hükümet Bulvarı No:11 09100 AYDIN Tel: (256) 213 48 38 Fax: (216) 666 17 66

# **MANISA BRANCH**

Mustafa Kemal Paşa Cad. No:14 45020 MANİSA Tel: (236) 238 93 00 Fax: (216) 666 17 67

# **OSMANİYE BRANCH**

Atatürk Cad. No:164 80010 OSMANİYE Tel: (328) 813 71 71 Fax: (216) 666 17 68

# YALOVA BRANCH

Yalı Cad. No:19/A 77100 YALOVA Tel: (226) 812 23 80 Fax: (216) 666 17 69

# **MERSIN BRANCH**

İstiklal Cad No:33 33060 MERSİN Tel: (324) 237 85 60 Fax: (216) 666 17 70

# Cordu Cad. No:56

34130 Laleli, Fatih / İSTANBUL Tel: (212) 528 70 70 Fax: (216) 666 17 71

# **BATMAN BRANCH**

Diyarbakır Cad. No:58 72070 BATMAN Tel: (488) 215 26 42 Fax: (216) 666 17 72

# **KASTAMONU BRANCH**

Cumhuriyet Cad. No:46/B 37100 KASTAMONU Tel: (366) 212 88 37 Fax: (216) 666 17 73

# ISPARTA BRANCH

Cumhuriyet Cad. No:11 32100 ISPARTA Tel: (246) 223 47 42 Fax: (216) 666 17 74

#### **BAHCELİEVLER BRANCH**

Ömür Sitesi B1-Blok No:30 34180 Bahçelievler / İSTANBUL Tel: (212) 642 00 44 Fax: (216) 666 17 75

# KARADENİZ EREĞLİ BRANCH

Müftü Mah. Devrim Bulvarı No:9/A Kdz. Ereğli / ZONGULDAK Tel: (372) 322 84 14 Fax: (216) 666 17 76

#### **RIZE BRANCH**

Cumhuriyet Cad. No:105H 53100 RİZE Tel: (464) 214 27 67 Fax: (216) 666 17 77

#### **TOKAT BRANCH**

Gaziosmanpaşa Bulvarı No:167 60100 TOKAT Tel: (356) 214 69 66 Fax: (216) 666 17 78

## **ADANA BARKAL BRANCH**

Turhan Cemal Beriker Bulvarı Adana İş Merkezi A-Blok No:25 01100 Seyhan / ADANA Tel: (322) 429 78 78 Fax: (216) 666 17 79

#### **ESENLER BRANCH**

Atışalanı Cad. No:46/B 34220 Esenler / İSTANBUL Tel: (212) 508 49 99 Fax: (216) 666 17 80

# HASANPAŞA BRANCH

Hasanpaşa Mah. Fahrettin Kerim Gökay Cad. No: 7 Kadıköy / İST. Tel: (216) 336 55 40 Fax: (216) 666 17 81

# **ÇORLU BRANCH**

Salih Omurtak Cad. No:34/C 59850 Çorlu / TEKİRDAĞ Tel: (282) 673 66 10 Fax: (216) 666 17 82

# **ISTOC BRANCH**

İstoç Ticaret Merkezi, 3. Ada No:77 34218 Mahmutbey, Bağcılar / İSTANBUL Tel: (212) 659 68 70 Fax: (216) 666 17 83

# **TOPÇULAR BRANCH**

Ramı<sup>†</sup> Kışla Cad. Vaytaşlar Plaza No:58 34055 Topçular, Eyüp / İSTANBUL Tel: (212) 613 85 74 Fax: (216) 666 17 84

# **KOZYATAĞI BRANCH**

Üsküdar Cad. Saniye Ermutlu Sk. Şaşmaz Plaza No:6 34742 Kozyatağı, Kadıköy / İST. Tel: (216) 384 28 22 Fax: (216) 666 17 85

# **OSMANBEY BRANCH**

Meşrutiyet Mah. Halaskargazi Cad. No: 100A Şişli / İSTANBUL Tel: (212) 231 81 65 Fax: (216) 666 17 86

# ÜMİTKÖY BRANCH

Seyfi Saltoğlu Cad. No:35/7 06810 Çayyolu, Yenimahalle / ANKARA Tel: (312) 241 60 00 Fax: (216) 666 17 87

# ORDU BRANCH

Süleyman Felek Cad. No:73 52100 ORDU Tel: (452) 214 73 51 Fax: (216) 666 17 88

## **ULUS BRANCH**

Anafartalar Cad. No:59 06250 Altındağ, Ulus / ANKARA Tel: (312) 324 65 70 Fax: (216) 666 17 89

# TURAN GÜNEŞ BRANCH

Turan Güneş Bulvarı No:54/B 06500 Çankaya / ANKARA Tel: (312) 443 07 65 Fax: (216) 666 17 90

## **AKSARAY BRANCH**

Bankalar Cad. No:32 68100 AKSARAY Tel: (382) 212 12 71 Fax: (216) 666 17 91

# **ALTUNIZADE BRANCH**

Kısıklı Cad. Aköz İş Merkezi A-Blok No:2 Altunizade, Üsküdar / İSTANBUL Tel: (216) 651 74 94 Fax: (216) 666 17 92

# **GAZİOSMANPAŞA BRANCH**

Cukurçeşme Cad. No:5 34245 Gaziosmanpaşa / İSTANBUL Tel: (212) 563 54 10 Fax: (216) 666 17 93

# SULTANÇİFTLİĞİ BRANCH

Eski Edirne Asfaltı No:672/B 34270 Sultangazi / İSTANBUL Tel: (212) 475 53 40 Fax: (216) 666 17 94

# **NİLÜFER BRANCH**

Nilüfer Caddesi İzmir Yolu Üzeri Küçük Sanayi Girişi No: 4 BURSA Tel: (224) 443 74 00 Fax: (216) 666 17 95

# **KÜÇÜKSAAT BRANCH**

Sefaözler Cad. No:3/E 01060 Seyhan / ADANA Tel: (322) 351 20 00 Fax: (216) 666 17 96

# **BORNOVA BRANCH**

Mustafa Kemal Cad. No:20/E 35040 Bornova / İZMİR Tel: (232) 342 43 23 Fax: (216) 666 17 97

# **HADIMKÖY BRANCH**

Kıraç Tem Bağlantı Yolu No:196 34522 Kıraç, Esenyurt / İSTANBUL Tel: (212) 886 19 10 Fax: (216) 666 17 98

# BAKIRKÖY ÇARŞI BRANCH

İstanbul Cad. Dantelacı Sk. No:7 34142 Bakırköy / İSTANBUL Tel: (212) 583 66 33 Fax: (216) 666 17 99

# **İSKENDERUN BRANCH**

Mareşal Fevzi Çakmak Cad. No:4 31200 İskenderun / HATAY Tel: (326) 614 68 60 Fax: (216) 666 18 00

# GÜNGÖREN BRANCH

Posta Cad. No:109/1 34164 Güngören / İSTANBUL Tel: (212) 539 03 80 Fax: (216) 666 18 01

# **MEVLANA BRANCH**

Taşkapı Medrese Cad. No:2/A-2/B-2/202 Meram / KONYA Tel: (332) 350 00 42 Fax: (216) 666 18 02

# **BAKANLIKLAR BRANCH**

Tunus Cad. No:6/A

06800 Kavaklıdere, Çankaya / ANKARA Tel: (312) 417 70 33 Fax: (216) 666 18 03

# SANCAKTEPE BRANCH

Eski Ankara Cad. No:50/A 34785 Sancaktepe / İSTANBUL Tel: (216) 622 55 00 Fax: (216) 666 18 04

#### KARABÜK BRANCH

Hürriyet Cad. Beyaz Saray İşhanı No:151/A 78100 KARABÜK Tel: (370) 415 66 33 Fax: (216) 666 18 05

# ŞAŞMAZ BRANCH

2488 Cad. (Eski 6.Cad.) No:16 3/C 06790 Şaşmaz, Etimesgut / ANKARA Tel: (312) 278 32 42 Fax: (216) 666 18 06

# **IVEDIK BRANCH**

İvedik Organize Sanayi Bölgesi Melih Gökçek Bulvarı No:18/3 06378 Yenimahalle / ANKARA Tel: (312) 394 70 05 Fax: (216) 666 18 07

# ÇANAKKALE BRANCH

Çarşı Cad. No:135 17100 ÇANAKKALE Tel: (286) 214 40 82 Fax: (216) 666 18 08

# **MASLAK BRANCH**

Büyükdere Cad. No:257-G Maslak / İSTANBUL Tel: (212) 276 01 11 Fax: (216) 666 18 09

# **MECİDİYEKÖY BRANCH**

Büyükdere Cad. No:80 34460 Mecidiyeköy, Şişli / İSTANBUL Tel: (212) 347 16 10 Fax: (216) 666 18 10

# KAYSERİ ORG. SANAYİ BRANCH

Organize Sanayi Bölgesi 12 Cad. OSB Ticaret Merkezi No:5/22 38070 Anbar, Melikgazi / KAYSERİ Tel: (352) 321 42 82 Fax: (216) 666 18 11

# ARNAVUTKÖY BRANCH

Fatih Cad. Kadakal İş Merkezi No:15/B 34276 Arnavutköy / İSTANBUL Tel: (212) 597 67 57 Fax: (216) 666 18 12

# ESENYURT BRANCH

Doğan Araslı Cad. Hanplas İş Merkezi No:150 34510 Esenyurt / İSTANBUL Tel: (212) 699 33 99 Fax: (216) 666 18 13

# ÇİĞLİ BRANCH

Ánadolu Caddesi No:780 35640 Çiğli / İZMİR Tel: (232) 386 10 13 Fax: (216) 666 18 14

# ÇALLI BRANCH

Namik Kemal Bulvarı No:7 Kepez / ANTALYA Tel: (242) 344 45 05 Fax: (216) 666 18 15

# KAYAPINAR BRANCH

Kayapınar Cd. Yeni Sebze Hali Kavşağı Rema Sitesi A-Blok No:30 Kayapınar / DİYARBAKIR Tel: (412) 251 31 33 Fax: (216) 666 18 16

# ALİBEYKÖY BRANCH

Atatürk Cad. No:21 34100 Eyüp / İSTANBUL Tel: (212) 627 43 33 Fax: (216) 666 18 17

# **GEBZE ORG. SAN. BRANCH**

Gebze Güzeller Organize Sanayi Bölgesi Atatürk Bulvarı No:2/B Gebze / KOCAFI İ Tel: (262) 751 20 28 Fax: (216) 666 18 18

# ŞEHİTKAMİL BRANCH

Prof. Muammer Aksoy Bulvarı No:19/E 27090 Şehitkamil / GAZİANTEP Tel: (342) 215 36 51 Fax: (216) 666 18 19

# **KURTKÖY BRANCH**

Ankara Cd. No:322 Kurtköy, Pendik / İSTANBUL Tel: (216) 378 14 39 Fax: (216) 666 18 20

# **BÜYÜKÇEKMECE BRANCH**

Mimar Sinan Cad. Cami Sk. No:1 34500 Büyükçekmece / İSTANBUL Tel: (212) 881 57 01 Fax: (216) 666 18 21

#### CEKMEKÖY BRANCH

Meclis Mah. Aşkın Sk. No:27/C Sancaktepe / İSTANBUL Tel: (216) 420 63 63 Fax: (216) 666 18 22

#### **BOLU BRANCH**

İzzet Baysal Cad. No:85 14100 BOLU Tel: (374) 218 12 92 Fax: (216) 666 18 23

#### **KÜCÜKKÖY BRANCH**

Hekimsuyu Cad. No:7 Küçükköy 34180 Gaziosmanpaşa / İSTANBUL Tel: (0212) 618 11 80 Fax: (216) 666 18 24

#### KARAMAN BRANCH

İsmetpaşa Cd. No:22/B KARAMAN Tel: (338) 213 91 00 Fax: (216) 666 18 25

# ADIYAMAN BRANCH

Gölbaşı Cad. Sıddık Efendi Pasajı No:13 ADIYAMAN Tel: (416) 213 60 84 Fax: (216) 666 18 26

# **KAYNARCA BRANCH**

Cemal Gürsel Cad. No:175 Kaynarca, Pendik / İSTANBUL Tel: (216) 397 07 10 Fax: (216) 666 18 27

# **KEÇİÖREN BRANCH**

Kızlarpınarı Cd. No:104/A . Keçiören / ANKARA Tel: (312) 314 14 14 Fax: (216) 666 18 28

# KOCAMUSTAFAPAŞA BRANCH

Kocamustafapaşa Cd. No:186 Kocamustafapaşa, Fatih / İSTANBUL Tel: (212) 587 89 89 Fax: (216) 666 18 29

# ANADOLU KURUMSAL BRANCH

Kozyatağı Mah. Saniye Ermutlu Sok. No:6 Şaşmaz Plaza Kat:12 D:25 Kozyatağı / ÍSTANBUI Tel: (216) 445 05 50 Fax: (216) 666 18 30

# **AVRUPA KURUMSAL BRANCH**

Büyükdere Cad. No: 78-80 Akabe Ticaret Merkezi Kat: 10 Mecidiyeköy - Şişli / İSTANBUL Tel: (212) 347 13 53 Fax: (216) 666 18 31

# **BAŞKENT KURUMSAL BRANCH**

Ceyhun Atıf Kansu Cad. Başkent Plaza No: 106 Kat: 12 D:42-45 Balgat - Çankaya / ANKARA Tel: (312) 474 09 09

Fax: (216) 666 18 32

# KÜÇÜKBAKKALKÖY BRANCH

Küçükbakkalköy Mah. Fevzipaşa Cad. No: 45 Ataşehir / İSTANBUL Tel: (216) 576 89 99 Fax: (216) 666 18 33

#### KONYA ORGANIZE SANAYI BRANCH

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#### **GIRESUN BRANCH**

Hacı Miktat Mah. Fatih Cad. No: 28 GİRESUN Tel: (454) 213 30 01 Fax: (216) 666 18 35

# TRAKYA KURUMSAL BRANCH

Evran Mah. Koçman Cad. No: 54 B Blok 2. Kat İşyeri No: 22 Güneşli / Bağcılar İSTANBUL Tel: (212) 550 16 65 Fax: (216) 666 18 36

#### MASKO/İSTANBUL BRANCH

İkitelli OSB Mah. Süleyman Demirel Bulvarı Esot Sanayi Sitesi Esot İş Merkezi No: 6/1B Başakşehir / İST. Tel: (212) 549 37 77

#### TOPKAPI/İSTANBUL BRANCH

Maltepe Mah. Gümüşsuyu Cad. No: 28 Dk: 156 Zeytinburnu / İSTANBUL Tel: (212) 565 95 03 Fax: (216) 666 18 38

#### ADANA ORGANİZE SANAYİ BRANCH

Adana Hacı Sabancı Organize Sanayi Bölgesi OSB Turgut Özal Bulvarı No: 17 Sarıçam / **ADANA** Tel: (322) 394 53 29

Fax: (216) 666 18 39

# KESTEL/BURSA BRANCH

Kestel OSB Bursa Cad. No: 75 B Blok 2 nolu işyeri Kestel / BURSA Tel: (224) 372 75 87 Fax: (216) 666 18 40

# **KÜTAHYA BRANCH**

Balıklı Mah. Pekmez Pazarı Cad. No: 12/A KÜTAHYA Tel: (274) 223 75 00 Fax: (216) 666 18 41

# FLORYA/İSTANBUL BRANCH

Şenlikköy Mah. Florya Cad. No: 88/1-2 Florya / Bakırköy / İSTANBÚL Tel: (212)574 20 41 Fax: (216) 666 18 42

# **NEVŞEHİR BRANCH**

Kapucubaşı Mah. Atatürk Bulvarı No:105 NEVŞEHİR Tel: (384) 212 12 16 Fax: (216) 666 18 43

# TUZLA SANAYİ/İSTANBUL BRANCH

Mescit Mah.Demokrası Cad. No: 3 A11 Tuzla / İSTANBUL Tel: (216) 394 86 54 Fax: (216) 666 18 44

# **IZMIT E5 BRANCH**

Körfez Mah. D-100 Karayolu (Ankara Karayolu) No:123 İzmit / KOCAELİ Tel: (262) 324 78 06 Fax: (216) 666 18 45

# MARDIN BRANCH

13 Mart Mah, Vali Ozan Cad, No:82/1-84/A-B-C-D MARDIN Tel: (482) 213 22 50 Fax: (216) 666 18 46

# ANTAKYA BRANCH

Haraparası Mah. Yavuz Sultan Selim Cad. No: 27/B-C-D-E Antakya / HATAY Tel: (326) 225 12 26

Fax: (216) 666 18 47

# TRABZON DEĞİRMENDERE BRANCH

Sanayi Mah. Devlet Karayolu Cad. No: 89 Değirmendere / TRABZON Tel: (462) 325 00 23 Fax: (216) 666 18 48

# KONYAALTI/ANTALYA BRANCH

Arapsuyu Mah. Atatürk Bulvarı M. Gökav Plaza A Blok No:23/C-D Konyaaltı / ANTALYA Tel: (242) 290 99 19 Fax: (216) 666 18 49

## CENNET MAHALLESI/İSTANBUL BRANCH

Cennet Mah. Barbaros Cad. No:73/B Küçükçekmece / İSTANBUL Tel: (212) 598 79 02 Fax: (216) 666 18 50

#### IHLAMURKUYU/İSTANBUL BRANCH

Ihlamurkuyu Mah. Alemdağ Cad. No: 271/A Ümraniye / İSTANBUI Tel: (216) 614 00 77 Fax: (216) 666 18 51

# BASIN EKSPRES/İSTANBUL BRANCH

Yenibosna Merkez Mah. Değirmenbahçe Cad. No: 17-A1/10 Yenibosna / Bahçelievler / İSTANBUL Tel: (212) 397 04 58 Fax: (216) 666 18 52

# İZMİR GIDA ÇARŞISI BRANCH

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#### BEYLİKDÜZÜ ORGANİZE SANAYİ BRANCH

Beylikdüzü OSB Mah. Birlik Sanayi Sitesi 3. Cad. No: 1 Beylikdüzü / İSTANBUL Tel: (212) 876 49 13 Fax: (216) 666 18 54

# **İNEGÖL/BURSA BRANCH**

Kemalpasa Mah, Atatürk Bulvarı No: 12 İnegöl / BURSA Tel: (224) 716 04 90 Fax: (216) 666 18 55

# **BURSA DEMİRTAŞ BRANCH**

Yeni Yalova Yolu Cad. No: 496 Demirtas -Osmangazi / BURSA Tel: (224) 211 26 11 Fax: (216) 666 18 56

**KEMALPAŞA/İZMİR BRANCH** Sekiz Eylül Mah. İzmir Cad. No: 22/A Kemalpaşa / İZMİR Tel: (232) 878 31 38 Fax: (216) 666 18 57

# TURGUTLU/MANİSA BRANCH

Turan Mah. Atatürk Bulvarı No: 180/A Turgutlu / MANİSA Tel: (236) 312 75 00 Fax: (216) 666 18 58

# KÖRFEZ/KOCAELİ BRANCH

Kuzey Mah. Cahit Zarifoğlu Cad. No: 65 Körfez / KOCAELİ Tel: (262) 526 62 75 Fax: (216) 666 18 59

# **CERKEZKÖY BRANCH**

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# ÇUKUROVA/ADANA BRANCH

Mahfesığmaz Mah. Turgut Özal Bulvarı No: 131/A Çukurova / ADANA Tel: (322) 233 23 51 Fax: (216) 666 18 61

# SAMSUN SANAYİ BRANCH

Şabanoğlu Mah. Atatürk Bulvarı No:229/2 Tekkeköy / SAMSUN Tel: (362) 266 62 52 Fax: (216) 666 18 62

## **CANKIRI BRANCH**

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#### TAVŞANLI/KÜTAHYA BRANCH

Yeni Mahalle Ada Caddesi No: 7 Tavşanlı / KÜTAHYA Tel: (274) 614 77 61 Fax: (216) 666 18 65

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Kozyatağı Mah. Saniye Ermutlu Sok. No:6 Şaşmaz Plaza Kat:12 D:24 Kozyatağı / İSTANBUL Tel: (216) 464 81 00 Fax: (216) 666 16 33

# **İSTANBUL AVRUPA 1.BÖLGE** MÜDÜRLÜĞÜ

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#### **İSTANBUL AVRUPA 2.BÖLGE** MÜDÜRLÜĞÜ

Çoban Çeşme Sanayi Cad: No: 44 Nishistanbul Yenibosna / İSTANBUL Tel: (212) 603 60 18 Fax: (216) 666 16 32

# ANKARA BÖLGE MÜDÜRLÜĞÜ

Kızılelma Mah. Anafartalar Cad. No: 59 Ulus / ANKARA Tel: (312) 311 00 43 Fax: (216) 666 16 34

# GÜNEY ANADOLU BÖLGE MÜDÜRLÜĞÜ

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# MALATYA DEPO

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# ASYA KATILIM BANKASI A.Ş.

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## **ADIYAMAN BRANCH**

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#### **AFYON BRANCH**

Dumlupınar Mah. Yüzbaşı Agâh Cad. No:1 AFYON Tel: 0 272 214 50 00 Fax: 0 272 214 33 33

#### **AĞRI BRANCH**

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#### **AKÇAABAT BRANCH**

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# AKHİSAR BRANCH

Paşa Mah. Haşim Haşimoğlu Cad. 50. Sokak No: 23 Akhisar / MANİSA Tel: 0 236 412 11 58 Fax: 0 236 412 11 28

# **AKSARAY ISTANBUL BRANCH**

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# **AKSARAY BRANCH**

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# **AKŞEHİR BRANCH**

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# **ALAADDIN BRANCH**

Şems-i Tebrizi Mah. Mevlana Cad. No:23/A Karatay/KONYA Tel: 0332 351 04 05 Fax: 0332 351 05 07

# **ALANYA BRANCH**

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# ALÍAĞA BRANCH

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# **ALTUNIZADE BRANCH**

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# **ANKARA MALTEPE BRANCH**

Eti Mah. Gazi Mustafa Kemalpaşa Bulv. No:50/A Çankaya/ANKARA Tel: 0312 232 27 28 Fax: 0312 232 20 25

#### **ANKARA BRANCH**

Anafartalar Cad. No: 63 Anafartalar -Altındağ / ANKARA Tel: 0 312 310 47 47 Fax: 0 312 310 47 57

# **ANTAKYA BRANCH**

Haraparası Mah. Yavuz Sultan Selim Cad. No:25/B Antakya /HATAY Tel: 0 326 225 13 83 Fax: 0 326 225 26 42

# **ANTALYA BRANCH**

Adnan Menderes Bulvarı Has İş Merkezi No:9 ANTALYA Tel: 0 242 248 00 71 Fax: 0 242 242 43 45

# **ARNAVUTKÖY BRANCH**

İslambey Mah.Fatih Cad.No:24 Arnavutköy- İSTANBUL Tel: 0212 597 08 28 Fax: 0212 597 70 44

# ASPENDOS BULVARI BRANCH

Tarım Mahallesi Aspendos Bulvarı Olimpos Erüst İş Merkezi B Blok No:4 ANTALYA Tel:0 242 313 18 18 Fax: 0 242 311 77 80

# ATALAR BRANCH

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# ATAŞEHİR BRANCH

Yenişehir Mah. Mevlana Sokak No:31 Ataşehir/İSTANBUL Tel: 0216 580 98 98 Fax: 0216 580 97 37

# **AVCILAR BRANCH**

E-5 Yolu Üzeri Merkez Mah. Engin Sk. No:1 34310 Avcılar/İSTANBUL Tel: 0 212 694 80 00 Fax: 0 212 694 78 78

# **AVRUPA KURUMSAL BRANCH**

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# **AYDIN BRANCH**

Hükümet Bulvarı Hasan Efendi Mah. No : 19/A AYDIN Tel: 0 256 213 03 90 Fax: 0 256 225 22 26

#### **BAĞCILAR BRANCH**

Salı Pazarı Merkez Mah. 1. Sok. No:9 Bağcılar-İSTANBUL Tel: 0 212 435 78 00 Fax: 0 212 435 75 57

# **BAHÇELİEVLER BRANCH**

İzzettİn Çalışlar Cad. No.23/B Bahçelievler-İSTANBUL Tel: 0 212 502 81 00 Fax: 0 212 502 80 88

# **BAHÇEŞEHİR BRANCH**

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# **BAKIRKÖY ÇARŞI BRANCH**

Cevizlik Mah. İstanbul Cad. No:35/A Bakırköy-İSTANBUL Tel: 0212 542 77 09 Fax: 0212 542 51 46

# **BAKIRKÖY BRANCH**

Zuhuratbaba Mah. İncirli Cad. No:113 Bakırköy / İSTANBUL Tel: 0 212 466 05 06 Fax: 0 212 466 37 00

# **BALÇOVA BRANCH**

Onur Mah. Mithatpaşa Cad. No:41/A Balçova/İZMİR Tel: 0232 277 21 11 Fax: 0232 277 21 80

# **BALGAT BRANCH**

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# BALIKESİR BRANCH

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# **BANDIRMA BRANCH**

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# **BARKAL BRANCH**

Yeşiloba Mah. 46003 Sk. Adana İş Merkezi No:1/6 Seyhan/ADANA Tel: 0322 429 40 44 Fax: 0322 429 43 40

# BARTIN BRANCH

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# BAŞAKŞEHİR BRANCH

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#### **BAŞKENT KURUMSAL BRANCH**

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#### **BATMAN BRANCH**

Bahçelievler Mah. Turgut Özal Bulv. No: 237 BATMAN Tel: 0 488 212 07 95 Fax: 0 488 212 07 22

#### **BAYRAMPASA BRANCH**

Yenidoğan Mah. Abdi İpekçi Cad. Parkhan No:8/B BAYRAMPAŞA Tel: 0 212 493 13 00 Fax: 0 212 493 16 16

# **BEKİRPAŞA BRANCH**

28 Haziran Mah. Turan Güneş Cad. No:305/B İzmit/KOCAELİ Tel: 0262 331 44 40 Fax: 0262 311 20 50

# **BESİKTAŞ BRANCH**

Cihannuma Mah. Barbaros Bulvarı No: 8/A Beşiktaş/İSTANBUL Tel: 0 212 227 95 00 Fax: 0 212 227 22 40

# **BEŞYÜZEVLER BRANCH**

Yıldırım Mah. Eski Edirne Asfaltı No:269/ 1-A Bayrampaşa / İSTANBUL Tel: 0212 618 80 35 Fax: 0212 618 70 65

# BEYKOZ BRANCH

Fevzi Paşa Mah. No:78 Beykoz-İSTANBUL Tel: 0216 323 91 06 Fax: 0216 323 91 05

# BEYLİKDÜZÜ E-5 BRANCH

Yakuplu Mah. Hürrüyet Bulvarı No:1A/A İSTANBUL Tel: 0212 875 80 81 Fax: 0212 875 80 87

# **BEYLİKDÜZÜ BRANCH**

Gürpınar Kavşağı E5 Yolu Üzeri Deko İş Merkezi Beylikdüzü - BÜYÜKÇEKMECE / İSTANBUL Tel: 0 212 872 68 48 Fax: 0 212 873 13 16

# **BIGA BRANCH**

Sakarya Mah. Çan Cad. No:3 Biga / ÇANAKKALE Tel: 0286 316 48 58 Fax: 0286 316 48 40

# BILECIK BRANCH

Gazipaşa Mah.Atatürk Bulvarı No:28/A BİLECİK Tel: 0228 213 05 08 Fax: 0228 213 03 05

# **BİNGÖL BRANCH**

İnönü Mah. Genç Cad. No:62 BİNGÖL Tel: 0426 213 14 64 Fax: 0426 213 17 01

# **BOLU BRANCH**

Izzet Baysal Cad. Güney Kaya Pasajı No:77 Zemin Kat No: 7-8-9-10 BOLU Tel: 0374 212 15 15 Fax: 0374 212 35 07

# BORNOVA BRANCH

Erzene Mah. Fevzi Çakmak Cad. No:15 / A Bornova / İZMİR Tel: 0 232 343 16 16 Fax: 0 232 343 71 20

# **BOYABAT BRANCH**

Camiikebir Mah. Adnan Menderes Bulvarı No:27/B Boyabat/SİNOP Tel: 0368 315 30 31 Fax: 0368 315 20 30

# **BURSA KÜÇÜK SANAYİ BRANCH**

Üçevler Mah. 56. Sk. No:1/A Nilüfer/ BURSA Tel: 0224 441 56 38

Tel: 0224 441 56 38 Fax: 0224 441 35 67

#### **BURSA BRANCH**

Şehreküstü Mah. Haşim İşcan Cad. No:2 Osmangazi BURSA Tel: 0 224 225 14 80 Fax: 0 224 225 14 89

#### **BUSAN BRANCH**

Fevzi Çakmak Mah. Kosgeb Cad. Büsan San. Sitesi No:19 Karatay-KONYA Tel: 0 332 345 46 46 Fax: 0 332 345 46 55

# **BÜYÜKÇEKMECE BRANCH**

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#### **CENNET MAH. BRANCH**

Cennet Mah. Barboros Cad. No:69/B Küçükçekmece/ İSTANBUL Tel: 0212 579 20 85 Fax: 0212 579 20 91

#### **CIZRE BRANCH**

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# ÇAĞLAYAN BRANCH

Çağlayan Vatan Cad. Avrasya İş Merkezi No:6/A Çağlayan -Kağıthane/İSTANBUL 34403 Tel: 0 212 291 80 08 Fax: 0 212 291 66 64

# ÇALLI BRANCH

Ulus Mah. Orhan Veli Cad. No:2 Kepez / ANTALYA Tel: 0 242 345 94 45 Fax: 0 242 345 95 59

# **ÇANAKKALE BRANCH**

Çarşı Cad. No:131 ÇANAKKALE Tel: 0286 212 05 00 Fax: 0286 214 12 09

# ÇANKAYA BRANCH

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# ÇARŞAMBA BRANCH

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# ÇAYYOLU BRANCH Prof.Dr.Ahmet Taner Kışlalı Mah.

Prof.Dr.Ahmet Taner Kışlalı Mah. S.Saltoğlu Bulvarı No:35/8 Yenimahalle/ ANKARA Tel: 0312 240 86 80 Fax: 0312 240 82 80

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Čemaliye Mah. Omurtak Cad. No:236/1 Çorlu-TEKİRDAĞ Tel: 0 282 653 22 40 Fax: 0 282 653 31 80

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#### **ÇUKURAMBAR BRANCH**

Kızılırmak Mah. Muhsin Yazıcıoğlu Cad. No:17/5 Çankaya/ANKARA Tel: 0312 220 51 80 Fax: 0312 220 51 87

# **ÇUKUROVA BRANCH**

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# **DEMİRTAŞ BRANCH**

Panayır Mah. Yeni Yalova Cad. No:455 / H Osmangazi-BURSA Tel: 0224 211 19 09 Fax: 0224 211 19 08

# **DENIZLI SANAYI BRANCH**

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# DENIZLI BRANCH

Saraylar Mah. Saltak Cad. No:6/C Merkez/ DENİZLİ Tel: 0 258 241 87 88 Fax: 0 258 241 35 70

# **DICLEKENT BRANCH**

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# **DİYARBAKIR BRANCH**

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# **DUDULLU BRANCH**

Yukarı Dudullu Mah. Alemdağ Cad. No:449-457/D Ümraniye/İSTANBUL Tel: 0216 612 10 11 Fax: 0216 612 10 33

#### **DÜZCE BRANCH**

Burhaniye Mah. İSTANBUL Cad. No:3/B DÜZCE Tel: 0380 523 57 80 Fax: 0380 524 94 24

#### **EDIRNE BRANCH**

Çavuşbey Mah. Hükümet Cad. No:3 EDİRNE Tel: 284 212 10 01 Fax: 284 212 10 03

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Soğanyemez Mah. Menderes Bulvarı No:32/A Edremit/BALIKESİR Tel: 0266 373 80 88 Fax: 0266 373 45 50

# **EGE KURUMSAL BRANCH**

Şehit Fethi Bey Cad. No : 55 Heris Tower İş Merkezi K:16 / D:23-24 Pasaport -Alsancak / İZMİR Tel: 0 232 441 47 40 Fax: 0 232 441 52 04

#### **ELAZIĞ BRANCH**

Rızaiye Mah. Gazi Cad. No:2 Zemin Kat:4 ELAZIĞ Tel: 0 424 237 37 00 Fax: 0 424 237 53 53

### **ELBİSTAN BRANCH**

Güneşli Mah. Battalgazi Cad. No:6/A Elbistan/KAHRAMANMARAŞ Tel: 0344 413 58 58 Fax: 0344 413 13 10

# **EMNİYET CAD. BRANCH**

Yeşildirek Mah. Yunus Emre Cad. No:63/A Merkez/ŞANLIURFA Tel: 0414 312 79 80 Fax: 0414 312 72 70

# ERBAA BRANCH

Cumhuriyet Mah. Gazi Bulvarı Cad. No:160/A Erbaa/TOKAT Tel: 0356 715 47 47 Fax: 0356 715 26 20

# ERCIYES BRANCH

Serçeönü Mah. Ahievran Cad. No:11/A Kocasinan/KAYSERİ Tel: 0352 222 89 80 Fax: 0352 222 69 60

# **ERENKÖY BRANCH**

Sahrayı Cedit Mah. Şemsettin Günaltay Cad. Çiğdem Apart. No:238 Erenköy-KADIKÖY / İSTANBUL Tel: 0 216 467 16 06 Fax: 0 216 467 00 76

# ERENLER BRANCH

Erenler Yeni Mahalle Sakarya Cad. No:347/A Erenler/SAKARYA Tel: 0264 222 18 19 Fax: 0264 242 03 10

Erzincan BRANCH Karaağaç Mah. Fevzi Paşa Cad. No:26/B-ERZİNCAN Tel: 446 214 14 24 Fax: 446 214 15 35

# **ERZURUM BRANCH**

Gez Mah. Orhan Şerifsoy Cad. No:15 ERZURUM Tel: 0 442 235 76 00 Fax: 0 442 235 76 08

# **ESENLER BRANCH**

Menderes Mah. Atışalanı Cad. No:15/A Esenler / İSTANBUL Tel: 0 212 611 00 15 Fax: 0 212 611 00 98

# **ESENYURT BRANCH**

Namık Kemal Mah. Doğan Araslı Bulvarı No:91 Esenyurt/ İSTANBUL Tel: 0212 450 00 66 Fax: 0212 450 04 33

#### **ESKİSEHİR BRANCH**

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#### ETIMESGUT BRANCH

Kazım Karabekir Mah. İstasyon Cad. No:43/A-B Etimesgut/ANKARAT Tel: 0312 244 98 00 Fax: 0312 244 74 70

# **ETLİK BRANCH**

İncirli Mah. Yunus Emre Cad. No:5 Etlik-Keçiören ANKARA Tel: 0 312 321 86 31 Fax: 0 312 322 61 45

#### **EYÜP BRANCH**

Merkez Mah. Fahri Korutürk Cad. No: 46-A Eyüp / İSTANBUL Tel: 212 417 10 35 Fax: 212 417 10 33

#### FATİH ÇARSI BRANCH

İskenderpaşa Mah. Macar Kardeşler Cad. No: 59 Fatih / İSTANBUL Tel: 0 212 521 10 70 Fax: 0 212 521 10 75

# FATİH BRANCH

Akşemsettin Mah. Akdeniz Cad. No:10 Fatih / İSTANBUL Tel: 0 212 531 88 87 Fax: 0 212 531 80 87

# FATSA BRANCH

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# FETHIYE BRANCH

Cumhuriyet Mah. Hükümet Cad. No:5 Fethiye-MUĞLA Tel: 0252 612 10 40 Fax:0252 612 10 80

# FINDIKZADE BRANCH

Şehremini Mah. Kızıl Elma Cad. No:12A Fatih/İSTANBUL Tel: 0212 632 10 11 Fax: 0212 632 10 45

# **FIKIRTEPE BRANCH**

Dumlupınar Mah. Mandıra Cad. No:198/A Kadıköy/İSTANBUL Tel: 0216 565 20 30 Fax: 0216 565 30 35

# FLORYA BRANCH

Şenlikköy Mah. Özgen Sk. No:1 Florya / BAKIRKÖY Tel: 0212 573 48 28 Fax: 0212 573 40 39

# **GATEM BRANCH**

GATEM BRANCH Gatem Toptancılar Sitesi Sarı Ada 1.Blok No:2 Şehitkamil-GAZİANTEP Tel: 0 342 238 37 37 Fax: 0 342 238 37 77

# GAZIANTEP ORGANIZE SANAYI BRANCH

SANCH 2. Organize San.Bölgesi Celal Doğan Bulvarı No:71 A1 Blok 1.Dükkan Şehitkamil/GAZİANTEP Tel: 0342 337 88 08 Fax: 0342 337 85 96

#### **GAZÍANTEP BRANCH**

Muammer Aksoy Bulvarı Prestij İş Merkezi No: 8-9 Şehitkamil / GÁZİANTEP Tel: 0 342 215 17 79 Fax: 0 342 215 17 93

#### **GAZİBULVARI BRANCH**

İsmet Kaptan Mah. Gaziosmanpaşa Bulvarı No: 15/A Çankaya/İZMİR Tel: 0 232 484 12 50 Fax: 0 232 484 12 61

#### GAZİOSMANPAŞA BRANCH

Merkez Mah. Salihpaşa Cad. No:38/A Gaziosmanpaşa / İSTANBUL Tel: 0 212 418 49 99 Fax: 0 212 418 47 70

#### GEBZE ÇARŞI BRANCH

Hacı Halil Mah. Zübeyde Hanım Cad. Tekhan No:37 Gebze/KOCAELİ Tel: 0 262 645 02 80 Fax: 0 262 645 02 93

#### **GEBZE BRANCH**

Hacı Halil Mah. Körfez Cad. No:10 Gebze-KOCAELİ Tel: 0 262 644 07 07 Fax: 0 262 644 15 05

#### GEMLİK BRANCH

Hamidiye Mah. İstiklal Cad. No:6 Gemlik/ **BURSA** Tel: 0224 514 22 20 Fax: 0224 514 23 20

#### GIRESUN BRANCH

Hacımiktat Mah. Fatih Cad. No:18 Merkez/GİRESUN Tel: 0454 214 10 90 Fax: 0454 214 10 09

#### **GÖLBASI BRANCH**

Gaziosmanpaşa Mah. Ankara Cad. No:96 Gölbaşı/ANKARA Tel: 0312 484 92 00 Fax: 0312 484 71 70

# GÖLCÜK BRANCH

Merkez Mah. Amiral Sağlam Cad. No: 40/B Gölcük /KOCAELİ Tel: 0262 414 30 40 Fax: 0262 414 25 20

# **GÜLTEPE BRANCH**

Ortabavır Mah, Talatpasa Cad, No: 85-95/A Kağıthane / İSTANBUL Tel: 0 212 2368181 Fax: 0 212 2363015

# **GÜNESLİ BRANCH**

Evren Mah. Koçman Cad. No : 40 Güneşli- Bağcılar/İSTANBUL Tel: 0 212 630 93 93 Fax: 0 212 630 36 20

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Güven Mah. İnönü Cad. No:42/B Güngören/İSTANBUL Tel: 0212 504 20 90 Fax: 0212 504 20 45

# HADIMKÖY BRANCH

Akçaburgaz Mah. Hadımköy Yolu No: 148 Esenyurt / İSTANBUL Tel: 0 212 886 26 10 Fax: 0.212 886 26 25

# ISPARTA BRANCH

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# IŞIKKENT BRANCH

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# **IDEALTEPE BRANCH**

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#### **İKİTELLİ SANAYİ BRANCH**

İkitelli OSB Mah. Heskop H Blok Sokak No: 20/B Başakşehir / İSTANBUL Tel: 0212 777 99 19 Fax: 0212 777 99 20

#### **IKİTELLİ BRANCH**

İkitelli Organize Sanayi Bölgesi Ziya Gökalp Mah. Atatürk Bulvarı No: 74/B Başakşehir/İSTANBUL Tel: 0 212 549 81 41 Fax: 0 212 549 81 40

#### **IMES BRANCH**

İmes Sanayi Sit. C Blok 301 Sokak No:3/A Yukarı Dudullu/İSTANBUL Tel: 0 216 540 24 24 Fax: 0 216 540 51 70

# **IMSAN BRANCH**

Atatürk Mah. İmsan Sanayi Sitesi - 1 Sokak No:42 Küçükçekmece /İSTANBUL Tel: 0212 471 23 24 Fax: 0212 471 23 34

#### **INEGOL BRANCH**

Nuri Doğrul Cad. No:29 İnegöl-BURSA Tel: 0224 715 17 55 Fax: 0224 715 72 75

# **IPEKYOLU BRANCH**

Budak Mah. Gazi Muhtarpaşa Bulvarı No:44/F Şehitkamil/GAZİANTEP Tel: 0342 323 98 00 Fax: 0342 323 94 90

#### **ISKENDERUN BRANCH**

Çay Mah. Tayfur Sökmen Bulvarı No:1/C İskenderun-HATAY Tel: 0 326 617 93 10 Fax: 0 326 613 70 86

**İSTOÇ BRANCH** İstoç E-1 Blok Öksüzoğulları Plaza No: 5/3 Bağcılar / İSTANBUL Tel: 0 212 659 60 00 Fax: 0 212 659 33 11

# **İVEDİK ORGANİZE SANAYİ BRANCH**

Ostim Mah. 23. Cad. Tuğcular İs Merkezi No:18/10 Yenimahalle / ANKARA Tel:0 312 394 70 95 Fax:0 312 394 70 98

# **IZMIR RRANCH**

Gaziosmanpasa Bulvarı No:58 / 1 Çankaya - İZMİR Tel: 0 232 445 37 10 Fax: 0 232 445 62 21

# **IZMIT BRANCH**

Karabas Mah, Cengiz Topel Cad, No:12 Tel: 0 262 323 09 00 Fax: 0 262 323 09 08

# **KADIKÖY BRANCH**

Eğitim Mah. Fahrettin Kerim Gökay Cad. No:71/B Kadıköy/ İSTANBUL Tel: 0 216 449 27 10 Fax: 0 216 449 27 09

# **KAĞITHANE BRANCH**

Mezbaha Sok. No:1 Kağıthane-**ISTANBUL** Tel: 0212 295 81 33 Fax: 0212 294 98 64

# KAHRAMANMARAŞ BRANCH

Menderes Mah. Trabzon Bulvarı No:73/A KAHRAMANMARAŞ Tel: 0 344 221 59 00 Fax: 0 344 221 59 60

# KARABAĞLAR BRANCH

Yeşillik Cad. No:417 Karabağlar İZMİR

Tel: 0 232 254 79 79 Fax: 0 232 254 11 61

# KARABÜK BRANCH

Bayır Mah. Hürriyet Cad. No:116 KARABÜK Tel: 0 370 412 66 06 Fax: 0 370 413 14 74

#### KARAKÖY BRANCH

Müyeeyyedzade Mah. Kemeraltı Cad. No:6/A Karaköy-İSTANBUL Tel: 0 212 243 85 40 Fax: 0 212 243 85 41

#### KARAMAN BRANCH

Fenari Mah. 9. Sokak Şimşek İş Merkezi No:4/A KARAMAN Tel: 0 338 214 30 15 Fax: 0 338 214 30 65

# KARATAY SANAYİ BRANCH

Fatih Mah. Köprü Sok. No:29/1 Selçuklu/KONYA Tel: 0 332 236 20 55 Fax: 0 332 236 20 15

# KARSIYAKA BRANCH

Girne Bulvarı No: 152 Karşıyaka / İZMİR Tel: 0 232 372 77 20 Fax: 0 232 372 86 70

#### KARTAL BRANCH

Kordonboyu Mah. Ankara Cad. No:110/C Kartal-İSTANBUL Tel: 0216 389 99 96 Fax: 0216 389 55 66

#### KASTAMONU BRANCH

Hepkebirler Mah. Cumhuriyet Cad. **KASTAMONU** Tel: 0366 212 65 10 Fax: 0366 212 65 20

# **KAVACIK BRANCH**

Orhan Veli Kanık Cad. Martı İş Merkezi No:72 Kavacık İSTANBUL Tel: 0 216 537 19 70 Fax: 0 216 425 02 77

# **KAYNARCA BRANCH**

Fevzi Çakmak Mah. Cemal Gürsel Cad. No:175B Pendik / İSTANBUL Tel: 0216 396 30 51 Fax: 0216 396 20 28

# KAYSERİ SANAYİ BRANCH

O.S.B. 11. Cadde No:9/K Melikgazi/ KAYSERİ Tel: 0 352 320 11 40 Fax: 0 352 320 12 80

# **KAYSERİ BRANCH**

Cumhuriyet Mah. Nazmi Toker Cad. No.9 KAYSFRİ Tel: 0 352 221 00 69 Fax: 0 352 221 29 88

# KDZ. EREĞLİ BRANCH

Müftü Mah. Erdemir Cad. No 60 / B Kdz. Ereăli / ZONGULDAK Tel: 0 372 322 06 00 Fax: 0 372 322 18 78

# KEÇİÖREN SANATORYUM BRANCH

Çiçekli Mah. Sanatoryum Cad. No:99/A Keciören /ANKARA Tel: 0312 361 99 19 Fax: 0312 361 99 80

# **KEÇİÖREN BRANCH**

Güçlükaya Mah. Cumhuriyet Cad. No:11-B Keciören/ANKARA Tel: 0312 360 65 10 Fax: 0312 360 65 50

# KEMALPAŞA BRANCH

Mehmet Akif Ersoy Mah. Atatürk Bulvarı No:51/1 Kemalpaşa/İZMİR Tel: 0232 878 15 00 Fax: 0232 878 15 01

#### **KESTEL BRANCH**

Kestel OSB Bursa Cad. No:75B/1 Kestel/ RURSA Tel: 0224 372 64 64 Fax: 0224 372 56 56

#### KIRIKKALE BRANCH

Yenidoğan Mah. Barbaros Hayrettin Cad. No: 24/A KIRIKKALE Tel: 0318 225 20 00 Fax: 0318 225 26 17

# KIRŞEHİR BRANCH

Medrese Mah. Atatürk Cad. No:15/B Merkez / KIRSFHİR Tel: 0386 214 47 44 Fax: 0386 214 27 27

# **KIZILAY BRANCH**

Meşrutiyet Cad. No:16/A Kızılay/ ANKARÁ Tel: 0 312 419 37 00 Fax: 0 312 417 29 00

#### **KIZILCAHAMAM BRANCH**

Yenice Mah. Cengiz Topel Cad. No:5 / 17 Kızılcahamam / ANKARA Tel: 0 312 736 05 90 Fax: 0 312 736 09 30

**KONYA EREGLİ BRANCH** Pirömer Mah. İnönü Cad. Çimenlik Sokak No:2-A Ereğli / KONYA Tel: 0 332 712 40 40 Fax: 0 332 712 42 32

# **KONYA BRANCH**

Musalla Bağları Mah. Belh Cad. No:10 Selcuklu KONYA Tel: 0 332 238 95 05 Fax: 0 332 238 95 13

# **KONYAALTI BRANCH**

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# KOZYATAĞI BRANCH

Şaşmaz Plaza Saniye Ermutlu Sk. No:4 Kozyatağı/İSTANBUL Tel: 0 216 445 36 26 Fax: 0 216 445 33 62

# KÖRFEZ BRANCH

Kuzey Mah. Cahit Zarifoğlu Cad. No: 53/D Körfez/KOCAELİ Tel: 0262 526 20 00 Fax: 0262 526 20 03

# **KUMLUCA BRANCH**

Meydan Mah. Bosna Sokak No:1-B Kumluca / ANTALYA Tel: 0242 887 20 29 Fax: 0242 887 20 25

# **KURTKÖY BRANCH**

Kurtköy Mah. Üstün Cad. No:2 Kurtköy Pendik/İSTANBUL Tel: 0216 378 34 31 Fax: 0216 595 28 10

# KÜÇÜKBAKKALKÖY BRANCH Kayışdağı Cad. No: 105/A Ataşehir/

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# KÜÇÜKKÖY BRANCH Yeni Mah. İstanbul Cad. No:1-3A

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# KÜÇÜKSAAT BRANCH

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# **KÜTAHYA BRANCH**

Cumhuriyet Cad. Karakol Sok. Acar Apt. 43030 No:1/2 KÜTAHYA Tel: 0 274 216 85 85 Fax: 0 274 216 74 74

#### **LALELÍ BRANCH**

Mimar Kemalettin Mah. Ordu Cad. İstanbul Old Town Trade Center No:31 İç Kapı No:8 Fatih /İSTANBUL Tel: 0212 458 90 99 Fax: 0212 458 93 00

#### **LARA BRANCH**

Çağlayan Mah. Barınaklar Bulvarı No:4/A Muratpaşa / ANTALYA Tel: 0242 323 96 00 Fax: 0 242 323 80 87

# LEVENT SANAYİ BRANCH

Sanayi Mah. Sultan Selim Cad. No:1 / C Kağıthane / İSTANBUL Tel: 0 212 283 34 20 Fax: 0 212 269 67 69

#### LIBADIYE BRANCH

Bulgurlu Mah. Libadiye Cad. No:60 Üsküdar-İSTANBUL Tel: 0216 545 30 90 Fax: 0216 545 08 11

# MALATYA ÇEVREYOLU BRANCH

İsmetiye Mah. Çevreyolu Cad. No:169/A MALATYA Tel: 0422 325 39 40 Fax: 0422 325 43 40

#### **MALATYA BRANCH**

Hüseyin Bey Mah. Atatürk Cad. No.26 MALATYA Tel: 0 422 323 31 31 Fax: 0 422 323 47 77

#### MALTEPE BRANCH

Cevizli Mah, Bağdat Cad, No:444-446/A Maltepe/İSTANBUL Tel: 0 216 305 00 50 Fax: 0 216 305 00 40

# MAMAK BRANCH

Hüseyin Gazi Mah. Mamak Çarşıiçi Cad. No:16/A Mamak/ANKARA Tel: 0312 368 89 89 Fax: 0312 368 93 00

# MANAVGAT BRANCH

Bahçelievler Mah. Demokrasi Bulvarı No:50 Manavgat / ANTALYA Tel: 0242 746 98 98 Fax: 0242 746 90 28

# **MANISA BRANCH**

1. Anafartalar Mah. Gaziosmanpaşa Cad. No: 36 MANISA Tel: 0 236 231 21 00 Fax: 0 236 232 42 31

# **MARDIN BRANCH**

13 Mart Mah. Vali Ozan Cad. No:50 MARDIN Tel: 0 482 212 65 45 Fax: 0 482 212 65 15

# **MASLAK BRANCH**

Maslak Mah. Büyükdere Cad. Nurol Plaza No:255E Şişli / İSTANBUL Tel: 0 212 286 09 32 Fax: 0 212 328 16 68

# **MECİDİYEKÖY BRANCH**

Mecidiyeköy Yolu Cad. No: 6/A Mecidiýeköý - Şişli / İSTANBUL Tel: 0 212 356 37 00 Fax: 0 212 356 17 17

# **MEGA CENTER BRANCH**

Kocatepe Mah. Yağ iskelesi Cad. C 51 Blok

No :25 / C Dükkan No :488 Mega Center Bayrampaşa - İSTANBUL Tel: 0 212 640 98 96

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# **MERCAN BRANCH**

Prof. Cemil Birsel Cad. No:25 Eminönü / İSTANBUL Tel: 0 212 526 64 04 Fax: 0 212 526 64 15

#### MERKEZ BRANCH

Saray Mah. Dr. Adnan Büyükdeniz Cad. no:10 Ümraniye / İSTANBUL Tel: 0 216 633 69 43

# **MERSIN BRANCH**

Çankaya Mah. İstiklal Cad. No:59/A MFRSIN Tel: 0 324 238 77 10 Fax: 0 324 238 81 66

# **MERTER BRANCH**

Mehmet Nesih Özmen Mah. Merter Tekstil Merkezi Selvi Sk.No:10 Güngören/Merter/İSTANBUL Tel: 0 212 637 69 00 Fax: 0 212 637 69 10

#### **MERTER E-5 BRANCH**

Abdurrahman Nafiz Gürman Mah. General Ali Rıza Gürcan Cad. Merter Platform A Blok No:27/1 Dükkan No:32 Güngören/İSTANBUL Tel:0212 777 39 92 Fax:0212 777 39 43

## **MEVLANA BRANCH**

Pürçüklü Mah. Aziziye Cad. No:24 Karatay- KONYA Tel: 0 332 350 08 80 Fax: 0 332 353 30 80

# **MURATPAŞA BRANCH**

Balbey Mah. İsmetpaşa Cad. İkizhan İş hanı 12/A ANTALYA Tel: 242 242 16 80 Fax: 242 242 16 24

# **MUS BRANCH**

Kültűr Mah. Atatürk Bulvarı No:116 Merkez/MUŞ Tel: 0436 212 25 30 Fax: 0436 212 31 31

# **NATOYOLU BRANCH**

Güzeltepe Mah. Bosna Bulvarı (Nato Yolu) No:143/B Üskidar/İSTANBUL Tel: 0216 332 41 00 Fax: 0216 332 45 75

# **NAZİLLİ BRANCH**

Altıntaş Mah. İstasyon Bulvarı No: 23 Nazilli - AYDIN Tel: 0 256 314 10 70 Fax: 0 256 314 15 88

# **NEVŞEHİR BRANCH**

Aksaray Cad. No:19 NEVŞEHİR Tel: 0 384 213 05 55 Fax: 0 384 213 07 35

# **NİĞDE BRANCH**

Esenbey Mah. Ayhan Şahenk Bulvarı No: 18-C Merkez/ NIĞDE Tel: 0388 213 10 60 Fax: 0388 213 10 12

# **NİLÜFER BRANCH**

İhsani Mah. İzmir Yolu Bankalar Cad. Çilek Sok. Atalay 9 Sitesi A Blok No:22 Nilüfer-BURSA Tel: 0 224 249 49 09 Fax: 0 224 249 45 99

# **NİSANTASI BRANCH**

Halaskargazi Mah. Rumeli cd.No:11/A Şişli/İSTANBUL Tel: 0212 343 46 66 Fax: 0212 343 46 67

# NURUOSMANİYE BRANCH

Alemdar Mah. Nuru Osmanive Cad. No:12 Fatih/İSTANBUL Tel: 0212 512 92 92

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# **ORDU BRANCH**

Şarkiye Mah. Kazım Karabekir Cad. No:7 ORDU

Tel: 0452 223 30 50 Fax: 0452 223 30 65

# OSMANİYE BRANCH

İstiklal Mah. Atatürk Cad. No:150 OSMANİYE Tel: 0 328 812 00 66 Fax: 0 328 814 86 66

#### **OSTÍM BRANCH**

Yeni Mahalle Yüzüncü Yıl Bulvarı No.74 Ostim / ANKARA Tel: 0 312 354 84 74 Fax: 0 312 354 40 05

#### ÖDEMİS BRANCH

Akıncılar Mah. Gazi Cad. No:34/A Ödemiş /İZMİR Tel: 0232 545 45 47 Fax: 0232 545 40 46

#### PENDIK BRANCH

Doğu Mah. 23 Nisan Cad. No:59 Pendik-ISTANBUL Tel: 0 216 491 69 42 Fax: 0 216 491 69 46

#### POLATLI BRANCH

Ankara Cad. No:36 Polatlı-ANKARA Tel: 0 312 621 33 58 Fax: 0 312 621 26 49

#### POZCU BRANCH

İnönü Mah, Gazi Mustafa Kemal Bulyarı No:393/A Yenişehir /İÇEL Tel: 0324 325 20 10 Fax: 0324 325 30 40

### **PURSAKLAR BRANCH**

MERKEZ Mah. BELEDİYE Cad. NO 17/A-17/B Pursaklar ANKARA Tel: 0312 527 50 51 Fax: 0312 527 50 88

# **RİZE BRANCH**

Yeniköy Mah. Tevfik İleri Cad. No:22/C RİZE Tel: 0 464 217 09 82 Fax: 0 464 217 09 77

# SAKARYA CADDESİ BRANCH

Hacıalibey Mah. Sakarya-1 Cad. No:62/A Tepebaşı / ESKİŞEHİR Tel: 0222 220 67 27 Fax: 0222 220 67 63

# SALİHLİ BRANCH

Atatürk Mah. Belediye Cad. 89/A Salihli/ MANISA Tel: 0236 712 23 20 Fax: 0236 712 24 20

# SAMANDIRA BRANCH

Osmangazi Mah. Hilal Cad. No:4/A Sancaktepe/İSTANBUL Tel: 0216 561 37 38 Fax: 0216 561 40 50

# SAMSUN SANAYİ BRANCH

Şabanoğlu Mah. Atatürk Bulvarı No:229 Tekkeköy / SAMSUN Tel: 0362 266 65 66 Fax: 0362 266 60 90

# SAMSUN BRANCH

Kale Mah. Kazımpaşa Cad. No:9 İlkadım/ SAMSUN Tel: 0 362 432 51 52 Fax: 0 362 435 57 07

# SANCAKTEPE BRANCH

Meclis Mah. Eski Ankara Cad. No:34 Sarıgazi / Sancaktepe/ İSTANBUL Tel: 0 216 620 95 00 Fax: 0 216 620 99 10

# **SANLIURFA BRANCH**

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#### SARIYER BRANCH

Şehit Midhat Cad.No:27 Sarıyer-İSTANBUL Tel: 0212 271 50 65 Fax: 0212 271 55 88

# SEFAKÖY BRANCH

Fevzi Çakmak Mah. Ahmet Kocabıyık Sok. No: 12/C Sefaköy/İSTANBUL Tel: 0 212 541 68 08 Fax: 0 212 541 78 44

#### **SERİK BRANCH**

Merkez Mah. Atatürk Cad. No:170/A Serik / ANTALYA Tel: 0242 722 30 40 Fax: 0242 722 30 46

#### **SİİRT BRANCH**

Bahçelievler Mah. Hazreti Fakirullah Cad. No:57/A Merkez / SİİRT Tel: 0484 223 10 51 Fax: 0484 223 10 61

# SILIVRI BRANCH

Alibey Mah. Aziz Sokak. A. Kadir Yılmaz İş Merkezi NO: 3/2 SİLİVRİ-İSTANBUL Tel: 0 212 728 46 00 Fax: 0 212 728 95 15

#### SINCAN BRANCH

Atatürk Mah. Onur Sokak No:16/A Sincan -ANKARA Tel: 0 312 276 81 10 Fax: 0 312 276 81 15

# SITELER BRANCH

Demirhendek Cad. No:68 Siteler ANKARA Tel: 0 312 353 42 00 Fax: 0 312 353 57 00

# SIVAS CADDESI BRANCH

Mimar Sinan Mah. Sivas Bulvarı No:177/C Kocasinan/KAYSERİ Tel: 0352 235 39 39 Fax: 0352 235 30 31

# **SİVAS BRANCH**

Eskikale Mah. Bankalar Cad. 13-2 Sok. No:4 SİVAS Tel: 0 346 225 56 96 Fax: 0 346 224 25 34

# SOĞANLIK BRANCH

Soğanlık Yenimahalle Atatürk Cad. No:60/B Kartal-İSTANBUL Tel: 0216 451 20 50 Fax: 0216 451 20 45

# SOMA BRANCH

İSTANBUL

Namazgah Mah. Kazım Karabekir Cad. No:2A Soma / MANISA Tel: 0236 612 22 23 Fax: 0236 612 12 33

# SUBURCU BRANCH

Tel: 0 216 419 90 00

Karagöz Mah. Karagöz Cad. No:2/A Şahinbey / GAZİANTEP Tel: 0 342 232 65 10 Fax: 0342 232 66 72 **SULTANBEYLİ BRANCH** Fatih Bulvarı No:193 Sultanbeyli/

# Fax: 0 216 419 21 10

**SULTANÇİFTLİĞİ BRANCH** Cebeci Mah. Eski Edirne Asfaltı No:702A Sultançiftliği-Sultangazi / İSTANBUL Tel: 0 212 667 34 34 Fax: 0 212 667 53 53

# SULTANGAZİ BRANCH

50 Yıl Mah, Eski Edirne Asfaltı No:540/A Sultangazi/İSTANBUL Tel: 0212 475 20 25

Fax: 0212 475 21 20

# SULTANHAMAM BRANCH

Rüstempaşa Mah. Vasıfçınar Cad.No:49 Fatih / İSTANBUL Tel: 0 212 522 22 85 Fax: 0 212 522 53 00

# ŞİREHANI BRANCH

İsmetpaşa Mah. İnönü Cad. No:202 Şahinbey / GAZİANTEP Tel: 0342 220 59 50 Fax: 0342 220 63 60

#### **ŞİRİNEVLER BRANCH**

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#### **ŞİRİNYER BRANCH**

Güven Mah. Menderes Cad. No:318-318-A Buca/İZMİR Tel: 232 4482828 Fax: 232 4484028

# ŞİŞLİ BRANCH

Meşrutiyet Mah. Halaskargazi Cad. No: 98 /A Şişli / İSTANBUL Tel: 0 212 296 70 05 Fax: 0 212 296 70 06

#### **TAKSIM BRANCH**

İnönü Mah. Cumhuriyet Cad. No: 59A Şişli-İSTANBUL Tel: 0 212 240 22 95 Fax: 0 212 240 64 13

#### **TARSUS BRANCH**

Şehitmustafa Mah., Atatürk Bulvarı No:21/A Tarsus /İÇEL Tel: 0324 624 44 25 Fax: 0324 624 50 60

# **TATVAN BRANCH**

Aydınlar Mh. Abdullah Kocakaplan Cd. No: 31 A Blok Tatvan/BİTLİS Tel: 0 434 8280420 Fax: 0 434 8280430

# TAVSANLI BRANCH

Yeni Mahalle Emet Cad. No:18/B Tavşanlı /KÜTAHYA Tel: 0274 615 03 20 Fax: 0274 612 30 70

# **TEKİRDAĞ BRANCH**

Hükümet Cad. No:142 TEKİRDAĞ Tel: 0282 260 64 90 Fax: 0282 260 59 04

# TELSİZ MAHALLESİ BRANCH

Telsiz Mah. Seyitnizam Cad. No:176/A Zeytinburnu/İSTANBUL Tel: 0 212 6654033 Fax: 0 212 6654036

## **TEPEÜSTÜ BRANCH**

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# **TERAZIDERE BRANCH**

Terazidere Mah. Güneş Cad. No:15/B Bayrampaşa/İSTANBUL Tel: 0212 577 25 08 Fax: 0212 577 25 64

#### **TOKAT BRANCH**

Yar Ahmet Mah. Gaziosmanpaşa Bulvarı No:185 /A TOKAT Tel: 0356 214 07 07 Fax: 0356 213 11 50

# **TOPÇULAR BRANCH**

Topçular Mah. Rami-Kışla Cad.Kurtoğlu İş Merkezi No:7/L Eyüp/İSTANBUL Tel: 0 212 674 66 43 Fax: 0 212 674 81 55

#### **TOPKAPI BRANCH**

Maltepe Mah.Davutpaşa Cad. No:101 DK 294 Zeytinburnu-İSTANBUL Tel: 0 212 482 51 65 Fax: 0 212 483 20 33

# **TORBALI BRANCH**

Tepeköy Mah. Ağalar Cad. No:6/A Torbalı/İZMİR Tel: 0232 856 56 50 Fax: 0232 856 52 50

# TRABZON BRANCH

Kemerkaya Mah. Kahramanmaraş Cad. No: 37/A TRABZON Tel: 0 462 321 93 00 Fax: 0 462 321 94 70

# **TURGUTLU BRANCH**

Turan Mah. Atatürk Bulvarı No:174 Turgutlu/MANİSA Tel: 236 313 20 23 Fax: 236 313 20 85

# TUZLA SANAYİ BRANCH

Mescit Mah. Demokrasi Cad. No:3 Birmek San. Sit. D1 Blok Dk. N.6 Tuzla/ İSTANBUL Tel: 0216 394 21 22

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# TUZLA SERBEST BÖLGE BRANCH

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# **ULUCAMİ BRANCH**

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#### **ULUDAĞ BRANCH**

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#### **UŞAK BRANCH**

Kurtuluş Mah. İsmetpaşa Cad. No:70/A UŞAK Tel: 0 276 224 54 56 Fax: 0 276 224 61 30

#### ÜMRANİYE BRANCH

Namık Kemal Mah. Sütçü Cad. No:2 Ümraniye/ İSTANBUL Tel: 0 216 523 04 50 Fax: 0 216 523 04 56

#### ÜMRANİYE ÇARŞI BRANCH

İstiklal Mah. Alemdağ Cad. No:174 / A Ümraniye - İSTANBUL Tel: 0 216 328 50 30 Fax: 0 216 328 40 99

#### ÜSKÜDAR BRANCH

Atlas Çıkmazı No:5/40 Üsküdar/ İSTANBUL Tel: 0 216 532 55 55 Fax: 0 216 532 90 90

# **VAN BRANCH**

Çarşı Mah. Cumhuriyet Cad.Vali konağı Karşısı No: 118 / A-B VAN Tel: 0 432 210 23 40 Fax: 0 432 214 02 90

# YALOVA BRANCH

Yalı Cad. Gürer İş Merkezi No:11 Merkez-YALOVA Tel: 0226 813 15 00 Fax: 0226 811 59 43

# YENİBOSNA RADAR BRANCH

Merkez Mah. Atatürk Cad. No:1/A Yenibosna Bahçelievler -İSTANBUL Tel: 0 212 474 63 63 Fax: 0 212 474 63 43

#### YENİMAHALLE BRANCH

Ragıp Tüzün Cad. No:167 Yenimahalle-ANKARA Tel: 0 312 315 34 43 Fax: 0 312 315 53 80

#### YENİŞEHİR BRANCH

1203/3 Sk. No:1/F Ege Ticaret Merkezi-Gıda Çarşısı Yenişehir/İZMİR Tel: 0 232 457 93 83 Fax: 0 232 457 97 96

#### YÜZYIL BRANCH

Oruçreis Mah. Barbaros Cad.No:118/A Atışalanı/Esenler/İSTANBUL Tel: 0212 432 60 65 Fax: 0212 432 40 42

#### **YILDIZ BRANCH**

Sancak Mah. Turan Güneş Bulvarı No:25/B Çankaya/ANKARA Tel: 0312 441 15 16 Fax: 0312 441 20 23

#### YOZGAT BRANCH

Aşağı Nohutlu Mah. Lise Cad.No :11/ B Merkez / YOZGAT Tel: 0354 212 84 84 Fax: 0354 212 82 00

#### YÜREĞİR BRANCH

Akıncılar Mah. Kozan Cad. No:189/A Yüreğir/ADANA Tel: 0322 321 29 20 Fax: 0322 321 26 20

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Dilmun Tower (A), 121 Government Avenue P.O.Box 1363 Manama-Kingdom of Bahrain Tel: (+973) 17 20 11 11 (PBX) Fax: (+973) 17 22 33 25

# **DUBAİ BRANCH**

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# **ALTIN BORSASI BRANCH**

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#### **ADANA BRANCH**

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# ADANA - ÇUKUROVA BRANCH

Turgut Özal Bulvarı Mustafa Özaltın Apt. No:133 Çukurova Adana Tel: 0322 232 48 22 Fax: 0322 235 66 50

#### ADANA - YÜREĞİR BRANCH

Dadaloğlu Mah. Kozan Yolu Üzeri No:376 Yüreğir Adana Tel: 0322 303 00 93 Fax: 0322 303 00 92

# **ADANA - BARAJYOLU BRANCH**

Sümer Mah. Şehit Yüzbaşı Bülent Angın Bulvarı No:95/C Seyhan Adana Tel: 0322 223 04 84 Fax: 0322 223 04 83

#### **ADANA - BARKAL BRANCH**

YEŞİLOBA MAH. 46003 SOKAK ADANA İŞ MÉRKEZÍNO:1-07 SEYHAN-ADANA Tel: 0322429 04 19 Fax: 0322429 04 11

#### **ADIYAMAN BRANCH**

Sümer Meydanı Gölbaşı Cad. No:13/B Adıyaman Tel: 0416 213 05 05 Fax: 0416 213 09 09

#### **AFYONKARAHİSAR BRANCH**

Millet Cad. No:70 Afyon Tel: 0272 213 53 75 Fax: 0272 213 53 99

#### AFYONKARAHİSAR-AMBARYOLU BRANCH

Dumlupınar Mah. Kadınana Caddesi No:39A Afyon Tel: 0272 214 18 04 Fax: 0272 214 34 17

# **AĞRI BRANCH**

Erzurum Cad. Gazi Bulvarı Adliye Sarayı Karşısı No:11 Ağrı Tel: 0472 215 05 25 Fax: 0472 215 05 56

# **AKSARAY BRANCH**

Bankalar Cad. Ekecik İşhanı No:25 Aksarav Tel: 0382 213 15 00 Fax: 0382 212 64 35

# ANKARA BRANCH

Şehit Teğmen Kalmaz Cad. No:17/A Ulus Ankara Tel: 0312 310 35 15 Fax: 0312 311 66 60

# ANKARA-OSTÍM BRANCH

Ostim M. 100. Yıl Bul. No:51 Yeni Mahalle Ankara Tel: 0312 385 94 00 Fax: 0312 385 94 01

# ANKARA-BALGAT BRANCH

Ziyabey Cad. No:53 Balgat Cánkava Ankara Tel: 0312 287 57 74 Fax: 0312 287 58 57

# ANKARA-KEÇİÖREN BRANCH

Kızlarpınarı Cad. No:55/B Keciören Ankara Tel: 0312 361 99 90 Fax: 0312 361 99 98

# ANKARA-KIZILAY BRANCH

Mithatpaşa Cad. No:31-32 Kızılay-Ankara Tel: 0312 431 01 73 Fax: 0312 431 01 85

#### ANKARA-DEMETEVLER **BRANCH**

Demeteyler 4, Cad. No: 4/AYenimahalle Demetevler Ankara Tel: 0312 336 77 97 Fax: 0312 335 99 47

#### **ANKARA-SİNCAN BRANCH**

Atatürk Mah. Meltem Sk. No:41 Sincan Ankara Tel: 0312 269 99 96 Fax: 0312 271 98 61

#### **ANKARA -YILDIZ BRANCH**

Turan Güneş Bulvarı No:58/B Yıldız Çankaya Ankara Tel: 0312 440 49 86 Fax: 0312 440 90 61

# **ANKARA-PURSAKLAR BRANCH**

Belediye Cad. No:3/A Pursaklar Ankara Tel: 0312 527 33 25 Fax: 0312 527 41 42

# **ANKARA - DEMİRTEPE BRANCH**

Gazi Mustafa Kemal Bulvarı Fevzi Çakmak sk. No: 24/33-34 Demirtepe Çankaya Ankara Tel: 0312 230 21 25 Fax: 0312 230 77 33

# **ANKARA-CEBECÍ BRANCH**

Cemal Gürsel Cad. No:81/13-14 Cebeci Ankara Tel: 0312 320 42 22 Fax: 0312 320 42 62

#### **ANKARA - ETLİK BRANCH**

Emrah Mah. Yunus Emre Cad. 8/A Etlik Keciören Ankara Tel: 0312 326 77 88 Fax: 0312 326 77 64

# **ANKARA -ÜMİTKÖY BRANCH**

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**ANKARA - ÇANKAYA BRANCH** Aziziye Mah. Hoşdere Cad. No:165 Cankava Ankara Tel: 0312 438 14 41 Fax: 0312 438 13 66

#### ANKARA- BAŞKENT KURUMSAL **BRANCH**

Nergiz Sok. 7/16 Via Tower İs Merkezi Söğütözü Yenimahalle Ankara Tel: 0312 287 53 04 Fax: 0312 287 55 67

# ANKARA- ETİMESGUT BRANCH

Kazım Karabekir Mah. 2052. Sokak No: 8 Etimesgut Ankara Tel: 0312 243 35 25 Fax: 0312 243 35 31

# ANKARA -İVEDİK BRANCH

İvedik O.S.B. 1368. Cadde Eminel İş Merkezi No:18/9 Yenimahalle Ankara Tel: 0312 395 53 12 Fax: 0312 395 54 87

# ANKARA - ÇUKURAMBAR BRANCH

Kızılırmak Mah. Muhsin Yazıcıoğlu Cad. No:15/A Çankaya Ankara Tel: 0312 210 15 65 Fax: 0312 210 15 66

# ANKARA SİTELER BRANCH

Demirhendek Cad. No:65/A Siteler Altındağ/Ankara Tel: 0312 350 47 03 Fax: 0312 350 47 13

#### **ANKARA - MAMAK BRANCH**

Harman Mah. Çarşı İçi Cad. No:37/A Mamak- Ankara Tel: 0312368 60 00 Fax: 0312368 50 08

ANKARA - ŞAŞMAZ BRANCH Bahçekapı Mah. 2488. Cad. No:16/A Etimesgut-Ankara Tel: 0312 278 01 48 Fax: 0312278 01 19

#### **ANTALYA BRANCH**

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#### ANTALYA - GÜLLÜK BRANCH

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# **ANTALYA - ALANYA BRANCH**

Saray Mah. Atatürk Cad. No:88 Alanya Antalya Tel: 0242 511 09 99 Fax: 0242 512 09 66

# **ANTALYA - ASPENDOS BULVARI** BRANCH

Mehmetçik Mah. Aspendos Bulvarı No:69/E Muratpaşa Antalya Tel: 0242 311 05 58 Fax: 0242 311 05 60

# **ANTALYA -KONYAALTI BRANCH**

Arapsuyu Mahallesi Atatürk Bulvarı No:115/B Konyaaltı Antalya Tel: 0242 229 78 29 Fax: 0242 230 35 69

# **ANTALYA - KEPEZ BRANCH**

Teomanpaşa Mah. Yeşilirmak Cad. No:36/A Kepez Antalya Tel: 0242 339 31 01 Fax: 0242 339 31 17

# **ANTALYA - MANAVGAT BRANCH**

Eski Hisar Mah. Demokrasi Bulvarı No:73/1 Manavgat-Antalya Tel: 0242746 47 76 Fax: 0242746 47 74

# **AYDIN BRANCH**

Ramazanpaşa Mah. Doğu Gazi Bulvarı No:1 Aydın Tel: 0256 214 34 24 Fax: 0256 214 34 45

# **AYDIN - NAZİLLİ BRANCH**

Altıntaş Mah. Kıbrıs Cad. No:72 Nazilli AYDIN Tel: 0256 312 14 51 Fax: 0256 312 11 32

# **AYDIN - SÖKE BRANCH**

Konak Mahallesi İstasyon Caddesi No: 89/11 Söke / AYDIN Tel: 0256512 22 95 Fax: 0256518 38 93

# **BALIKESİR BRANCH**

Yıldırım Mah. Milli Kuvvetler Cad. No: 77/C Balıkesir Tel: 0266 241 70 70 Fax: 0266 241 24 54

# **BALIKESIR - FOREMIT BRANCH**

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# **BALIKESİR - BANDIRMA BRANCH**

Günaydın Mah. Kaşif Acar Cad. No:29

Bandırma Bandırma BALIKESIR Tel: 0266 712 09 52 Fax: 0266 712 09 39

# **BARTIN BRANCH**

Kırtepe Mah. Cumhuriyet Cad. No:29/A Bartin Tel: 0378 227 80 22 Fax: 0378 227 80 06

## **BATMAN BRANCH**

Atatürk Bulvarı Diyarbakır Cad. No:56/A **Batman** Tel: 0488 215 11 99 Fax: 0488 215 11 44

#### **BİLECİK BRANCH**

Gazipaşa Mahallesi Tevfikbey Caddesi No: 28/A Bilecik Tel: 0228 212 96 68 Fax: 0228 212 68 03

# **BİTLİS - TATVAN BRANCH**

Cumhuriyet Cad. No:33 Tatvan Bitlis Tel: 0434 828 04 54 Fax: 0434 828 04 55

# **BOLU BRANCH**

Büyük Cami Mah. İzzet Baysal Cd. Belediye Meydanı 116 Bolu Tel: 0374 217 04 77 Fax: 0374 217 01 67

#### **BURSA- BRANCH**

Anadolu Mah. Ankara Cad. No:119/A-B Yıldırım Bursa Tel: 0224 360 60 44 Fax: 0224 360 77 22

# **BURSA-OSMANGAZİ BRANCH**

Fevzi Çakmak Caddesi Koruyucu İşhanı No:66-67-68-69 Osmangazi Bursa Tel: 0224 223 23 50 Fax: 0224 223 62 72

#### **BURSA- BESEVLER SANAYİ BRANCH**

Üçevler Mah. Nilüfer Cad. No:6/2 Nilüfer Bursa Tel: 0224 443 51 11 Fax: 0224 443 52 62

# **BURSA- DEMİRTAŞ-BURSA BRANCH**

Panayır Mah. Yeni Yalova Yolu No:455/G Osmangazi Bursa Tel: 0224 211 11 85 Fax: 0224 211 01 48

# **BURSA- İNEGÖL BRANCH**

Nuri Doğrul Cd. No:20 İnegöl Bursa Tel: 0224 711 10 77 Fax: 0224 711 10 74

# **BURSA- FATİH SULTAN MEHMET BULVARI BRANCH**

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## **BURSA- CUMHURIYET CADDESI** BRANCH

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# **BURSA- GEMLİK BRANCH**

Orhangazi Cad. No:1 Gemlik Bursa Tel: 0224 514 84 04 Fax: 0224 514 84 80

# **BURSA- YESİLYAYLA BRANCH**

Teyyareci Mehmet Ali Caddesi No:301 Yıldırım Bursa

Tel: 0224 364 10 27 Fax: 0224 364 10 95

# **BURSA- KESTEL BRANCH**

Kestel OSB Bursa Cad. No:75/B-4 16450 **Kestel Bursa** Tel: 0224 372 96 11 Fax: 0224 372 60 79

# **BURSA- DİKKALDIRIM BRANCH**

Hüdavendigar Mah. Dikkaldırım Cad. No:91 Osmangazi Bursa Tel: 0224 238 30 96 Fax: 0224 239 36 67

#### **BURSA- NİLÜFER BRANCH**

Karaman Mah. İzmiryolu Cad. 90 Dükkan: Z11 Nilüfer Bursa Tel: 0224 247 40 44 Fax: 0224 247 40 11

#### **BURSA-MUSTAFAKEMALPAŞA BRANCH**

Hamzabey Mah. Garaj Sok.No:7 Mustafakemalpaşa Bursa Tel: 0224 613 47 07 Fax: 0224 613 47 17

#### **CANKIRI BRANCH**

Cumhuriyet Mahallesi Atatürk Bulvarı Belediye Sarayı No:13 Çankırı Tel: 0376 213 83 43 Fax: 0376 213 78 79

#### CORUM BRANCH

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#### **DENIZLI BRANCH**

İkinci Ticariyol Cad. No:10 Bayramyeri Denizli Tel: 0258 264 92 90 Fax: 0258 264 94 91

# **DENIZLI SANAYI BRANCH**

Akcesme Mah. Menderes Bulvarı No:89 Tel: 0258 371 36 28 Fax: 0258 371 32 79

#### **DİYARBAKIR BRANCH**

Gazi Cad. No:27/D Dağkapı Divarbakır Tel: 0412 223 53 48 Fax: 0412 223 51 00

#### **DİYARBAKIR -KAYAPINAR BRANCH**

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#### **DİYARBAKIR - OFİS BRANCH**

Kooperatifler Mahallesi Kurt İsmail Pasa 3.Sk No:25 Yenişehir Diyarbakır Tel: 0412 223 22 63 Fax: 0412 223 22 46

#### **DÜZCE BRANCH**

Atatürk Bulvarı Burhaniye Mahallesi No:8 Düzce Tel: 0380 512 17 76 Fax: 0380 514 99 26

#### **DÜZCE MEYDAN BRANCH**

Camikebir Mah. Şen Sk. No:1B-1C DÜZCE Tel: 0380 514 58 34 Fax: 0380 514 58 57

#### **ELAZIĞ BRANCH**

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#### FRZÍNCAN BRANCH

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#### **ERZURUM BRANCH**

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# **GAZİANTEP-KARAGÖZ BRANCH**

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#### **GATEM BRANCH**

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# **NIZIP BRANCH**

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# **GİRESUN BRANCH**

Sultanselim Mah. Osmanağa Cad. No:1 Giresun Tel: 0454 202 00 52 Fax: 0454 202 00 60

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Karaer Mah. Atatürk Cad. No:10/D GÜMÜŞHANE Tel: 0456 213 58 13 Fax: 0456 213 48 93

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Mahmutpaşa Cad. No:2/4 Eminönü Fatih İstanbul Tel: 0212 514 87 27 Fax: 0212 514 87 22

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Tel: 0212 777 63 07 Fax: 0212 777 63 03

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# İSTANBUL-KIRAÇ BRANCH

Akçaburgaz Mah. Hadımköy Yolu Cad. No:38/9 Esenyurt- İstanbul Tel: 0212886 65 85 Fax: 0212886 65 46

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# **IZMIR-GAZIEMIR BRANCH**

Dokuz Eylül Mh. Akçay Cd. No:167

Gaziemir İzmir Tel: 0232 252 24 62 Fax: 0232 252 14 59

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# **IZMİR-CİĞLİ BRANCH** Tel: 0232 376 37 30

Fax: 0232 376 13 80 **IZMIR-BUCA BRANCH** İnönü Mah.Uğur Mumcu Cad. No:92 Buca İzmir Tel: 0232 487 47 67

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# **IZMİR-ÇAMDİBİ BRANCH**

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# İZMİR-KEMALPAŞA BRANCH

Atatürk Mahallesi İnönü Cad. 41/1 Sok. No:2/10 Kemalpaşa İzmir Tel: 0232 878 14 54 Fax: 0232 878 14 58

#### **İZMİR-TORBALI BRANCH**

Tepeköy Mahallesi 4571 Sokak. No:20/A Torbalı İzmir Tel: 0232 856 14 20 Fax: 0232 856 98 23

#### **İZMİR-BOZYAKA BRANCH**

Eski İzmir Cad. No:188 Bozyaka Karabağlar İzmir Tel: 0232 256 98 55 Fax: 0232 256 29 51

#### **IZMIR-ISIKKENT BRANCH**

6121 Sok. No:40 Aykusan Işıkkent Bornova İzmir Tel: 0232 436 17 11 Fax: 0232 436 34 41

# **İZMİR-KARABAĞLAR BRANCH**

Yesillik Cad. No:417/1 Karabağlar/İzmir Tel: 0232 254 06 03 Fax: 0232 254 06 19

#### KAHRAMANMARAŞ-KAHRAMANMARAŞ BRANCH

Trabzon Cad. No:56/B Kahramanmaraş Tel: 0344 225 17 00 Fax: 0344 225 20 45

# KARABÜK-KARABÜK BRANCH

PTT Cad. No:7 Karabük Tel: 0370 412 73 74 Fax: 0370 412 68 18

# KARAMAN-KARAMAN BRANCH

Mansurdede Mah. Atatürk Bulvarı No:42 A-B Karaman Tel: 0338 214 31 24 Fax: 0338 214 31 22

# KARS-KARS BRANCH

Yusufpaşa Mah. Kazım Paşa Cd. No:65 Kars Tel: 0474 223 11 21 Fax: 0474 212 06 59

# KASTAMONU-KASTAMONU BRANCH

Hepkebirler Mah. Cumhurivet Cad. No:46/C Kastamonu Tel: 0366 212 19 29 Fax: 0366 212 19 61

# KAYSERİ-KAYSERİ BRANCH

Millet Cad. Ünlü Ap. No:39 Kayseri Tel: 0352 222 12 87 Fax: 0352 222 55 49

# KAYSERİ-YENİ SANAYİ-KAYSERİ BRANCH

Osman Kavuncu Cad. No:243/A Melikgazi Kayseri Tel: 0352 331 57 57 Fax: 0352 331 99 88

#### **KAYSERİ-SİVAS BULVARI BRANCH**

Mimar Sinan Mah. Sivas Bulvarı Kaynak Apt. No:197/A Kocasinan Kayseri Tel: 0352 234 35 12 Fax: 0352 234 35 62

#### KAYSERİ-DÜVENÖNÜ BRANCH

Gevhernesibe Mahallesi Atatürk Bulvarı No: 34/A Kocasinan Kayseri Tel: 0352 222 81 72 Fax: 0352 222 51 06

#### KAYSERİ-YENİ SANAYİ-KAYSERİ BRANCH

Osman Kavuncu Cad. No:243/A Melikgazi/Kayseri Tel: 0352 331 57 57 Fax: 0352 331 99 88

# **KAYSERI-SAHABİYE BRANCH**

Serçeönü Mah. Ahmetpaşa Cad. No:20/A Kocasinan-Kayseri Tel: 0352231 01 31 Fax: 0352231 01 21

#### KIRIKKALE-KIRIKKALE BRANCH

Zafer Cad. No:38/1 Kırıkkale Tel: 0318 220 00 10 Fax: 0318 220 00 11

#### KIRŞEHİR -KIRŞEHİR BRANCH

Medrese Mah. Atatürk Cad. No:11 Kırşehir Tel: 0386 212 23 13 Fax: 0386 212 22 14

#### **KOCAELİ-GEBZE BRANCH**

Atatürk Cad. No:15 Gebze Kocaeli Tel: 0262 643 29 70 Fax: 0262 643 29 69

#### **KOCAELI-IZMIT BRANCH**

Karabaş Mah. Cumhuriyet Cad. No:160/A Kocaeli Tel: 0262 325 55 33 Fax: 0262 324 26 17

# KOCAELİ-GEBZE ÇARŞI BRANCH

Hacı Halil Mah. Zübeyde Hanım Cad. İkizhan No:31/A Gebze Kocaeli Tel: 0262 644 40 44 Fax: 0262 644 31 32

# KOCAELİ-BEKİRPAŞA BRANCH

28 Haziran Mah. Turan Güneş Cad. No:295 İzmit Kocaeli Tel: 0262 324 11 21 Fax: 0262 324 70 30

# **KOCAELİ-ÇAYIROVA BRANCH**

Fatih Cad. No:57 Yenimahalle Çayırova Kocaeli Tel: 0262 743 26 86 Fax: 0262 743 64 84

# KOCAELİ-GÖLCÜK BRANCH

Amiral Sağlam Cad.No:5 Gölcük Kocaeli Tel: 0262 412 48 80 Fax: 0262 413 39 11

# **KOCAELI-DERINCE BRANCH**

Çenedağ Mah. Yüksel Sok. No:4-A Derince Kocaeli Tel: 0262 239 28 18 Fax: 0262 239 28 20

# **KOCAELİ-DARICA BRANCH**

Kazım Karabekir Mah. İstasyon Cad. No:46/1 Darıca/Kocaeli Tel: 0262 655 20 85 Fax: 0262 655 20 78

# KONYA-KONYA BRANCH

Musalla Bağları Mah. Ankara Cad. No:119 Selçuklu Konya Tel: 0332 238 10 10 Fax: 0332 237 67 34

# **KONYA-AZIZIYE BRANCH**

Mevlana Cad. No:44/B Karatay Konya Tel: 0332 350 20 00 Fax: 0332 350 75 76

# KONYA-ZAFER SANAYİ KONYA BRANCH

Horozluhan Mah.Selçuklu Cad. No:35-37 Konya Tel: 0332 249 80 00

Tel: 0332 249 80 00 Fax: 0332 249 20 10

# KONYA-ALAADDIN BRANCH

Mevlana Cad. No:3 Karatay Konya Tel: 0332 350 74 94 Fax: 0332 350 74 38

# **KONYA-BÜSAN BRANCH**

Büsan San.Sitesi Fevzi Çakmak Mah. KOSGEB Cad. No:22 Karatay Konya Tel: 0332 345 08 84 Fax: 0332 345 08 86

#### KONYA-KONYA ORGANIZE SANAYI BRANCH

Konya Organize Sanayi Bölgesi Büyük Kayacık Mah. Kırım Cad. No:22 Selçuklu Konya Tel: 0332 239 21 69 Fax: 0332 239 21 66

# **KONYA-İHSANİYE BRANCH**

Beyazıt Mahallesi Hüsnü Aşk Sokak Bezirci İş Merkezi No:1-A Selçuklu İhsaniye Konya Tel: 0332 351 62 65 Fax: 0332 351 48 87

# KONYA-KONYA YENİ TOPTANCILAR BRANCH

Fevzi Çakmak Mah. Karakayış Cad. No:287 Karatay/KONYA Tel: 0332 342 56 12 Fax: 0332 342 56 83

# **KONYA-LARENDE BRANCH**

Şükran Mah. Furgan Dede Cad. No:85A/1 Meram-Konya Tel: 0332353 11 23 Fax: 0332353 11 20

# KÜTAHYA-KÜTAHYA BRANCH

Balıklı Mah. İtfaiye Sk. No:2 Kütahya Tel: 0274 223 44 84 Fax: 0274 223 60 63

# **MALATYA-MALATYA BRANCH**

Ferhadiye Mah. Ferhadiye Sok. No:3 Malatya Tel: 0422 323 04 48 Fax: 0422 323 03 98

# MANISA-MANISA BRANCH

Mustafa Kemal Paşa Cad. No:30/A Manisa Tel: 0236 231 54 77 Fax: 0236 231 37 30

# MANISA-AKHISAR BRANCH

Paşa Mah. Mustafa Abut Cad. 19 Sok. No:66 Akhisar Manisa Tel: 0236 415 01 05 Fax: 0236 415 01 08

# MARDIN-MARDIN BRANCH

13 Mart Mah. Valiozan Cad. No:52/C Bingül İş Merkezi Yenişehir/Mardin Tel: 0482 212 10 92 Fax: 0482 212 11 27

# **MERSIN-MERSIN BRANCH**

Kuvayi Milliye Cad. No:8 Mersin Tel: 0324 238 76 50 Fax: 0324 238 76 54

#### MERSIN-MERSIN SERBEST BÖLGE BRANCH

Mersin Serbest Bölge F Ada 3 Parsel Mersin Tel: 0324 238 84 00 Fax: 0324 238 84 05

# **MERSIN-MEZITLI BRANCH**

Menderes Mah. GMK Bulvarı Murat Bey Apt. No:24-25 Mezitli Mersin Tel: 0324 357 49 92 Fax: 0324 357 53 87

# **MERSIN-POZCU BRANCH**

Gazi Mah. GMK Bulvarı Çınar A Apt. No:359/1 Yenişehir Pozcu Mersin Tel: 0324 328 19 93 Fax: 0324 328 08 46

# **MUĞLA-BODRUM BRANCH**

Yokuşbaşı Mah. Hasan Reşat Öncü Cad. No:10 Bodrum Muğla Tel: 0252 313 54 03 Fax: 0252 313 53 92

#### **MUĞLA-FETHİYE BRANCH**

Cumhuriyet Mah.belediye Cad. Özyer İşhanı No:8/B Fethiye / Muğla Tel: 0 252 612 53 02 Fax: 0 252 612 53 27

# **NEVŞEHİR-NEVŞEHİR BRANCH**

Kapucubaşı Mah. Atatürk Cad. No:64/A Nevşehir Tel: 0384 212 57 12 Fax: 0384 212 57 07

# **NIĞDE-NIĞDE BRANCH**

Grand Hotel Niğde Yanı Hükümet Meydanı Merkez Niğde Tel: 0388 233 83 10 Fax: 0388 233 83 40

## **ORDU-ORDU BRANCH**

Şarkiye Mah. Sırrıpaşa Cad. No:89 Ordu Tel: 0452 222 09 52 Fax: 0452 222 09 50

# ORDU-ÜNYE BRANCH

Liseler Mah. Hükümet Cad. No:90/C Ünye-Ordu Tel: 0452333 66 44 Fax: 0452333 66 46

#### OSMANİYE-OSMANİYE BRANCH

Alibeyli Mah. Cevdet Sunay Cad. No:35 Osmaniye Tel: 0328 814 11 01 Fax: 0328 814 11 94

# **RİZE-RİZE BRANCH**

Merkez Tevfik İleri Cad. No:16/B Rize Tel: 0464 217 09 00 Fax: 0464 217 09 08

# SAKARYA-ADAPAZARI BRANCH

Atatürk Bulvarı No:35 Adapazarı Sakarya Tel: 0264 282 10 14 Fax: 0264 282 09 66

# SAKARYA-ERENLER BRANCH

Erenler Mah. Sakarya Cad. No:316/2 Erenler Sakarya Tel: 0264 241 29 41 Fax: 0264 241 29 11

# SAMSUN-SAMSUN BRANCH

Kale Mah. Kazımpaşa Cad. No:17 Samsun Tel: 0362 431 36 61 Fax: 0362 431 36 38

# SAMSUN-SAMSUN SANAYİ BRANCH

Yeni Mahalle 30. Sokak No:11 Canik Samsun Tel: 0362 228 06 38 Fax: 0362 228 07 73

# SAMSUN-ATAKUM BRANCH

Mimar Sinan Mah. Atatürk Bulvarı No:299 Atakum Samsun Tel: 0362 437 01 27 Fax: 0362 437 01 50

# **SIIRT-SIIRT BRANCH**

Bahçelievler Hz. Fakirullah Cad. No:27/D ve 27/E Siirt Tel: 0484 223 94 04 Fax: 0484 223 94 13

# SIVAS-SIVAS BRANCH

Eskikale Mah. Bankalar Cad. No:8 Sivas Tel: 0346 225 79 60 Fax: 0346 225 79 64

# SİVAS-KIZILIRMAK BRANCH

Pulur Mah. Atatürk Cad. No:100/E Sivas Tel: 0346 222 35 73 Fax: 0346 222 37 20

# **ŞANLIURFA-ŞANLIURFA BRANCH**

Šarayönü Cad. No:133/B Şanlıurfa Tel: 0414 216 20 22 Fax: 0414 216 54 00

#### ŞANLIURFA-CUMHURİYET CAD. BRANCH

Şair Nabi Mahallesi Cumhuriyet Caddesi No:90/B Şanlıurfa Tel: 0414 313 48 33 Fax: 0414 313 87 33

# ŞANLIURFA-KARAKÖPRÜ BRANCH

Åkbayır Mah. Yeşiloğlu Bulvarı Laçinler Apt Altı No:11 Şanlıurfa Tel: 0414 347 85 77 Fax: 0414347 91 94

#### TEKİRDAĞ-ÇORLU BRANCH

Tekirdağ Tel: 0282 654 00 20 Fax: 0282 654 00 33

#### TEKİRDAĞ-TEKİRDAĞ BRANCH

Aydoğdu Mah. Muratlı Cad. No:7 Merkez/TEKIRDAĞ Tel: 0282 260 60 34 Fax: 0282 260 60 44

#### **TOKAT-TOKAT BRANCH**

Gaziosmanpaşa Bulvarı No:179 Tokat Tel: 0356 212 68 28 Fax: 0356 212 67 61

#### TRABZON-TRABZON BRANCH

K. Maraş Cad. Yavuz Han No:26 Trabzon Tel: 0462 326 00 30 Fax: 0462 326 24 94

# TRABZON-OF BRANCH

TRABZON-OF BRANCH Atatürk Bulvarı No:55/A Of Trabzon Tel: 0462 771 23 43 Fax: 0462 771 23 70

# TRABZON-DEĞİRMENDERE BRANCH

No:89/5 Merkez TRABZON Tel: 0462 325 38 08 Fax: 0462 325 38 15

# TRABZON-TRABZON BRANCH

Kemerkaya mh. Kahramanmaraş Caddesi No:17 Merkez/Trabzon Tel: 0462 326 00 30 Fax: 0462 326 24 94

# UŞAK-UŞAK BRANCH

Ismetpaşa Cad. No:93 Merkez Uşak Tel: 0276 227 77 49 Fax: 0276 227 60 49

# **VAN-VAN BRANCH**

Cumhuriyet Cad. No:116 Van Tel: 0432 215 18 95 Fax: 0432 215 35 97

# YALOVA-YALOVA BRANCH

Rüstempaşa Mah. Huzur Sok. No:10 D:1 (A) Yalova Tel: 0226 813 32 34 Fax: 0226 813 32 35

# ZONGULDAK-ZONGULDAK BRANCH

Gazipaşa Cad. No:35/A Zonguldak Tel: 0372 222 09 09 Fax: 0372 222 09 02

# YURT DIŞI BRANCH VE İŞTİRAKLER

# ALMANYA FİNANSAL HİZMETLER BRANCH:

U1, 9 - 68161 Mannheim / GERMANY Uğurlu Soylu - Gsm:+49 177 215 4198 Tel:+49 621 318 7440

# TÜRKİYE FİNANS KATILIM BANKASI A.Ş.

# GENEL MÜDÜRLÜK KARTAL

Yakacık Mevkii Adnan Kahveci Cad. No: 139 Kartal 34876 İST 0216 586 70 00 586 63 26

# **GMTOPHANE EK HİZMET BİNASI**

Kemeraltı Cad. No:46 Tophane/ **ISTANBUL** 0212 393 10 00

#### **İSTANBUL ANADOLU BÖLGE**

Kozyatağı Mah. Değirmen Sok. No:18/B-D Kadıköy/İSTANBUL 216 573 16 00 573 16 09

# İSTANBUL AVRUPA-1 BÖLGE

Kemeraltı Cad. No:46 Kat:4 Tophane/ Beyoğlu/İSTANBUL 212 393 10 00 - 393 11 80

#### **İSTANBUL AVRUPA-2 BÖLGE**

Mahmut Bey Mah. 7.Yol Sokak 6. Ada No:31/33/35/37 Bağcılar/İSTANBUL 212 659 36 84 - 659 23 72

# ANKARA BÖLGE

Atatürk Bulvarı No:60 Kat:2-3 Kızılay/ ANKARA 312 417 30 90 - 417 30 75

#### EGE BÖLGE

Halit Ziya Bulvarı No:42 Kayhan İş Hanı Kat:5 Konak/İZMİR 232 483 55 66 - 483 80 32

# MARMARA BÖLGE

Odunluk Mah. Akademi Cd. Zeno İş Merkezi B Blk. No:2 Nilüfer/BURSA 224 453 00 15 453 00 74

# **KAYSERİ**

Bankalar Cad. No:5/A Melikgazi/ **KAYSERİ** 352 221 15 66 - 221 15 59

# AKDENİZ BÖLGE

Tepebağlar Mah. Abidin Paşa Cad. No:7/A Seyhan/ADANA 322 359 42 74 - 359 01 88

# **GÜNEYDOĞU ANADOLU BÖLGE**

İncilipinar Mah. Prf.Muammer Aksoy Blv. N.19/A Şehitkamil/ GAZİANTEP 342 215 20 42 - 215 17 26

# KARADENİZ BÖLGE

Kemerkaya Mah Kahramanmaraş Cad. Ustaömeroğlu İş Merkezi No:19 TRABZON 462 321 15 03 - 321 42 74

# **ADANA MERKEZ**

Tepebağ Mah. Abidin Paşa Cad. No:7/A Seyhan/ADANA 0322 359 55 35 - 359 56 73

# **SEYHAN**

Kuruköprü Mah.Çakmak Cad.No:39/B Seyhan/ADANA 0322 363 07 11 - 363 06 32

# **BARAJYOLU**

Yenibaraj Mah. 68027 Sok. Girmen Apt. No:6/B Seyhan/ADANA 0322 224 44 56 - 224 44 62

Türlübaş Mah. Atatürk Cad. No:278/A Ceyhan/ADANA 0322 611 52 65 - 611 52 74

#### **KURTTEPE**

Yurt Mah. Turgut Özal Blv. No:180/A Çukurova/ADANA 0322 247 15 40 - 247 24 05

Dadaloğlu Mh. Kozan Cad. No:357/A Yüreğir/ADANA 0322 328 20 63 - 328 20 67

#### ADIYAMAN ADIYAMAN MERKEZ

Yenipınar Mah. Atatürk Cad. No:35/A Merkez/ADIYAMAN 0416 213 34 34 - 213 10 98

# **AFYON**

# AFYON MERKEZ

Umurbey Mah. Cumhuriyet Meydanı No:5/A Merkez/AFYON 0272 213 06 07 - 213 06 57

#### **AKSARAY**

# **AKSARAY MERKEZ**

Taşpazar Mah. 43.Cad. No:7/A-B Merkez/AKSARAY 0382 212 71 25 - 213 22 16

# **AMASYA**

AMASYA Merkez Yüzevler Mah. Mustafa Kemal Paşa Cad. No:65/A Merkez/AMASYA 0358 212 15 20 - 212 90 45

# ÇANKAYA

Ziya Gökalp Cad. Adakale Sk. No 27/A Kızılay Çankaya/ANKARA 0312 430 50 50 - 433 93 94

# BALGAT

Oğuzlar Mah.Ceyhun Atuf Kansu Cad. No: 92/A Çankaya/ANKARA 0312 284 87 07 - 284 87 14

# BASKENT KURUMSAL Atatürk Bulv. No:60/4 Kızılay Çankaya/ANKARA 0312 417 98 98 - 417 98 03

# CERECI

Fakülteler Mah. Cemal Gürsel Cad. No:69/A Çankaya/ANKARA 0312 319 90 52 - 319 90 18

Hoşdere Cad. No:188 Çankaya/ANKARA 0312 441 20 55 - 441 20 93

# **CUKURAMBAR**

Çukurambar Mah. 1425.Cad. No:26/A Cankava/ANKARA 0312 287 04 36 - 287 04 56

# DEMETEVI FR

İvedik Cad. No:428/A Demetevler Yeni Mahalle/ANKARA 0312 335 04 76 - 335 08 76

# DEMİRTEPE

Maltepe Mah.Gazi Mustafa Kemal Bulvarı No: 51/A Çankaya/ANKARA 0312 230 52 10 - 230 52 09

İncirli Mah. Gn.Dr.Teyfik Sağlam Cad. No:76/A Keçiören/ANKARA 0312 322 04 06 - 322 14 64

Macun Mahallesi Bağdat Cad. No:95/5 Yeni Mahalle/ANKARA 0312 397 22 77 - 397 22 85

Seğmenler Mah. Ankara Cad. No:71/A Gölbaşı/ANKARA 0312 484 45 41 - 484 45 61

İvedik Organize Sanayi Bölgesi 1368. Cad. Eminel İş Merkezi No:18/16 İvedik Yeni Mahalle/ANKARA 0312 395 24 07 - 394 38 69

# KECİÖREN

Şenlik mah. Kızlarpınarı Cad. No:107/C Keçiören/ANKARA 0312 356 00 70 - 356 00 76

Kızılay Mahallesi Atatürk Bulvarı No:60/A Çankaya/ANKARA 0312 417 44 40 - 417 44 43

#### **OSTIM**

Ostim Mah. 100.Yıl Bulvarı No: 36 Yeni Mahalle/ANKARA 0312 385 68 23 - 385 68 26

Cumhuriyet mah. Ankara Cad. No:35/C Polatli/ANKARA 0312 621 11 33 - 621 06 96

Atatürk Mah. Onur Sok. No:12/A Sincan/ANKARA 0312 276 77 47 - 276 77 46

Ulubey Mah. Karacakaya Cad. No:73/O Siteler Altındağ/ANKARA 0312 348 10 90 - 348 34 02

Necatibey Mah. Anafartalar Cad. No:45/C Altındağ/ANKARA 0312 309 27 41 - 309 27 46

# YII DIZ

Sançak Mah. Turan Güneş Bulvarı No:31/D Çankaya/ANKARA 0312 441 21 51-441 36 12

# **ANTALYA**

# **ALANYA MERKEZ**

Saray Mah. Atatürk Bulvarı No:82/A Alanya/ANTALYA 0242 512 90 06 - 512 97 21

# ΔΝΤΔΙΥΔ

Tahıl Pazarı Mah. Adnan Menderes Bulvarı Erkal Apartmanı A Blok No:2/7 Merkez/ANTALYA 0242 244 53 57 - 243 78 86

# **ASPENDOS BULVARI**

Mehmetçik Mah. Aspendos Bulvarı Aspendos İş Merkezi Muratpaşa/ANTALYA 0242 322 28 57 - 322 37 49

Sedir Mah. Gazi Bulv. No:96 Merkez/ ANTALYA 0242 345 00 55 - 345 33 53

# KONYAALTI

Altunkum Mah. Atatürk Bulvarı Kaya Plaza No: 121/A Konyaaltı/ANTALYA 0242 228 71 27 - 230 38 92

# MANAVGAT

Bahçelievler Mah. Demokrasi Bulvarı No:10/A Manavgat/ANTALYA 0242 743 23 94 - 743 23 95

# AYDIN MERKEZ

Ramazanpaşa Mahallesi Hükümet Bulv. No:18 Merkez/AYDIN 0256 213 70 02 - 212 22 03

# BALIKESİR

# **BALIKESİR MERKEZ**

Altıeylül Mah. Kızılay Cad. No:4/A Merkez/BALIKESİR 0266 244 17 16 - 244 12 56

# **BATMAN MERKEZ**

Şirinevler Mah. Atatürk Bulvarı Demir Apartman Altı No:48/B Merkez/ RATMAN 0488 214 15 06 - 213 14 86

#### **PETROLKENT**

Bahçelievler Mah. Turgut Özal Bulvarı No:182/C Merkez/BATMAN 0488 214 24 53 - 214 24 58

# BİNGÖL

# BİNGÖL MERKEZ

Yenişehir Mah. İnönü Cad. No:24 Merkez/BİNGÖL 0426 214 15 23 - 214 15 24

#### **BOLU BOLU MERKEZ**

Karaçayır Mahallesi İzzet Baysal Cd. No:82/A Merkez/BOLU 0374 217 61 31 - 217 71 23

# **BURDUR MERKEZ**

Özgür Mah. Gazi Cad. No:49 Merkez/ BURDUR 0248 234 62 42 - 234 61 34

# **BURSA**

# **BEŞEVLER**

Odunluk Mah. Lefkoşa Cad. No:7/B-D Nilüfer/BURSA 0224 451 80 60 - 451 80 99

# **OSMANGAZÍ**

Aktarhüssam Mah. Ahmet Hamdi Tanpınar Cad. No:25 Osmangazi/ BURSA 0224 221 33 00 - 221 33 02

# YILDIRIM

Anadolu Mah. Ankarayolu Cad. No:77 Yıldırım/BURSA 0224 361 52 22 - 360 08 18

# **DEMİRTAŞ**

Panayır Mah. Yeni Yalova Yolu Cad. No:455/C Osmangazi/BURSA 0224 211 33 97 - 211 33 98

# **FSM RUI VARI**

Esentepe Mah. Fatih Sultan Mehmet Bulvarı. No:98/1 Nilüfer/BURSA 0224 246 65 15 - 246 62 25

Sinanbey Mah. Nuri Doğrul Cad. No:5 İnegöl/BURSA 0224 711 90 80 - 713 90 09

Uludağ Cad. Kestel Organize Sanayi Bölgesi A Blok No:3 KESTEL/BURSA 0224 372 01 78 - 372 01 74

Üçevler Mah. Nilüfer Cad. No:4/5 Nilüfer/BURSA 0224 443 43 00 - 443 43 33

#### **ULUCAMI**

Nalbantoğlu Mah. 2. Bademli Sok.No:16/A Osmangazi/BURSA 0224 223 48 40 -223 48 46

#### VİSNE

Duaçınarı Mah. Vişne Cad. No144/1 Yıldırım/BURSA 0224 364 12 84 - 362 14 01

#### CANAKKALE

ÇANAKKALE Merkez Kemalpaşa Mah. Çarşı Cad. NO:103 Merkez/ÇANAKKALE 0286 214 33 01 - 214 33 09

#### **CORUM MERKEZ**

Çepni Mah.İnönü Cad. No:41 Merkez/ ÇORUM 0364 225 31 82 - 224 81 47

# **DENIZLI MERKEZ**

Saraylar Mh. Cumhuriyet Cad. No: 16/A Merkez/DENİZLİ 0258 241 67 00 - 261 90 74

# BAYRAMYERİ

Saraylar Mah. 2. Ticari Yol No: 30 Merkez/ DENİZLİ 0258 265 06 03 - 265 06 07

#### **DENIZLI SANAYI**

İlbade Mah. Örnek Cad. No:167/B Merkez/ DENİZLİ 0258 371 00 34 - 371 00 54

# DİYARBAKIR DİCLEKENT

Kayapınar Mah. Diclekent Bulvarı No:122 Kayapınar/DİYARBAKIR 0412 257 23 26 -257 23 22

#### **SUR**

Cami Nebi Mah. Gazi Cad. No: 31/C Sur/ DİYARBAKIR0412 229 00 03 - 229 00 01

# KAYAPINAR

Peyas Mah. Urfa Bulv. Ekinciler Sitesi A Blok No:80/C Kayapınar/DİYARBAKIR 0412 252 24 54 - 252 24 94

# DÜZCE MERKEZ

Camikebir Mah. İstanbul Cad. No: 13/A

Merkez/DÜZCE 0380 514 78 37 - 514 78 38

# EDİRNE MERKEZ

Çavuşbey Mah.Hükümet Cad.No:5/1 Merkez/EDİRNE 0284 214 92 40 - 214 92 48

# **ELAZIĞ MERKEZ**

İcadiye Mah.Hürriyet Cad. No:23/A Merkez/ELAZIĞ 0424 236 43 74 - 218 21 29

# **ERZİNCAN MERKEZ**

Karaağaç Mah. Fevzipaşa Cad. No:24/A Merkez/ERZİNCAN 0446 223 39 39 - 223 33 83

# **ERZURUM MERKEZ**

Atatürk Mah. Üniversite Loj. Küme Evleri No:101 Yakutiye/ERZURUM 0442 213 50 10 - 213 50 18

# **YAKUTİYE**

Muratpaşa Mah. Saraybosna Cad. No:26A Yakutiye/ERZURUM 0442 237 45 71 -236 04 78

# ESKİŞEHİR MERKEZ

Cumhuriye Mahallesi Sakarya-1 Cad. No: 27/A Merkez/ESKİŞEHİR 0222 230 02 98 - 220 14 13

#### **SANAYİ**

Yetmişbeşinci Yıl Mah. EMKO No:1/A2 Odunpazarı/ESKİŞEHİR 0222 228 14 65 - 228 07 45

#### **GAZIANTEP ŞEHİTKAMİL**

İncilipinar Mah. Prf. Muammer Aksoy Bulv. No:19/A Şehitkamil/GAZİANTEP 0342 215 35 31 - 215 35 32

#### GATEM

Sanayi Mahallesi Erdoğan Ergönül Cad. No:17 Şehitkamil/GAZİANTEP 0342 238 42 07 - 238 42 08

# KARATAŞ

Karataş Mah. 428 Nolu Cadde No:1D-E Şahinbey/GAZİANTEP 0342 371 44 01 - 371 43 99

#### **SUBURCU**

Karagöz Mah. Karagöz Cad. No:20 Şahinbey/GAZİANTEP 0342 231 20 10 - 231 20 70

#### ŞEHİTKAMİI

Budak Mah. Gazimuhtarpaşa Bulvarı Yaşam İş Merkezi No:42/7 Şehitkamil/ GAZİANTEP 0342 323 20 14 - 323 20 19

# **GİRESUN MERKEZ**

Sultan Selim Mah. Arif Bey Cad. No: 3 Merkez/GİRESUN 0454 212 04 90 - 212 73 70

#### **ANTAKY**

Haraparası Mah. Yavuz Sultan Selim Cad. No:17/A Antakya/HATAY 0326 225 37 61 - 225 36 65

# **ISKENDERUN**

Savaş Mah. Şehit Pamir Cad. No:11/A İskenderun/HATAY 0326 613 16 15 - 612 10 02

# ISPARTA MERKEZ

Pirimehmet Mah. 101. Cad. No:25 Merkez/ ISPARTA 0246 233 00 21 - 233 00 29

# ACIBADEM

Acıbadem Mah. Acıbadem Cad. No:143/A Üsküdar/İSTANBUL 0216 340 60 00 -340 60 09

# **AKSARAY**

Mesihpaşa Mah. Gazi Mustafa Kemal Paşa Cad. 40/A Aksaray Fatih/İSTANBUL 0212 518 83 84 - 518 71 50

# ALTINTEPE

Altıntepe Mah. Bağdat Cad. No:60A Maltepe/İSTANBUL 0216 549 25 02 - 549 25 06

# ALTUNIZADE

Altunizade Mah. Mahir İz Cad. No: 26/A Üsküdar/İSTANBUL 0216 651 87 90 - 651 87 99

# ARNAVUTKÖY

Merkez Mah. Eski Edirne Cad. No:1171/1173C Arnavutköy/İSTANBUL 0212 597 45 03 - 597 45 31

# AVCILAR

Merkez Mah.Reşitpaşa Cad. No:37/2A Avcılar/İSTANBUL 0212 593 34 44 - 593 67 37

# **AVCILAR E-5**

Cihangir Mah. E-5 Yanyol Cad. 291/2B Avcılar/İSTANBUL 0212 422 92 78 - 422 92 69

#### **BAĞCILAR**

Çınar Mah. Osman Gazi Cad. No:22/A Bağcılar/İSTANBUL 0212 462 92 28 - 433 59 02

#### **BAHCELİEVLER**

Bahçelievler Mah.Naci Kasım Sk. No: 7/B Bahçelievler/İSTANBUL 0212 555 28 20 - 555 68 19

#### **BAHÇEŞEHİR**

Bahçeşehir 1.kısım Mah. Dalgıçkuşu Cad. No:7A Başakşehir/İSTANBUL 0212 608 09 51 - 608 09 61

# **BAKIRKÖY**

Cevizlik Mah.Fahri Korutürk Cad. No:28A Bakırköy/İSTANBUL 0212 583 02 70 -583 13 70

# BAŞAKŞEHİR

Başak Mah. Yeşilvadi Cad. Metrokent Dükkanları No:3/1L Başakşehir/İSTANBUL 0212 777 42 07 - 777 42 11

# **BATI ATAŞEHİR**

Barbaros Mah. Sütçü Yolu Cad. No:74 Özel İşyeri: 1 Ataşehir/İST 0216 324 01 65 - 317 30 44

#### **BAYRAMPASA**

Yenidoğan Mah.Abdi İpekçi Cad. No: 43/A Bayrampaşa/İSTANBUL 0212 612 24 20 -612 24 27

#### BEŞİKTAŞ

Türkali Mah.Ihlamurdere Cad. No:37 Beşiktaş/İSTANBUL 0212 236 86 89 - 236 67 27

# **BEŞYÜZEVLER**

Yıldırım Mahallesi Eski Edirne Asfaltı No:313/ A Bayrampaşa/İSTANBUL 0212 479 71 66 - 649 70 98

# BEYKENT

Cumhuriyet Mah.Gürpınaryolu Sok. No:2/C-16/17 Büyükçekmece/İSTANBUL

0212 871 31 18 - 873 13 47

# BEYLİKDÜZÜ

Beylikdüzü OSB Mah.Açelya Cad. No:1/8 Büyükçekmece/İSTANBUL 0212 876 68 00 - 876 68 10

# **BOĞAZİÇİ KURUMSAL**

Büyükdere Cad. No:195 Levent Beşiktaş/ İSTANBUL

0212 269 61 28 - 281 98 17

# **CADDEBOSTAN**

Caddebostan Mahallesi Bağdat Cad. No:258/A Kadıköy/İSTANBUL 0216 355 70 07 - 355 70 12

# ÇAĞLAYAN

Çağlayan mahallesi Vatan Cad. No:30/A Kağıthane/İSTANBUL 0212 291 55 25 - 234 70 92

# ÇAMLICA İSTANBUL Kısıklı Mah. Alemdağ Cad.No:53/B Üsküdar /İSTANBUL

# 0216 461 00 06 - 461 00 07

Çamlık Mah. Muhsin Yazıcıoğlu Cad. No:44/A Çekmeköy/İSTANBUL 0216 640 01 05 - 640 01 06

# DE:

Dudullu OSB Mah. DES-1.Cad. A Blok No:5/B Ümraniye/İSTANBUL 0216 420 38 00 - 420 30 82

# DUDULLU

Yukarı Dudullu Mah. Necip Fazıl Bulvarı

KEYAP Çarı A1 Blok No:44/2 Ümraniye/ İSTANBUL 0216 540 70 70 - 540 54 87

# EMİNÖNÜ

Rüstem Paşa Mah. Vasıfçınar Cad. No:45 Fatih/İSTANBUL 0212 514 01 54 - 514 01 59

#### ERENKÖY

19 Mayıs Mah. Şemsettin Günaltay Cad. No:198/A Kadıköy/İSTANBUL 0216 478 54 02 - 478 54 03

#### ESENI FE

Fevzi Çakmak Mah.Atışalanı Cad. No:16 Esenler/İSTANBUL 0212 568 10 80 - 568 10 23

#### **ESENYUR**

İnönü Mah. Doğan Araslı Bulv. No:124/D Esenyurt/İSTANBUL 0212 450 15 68 -450 20 45

# **ETİLER**

Etiler Mah. Nisbetiye Cad. No:63 Beşiktaş/ İSTANBUL 0212 257 12 30 - 257 37 25

#### FATİH

Ali Kuşçu Mah. Macar Kardeşler Cad. No: 54/B Fatih /İSTANBUL 0212 631 04 90 -631 04 96

#### **FINDIKZADE**

Molla Gürani Mah. Turgut Özal Millet Cad. No:78A Fatih /İSTANBUL 0212 491 20 40 - 491 20 43

#### EI ORVA

Şenlikköy Mah. Florya Cad. No:47/B Bakırköy/İSTANBUL 0212 624 60 93 - 624 60 15

# GAZİOSMANPAŞA

Merkez Mah. Eyüp Cad. No:2/1-A Gaziosmanpaşa/ISTANBUL 0212 614 40 46 - 616 69 69

# GİYİMKENT

Oruç Reis Mah. Vadi Cad. No:3 Esenler/ ISTANBUL 0212 438 35 69 - 438 35 68

# GÜLTEPE

Ortabayır Mah.Talatpaşa Cad. No:70/B Kağıthane/İSTANBUL 0212 280 20 42 - 280 19 71

# GÜNESLİ

Evren Mah. Gülbahar Cad. No:14 Bağcılar/ İSTANBUL 0212 602 03 30 - 602 03 25

# GÜNESLİ

Hürriyet Mah. Kuyu Sok. No:3A Bağcılar/ İSTANBUL 0212 651 70 90 - 651 70 33

# GÜNGÖREN

Sanayi Mah.Sancaklı Cad. No:4/A Güngören/İSTANBUL 0212 539 91 11 - 539 91 12

# GÜNGÖREN

İnönü Cad. No:23/B Güngören/İST 0212 502 80 41 - 502 80 48

# **HADIMKÖY YOLU**

Akçaburgaz Mah. Hadımköy Yolu Cad. No:202/A Esenyurt/İSTANBUL 0212 886 22 82 886 22 92

# HALKALI

İkitelli Organize Sanayi Bölgesi İmsan

Küçük Sanayi Sitesi E Blok No:18-19 Başakşehir/İSTANBUL 0212 697 43 12 - 698 43 13

#### **IHLAMURKUYU**

Tepeüstü Mah. Alemdağ Cad. No:582/A Ümraniye/İSTANBUL 0216 540 87 50 - 540 17 99

#### **IKITFI I**

Ziya Gökalp Mahallesi Atatürk Bulv. No: 74/D Başakşehir/İSTANBUL 0212 671 21 00 - 549 88 49

#### **IKİTELLİ SANAYİ**

Ziya Gökalp Mah. Süleyman Demirel Blv. HESKOP Yanı İş Modern Tic. Mrk. H Blok No:20 Başakşehir/İSTANBUL 0212 777 55 83 - 777 56 64

# İSTANBUL ENDÜSTRİ VE TİCARET SERBEST BÖLGESİ

İstanbul Endüstri ve Ticaret Serbest Bölgesi Matraş Cad. No:14 Tuzla/İSTANBUL 0216 394 09 42 - 394 08 84

#### istoc

İstoç Tic. Mrk. Mahmut Bey Mah. 7.Yol Sok. 6.Ada No:31/33/35/37 Bağcılar/İSTANBUL 0212 659 58 00 - 659 56 54

#### KADIKÖY

Eğitim Mah. Fahrettin Kerim Gökay Cad. No:71/A Kadıköy/İSTANBUL 0216 414 56 76 - 414 56 23

# **KAĞITHANE**

Merkez Mah. Kemerburgaz Cad. No:6B Kağıthane/İSTANBUL 0212 295 02 05 - 295 02 09

# KAPALIÇARŞI

Aynacılar Cad. No:6 Kapalıçarşı Fatih/ İSTANBUL 0212 514 60 86 - 514 60 89

# KARAKÖY

Arapcami Mahallesi Bankalar Cad. No:29/A Beyoğlu/İSTANBUL 0212 297 09 09 - 237 40 17

# KARTAL

Yukarı Mahalle Üsküdar Cad. No:14/B Kartal/İSTANBUL 0216 387 21 51 - 387 01 20

# KAVACIK

Çubuklu Mah. Orhan Veli Kanık Cad. No:81/E Beykoz/İSTANBUL 0216 680 38 60 - 680 38 67

# **KAYNARCA**

Fevzi Çakmak Mah. Cemal Gürsel Cad. 171B Pendik/İSTANBUL 0216 596 49 00 - 596 50 12

# KOZYATAĞI

İnönü Cad. No:94 Kadıköy/İSTANBUL 0216 409 29 70 - 409 29 74

# **KOZYATAĞI KURUMSAL**

Kozyatağı Mahallesi Değirmen Sk. No:18/B-D Kadıköy/İSTANBUL 0216 463 56 01 - 463 56 02

# KURTKÖY

Şeyhli Mah. Ankara Cad. No:193/B Kurtköy Pendik/İSTANBUL 0216 595 11 80 - 595 11 75

# KÜÇÜKBAKKALKÖY

Küçükbakkalköy Mah. Kayışdağı Cad. No:141 Ataşehir/İSTANBUL 0216 469 74 88 - 469 74 87

# KÜÇÜKYALI

Küçükyalı Mah. Bağdat Cad. No:151/A

Maltepe/İSTANBUL 0216 518 50 30 - 518 59 70

#### LALEL

Mimar Kemalettin Mah.Soğanağa Camii Sok. No:33/A Fatih/İSTANBUL 0212 517 37 40 - 517 37 46

#### **LEVENT SANAYİ**

Sanayi Mah. Eski Büyükdere Cad. No:43/A Kağıthane/İSTANBUL 0212 278 58 34 - 278 58 83

#### MAITEPE

Bağlarbaşı Mah. Bağdat Cad. No:419/A Maltepe/İSTANBUL 0216 442 80 05 - 442 80 09

#### MAITEPE

Cevizli Mah. Bağdat Cad. No:458/A Maltepe/İSTANBUL 0216 457 15 39 - 441 05 85

#### MASLAK

Maslak Mah. Zümrüt Sok. No:1A Şişli/ İSTANBUL 0212 286 95 36 - 286 95 39

# **MECIDIYEKÖY**

Mecidiyeköy Mah. Büyükdere Cad. No:89/A Şişli /İSTANBUL 0212 356 03 15 - 356 03 20

# **MEGA CENTER**

Kocatepe Mah. Gümrük İskelesi Cad. Mega Center No:12/C-Z.Kat D:5/37-12 Bayrampaşa/İST 0212 640 58 81 - 640 47 87

#### MERKEZ

Hürriyet Mah. Adnan Kahveci No:139 Kartal/İSTANBUL 0216 452 86 43 - 452 55 25

# MERTER

Fatih Cad No:27 Güngören/İST 0212 637 26 09 - 637 61 48

# MERTER TEKSTİL

M.Nesih Özmen Mah. Merter Tekstil Merkezi Gülsever Sok. No:3/C Güngören/ İSTANBUL 0212 555 68 23 507 96 80

# NİŞANTAŞI

Vali konağı Cad. No: 54/B Nişantaşı Şişli/ İSTANBUL 0212 343 62 82 - 343 62 19

# OSMANAĞ*A*

Osmanağa Mah. Başçavuş Sok. No:31/B Kadıköy/İSTANBUL 0216 348 28 19 - 348 82 27

# OSMANBEY

Cumhuriyet Mah. Halaskargazi Cad. No:127/A Şişli/İSTANBUL 0212 231 18 12 - 231 20 52

# PENDIK

Doğu Mah. Ankara Cad. No:163 Pendik/ ISTANBUL 0216 483 64 05 - 483 64 10

# PERPA

Halil Rıfat Paşa Mah. Yüzer Havuz Sok. No:1 Perpa Tic. Mrk. Elektrokent A Blok Kat:4,5,6 No:290/B Yeşil Avlu Şişli/İST 0212 222 66 16 - 222 42 34

# RAM

Muratpaşa Mah. Uluyol Cad. İstanbul Tower No:17-19/B Blok-15 Bayrampaşa/ İSTANBUL 0212 417 38 40 - 563 26 00

# SAHRAYICEDİT

Erenköy Mah. Fahrettin Kerim Gökay Cad. No.278/A Kadıköy/İST 0216 411 14 94 - 411 14 98

#### **SAMANDIRA**

Osmangazi Mahallesi,Osmangazi Caddesi, No:155-156A Sancaktepe/İSTANBUL 0216 561 04 16 - 561 04 26

#### SARIYE

Merkez Mah. Sarıyer Deresi Sok. No:18 Sarıyer/İSTANBUL 0212 218 60 23 - 218 60 27

#### SFFAKÖY

Fevzi Çakmak Mah. Ahmet Kocabıyık Sk. No:12/A Küçükçekmece/İSTANBUL 0212 599 12 35 - 599 12 89

#### **SEYİTNİZAM**

Seyitnizam Mah. Seyitnzam Cad. No:51/4 D Zeytinburnu/İSTANBUL 0212 416 26 09 - 416 25 96

# SILIVRI

Piri Mehmet Paşa Mah. Ali Çetinkaya Cad. Silivri/İSTANBUL 0212 728 96 01 - 728 96 10

# **SULTANBEYLİ**

Mehmet Akif Ersoy Mah. Fatih Bulv. No:185/A Sultanbeyli/İST 0216 496 12 22 - 496 17 57

#### **SULTANCIFTLIĞİ**

Cebeci Mah. Eski Edirne Asfaltı No:732A Sultangazi/İSTANBUL 0212 475 65 35 - 475 36 35

# SULTANHAMAM

Hobyar Mah. Sultan Hamamı Cad. No:15/A Fatih/İSTANBUL 0212 514 02 98 - 514 16 77

# ŞİRİNEVLER

Şirinevler Bahçelievler/İSTANBUL 0212 551 73 13 - 654 20 17

# TAKSİM

Harbiye Mah. Cumhuriyet Cd. No:30A Şişli/ İSTANBUL 0212 296 58 28 - 296 58 33

# TAVUKÇUYOLU

Yukarı Dudullu Mah. Tavukçuyolu Cad. No:268 Ümraniye/İSTANBUL 0216 409 29 70 - 409 29 78

# **TERAZIDERE**

Terazidere Mah. Güneş Cad. No: 15/A Bayrampaşa/İSTANBUL 0212 501 02 56 - 501 03 74

# TOPÇULAR

Topçular Mah. Rami Kışla Cad. No:68/G Eyüp/İSTANBUL 0212 612 13 00 - 612 24 34

# **TOPHANE**

Hacımimi Mah. Kemeraltı Cad. No:46 Beyoğlu/İSTANBUL 0212 251 65 20 - 245 56 32

# ТОРКАР

Maltepe Mah. Davutpaşa Cad.No:81 Dk.69 Zeytinburnu/İSTANBUL 0212 674 33 36 - 674 33 16

# **TRAKYA KURUMSAL** Merkez Mah. Kavak Sok. No:11 Yenibosna Bahçelievler/ ISTANBUL

0212 552 62 29 - 551 64 42

# TUZLA

İçmeler Mah. Mazhar Sok. No:21/B Tuzla / İSTANBUL 0216 493 13 82 - 493 13 90

# TUZLA SANAYİ

Mescit Mah. Demokrasi Cad. Birmes Sanayi Sit A8 Blok No:3 Tuzla/İSTANBUL 0216 394 20 45 - 394 94 37

#### TÜMSAN

Ziya Gökalp Mah. Tümsan Sanayi Sitesi 1. Kısım 3. Blok No:7 Başakşehir/İSTANBUL 0212 486 12 39 - 486 12 57

#### ÜMRANİYE

Atatürk Mah. Alemdağ Cad. Dönmezler Ap. No:58B Ümraniye/İSTANBUL 0216 523 13 63 - 523 13 70

# ÜMRANİYE ÇARŞI

Atatürk Mah. Alemdağ Cad. No:82/A Ümraniye/İSTANBUL 0216 316 85 85 - 344 70 71

# ÜSKÜDAR

Mimar Sinan Mah. İnkılap Çıkmazı, No:6 Üsküdar/İSTANBUL 0216 391 00 70 - 391 00 77

#### YAVUZ SELİM

Akşemsettin Mahallesi Fevzipaşa Cad. no:147 Fatih/İSTANBUL 0212 631 93 53 - 631 71 37

#### **YENİBOSNA**

Yenibosna Merkez Mah. Köyceğiz Sok. No:2-4/A Bahçelievler/İSTANBUL 0212 474 42 09 - 474 42 64

# YEŞİLPINAR

Yeşilpınar Mah. Pamuk Sok. No:8 Eyüp/ İSTANBUL 0212 535 25 71 - 535 25 98

#### YÜZYII

Oruçreis Mah. Barbaros Cad.No:80 Esenler/ ISTANBUL 0212 429 33 02 - 432 31 12

# ZEYTİNBURNU

Gökalp Mah. 58 Bulvarı Cad No:49-51/B Zeytinburnu/İSTANBUL 0212 665 07 27 - 665 02 61

# izmir

**BUCA** Kazağaç Mah.Özmen Cad. No:121/A Buca/İZMİR 0232 452 66 64 - 452 60 45

# ÇAMDİBİ

Mersinli Mah. Fatih Cad. 80/1 Konak/İZMİR 0232 462 12 67 - 435 34 29

# İĞLİ

Anadolu Cad. No:937/A Çiğli/İZMİR 0232 329 54 60 - 329 54 77

# ISIKKENT

Egemenlik Mah. 6123 Sok. No:20 Bornova/ iZMiR 0232 479 90 84 - 479 90 83

# **i**ZMİR

Akdeniz Mahallesi Fevzipaşa Bulv. No:55 A Çankaya Konak/İZMİR 0232 445 51 75 - 445 51 71

# **BORNOVA**

Kazım Dirik Mah. Mustafa Kemal Cad. No: 81 / 2 Bornova/İZMİR 0232 339 57 07 - 339 93 97

# KARABAĞLAR

Karabağlar Mahallesi Yeşillik Cad. No:419 Karabağlar/İZMİR 0232 253 66 86 - 254 83 25

# KARŞIYAKA

Bahriye Üçok Mah. Atatürk Bulvarı No:49 Karşıyaka/İZMİR 0232 382 76 79 - 382 76 37

#### MENEMEN

Mermerli Mah. Mithatpaşa Cad. No:49 Menemen/İZMİR 0232 831 61 96 - 831 26 42

#### TORBALI

Tepeköy Mah. Ağalar Cad. No:20/A Torbalı/İZMİR 0232 856 56 07 - 856 56 87

# ÜÇKUYULAR

Mithatpaşa Cad. No: 1181/A Üçkuyular Karabağlar/İZMİR 0232 278 67 68 - 278 67 61

# KAHRAMANMARAŞ MERKEZ

İsmetpaşa Mah. Trabzon Bulv. No:2/A Merkez/KAHRAMANMARAŞ 0344 224 00 32 - 224 00 74

#### KARAMAN MERKEZ

Fenari Mah. 9.Sok. No:2B Merkez/ KARAMAN 0338 214 70 70 - 213 71 71

# KASTAMONU MERKEZ

Topçuoğlu Mah.Cumhuriyet Cad. No:34/A Merkez/KASTAMONU 0366 212 97 90 - 212 97 91

#### KAYSERİ

Kiçikapı Mahallesi Bankalar Cad. No:1/A Merkez/KAYSERİ 0352 222 34 88 - 222 34 96

#### **KAYSERİ OSB**

Organize Sanayi Bölgesi 8.Cadde No:62 Melikgazi/KAYSERİ 0352 322 16 70 - 322 16 78

# **KAYSERİ SANAYİ**

Sanayi Mah. Osman Kavuncu Bulv. No:130 Kocasinan/KAYSERİ 0352 336 45 28 - 336 45 68

# **KAYSERİ SİVAS CADDESİ**

Mimarsinan Mah. Sivas Bulvarı No:189/B Kocasinan/KAYSERİ 0352 223 64 24 - 223 58 85

# **SAHABİYE**

Serçeönü Mah. Ahievran Cad. No:11-B Kocasinan/KAYSERİ 0352 231 93 11 - 231 93 16

# KIRIKKALE

Yenidoğan Mahallesi Barbaros Hayrettin Cad. No:32/A Merkez/KIRIKKALE 0318 218 89 89 - 218 03 83

# LÜLEBURGAZ

Yeni Mah. Emrullah Efendi Cad. No:12/A Lüleburgaz/KIRKLARELİ 0288 412 00 20 - 412 74 11

# KIRŞEHİR MERKEZ

Kuşdilli Mahallesi Terme Cad. No:16 Merkez/KIRŞEHİR 0386 212 32 62 - 212 32 93

# ÇAYIROVA

Çayırova Mah. Fatih Cad. No:114-B Çayırova/KOCAELİ 0262 742 42 04 - 742 41 65

# **GEBZE**

Hacı Halil Mah.Atatürk cad.No:15/A Gebze /KOCAELİ 0262 644 71 36 - 644 67 71

# **GEBZE E-5**

Osman Yılmaz Mah.İstanbul Cad. No:56/B Gebze /KOCAELİ 0262 644 87 19 - 644 88 67

#### izmit

Ömerağa Mahallesi Cumhuriyet Cad. No:136/A İzmit/KOCAELİ 0262 325 25 20 - 321 92 87

#### IZMIT E

Karabaş Mah. Hafız Selim Efendi Sok. No:14/C İzmit/KOCAELİ 0262 335 60 35 - 335 60 40

#### AZİZİYE

Aziziye Mah. Türbe Cad. Şair Hasan Rüştü Sok. No:2 Karatay/KONYA 0332 351 93 04 - 350 59 63

#### BÜSAN

Fevzi Çakmak Mah. Kosgeb Cad. No:7/A Karatay/KONYA 0332 345 31 00 - 345 31 10

#### **IHSANIYE**

Beyazıt Mah. Sultan Cem Cad. No:31/A Selçuklu/KONYA 0332 321 24 51 - 321 24 61

#### KARATAY

Fatih Mah. Köprü Sok. No:25 Selçuklu/ KONYA 0332 236 33 01 - 236 33 57

#### KONYA

Musalla Bağları Mah. Ankara Cad. No:117/1 Selçuklu/KONYA 0332 238 06 66 - 238 58 54

# **ALAADDÍN**

Şems-i Tebrizi Mah. Mevlana Cd. No:1 Karatay/KONYA 0332 350 72 15 - 350 63 94

# YENİ TOPTANCILAR SİTESİ

Fevzi Çakmak Mah. Karakayış Cad. No:269/1 Karatay/KONYA 0332 712 78 80 - 710 10 16

# **MEVLANA**

Şems-i Tebrizi Mah. Şerafettin Cad. No:40 Karatay/KONYA 0332 353 61 03 - 353 61 02

# KÜTAHYA MERKEZ

Mecidiye Mah. Abdurrahman Paşa Cad. No:7 Merkez/KÜTAHYA 0274 216 40 81 - 216 40 82

# MALATYA

# MALATYA MERKEZ

B.Hüseyinbey Mah. Atatürk Cad. No:31 Merkez/MALATYA 0422 325 03 25 - 325 94 59

# MALATYA ÇEVREYOLU

İsmetiye Mah. Buhara Cad. No:173-C/D Merkez/MALATYA 0422 326 57 51 - 326 57 54

# AKHİSAR

Paşa Mh. Tahir Ün Cad. 14. Sokak No:80 Akhisar/MANİSA 0236 414 55 40 - 414 55 48

# MANİSA MERKEZ

1. Anafartalar Mah. Mustafa Kemal Paşa Cad. No:38/A Merkez/MANİSA 0236 239 84 84 - 232 07 00

# SALİHL

Mithatpaşa Mah. Mithatpaşa Cad. No:137 Salihli/MANİSA 0236 715 20 89 - 715 20 99

# **TURGUTLU**

Turan Mahallesi Atatürk Bulv. No:178 Turgutlu/MANİSA 0236 314 70 60 - 314 80 10

# **MARDÍN MERKEZ**

Yenişehir Mah.Vali Ozan Cad. No:69/A Merkez/MARDİN - 0482 212 32 87 212 32 97

#### **MERSIN MERKEZ**

Cami Şerif Mah. İstiklal Cad. No:33/B Merkez/MERSİN 0324 238 20 24 - 239 05 24

#### POZCI

Gazi Mah. Gazi Mustafa Kemal Bulvarı Eyüp Seçme Sit. B Blok No:345C Yenişehir/ MERSİN 0324 328 68 57 - 326 75 70

# **TARSUS**

Kızılmurat Mah Atatürk Bulv. No:12 Tarsus/ MERSİN 0324 613 95 01 - 614 30 49

#### **BODRUM**

Yokuşbaşı Mah. Hasan Reşat Öncü Cad. No:16 Bodrum/MUĞLA 0252 316 67 30 - 316 69 75

#### FETHİYE

Cumhuriyet Mah. Çarşı Cad. No:43 Fethiye/MUĞLA 0252 612 01 30 - 612 03 73

#### MUĞL!

Emirbeyazıt Mah. Recai Gürelci Sok. No:8 Merkez/MUĞLA 0252 212 13 88 - 214 48 15

#### NEVSEHİR

Camicedit Mah. Atatürk Bulvarı No:29/A Merkez/NEVŞEHİR 0384 214 36 00 - 214 32 17

#### FATSA

Mustafa Kemal Paşa Mah. Cumhuriyet Meydanı No:2/A Fatsa/ORDU 0452 424 24 06 - 424 04 26

# ORDU MERKEZ

Şarkiye Mah. Süleyman Felek Cad. No:88/1 Merkez/ORDU 0452 223 27 47 - 223 44 49

# OSMANİYE

Alibeyli mah. Palalı Süleyman Cad. No:9/B Merkez/OSMANİYE 0328 813 56 26 - 813 59 90

# RİZE MERKEZ

Çarşı Mah. Cumhuriyet Cad. No:152/A Merkez/RİZE 0464 213 21 08 - 214 01 65

# ADAPAZARI

Tığcılar Mahallesi Atatürk Bulv. No:29/B Adapazarı/SAKARYA 0264 274 01 91 - 274 01 90

# **ERENLER**

Erenler Mahallesi Sakarya Cad. No:346/B Erenler/SAKARYA 0264 276 99 81 - 276 99 26

# BAFRA

Hükümet Cad. Büyükcami Mah. No:5/B Bafra/SAMSUN 0362 542 54 74 542 54 84

# SAMSUN MERKEZ

Kale Mah. Kazımpaşa Cad. No:12/A Merkez/SAMSUN 0362 435 86 04 - 432 35 89

# SAMSUN SANAYİ

Şabanoğlu Mah.Atatürk Bulvarı No:229 Tekkeköy/SAMSUN 0362 266 83 07 - 266 89 38

# **]SİİRT MERKEZ**

Bahçelievler Mah. Hükümet Bulv. No:8/A Merkez/SİİRT 0484 224 69 30 - 224 69 40

# KEPÇELİ SİVAS MERKEZ

Demircilerardı Mah. Celal Bayar Cad. No:4A Merkez/SİVAS 0346 221 33 50 - 221 33 80

#### SIVAS

Eskikale Mah. Sirer Cad. No:10/A Merkez/ SİVAS 0346 225 72 00 - 224 30 72

#### **EMNIYET CADDESI**

Ulubatlı Mah. Yunus Emre Cad. No:69/A Merkez/ŞANLIURFA 0414 312 25 68 - 313 58 66

# **ŞANLIURFA**

Atatürk Mah. Atatürk Bulvarı No:80/A Merkez/ŞANLIURFA 0414 215 54 21 - 215 54 24

#### CIZE

Sanayi Cad. Doğan Apt. No:8/B Cizre ŞIRNAK 0486 616 61 12 - 616 61 18

# ÇERKEZKÖY

Gaziosmanpaşa Mah. Atatürk Cad. No:1/A Çerkezköy/TEKİRDAĞ 0282 726 91 40 - 726 72 92

#### CORLU

Kazimiye Mah.Salih Omurtak Cad. No:20/A Çorlu/TEKİRDAĞ 0282 673 57 26 - 673 57 32

#### TEKİRDAĞ

Yavuz Mah. Hükümet Cad. No:125 Merkez/ TEKİRDAĞ 0282 260 40 04 - 260 40 03

# TRARZON

Kemerkaya Mah.Kahramanmaraş Cad. Ustaömeroğlu İş Merkezi No:19 Merkez/ TRABZON 0462 326 01 36 - 322 37 48

# DEĞİRMENDERE

Sanayi Mah. Devlet Karayolu Cad. No:49 Merkez/TRABZON 0462 328 10 02 - 328 10 05

# USAK MERKEZ

Kurtuluş Mah. İsmetpaşa Cad. No: 46/A Merkez/UŞAK 0276 227 11 10 - 227 74 76

# VAN MERKEZ

Şerefiye Mah. Cumhuriyet Cad. No:29 Merkez/VAN 0432 215 62 62 - 214 44 45

# SEMAVER

Kazım Karabekir Cd. Semaver Kavşağı Arfay İş Merkezi No:7 Merkez/VAN 0432 217 01 40 - 217 01 44

# YALOVA MERKEZ

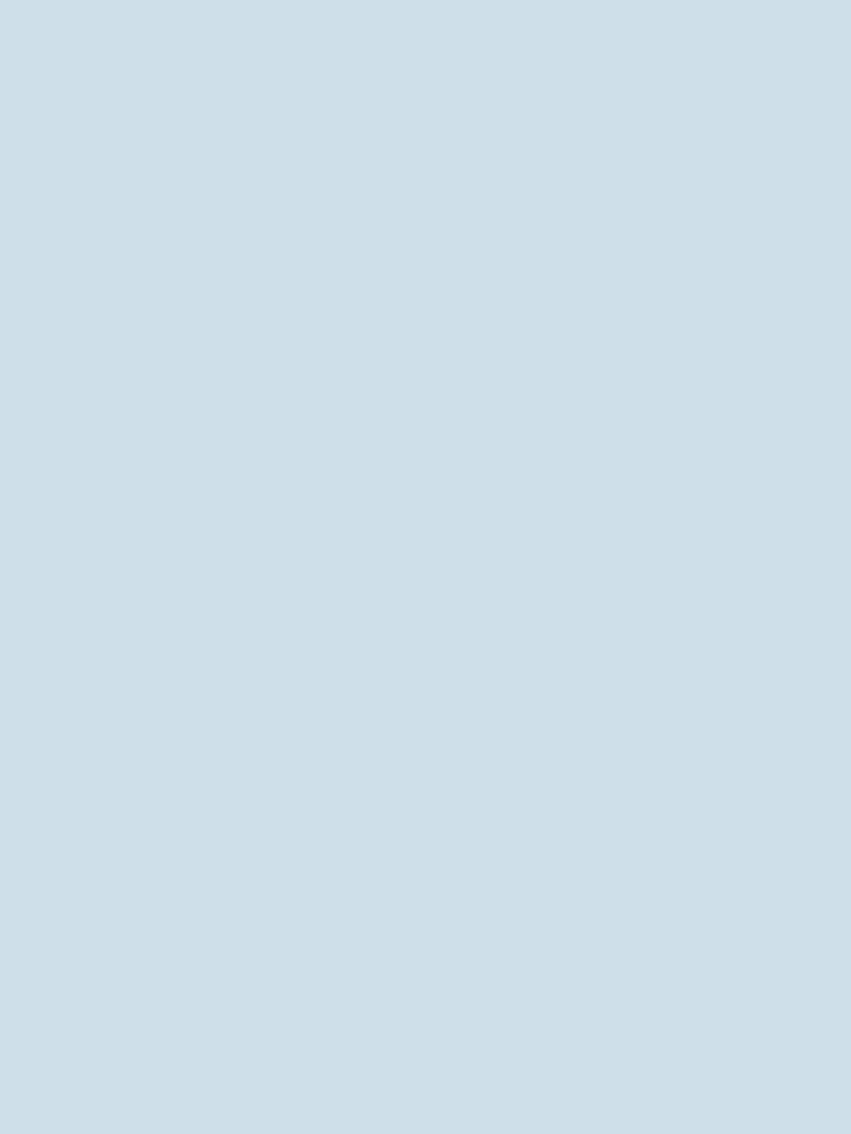
R.paşa Mah. Cumhuriyet Cad. No:16/A Merkez/YALOVA 0226 811 21 50 - 811 21 58

# YOZGAT MERKEZ

Medrese Mah. Lise Cad. Birlik İş Merkezi No:26/A Merkez/YOZGAT 0354 217 84 10 - 212 45 63

# KARADENİZ EREĞLİ

Müftü Mah. Yukarı Sok. No:4 Ereğli/ZONGULDAK 0372 323 53 23 - 323 53 63



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